Arzum OK0038-0400

Arzum OKKA Rich Pro Plus (With Water Tank) Instruction Manual

Model: OK0038-0400

Product Overview

The Arzum OKKA Rich Pro Plus is an advanced coffee machine designed to offer a wide variety of coffee and milk beverages. This model features an integrated 1.3-liter removable water tank for convenience. Its intuitive touch panel control allows for easy selection of cup size and the number of cups to brew, ensuring precise water dispensing. With 8 distinct modes, users can explore various drink possibilities, including rich Turkish coffee.





Image: Front view of the Arzum OKKA Rich Pro Plus coffee machine, showcasing its copper-colored pot and black housing.

Setup

1. **Unboxing:** Carefully remove all packaging materials and ensure all components are present. Keep packaging for future transport or storage.
2. **Initial Cleaning:** Before first use, clean the removable water tank and the coffee pot with warm, soapy water. Rinse thoroughly and dry. Wipe the exterior of the machine with a damp cloth.
3. **Water Tank Installation:** Fill the 1.3-liter removable water tank with fresh, cold drinking water. Ensure the tank is properly seated in its designated slot on the machine.
4. **Power Connection:** Place the machine on a stable, flat surface. Plug the power cord into a grounded electrical outlet. The machine will typically power on or enter standby mode.
5. **First Use Cycle:** It is recommended to run a cycle with only water to prime the system and clean any residual manufacturing dust. Refer to the operating section for how to start a brewing cycle.

Operating Instructions

The Arzum OKKA Rich Pro Plus offers 8 distinct modes for various beverages, controlled via its touch panel.

Brewing Turkish Coffee

1. **Add Ingredients:** Place the desired amount of finely ground Turkish coffee and sugar (optional) into the coffee pot.
2. **Add Water:** Use the touch panel to select the desired cup size and number of cups. The machine will automatically dispense the correct amount of water from the 1.3L tank into the pot.
3. **Select Mode:** Choose the "Turkish Coffee" mode from the touch panel. You may have options for "Fast" (approx. 80 seconds) or "Slow" (approx. 4 minutes) brewing, depending on your preference for foam and consistency.
4. **Start Brewing:** Press the start button. The machine will begin the brewing process and provide LED alerts for status.
5. **Serve:** Once brewing is complete, carefully remove the pot and pour the Turkish coffee into cups.

Using the Milk Frother

The integrated milk frother allows for preparation of hot and cold milk foam for beverages like cappuccino.

- **Fill Milk Chamber:** Pour cold milk into the designated milk frother chamber, observing the minimum and maximum fill lines.
- **Select Frothing Mode:** On the touch panel, select the desired milk frothing mode (e.g., hot foam, cold foam).
- **Start Frothing:** Press the start button. The frother will operate until the desired consistency is achieved.
- **Clean After Use:** Always clean the milk frother immediately after use to prevent milk residue buildup.

Other Modes

Refer to the specific icons and instructions on the touch panel for other available modes such as Cappuccino, French Coffee, Hot Chocolate, and Instant Coffee. Each mode is designed to optimize the preparation for that specific beverage.

Maintenance

Regular cleaning and maintenance will ensure the longevity and optimal performance of your Arzum OKKA Rich Pro Plus.

Daily Cleaning

- **Coffee Pot:** After each use, rinse the coffee pot with warm water. For thorough cleaning, use mild dish soap and the provided cleaning brush. Ensure no coffee grounds remain.
- **Water Tank:** Empty and rinse the water tank daily. Refill with fresh water before each use.
- **Exterior:** Wipe the exterior surfaces of the machine with a soft, damp cloth. Do not use abrasive cleaners or immerse the main unit in water.
- **Milk Frother:** Immediately after frothing milk, clean the milk frother components to prevent milk residue from drying and hardening. Use warm water and a small brush if necessary.

Descaling

Depending on water hardness, descaling may be required periodically to remove mineral buildup. Consult the official Arzum website or customer support for recommended descaling agents and procedures specific to this model.

Troubleshooting

Problem	Possible Cause	Solution
Machine does not turn on.	Not plugged in; power outlet issue; machine fault.	Ensure power cord is securely plugged into a working outlet. Check circuit breaker. If problem persists, contact customer support.

Problem	Possible Cause	Solution
Coffee is not brewing.	Water tank empty; coffee pot not correctly placed; mode not selected.	Fill water tank. Ensure coffee pot is properly seated. Select a brewing mode on the touch panel.
Milk frother not producing foam.	Insufficient milk; milk too warm; frother clogged.	Ensure adequate cold milk. Clean frother thoroughly.
Coffee tastes weak or too strong.	Incorrect coffee-to-water ratio; wrong grind size.	Adjust coffee amount. Ensure coffee is finely ground for Turkish coffee. Use touch panel to adjust water volume.

For issues not listed here, please refer to the comprehensive troubleshooting guide on the Arzum official website or contact customer support.

Specifications

Brand: Arzum

Model Number: OK0038-0400

Color: Black, Copper

Product Dimensions: 19 x 25 x 34 cm

Item Weight: 1.5 Kilograms

Capacity: 0.3 Liters (Coffee Pot), 1.3 Liters (Water Tank)

Power / **Wattage:** 1000 watts

Voltage: 220 Volts

Material: Copper (Pot), other materials for housing.

Special Features: Coffee Types Supported: Turkish Coffee, Cappuccino, French Coffee, Hot Chocolate, Instant Coffee, Milk Foam. Included Accessories: 1 Cleaning Brush, Coffee Measuring Spoon.

Warranty and Support

For detailed warranty information, including terms, conditions, and duration, please refer to the warranty card included with your product or visit the official Arzum website. Keep your proof of purchase for warranty claims.
If you require technical assistance, have questions about product operation, or need to report a defect, please contact Arzum customer support. Contact details can typically be found on the manufacturer's website or in the product packaging.
Online Resources: For additional support, FAQs, and product updates, visit the official Arzum website: www.arzum.com

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

Answered questions about this manual

Why is my Arzum OKKA Rich Pro Plus (OK0038-0400) not taking water from the tank to brew coffee?

If your Arzum OKKA Rich Pro Plus (OK0038-0400) is not drawing water from the tank to brew coffee, please check the following troubleshooting steps:Check Water Tank Seating: Ensure the 1.3-liter removable water tank is...

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