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Model: Conga Rockstar 3500 Storm Pet Flex (A01_EU01_107958)

1. Introduction

Thank you for choosing the Cecotec Conga Rockstar 3500 Storm Pet Flex Cordless Stick Vacuum Cleaner. This manual provides essential information for the safe and efficient operation, maintenance, and troubleshooting of your new appliance. Please read these instructions carefully before use and retain them for future reference.

The Conga Rockstar 3500 Storm Pet Flex is designed for versatile cleaning, offering powerful suction, extended runtime, and specialized accessories for pet owners. Its key features include:

- **High Suction Power:** 150 AW suction power and 500W total power for effective dirt removal.
- HairLess Brush: Designed to prevent hair tangles, reducing maintenance.
- Extended Runtime: 33.6V Li-ion battery provides up to 70 minutes of runtime in ECO mode.
- Automatic Mode: Adjusts suction power based on dirt level for optimized cleaning.
- Pet Style Accessory: Includes a specialized accessory for grooming pets and collecting loose hair, along with 2-in-1 furniture and corner tools.



Figure 1.1: The Cecotec Conga Rockstar 3500 Storm Pet Flex cordless stick vacuum cleaner in its upright configuration.

2. SAFETY INSTRUCTIONS

To reduce the risk of fire, electric shock, or injury, always follow basic safety precautions when using an electrical appliance. Read all instructions before using this vacuum cleaner.

- This appliance is for household use only. Do not use outdoors or on wet surfaces.
- Do not allow to be used as a toy. Close attention is necessary when used by or near children.
- Use only as described in this manual. Use only manufacturer's recommended attachments.
- Do not use with a damaged cord or plug. If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, return it to a service center.
- Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not run appliance over cord. Keep cord away from heated surfaces.
- Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.

- Do not handle plug or appliance with wet hands.
- Do not put any object into openings. Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce airflow.
- Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- Turn off all controls before unplugging.
- Use extra care when cleaning on stairs.
- Do not use to pick up flammable or combustible liquids, such as gasoline, or use in areas where they may be present.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- Do not use without dust cup and/or filters in place.
- Prevent unintentional starting. Ensure the switch is in the off-position before connecting to battery pack, picking up or carrying the appliance.
- Recharge only with the charger specified by the manufacturer. A charger that is suitable for one type of battery pack may create a risk of fire when used with another battery pack.
- Under abusive conditions, liquid may be ejected from the battery; avoid contact. If contact accidentally occurs, flush with water. If liquid contacts eyes, additionally seek medical help. Liquid ejected from the battery may cause irritation or burns.

3. PACKAGE CONTENTS

Carefully unpack all components and check against the list below. If any items are missing or damaged, contact Cecotec customer support.

- Stick vacuum cleaner (main unit)
- Charger
- Flexible tube
- Instruction manual (this document)
- 2-in-1 furniture accessory
- Corner accessory
- Pet hair brush
- Extendable tube
- Wall mount



Figure 3.1: All included components of the vacuum cleaner, including the main unit, flexible tube, floor brush, and various accessories.

4. SETUP

4.1 Assembly

- 1. **Attach the Flexible Tube:** Connect the flexible tube to the main vacuum unit until it clicks securely into place.
- 2. **Attach the Floor Brush:** Connect the floor brush to the other end of the flexible tube. Ensure it is firmly attached.
- 3. **Install Wall Mount (Optional):** Choose a suitable location for the wall mount. Secure it to the wall using appropriate screws and anchors (not included).

4.2 Charging the Battery

Before first use, fully charge the vacuum cleaner's battery. The battery is integrated into the main unit.

- 1. Connect the charger to a power outlet.
- 2. Connect the charging cable to the charging port on the main vacuum unit.

- 3. The charging indicator light will illuminate. Allow the vacuum to charge until the indicator shows a full charge (refer to the indicator light section in your manual for specific light patterns).
- 4. Once fully charged, disconnect the charger.

5. OPERATING INSTRUCTIONS

5.1 Powering On/Off and Mode Selection

- 1. **Power On:** Press the power button located on the main unit to turn on the vacuum cleaner. It will typically start in a default mode (e.g., ECO mode).
- 2. Select Cleaning Mode: Press the mode selection button to cycle through available cleaning modes:
 - ECO Mode: For lighter cleaning tasks and maximum battery runtime (up to 70 minutes).
 - Auto Mode: The vacuum automatically adjusts suction power based on the detected dirt level.
 - Max Mode: Provides maximum suction power for stubborn dirt, with reduced runtime.
- 3. Power Off: Press the power button again to turn off the vacuum cleaner.

5.2 Using the Vacuum Cleaner

The Conga Rockstar 3500 Storm Pet Flex can be used in various configurations:

- Stick Vacuum Mode: For general floor cleaning (carpets and hard floors).
- **Handheld Mode:** Detach the flexible tube and floor brush to use the main unit with smaller accessories for cleaning furniture, car interiors, or tight spaces.



Figure 5.1: The vacuum cleaner effectively cleaning a carpeted surface.

