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SANNCE N98WHG2-94FC

SANNCE 16CH 8MP NVR Wireless Security Camera System User Manual

Model: N98WHG2-94FC | Brand: SANNCE

Introduction

This manual provides detailed instructions for the installation, operation, and maintenance of your SANNCE 16CH 8MP NVR Wireless Security Camera System. This system is designed to provide comprehensive surveillance for homes, offices, and supermarkets, offering crystal-clear 8MP image preview, recording, and playback capabilities.



Image: The SANNCE 16-channel 8MP NVR system, featuring the NVR unit, four wireless 8MP IP cameras, and a 2TB hard disk drive for storage.

Package Contents

Before beginning installation, please verify that all components are present in your package:

- 1 x SANNCE 16CH 8MP NVR
- 4 x SANNCE 8MP IP66 Waterproof Surveillance IP Cameras
- 1 x 2TB HDD (Pre-installed in NVR)
- Power Adapters for NVR and Cameras
- USB Mouse
- Ethernet Cable
- Mounting Screw Kits
- Quick Start Guide

The system includes the NVR (Network Video Recorder) and the necessary cameras, along with a pre-installed 2TB hard drive for immediate use. All required accessories for power and mounting are provided.

Setup

1. Physical Installation

NVR Placement: Place the NVR in a secure, central location, away from direct sunlight and moisture. Ensure adequate ventilation.
Camera Mounting: The cameras are IP66 waterproof and designed for both indoor and outdoor use. Mount cameras in desired surveillance areas, ensuring a clear field of view. Use the provided mounting screws. The cameras are built to withstand harsh weather conditions, operating between -20°C and 60°C.



Image: A SANNCE IP66-rated waterproof outdoor security camera shown in various weather conditions, including rain and snow, highlighting its durability and operational temperature range from -20°C to 60°C.

2. Power Connection

1. Connect the NVR to a power outlet using its dedicated power adapter.

2. Connect each camera to its respective power adapter and plug into a power outlet.
3. The system supports plug & play functionality, automatically pairing cameras with the NVR upon power-up.

3. Network Connection

Connect the NVR to your router using the provided Ethernet cable for initial setup and remote access. The system adapts to 2.4/5.8GHz dual-band WiFi Pro-tech for stronger signal anti-interference and better stability, offering up to 985ft wireless distance in open environments.



Image: A diagram illustrating the dual-band WiFi coverage provided by the SANNCE system, showing the NVR and cameras strategically placed around a house for stable and reliable wireless connection.

4. Initial Configuration

Connect the NVR to a monitor via HDMI or VGA. Use the USB mouse to navigate the on-screen menu for initial setup, including date/time, network settings, and recording preferences.

Operating Instructions

1. Live View

Access live video feeds from all connected cameras directly on your monitor or via the mobile application. The system provides crystal-clear 8MP image preview.

2. Recording Options

The system supports various customized recording modes:

- **24/7 Continuous Recording:** For constant surveillance.
- **Motion Detection Recording:** Records only when motion is detected.
- **Human Motion Detection:** Advanced detection focusing specifically on human shapes, reducing false alarms.
- **Alarm Triggered Recording:** Initiated by specific alarm events.
- **Scheduled Recording:** Records during pre-defined time periods.

Advanced H.264+ video coding helps reduce storage space significantly while maintaining video quality. You can freely switch between HD and SD video recording.

