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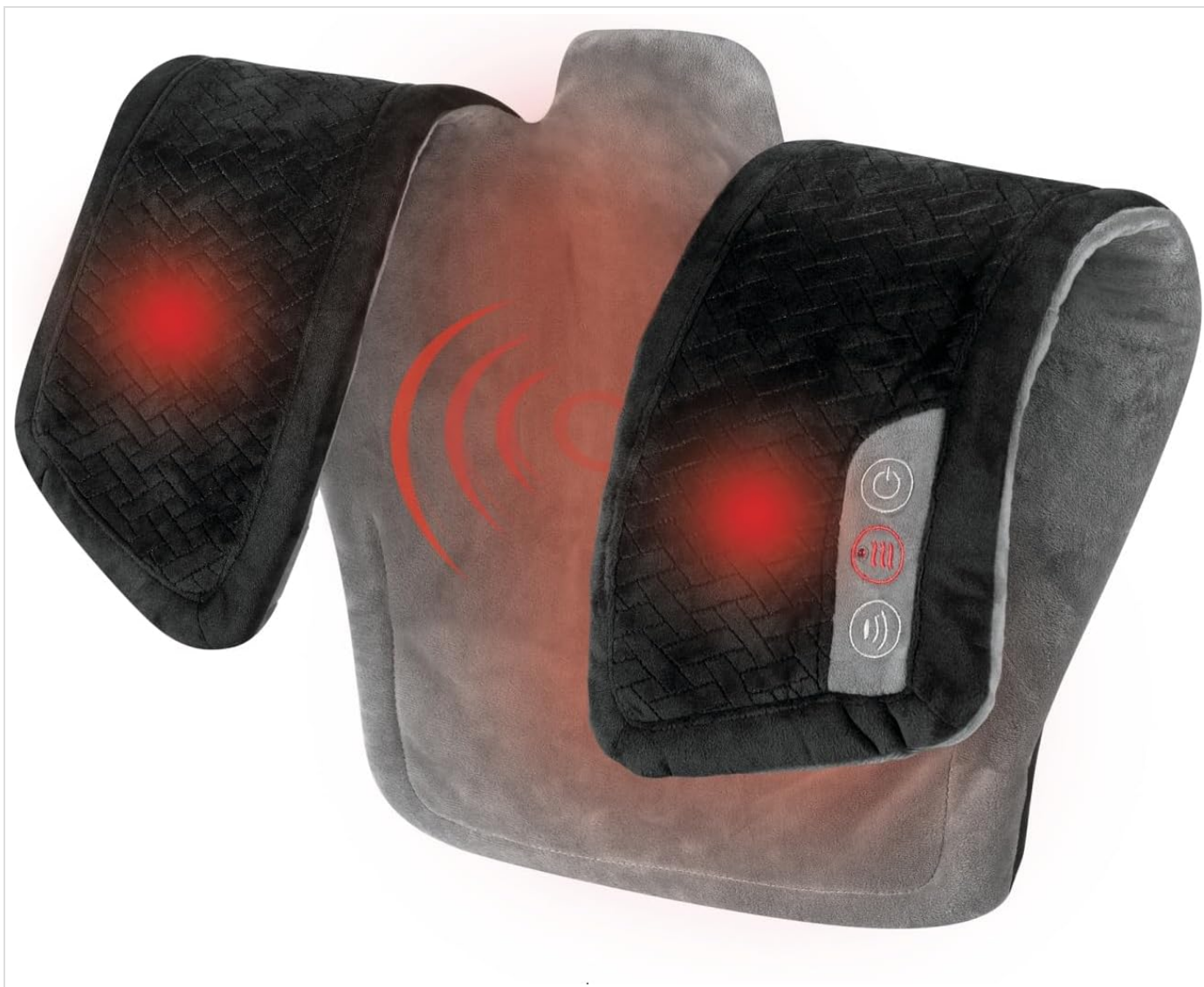
HoMedics HCM-325H

HoMedics Neck & Shoulder Massage Wrap User Manual

Model: HCM-325H

INTRODUCTION

Thank you for purchasing the HoMedics Duel Intensity Vibrating Heated Neck & Shoulder Massage Wrap. This product is designed to provide soothing vibration massage and optional heat therapy to aid in rejuvenating sore and tired muscles in your neck and shoulders. Please read this manual thoroughly before use to ensure proper operation and care.



