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JLab EBFLEXWHT50WEB

JLab Flex Open Earbuds Instruction Manual

Model: EBFLEXWHT50WEB

INTRODUCTION

The JLab Flex Open Earbuds offer a unique open-ear listening experience with a secure clip-on cuff design. These wireless earbuds are engineered for comfort during extended wear, allowing you to enjoy audio while remaining aware of your surroundings. Featuring personalized sound, extended battery life, Bluetooth Multipoint connectivity, and customization through the JLab App, the Flex Open Earbuds are designed for versatile everyday use.

WHAT'S IN THE BOX

- Flex Open Wireless Earbuds
- Charging Case
- User Manual

INCLUDES

- JLab Flex Open Wireless Earbuds
- JLab Flex Open Wireless Charging Case



**JLAB FLEX
OPEN WIRELESS
CHARGING CASE**



**JLAB FLEX
OPEN WIRELESS
EARBUDS**



Image: Contents of the JLab Flex Open Earbuds package, showing the earbuds and their charging case.

SETUP

Initial Pairing

1. Open the charging case. The earbuds will automatically enter pairing mode.
2. On your device (smartphone, tablet, laptop), go to Bluetooth settings.
3. Select "JLab Flex Open" from the list of available devices.
4. Once connected, you will hear an audio prompt confirming successful pairing.

For Android devices, Google Fast Pair offers an even more effortless connection. When you remove the earbuds from the case, a pop-up will appear on your supported Android device, allowing for quick Bluetooth connection.

JLab App Customization

Download the JLab App from the App Store or Google Play Store to unlock full customization options. The app allows you to:

- Customize touch controls for playback, calls, and voice assistant.
- Adjust sound preferences with custom equalizer settings or preset options (JLab Signature, Balance, Bass Boost).
- Receive software updates for your earbuds.

CUSTOMIZE YOUR SOUND JLAB APP

With the new JLab app, you'll have control to customize the touch controls, and sound to your personal preference Plus get software updates for your product right when they're available. Available on the App or Google Play Store.