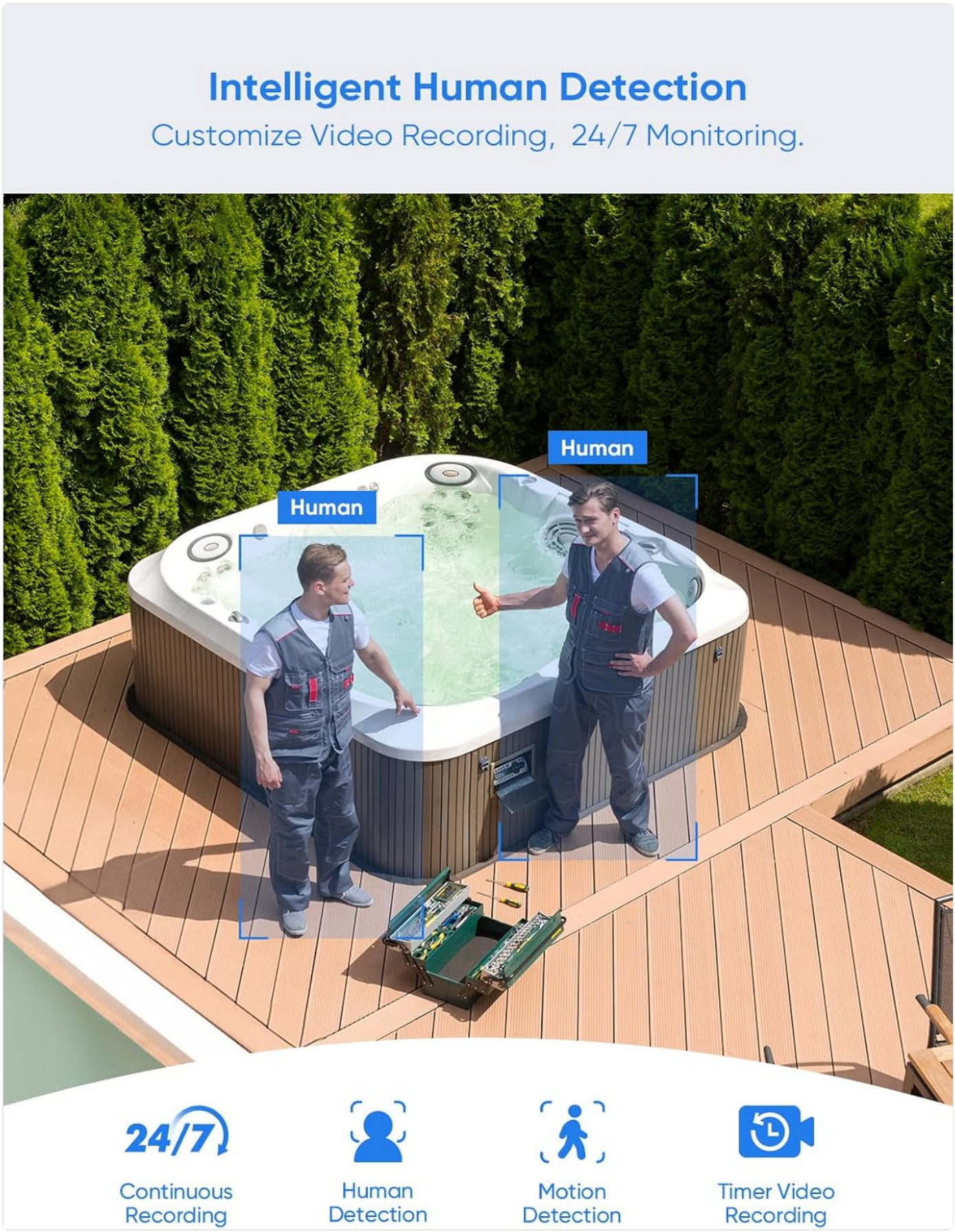


Image: An illustration of the intelligent human detection feature, showing the system identifying and highlighting human figures within the surveillance area, enabling customized video recording and 24/7 monitoring.

3. Playback

Review recorded footage stored on the 2TB HDD. The NVR supports local playback. You can also access playback remotely via the mobile application.

4. Remote Access and Monitoring

Monitor your property from anywhere using the dedicated mobile application (SANNCE SIGHT) or through Alexa smart voice control. The app provides real-time alerts and notifications for events like human shape detection.