The HoMedics Neck & Shoulder Massage Wrap, illustrating the areas of heat and vibration.

SAFETY INFORMATION

Always unplug the appliance from the electrical outlet immediately after using and before cleaning. Do not use while bathing or in a shower. Do not place or store appliance where it can fall or be pulled into a tub or sink. Do not place in or drop into water or other liquid. Never use pins or other metallic fasteners with this appliance. Close supervision is necessary when this appliance is used by, on, or near children, invalids, or disabled persons. Use this appliance only for its intended use as described in this manual. Do not use attachments not recommended by HoMedics. Never operate this appliance if it has a damaged cord or plug, if it is not working properly, if it has been dropped or damaged, or dropped into water. Return it to a HoMedics Service Center for examination and repair.

SETUP

Before first use, ensure the massage wrap is clean and free from any obstructions. Unroll the wrap and connect the power cord to a standard electrical outlet. The plush fabric is designed for comfort and can be easily positioned around your neck and shoulders.

neck & shoulder vibration massager with heat



Proper placement of the massage wrap around the neck and shoulders for optimal comfort and therapy.

The wrap is made of soft, plush fabric for a comfortable feel. Ensure the integrated controls are easily accessible for adjustment during use.



Detail of the soft, plush fabric that provides cozy comfort during use.

OPERATING INSTRUCTIONS

The HoMedics Neck & Shoulder Massage Wrap features integrated controls for easy adjustments. Locate the control panel on the wrap.



INVIGORATING
VIBRATION

relief for
every body

The integrated control panel with Power, Heat, and Vibration buttons.

built-in controls

POWER →
auto shutoff

HEAT →

VIBRATION →



Detailed diagram of the control buttons and their functions.

- **Power Button:** Press the power button once to turn the unit ON. The unit features an auto shut-off function for safety and convenience. Press again to turn OFF.
- **Heat Button:** Press the heat button to activate the warming feature. The heat indicator light will illuminate. Press again to turn the heat OFF.
- **Vibration Button:** The massager offers two speed options for vibration. Press the vibration button to cycle through the available intensity levels. Select the setting that best suits your preference.

Adjust settings as needed during your massage session for a customized experience.

MAINTENANCE

Cleaning

Always unplug the appliance before cleaning. Allow the unit to cool down before cleaning. Clean only with a soft, slightly damp cloth. Never allow water or any other liquids to come into contact with the unit. Do not use any abrasive cleaners,

brushes, gasoline, kerosene, glass/furniture polish, or paint thinner to clean the massager. Do not immerse in water.

Storage

Place the massager in its box or in a safe, dry, cool place. Avoid contact with sharp edges or pointed objects which might cut or puncture the fabric surface. To avoid breakage, do not wrap the power cord around the unit.

TROUBLESHOOTING

- **Unit does not turn on:** Ensure the power cord is securely plugged into a working electrical outlet. Check if the power button has been pressed.
- **No heat:** Verify that the heat button has been pressed and its indicator light is on. Allow a few minutes for the heating element to warm up.
- **No vibration:** Ensure the vibration button has been pressed and cycle through the intensity levels.
- **Unit suddenly stops:** The unit may have an auto shut-off feature. Turn the unit off and then on again. If the issue persists, unplug the unit and allow it to cool before attempting to use it again.

If you experience any issues not covered here, please refer to the Warranty & Support section for further assistance.

SPECIFICATIONS

Brand	HoMedics
Model Number	HCM-325H
Product Dimensions	24.41 x 24.41 x 1.18 inches
Item Weight	2.35 Pounds
Material	Plush
Power Source	Corded Electric
Use For	Back, Neck, Shoulder

WARRANTY & SUPPORT

Specific warranty details and direct customer support contact information are not provided within this manual. For warranty information, product registration, or technical support, please visit the official HoMedics website or contact their customer service directly. Keep your purchase receipt for warranty claims.

You can typically find more information at theHoMedics Store on Amazon or their official brand website.