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BISSELL 3845M

BISSELL CrossWave HF2 Wet & Dry Hard Floor Cleaner

Model: 3845M

INTRODUCTION

The BISSELL CrossWave HF2 is an innovative hard floor cleaner designed to simplify your cleaning routine by vacuuming and washing hard floors simultaneously. This corded appliance provides consistent power for effective cleaning of dirt, spills, and stains in one efficient step. Its dual-tank system ensures that you always clean with fresh water and solution, while the self-cleaning cycle helps maintain the machine's hygiene.

This manual provides essential information for the safe and effective use of your BISSELL CrossWave HF2. Please read all instructions carefully before operating the appliance.



The BISSELL CrossWave HF2, a versatile wet and dry hard floor cleaner, shown in its upright position.

IMPORTANT SAFETY INSTRUCTIONS

When using an electrical appliance, basic precautions should be observed, including the following:

- Always connect to a properly grounded outlet.
- Do not leave appliance when plugged in. Unplug from outlet when not in use and before servicing.
- Do not use with damaged cord or plug.
- Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners.
- Do not run appliance over cord. Keep cord away from heated surfaces.
- Do not use outdoors or on wet surfaces.
- Do not allow to be used as a toy. Close attention is necessary when used by or near children.
- Use only as described in this manual. Use only manufacturer's recommended attachments.
- **Important: Only use BISSELL cleaning solutions. Using non-BISSELL formulas may damage the unit and void the warranty.**

PACKAGE CONTENTS

Your BISSELL CrossWave HF2 package should include the following items:

- BISSELL CrossWave HF2 Unit
- Cleaning Formula

SETUP

Follow these steps to assemble your CrossWave HF2 before first use:

1. **Attach the Handle:** Insert the handle into the main body of the unit until it clicks securely into place. Ensure it is firmly seated to prevent wobbling during operation.
2. **Fill the Clean Water Tank:** Remove the clean water tank from the back of the unit. Fill it with warm tap water up to the 'Water' fill line. For enhanced cleaning, add the recommended BISSELL cleaning formula up to the 'Formula' fill line. Replace the tank securely on the unit.
3. **Check the Dirty Water Tank:** Ensure the dirty water tank is empty and properly seated before starting.



Two-Tank Technology

Always clean with fresh water

An illustration demonstrating the two-tank technology of the BISSELL CrossWave HF2, showing separate compartments for clean and dirty water.

OPERATING INSTRUCTIONS

The BISSELL CrossWave HF2 is designed for efficient wet and dry cleaning on sealed hard floors.

1. **Power On:** Plug the power cord into a grounded electrical outlet. Press the power button located on the handle to turn on the unit.
2. **Recline and Clean:** Gently recline the unit to activate the brush roll and solution flow. Begin cleaning by moving the unit forward and backward over the floor surface. The unit is designed to vacuum and wash simultaneously.
3. **Managing Spills:** For larger spills, hold the unit over the spill and press the solution trigger to dispense water and formula. Then, release the trigger and move the unit slowly over the spill to suction up the liquid.
4. **Cord Management:** Be mindful of the power cord during operation to avoid tripping hazards or running over the cord.
5. **Monitoring Tanks:** The dual-tank system keeps clean and dirty water separate. Monitor the clean water tank

and refill as needed. Empty the dirty water tank when it reaches the 'Full' line or after each use.



The BISSELL CrossWave HF2 actively vacuuming and washing a liquid spill on a hard floor surface.



Hard Floor Cleaning

Safe on all sealed hard floors

The BISSELL CrossWave HF2 cleaning a tiled hard floor, demonstrating its effectiveness on various sealed surfaces.

MAINTENANCE

Regular maintenance ensures optimal performance and longevity of your BISSELL CrossWave HF2.

1. **Self-Cleaning Cycle:** After each use, place the unit on its storage tray. Ensure there is clean water in the clean water tank. Press the self-clean button to initiate the automatic flushing cycle. This helps clean the brush roll and internal components.
2. **Empty and Clean Dirty Water Tank:** Remove the dirty water tank. Dispose of the dirty water and rinse the tank thoroughly with clean water. Allow it to air dry before reattaching.
3. **Clean the Brush Roll:** Periodically remove the brush roll cover and the brush roll itself. Rinse the brush roll under running water to remove debris and allow it to air dry completely before reinserting.
4. **Clean the Filter:** The pre-motor pleated filter should be rinsed with water and allowed to air dry completely before reinstallation. Replace the filter every 3-6 months depending on usage.



Self-Cleanout Cycle

Keeps the machine fresh

A close-up image showing the self-cleanout cycle of the BISSELL CrossWave HF2, with arrows indicating water flow for cleaning the brush roll.