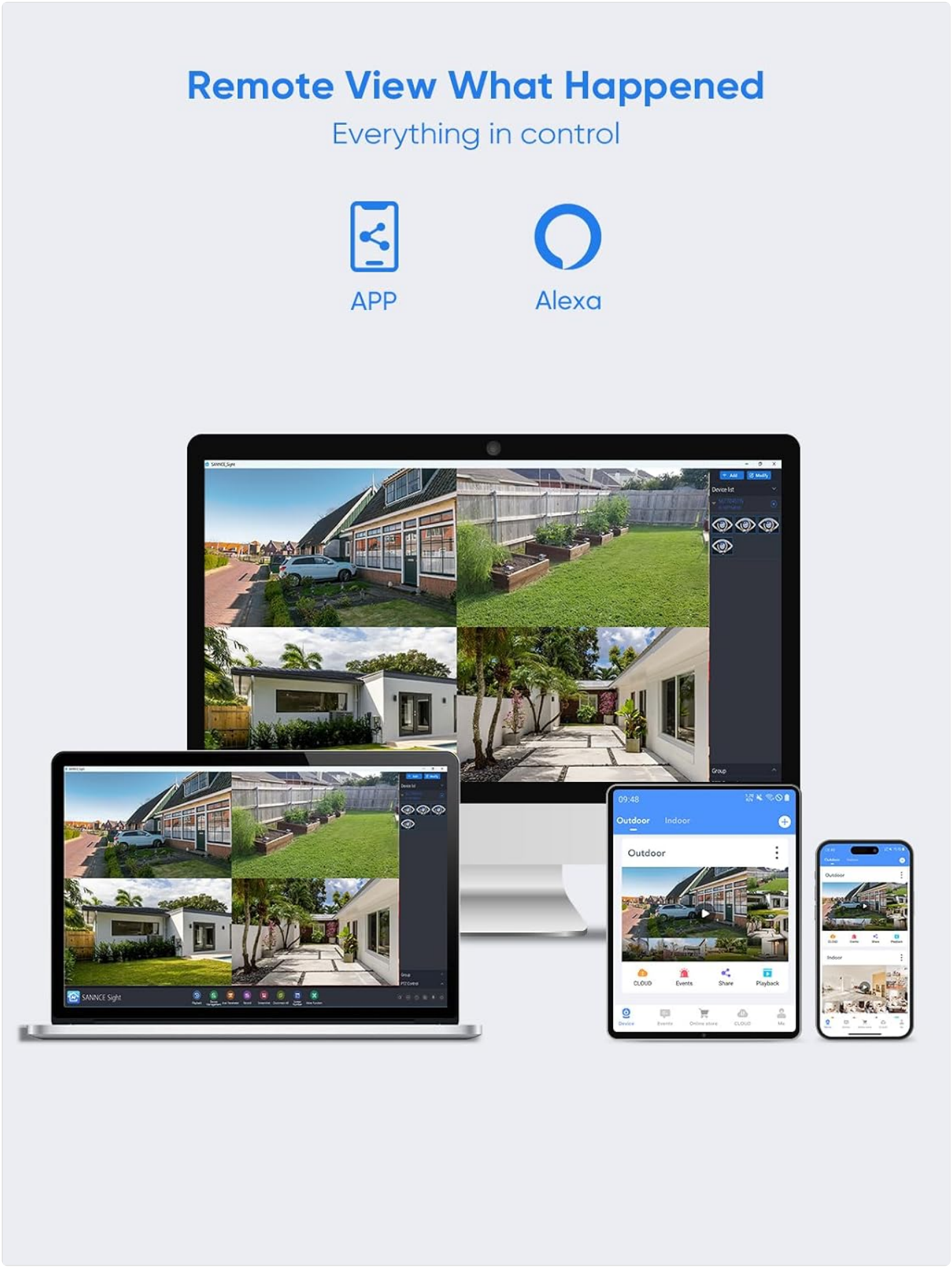


Image: Various devices (laptop, desktop monitor, tablet, smartphone) displaying live feeds from the SANNCE security system,

demonstrating the remote viewing capabilities via the APP and Alexa integration.

5. Night Vision

The cameras offer up to 98ft (30m) IR night vision and 33ft (10m) full-color night vision, ensuring 24/7 security coverage even in low-light or no-light conditions.



Image: A comparison showing a house during the day and at night, demonstrating the 10-meter full-color night vision capability of the SANNCE cameras, providing clear visibility even in darkness.

Maintenance

1. Cleaning

Regularly clean the camera lenses with a soft, damp cloth to ensure clear image quality. Do not use harsh chemicals.

2. Firmware Updates

Periodically check the SANNCE official website or the mobile application for firmware updates to ensure optimal performance and security. Follow the provided instructions for updating.

3. Storage Management

The NVR comes with a 2TB HDD. The system supports up to 8TB local HDD storage. Additionally, cloud storage options are available to ensure sufficient space for continuous recording and playback. Regularly back up important footage.



Image: Icons representing cloud storage and an 8TB hard drive, indicating the expandable storage options available for the system.

Troubleshooting

If you encounter issues with your SANNCE security system, please refer to the following common solutions:

Problem	Possible Cause / Solution
No Video Display	Check power connections for NVR and cameras. Ensure HDMI/VGA cable is securely connected to monitor. Verify cameras are paired with the NVR.
Remote Access Failure	Ensure NVR is connected to the internet. Check router settings and firewall. Verify correct app settings and login credentials.
Poor Image Quality	Clean camera lenses. Check for obstructions in camera's field of view. Ensure strong Wi-Fi signal to cameras.
Hard Drive Not Recording	Check HDD status in NVR settings. Ensure recording schedules or motion detection are properly configured. Verify HDD is not full; manage storage or enable overwrite.

For further assistance, please contact SANNCE customer support.

Specifications

Brand: SANNCE

Model Number: N98WHG2-94FC

Connectivity Technology: Wireless

Video Capture Resolution: 8MP

Number of Channels: 16

Storage: 2TB HDD (expandable up to 8TB local storage, cloud storage available)

Video Coding: H.264+

WiFi: Dual-Band (2.4/5.8GHz)

Wireless Distance: Up to 985ft (open environments)

Camera Weatherproof Rating: IP66

Operating Temperature: -20°C to 60°C (-4°F to 140°F)

IR Night Vision Range: Up to 98ft (30m)

Full-Color Night Vision Range: Up to 33ft (10m)

Viewing Angle: 90 Degrees

Hardware Interface: USB (2 ports)

Dimensions (NVR): 12 x 12 x 8 inches

Item Weight: 4.5 pounds (system)

Special Features: App Control, Human Motion Detection, Alexa Smart Voice Control

Warranty and Support

SANNCE products are backed by a manufacturer's warranty. For specific warranty terms and conditions, please refer to the warranty card included with your product or visit the official SANNCE website.
For technical support, troubleshooting assistance, or any product-related inquiries, please contact SANNCE customer service. You can often find support resources, FAQs, and contact information on the official SANNCE website or through the SANNCE mobile application.
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