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› GoPro Max 360 - Waterproof Action Camera, 5.6K 360 Video, 4K Reframing, 360 Photo, GPS, 1080p Live, Max HyperSmooth, TimeWarp, Horizon Lock User Manual

GoPro CHDHZ-203-RW

GoPro Max 360 User Manual

Model: CHDHZ-203-RW | Brand: GoPro

1. INTRODUCTION

The GoPro Max 360 is an advanced action camera designed to capture immersive 360-degree videos and photos, as well as traditional HERO-style footage. With its dual-lens design, robust construction, and powerful stabilization features, it is ideal for capturing dynamic adventures from unique perspectives. This manual provides essential information for setting up, operating, maintaining, and troubleshooting your GoPro Max 360 camera.



Figure 1.1: Front view of the GoPro Max 360 camera, showing the main lens, microphone array, and status LED.

2. SETUP GUIDE

2.1. Unboxing and Initial Charge

Upon unboxing your GoPro Max 360, ensure all components are present:

- GoPro Max 360 Camera
- Rechargeable Battery
- Curved Adhesive Mount
- Mounting Buckle + Thumb Screw

- USB-C Cable
- Protective Lenses + Lens Caps
- Microfiber Bag

Before first use, fully charge the battery using the provided USB-C cable connected to a USB power adapter (not included). The camera's front status LED will indicate charging status.

2.2. Inserting Battery and SD Card

1. Open the side door of the camera.
2. Insert the rechargeable battery with the GoPro logo facing up.
3. Insert a compatible microSD card (Class 10 or UHS-I/II recommended, sold separately) into the card slot until it clicks into place.
4. Close the side door securely to maintain waterproof sealing.



Figure 2.1: Angled view of the GoPro Max 360, showing its compact design.

3. OPERATING INSTRUCTIONS

3.1. Powering On/Off and Mode Button

- To power on, press the **Mode** button (side button).
- To power off, press and hold the **Mode** button for 3 seconds.
- Press the **Mode** button repeatedly to cycle through capture modes: 360 Video, HERO Video, 360 Photo, HERO Photo, TimeWarp.





Figure 3.1: Side view of the GoPro Max 360, highlighting the Mode button and MAX branding.

3.2. Capturing Video and Photos

- **Shutter Button:** Press the **Shutter** button (top button) to start/stop recording video or to take a photo.
- **Touch Screen:** Use the touch screen to navigate menus, change settings, and preview footage.
- **360 Video:** Captures immersive 5.6K spherical video.
- **HERO Video:** Records traditional single-lens video with Max HyperSmooth stabilization.
- **TimeWarp:** Creates super stabilized time-lapse videos.



Figure 3.2: The GoPro Max 360 display screen showing a live preview during a skiing activity.

3.3. Using the GoPro Quik App

The GoPro Quik app (available for iOS and Android) enhances your Max 360 experience:

- **Wireless Control:** Control your camera remotely, change settings, and preview shots.
- **Reframing:** Easily reframe your 360 footage into traditional videos and photos.
- **Editing Tools:** Access powerful editing tools to create cinematic clips and share them instantly.
- **Live Streaming:** Stream live in 1080p to social media platforms.



Figure 3.3: A smartphone screen showing the GoPro Quik app, demonstrating its intuitive editing interface.

4. MAINTENANCE

4.1. Cleaning Your Camera

- **Lenses:** Use a soft, lint-free cloth to clean the lenses. For stubborn smudges, use a lens cleaning solution designed for optics. Avoid abrasive materials.
- **Body:** Wipe the camera body with a damp cloth. Ensure the side door is closed when cleaning to prevent water ingress.
- **Water Exposure:** After use in saltwater, rinse the camera thoroughly with fresh water and dry it completely before opening any doors.



Figure 4.1: The GoPro Max 360 camera on wet rocks, demonstrating its waterproof design.

4.2. Battery Care and Storage

- Store batteries in a cool, dry place.

- Do not expose batteries to extreme temperatures.
- For long-term storage, charge batteries to approximately 50%.



Figure 4.2: The GoPro Max 360 and its battery on a frosty surface, illustrating its resilience in various conditions.

5. TROUBLESHOOTING

Problem	Possible Cause	Solution
Camera not turning on	Low battery; Battery not inserted correctly; Firmware issue	Charge battery; Reinsert battery; Perform a hard reset (press and hold Mode button for 10 seconds)
Recording stops unexpectedly	SD card full; SD card speed too slow; Overheating	Delete files or use new SD card; Use recommended high-speed SD card; Allow camera to cool down
Poor 360 stitching	Lenses dirty; Camera moved during capture; Objects too close to lenses	Clean lenses; Keep camera stable; Maintain adequate distance from subjects
App connection issues	Bluetooth/Wi-Fi off; App outdated; Interference	Ensure Bluetooth/Wi-Fi is on; Update GoPro Quik app; Move away from other wireless devices

6. SPECIFICATIONS

Feature	Detail
Brand	GoPro
Model	CHDHZ-203-RW
Video Resolution	5.6K 360 Video, 1440p/1080p HERO Video
Photo Resolution	16.6MP 360 Photo, 5.5MP HERO Photo
Stabilization	Max HyperSmooth
Waterproof	Up to 16ft (5m)
Audio	Premium 360 + Stereo Audio from 6 Mics
Display	Touch Screen

Feature	Detail
Connectivity	Wi-Fi + Bluetooth
GPS	Built-in GPS + Performance Stickers
Battery Type	Removable 1600mAh Lithium-Ion
Storage	MicroSD (Class 10 or UHS-I/II required)
Dimensions (approx.)	7 x 11.5 x 23.5 cm
Weight (approx.)	0.15 kg

7. WARRANTY AND SUPPORT

7.1. Manufacturer's Warranty

The GoPro Max 360 camera comes with a **1-year manufacturer's warranty** covering defects in materials and workmanship from the date of purchase. Please retain your proof of purchase for warranty claims.

This warranty does not cover damage caused by misuse, accident, unauthorized modification, or normal wear and tear.

7.2. Customer Support

For technical support, troubleshooting assistance, or warranty inquiries, please visit the official GoPro support website or contact their customer service. Refer to the packaging or GoPro's official website for the most current contact information.

Online resources often include FAQs, video tutorials, and community forums that can provide immediate assistance.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question