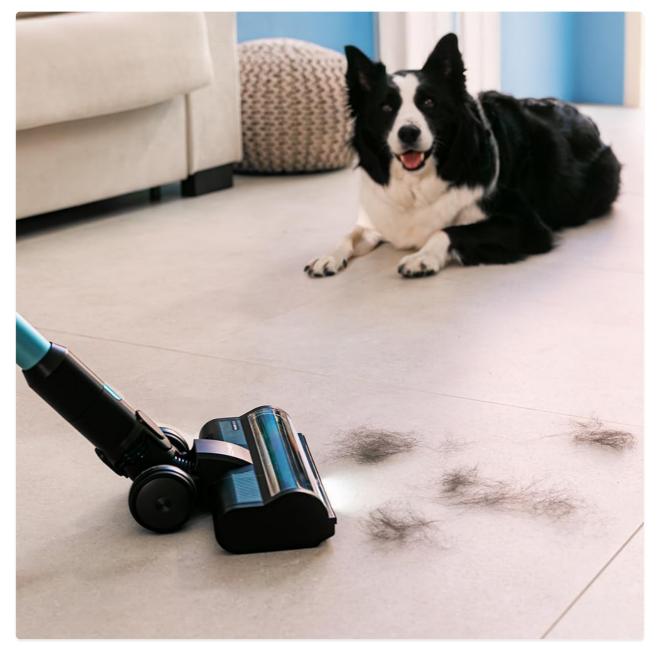


Figure 5.2: The vacuum cleaner in use on a hard floor, demonstrating its ability to pick up debris.

5.3 Using Specialized Accessories

- **HairLess Brush:** The main floor brush is designed to prevent hair tangles. For optimal performance, ensure the brush roll is free from large obstructions.
- Flexible Tube: Use the flexible tube to reach under low furniture or into awkward spaces without excessive bending.



Figure 5.3: Utilizing the flexible tube attachment to clean hard-to-reach areas under furniture.

• Pet Style Accessory: Attach the pet hair brush to the main unit (in handheld mode) or the flexible tube. Gently brush your pet to collect loose hair directly into the vacuum.



Figure 5.4: The pet grooming accessory being used to collect loose hair directly from a dog, with an inset showing collected hair.

• 2-in-1 Furniture and Corner Accessories: Use these tools for cleaning upholstery, crevices, and tight corners.



Figure 5.5: The vacuum cleaner configured in handheld mode, demonstrating its versatility with different attachments for furniture and crevices.

6. MAINTENANCE

Regular maintenance ensures optimal performance and extends the lifespan of your vacuum cleaner.

6.1 Emptying the Dustbin

Empty the dustbin regularly, especially when it reaches the MAX fill line. To empty:

- 1. Ensure the vacuum is turned off.
- 2. Locate the dustbin release button on the main unit.
- 3. Press the button to detach the dustbin.
- 4. Hold the dustbin over a trash receptacle and open the bottom flap to release the contents.
- 5. Close the flap and reattach the dustbin to the main unit until it clicks.

6.2 Cleaning Filters

The vacuum cleaner uses multiple filters that require regular cleaning to maintain suction power.

- 1. Remove the dustbin as described above.
- 2. Carefully remove the pre-motor filters (e.g., foam and felt filters) and the HEPA filter.
- 3. Tap the filters over a trash can to remove loose dirt.
- 4. If heavily soiled, rinse the filters under cold running water. Ensure they are completely dry (for at least 24 hours) before reinserting them into the vacuum. Do not use a hairdryer or other heating methods to dry.
- 5. Reassemble the filters and dustbin.

6.3 Cleaning the HairLess Brush Roll

While the HairLess brush is designed to prevent tangles, occasional cleaning may be necessary.

- 1. Turn off the vacuum and detach the floor brush.
- 2. Locate the brush roll access latch on the side of the floor brush.
- 3. Open the latch and remove the brush roll.
- 4. Use scissors to cut away any tangled hair or debris.
- 5. Clean the brush roll housing.
- 6. Reinsert the brush roll and secure the latch.



Figure 6.1: The HairLess brush roll effectively collecting pet hair from a floor surface.

6.4 Battery Care

- Store the vacuum cleaner in a cool, dry place.
- Avoid exposing the battery to extreme temperatures.
- If storing for an extended period, charge the battery to approximately 50% and recharge every 3-6 months to maintain battery health.

7. TROUBLESHOOTING

If you encounter issues with your vacuum cleaner, refer to the following table for common problems and solutions.

Problem	Possible Cause	Solution
Vacuum does not turn on	Battery is not charged Power button not pressed correctly	Charge the battery fully Ensure the power button is pressed firmly
Low suction power	Dustbin is full Filters are clogged Hose or nozzle is blocked	Empty the dustbin Clean or replace filters Check and clear any blockages
Brush roll not spinning	Hair or debris tangled in brush Brush roll access door not closed properly	Clean the brush roll Ensure the brush roll access door is securely latched
Short battery runtime	Battery not fully charged Operating in Max mode Battery degradation	Ensure battery is fully charged Use ECO or Auto mode for longer runtime Contact customer support for battery replacement if necessary

If the problem persists after attempting these solutions, please contact Cecotec customer support for further assistance.

8. SPECIFICATIONS

Feature	Specification
Brand	Cecotec
Model Name	Conga Rockstar 3500 Storm Pet Flex
Model Number	A01_EU01_107958
Color	Gray
Total Power	500 Watts
Suction Power	150 AW

Feature	Specification
Battery Type	33.6V Max Li-ion
Runtime (ECO Mode)	Up to 70 minutes
Item Weight	1.73 Kilograms
Product Dimensions (L x W x H)	118 x 16 x 24 cm
Surface Recommendation	All floors
Country of Origin	Spain

9. WARRANTY AND SUPPORT

For warranty information, please refer to the warranty card included with your product or visit the official Cecotec website. Keep your purchase receipt as proof of purchase.

If you require technical assistance, spare parts, or have any questions regarding your Cecotec Conga Rockstar 3500 Storm Pet Flex, please contact Cecotec customer support through their official channels. Spare parts are generally available for up to 10 years from the date of purchase.

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