

for HJC25 NUP200/C25 127780C250112

Product Instruction Manual

Replacement Remote Control for Richmat Adjustable Bed Systems

INTRODUCTION

This manual provides essential information for the proper use and maintenance of your replacement remote control. This remote is specifically designed as a replacement for adjustable bed systems utilizing the Richmat HJC25 NUP200/C25 127780C250112 control box. Please read this manual thoroughly before attempting to use the remote control.



Image: Front view of the replacement remote control, showing six buttons: head up, head down, foot up, foot down, flat, and a preset button.

COMPATIBILITY VERIFICATION

It is critical to verify the compatibility of this remote control with your existing adjustable bed system. This remote is **only compatible** with control boxes manufactured by Richmat, specifically model number **HJC25 NUP200/C25 127780C250112**. It will not function with control boxes from other manufacturers, such as OKIN.

Before attempting to pair or use, please ensure your current control box matches the specified model number. Your old remote must also have an identical button layout to this replacement remote for proper functionality.

Important Note:

Before placing your order please provide us with clear pictures of your control box and old remote (front & back) in order to match the correct remote to your bed, like this:



Image: A collage of images demonstrating how to verify compatibility. It shows the front and back of an old remote, the battery compartment, and a close-up of a control box label with model information.

SETUP AND PAIRING

Battery Installation

The remote control requires two (2) AAA batteries (not included). To install the batteries:

1. Locate the battery compartment on the back of the remote control.
2. Slide the battery cover open.
3. Insert two AAA batteries, ensuring the correct polarity (+ and -) as indicated inside the compartment.
4. Replace the battery cover securely.

Pairing Method

Follow these steps to pair your new remote control with the Richmat control box. Ensure the bed motors are plugged into the control box before attempting to pair.

1. On the remote control, simultaneously press and hold the "head up" button and the "foot up" button for approximately 10 seconds.
2. Locate the control box underneath the bed. Find the button on the side of the control box that indicates "Learn" or "Reset Coding". Press and immediately release this button. Do not press and hold.
3. Listen for audible beeps. These beeps indicate that the remote control has successfully synced with the control box.

Note: If pairing is unsuccessful, ensure the bed motors are connected to the control box and repeat the steps. If issues persist, refer to the troubleshooting section or your bed base's original manual.

OPERATING INSTRUCTIONS

The remote control features several buttons for adjusting your adjustable bed. Familiarize yourself with the function of each button:

- **Head Up:** Raises the head section of the bed.
- **Head Down:** Lowers the head section of the bed.
- **Foot Up:** Raises the foot section of the bed.
- **Foot Down:** Lowers the foot section of the bed.

- **FLAT:** Returns both the head and foot sections of the bed to a completely flat position.
- **Preset Button (if applicable):** Activates a pre-programmed comfort position. (Specific function may vary based on bed model).



Image: A top-down view of the remote control, clearly showing the layout and symbols of the six control buttons.

MAINTENANCE

To ensure the longevity and proper functioning of your remote control, follow these maintenance guidelines:

- **Cleaning:** Wipe the remote control with a soft, dry cloth. Do not use liquid cleaners or abrasive materials.
- **Battery Replacement:** Replace batteries when the remote's response becomes sluggish or stops working. Always replace both batteries at the same time.
- **Storage:** Store the remote in a dry place, away from direct sunlight and extreme temperatures.
- **Avoid Drops:** Protect the remote from physical impact, as drops can damage internal components.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Remote not responding.	Dead or incorrectly installed batteries.	Replace batteries, ensuring correct polarity.
Remote not pairing with bed.	Incorrect pairing procedure; incompatible control box; bed motors not connected.	Review "Setup and Pairing" section. Verify control box model. Ensure bed motors are plugged in.
Intermittent functionality.	Low batteries; interference; remote too far from control box.	Replace batteries. Reduce distance to control box. Ensure no strong electronic interference.

If you encounter issues not listed here, or if the suggested solutions do not resolve the problem, please consult the original manual for your adjustable bed base or contact customer support.

SPECIFICATIONS

- **Model Number:** for HJC25 NUP200/C25 127780C250112
- **Compatible Control Box:** Richmat HJC25 NUP200/C25 127780C250112
- **Power Source:** 2 x AAA Batteries (not included)
- **Color:** Black
- **Max Number of Supported Devices:** 1
- **Compatible Devices:** Adjustable bed base

WARRANTY AND SUPPORT

This product is a replacement part. For specific warranty information, please refer to the terms provided by the original seller or manufacturer at the time of purchase. General support for this remote control is primarily focused on ensuring compatibility and correct pairing with the specified Richmat control box.

If you require further assistance, it is recommended to provide detailed information about your adjustable bed, control box, and any previous remote controls to the seller or a qualified technician for accurate assessment.