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> UGREEN Open Ear Headphones User Manual

## UGREEN WS218

# UGREEN Open Ear Headphones

## OFFICIAL USER MANUAL

### Product Overview

The UGREEN Open Ear Headphones (Model: WS218) are designed for comfort and high-quality audio, featuring an open-ear design that allows for situational awareness while enjoying your audio. These wireless headphones utilize Bluetooth 5.4 for stable connectivity and offer extended playtime with fast charging capabilities.



Image: UGREEN Open Ear Headphones, showcasing their compact and ergonomic design.

Key features include a 12mm driver for clear sound, Environmental Noise Cancellation (ENC) for calls, and an ergonomic ear-fit design that adjusts to the user's ear shape for a secure and comfortable fit without entering the ear canal.

### Setup and First Use

#### 1. Charging the Headphones

Before first use, fully charge your UGREEN Open Ear Headphones. Connect the charging cable (included) to the charging port on the headphones and to a USB power source. The LED indicator will show charging status and turn off when fully charged. A full charge provides up to 30 hours of playtime.

#### 2. Powering On and Pairing

- Power On:** Press and hold the multi-function button on the headphones until the LED indicator flashes, indicating they are powered on and in pairing mode.
- Activate Bluetooth:** On your device (smartphone, tablet, computer), enable Bluetooth.

3. **Select Device:** In your device's Bluetooth settings, search for "UGREEN Open Ear Headphones" (or similar name) and select it to connect.
4. **Confirmation:** Once successfully paired, the LED indicator on the headphones will change, and you may hear an audible confirmation.

*Note: The headphones will automatically attempt to reconnect to the last paired device when powered on.*

## Operating Instructions

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### Basic Controls

Action	Button Press
Power On/Off	Press and hold multi-function button
Play/Pause Music	Single press multi-function button
Next Track	Double press multi-function button
Previous Track	Triple press multi-function button
Answer/End Call	Single press multi-function button during call
Reject Call	Press and hold multi-function button during incoming call
Activate Voice Assistant	Press and hold multi-function button for 2 seconds (when not on call)

*Note: Specific button functions may vary slightly based on your connected device's operating system.*

## Maintenance and Care

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- **Cleaning:** Use a soft, dry, lint-free cloth to clean the headphones. Do not use abrasive cleaners, alcohol, or chemical solvents.
- **Storage:** When not in use, store the headphones in a cool, dry place, away from direct sunlight and extreme temperatures.
- **Battery Life:** To preserve battery life, avoid fully discharging the headphones frequently. Charge them regularly, even if not used for extended periods.
- **Water Resistance:** The headphones are designed for sports use. Avoid submerging them in water. Wipe off sweat or moisture after use.

## Troubleshooting

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### Headphones do not power on:

Ensure the headphones are fully charged. Connect them to a power source and wait a few minutes before attempting to power on again.

### Cannot pair with device:

- Ensure Bluetooth is enabled on your device.
- Make sure the headphones are in pairing mode (LED flashing).
- Move the headphones closer to your device.

- Turn off and on Bluetooth on your device, then try pairing again.
- If previously paired, try "forgetting" the device in your Bluetooth settings and re-pairing.

**No sound or poor sound quality:**

- Check the volume level on both the headphones and your connected device.
- Ensure the headphones are properly connected to your device.
- Move away from sources of interference (e.g., Wi-Fi routers, other Bluetooth devices).
- Try playing different audio files or streaming services.

## Specifications

Feature	Detail
Model Number	WS218
Connectivity Technology	Wireless (Bluetooth 5.4)
Ear Placement	Open Ear
Form Factor	In Ear
Impedance	16 Ohm
Color	White
Item Weight	4.9 ounces
Package Dimensions	5.94 x 3.98 x 1.54 inches
Batteries	3 Nonstandard Battery batteries required (included)
Noise Control	None (for audio playback, ENC for calls)

## Warranty and Support

UGREEN products typically come with a standard manufacturer's warranty. Please refer to the warranty card included with your product or visit the official UGREEN website for detailed warranty terms and conditions specific to your region. For technical support, troubleshooting assistance, or warranty claims, please contact UGREEN customer service through their official website or the contact information provided in your product packaging. When contacting support, please have your product model number (WS218) and purchase details ready.

You can find more information and support resources by visiting the [UGREEN Store on Amazon](#).