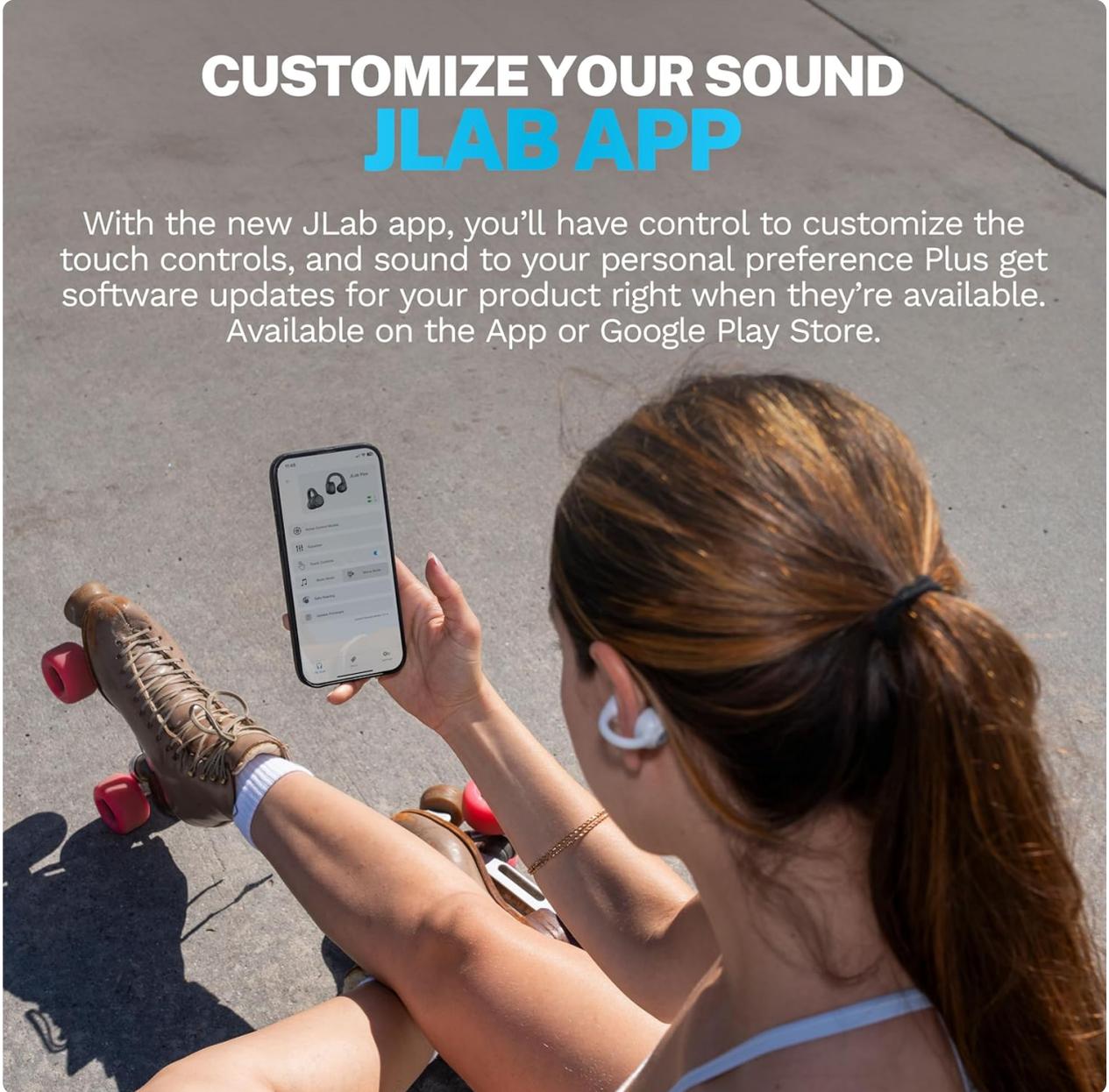


Image: A woman customizing her JLab Flex Open Earbuds settings using the JLab App on her smartphone.

OPERATING INSTRUCTIONS

Wearing the Earbuds

The Flex Open Earbuds feature an ergonomic clip-on cuff design. Gently slide the earbud onto your ear, ensuring the speaker rests comfortably near your ear canal and the cuff securely clips around the outer ear. This design provides a stable fit without inserting directly into the ear canal, allowing for situational awareness.



Image: A woman wearing JLab Flex Open Earbuds while walking on a beach path, demonstrating the secure and open-ear fit.

Touch Controls

The earbuds feature intuitive touch controls. Refer to the JLab App for detailed customization of these functions. Common controls include:

- **Play/Pause:** Single tap on either earbud.
- **Volume Up/Down:** Tap and hold on the right/left earbud respectively.
- **Next/Previous Track:** Double tap on the right/left earbud respectively.
- **Answer/End Call:** Single tap on either earbud.
- **Reject Call:** Tap and hold on either earbud.
- **Activate Voice Assistant:** Triple tap on either earbud.

Bluetooth Multipoint

Connect your Flex Open Earbuds to two devices simultaneously. This allows for seamless transitions, such as listening to music on your laptop and instantly switching to answer a call on your mobile phone without re-pairing.

