

Hombasing HC3800 PRO

Hombasing HC3800 PRO 2500W High-Pressure Handheld Steam Cleaner User Manual

Model: HC3800 PRO | Brand: Hombasing

1. INTRODUCTION

Thank you for choosing the Hombasing HC3800 PRO High-Pressure Handheld Steam Cleaner. This powerful and versatile appliance is designed for efficient and chemical-free cleaning across various surfaces in your home and vehicle. With its 2500W heating element, 4.5 BAR steam pressure, and 1200ML water tank, it provides deep cleaning and sanitization. Please read this manual thoroughly before first use to ensure safe and optimal operation.

2. SAFETY INSTRUCTIONS

- Always wear protective gloves when operating the steam cleaner to prevent burns from hot steam.
- Ensure all nozzles and extension rods are securely attached with the rubber gaskets in place to prevent water leakage during operation.
- Do not direct steam at people, pets, or electrical appliances.
- Keep the appliance out of reach of children.
- Unplug the device from the power outlet before filling, emptying, or cleaning.
- If only water sprays but no steam, it may be due to the pump being used for too long, causing the protection function to automatically stop heating. Turn off the machine and allow it to cool down before further use.
- Each device is factory tested, so water marks in the inlet hose are normal and do not indicate a used or faulty product.

3. PACKAGE CONTENTS

Verify that all items listed below are included in your package:

- Hombasing HC3800 PRO Steam Cleaning Machine
- Extension Pole
- Large Round Brush
- Small Round Brush
- Steel Brush
- Short Copper Nozzle
- Glass Cleaning Accessories (including black silicone strips)
- Protective Gloves
- Power Cable
- 2 Black Silicone Washers
- User Manual



Image showing all components included with the Hombasing HC3800 PRO steam cleaner, including the main unit, various brushes, nozzles, extension pole, gloves, and power cable.

4. SETUP

1. **Install Rubber Gasket:** Before use, ensure the black rubber gasket is properly installed into the nozzle connection point. This prevents water leakage.

2. **Attach Nozzle/Accessory:** Securely attach the desired cleaning nozzle or accessory (e.g., yellow nozzle, brushes, extension pole) to the steam gun. Ensure the yellow nozzle is installed for steam generation.
3. **Connect Steam Hose:** Connect the steam hose firmly to the main unit. If it feels loose, turn it clockwise to tighten.
4. **Fill Water Tank:** Open the top cover of the main unit and fill the water tank with up to 1200 ml of clean water. Do not overfill.



Diagram illustrating the proper installation of the black rubber gasket and the yellow nozzle for effective steam generation and to prevent leaks.

5. OPERATION

1. **Power On:** Plug the power cable into a suitable electrical outlet. Press the power button on the touch panel to turn on the device.
2. **Adjust Steam Level:** The steam cleaner features a 6-speed touch screen and handle button control. Use the '+' or '-' buttons on the touch panel or the handle to adjust the steam volume from 1 to 6 levels. The control screen will display the current setting. Higher levels provide greater steam pressure.
3. **Heating Time:** The unit heats up quickly, typically taking 15-20 seconds to reach operating temperature (up to 229°F/105°C) and produce 4.5 BAR high-pressure steam.
4. **Begin Cleaning:** Direct the steam nozzle towards the surface to be cleaned. For maximum cleaning effectiveness, keep the nozzle close to the surface. Note that steam reaches 100°C at the tip and cools rapidly with distance.
5. **Multi-Surface Cleaning:** This steam cleaner is suitable for various surfaces including kitchen counters, stovetops, range hoods, bathroom tiles, toilets, windows, mirrors, glass tables, car interiors, and upholstery.



Image showing the steam cleaner's control panel with a touch screen displaying adjustable steam levels from 1 to 6, and a hand demonstrating how to adjust them.



A woman using the Hombasing HC3800 PRO steam cleaner to clean a sofa, highlighting its 2500W power, fast heating, high temperature, and 1.2L water capacity.



Before and after comparison image showing the effectiveness of the steam cleaner on a dirty kitchen sink, demonstrating its ability to remove stubborn stains.



Collage of images demonstrating various applications of the steam cleaner, including cleaning a car interior, pet areas, bathroom fixtures, and kitchen surfaces.

6. MAINTENANCE

- **Empty Water Tank:** After each cleaning session, always discard any remaining water from the tank.
- **Descaling:** To prolong the machine's lifespan and prevent limescale buildup, run the steam cleaner for 5 to 10 minutes with clean water after several uses. This helps to flush out any mineral deposits from inside the machine and the steam hose.
- **Replace Rubber Rings:** If the nozzle becomes loose or starts leaking after long-term use, replace the rubber ring with one of the included spare silicone washers.
- **Clean Accessories:** Clean all brushes and nozzles after use to ensure optimal performance for future tasks.

7. TROUBLESHOOTING

- **No Steam, Only Water Spray:** If the device sprays only water and no steam, it may be due to the pump being used for an extended period, triggering the overheat protection function. Turn off the machine and allow it to cool down for a while before attempting to use it again.
- **Water Marks in Hose:** It is normal to find small water marks in the inlet hose. This is a result of factory testing to ensure product quality and safety.
- **No Steam Generation:** Ensure the yellow nozzle is correctly installed. Without it, steam will not be generated.
- **Water Leakage:** Check that all rubber gaskets are properly installed and that the steam hose and nozzles are securely tightened.

8. SPECIFICATIONS

Feature	Specification
Brand	Hombasing
Model Name	HC3800 PRO
Special Function	Adjustable steam output, high pressure, large capacity tank, touch control

Surface Recommendation	Windows, kitchen, floor
Included Components	Extension rod, large round brush, small round brush, steel brush, short copper nozzle, glass cleaning accessories, gloves, power cable, user manual
Product Weight	1.89 Kilograms
Tank Volume	1200 Milliliters
Form Factor	Handheld
Color	White
Power Source	Corded Electric
Voltage	230 Volts (AC)
Maximum Temperature	221 Degrees Fahrenheit (105°C)
UPC	763413879051

9. WARRANTY AND SUPPORT

For warranty information, please refer to the documentation provided at the time of purchase or contact Hombasing customer support. If you encounter any issues or have questions regarding your steam cleaner, please reach out to our customer service team for assistance.