TROUBLESHOOTING






If you encounter issues with your BISSELL CrossWave HF2, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
No Power	Unit not plugged in; tripped circuit breaker.	Ensure cord is securely plugged into a working outlet; check circuit breaker.
Poor Suction	Dirty water tank full; clogged filter; brush roll obstructed.	Empty dirty water tank; clean or replace filter; remove any obstructions from brush roll.
No Solution Dispensing	Clean water tank empty; tank not seated correctly.	Refill clean water tank; ensure tank is securely in place.
Streaking on Floor	Dirty brush roll; too much solution applied.	Clean brush roll thoroughly; use less solution or make more dry passes.

If the problem persists after attempting these solutions, please contact BISSELL customer support.

SPECIFICATIONS

Feature	Detail
Brand	BISSELL
Model Name	3845M
Special Feature	Wet/Dry Cleaning
Filter Type	Pre-motor pleated filter
Cordless	No (Corded Performance)
Recommended Uses	Hard Floor
Colour	GREY
Product Dimensions	27L x 23W x 90H Centimeters
Noise Level	74.3 dB
Item Weight	4 kg
Country of Origin	China

BISSELL CrossWave	 HF2	 OmniFind	 OmniForce	 HydroSteam	 OmniForce Edge
Corded	✓			✓	
Cordless		✓	✓		✓
Deep Cleaning				✓	
Cleaning Modes		Hard Floor, Area Rug	Turbo	Hard Floor, HydroSteam, Area Rug	Turbo
Cord Length	7.74 M			7.5 M	
Battery		✓	✓		✓
Charging Time		4 Hours	4 Hours		4 Hours
Run Time		30 Min	30 Min		35 Min
Area Coverage		3250 SqFt	3500 SqFt		4000 SqFt
Foot LED		✓		✓	
Wet & Dry	✓	✓	✓	✓	✓
Wet & Dry Mode Switch			✓	✓	✓
Self Clean Cycle	✓	✓	✓	✓	✓
Cleaning Surfaces	Hard Floor	Hard Floor, Area Rugs	Hard Floor, Area Rugs	Hard Floor, Area Rugs	Hard Floor, Area Rugs
Edge Cleaning					✓
HydroSteam Mode				✓	
2-Tank Technology	✓	✓	✓	✓	✓
Clean Tank Capacity	750 MI	630 MI	660 MI	820 MI	630 MI
Dirty Tank Capacity	580 MI	440 MI	440 MI	640 MI	440 MI
Anti-Tangle Brush	✓	✓	✓	✓	✓
Self Standing	✓	✓	✓	✓	✓
In-Box Accessories	1 x Filter, 1 x Brush Roll, 1 x Cleaning Solution, Self Cleaning Tray	1 x Filter, 1 x Brush Roll, 1 x Cleaning Solution, Self Cleaning Tray	1 x Filter, 1 x Brush Roll, 1 x Cleaning Solution, Self Cleaning Tray	1 x Filter, 1 x Brush Roll, 1 x Cleaning Solution, Self Cleaning Tray	1 x Brush Roll, 1 x Filter, 1 x Cleaning Solution, Self Cleaning Tray
Warranty	2 Yrs	2 Yrs	2 Yrs	2 Yrs	2 Yrs

A comparison table detailing features across various BISSELL CrossWave models, including the HF2.

WARRANTY & SUPPORT

Your BISSELL CrossWave HF2 comes with a 2-Year Warranty provided by BISSELL. For any warranty claims or service needs, please retain your purchase receipt.

Customer Support

For installation assistance, troubleshooting, or other inquiries, you can reach BISSELL India customer support:

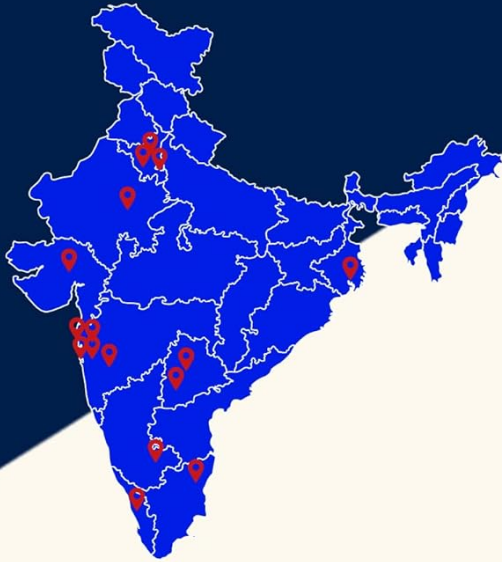
- **Service Center Number:** 079-69595008
- **Availability:** Monday to Saturday, 10 AM to 7 PM
- **Online Support Email:** bissellservices@cavitak.com



Get Installation

in Your City at the Comfort of Your Home!

Service Center Number: 079-69595008



A map of India indicating various BISSELL service center locations for customer convenience.