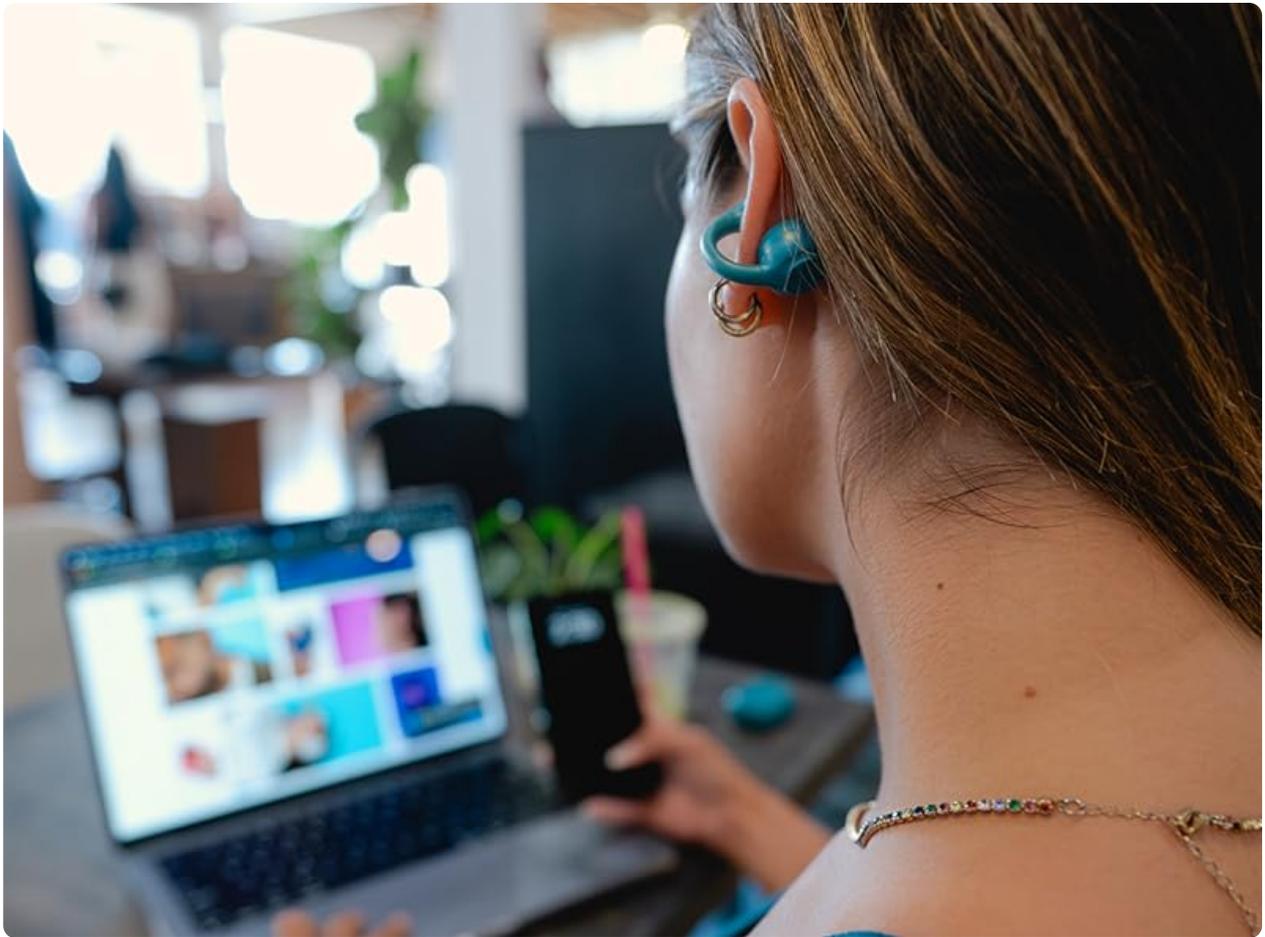


Image: A woman demonstrating Bluetooth Multipoint by using JLab Flex Open Earbuds with both a laptop and a smartphone.

Clear Calls

The integrated MEMS microphone in each earbud features noise-canceling technology to reduce background noise. This ensures your voice is heard clearly during calls, even in busy environments.

BATTERY LIFE AND CHARGING

The Flex Open Earbuds provide 7+ hours of wireless playtime per earbud. The charging case offers an additional 14+ hours, totaling over 21 hours of Bluetooth 5 playtime. The charging case is equipped with a USB-C port for convenient recharging.

EXTENDED BATTERY LIFE

Flex Open earbuds features 7+ hours of wireless playtime in each earbud and 14+ additional hours from the charging case.



Image: A woman holding the JLab Flex Open Earbuds charging case, highlighting its portability and extended battery life.

MAINTENANCE

The JLab Flex Open Earbuds are IPX4 rated, making them resistant to splashes and sweat. This durability ensures they can withstand everyday use and light exposure to moisture. To maintain optimal performance, keep the charging contacts clean and dry. Avoid submerging the earbuds in water.

TROUBLESHOOTING

- **No Audio/Connection Issues:** Ensure earbuds are charged and within Bluetooth range of your device. Try re-pairing the earbuds.
- **One Earbud Not Working:** Place both earbuds back in the charging case, close the lid, then reopen to reset. Check battery levels for both earbuds.

- **Poor Sound Quality:** Adjust equalizer settings in the JLab App. Ensure earbuds are positioned correctly on your ears.
- **Charging Problems:** Verify the USB-C cable is securely connected to both the charging case and a power source. Clean charging contacts on both earbuds and case.
- **App Not Connecting:** Ensure Bluetooth is enabled and the earbuds are connected to your device. Update the JLab App to the latest version.

SPECIFICATIONS

Feature	Detail
Model Name	Flex
Connectivity Technology	Wireless (Bluetooth 5.0)
Ear Placement	Open Ear
Control Type	Touch Control, App
Battery Life (Earbuds)	7+ Hours
Total Playtime (with Case)	21+ Hours
Water Resistance Level	IPX4 (Water Resistant)
Noise Control Features	Noise Cancellation (Microphone)
Compatible Devices	Cellphones, Laptops, Desktops
Material	Plastic Silicone
Item Weight	4.6 ounces

WARRANTY AND SUPPORT

The JLab Flex Open Earbuds come with a JLab Two Year Warranty. For detailed warranty information, product support, or to contact customer service, please visit the official JLab website or refer to the contact information provided in your product packaging.

You can also visit the [JLab Store on Amazon](#) for more products and information.

PRODUCT VIDEOS

Your browser does not support the video tag.

Video: Official JLab video showcasing the Flex Open Earbuds with their clip-on design and features.