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Philips Hue Play HDMI Sync Box 8K + Gradient 65" Smart TV Light Strip

Philips Hue Play HDMI Sync Box 8K and Gradient 65" Smart TV Light Strip User Manual

Model: Play HDMI Sync Box 8K + Gradient 65" Smart TV Light Strip

1. Introduction

This manual provides essential information for the setup, operation, and maintenance of your Philips Hue Play HDMI Sync Box 8K and Gradient 65" Smart TV Light Strip. This system allows you to synchronize your Philips Hue lights with the content displayed on your TV, creating an immersive entertainment experience for movies, games, and music.

2. What's in the Box

Carefully unpack all components and ensure all items are present. If any items are missing or damaged, contact Philips Hue support.

- Philips Hue Play HDMI Sync Box 8K
- Philips Hue Gradient 65" Smart TV Light Strip
- Power Adapter for Sync Box
- HDMI Cable
- Mounting Brackets for Light Strip



Figure 2.1: The Philips Hue Play HDMI Sync Box, its power adapter, and an HDMI cable.

Video: Philips Hue Play HDMI sync box 8K Unboxing

▶ **Watch video online**
Philips Hue Play HDMI sync box 8K Unboxing

This video demonstrates the unboxing process and shows all included components of the Philips Hue Play HDMI Sync Box 8K.

3. Setup

3.1 Requirements

- Philips Hue Bridge (required for full functionality)
- Philips Hue App (available on iOS and Android)
- HDMI-enabled TV
- HDMI source devices (e.g., gaming console, streaming device, Blu-ray player)

3.2 Installing the Gradient Light Strip

1. Clean the back of your 65-70 inch TV where the light strip will be applied. Ensure the surface is dry and free of dust.
2. Attach the provided mounting brackets to the back of your TV, following the instructions for proper corner placement.
3. Carefully press the Gradient Light Strip into the mounting brackets, ensuring it is securely seated around the perimeter of your TV.



Figure 3.1: The Gradient Light Strip is designed to fit 65-70 inch TVs using the included mounting brackets.



Figure 3.2: Visual guide for attaching the light strip and connecting the Sync Box to your TV.

3.3 Connecting the HDMI Sync Box

1. Connect your HDMI source devices (e.g., gaming console, streaming box) to the HDMI IN ports (1-4) on the Philips Hue Play HDMI Sync Box.
2. Connect the HDMI OUT port of the Sync Box to an HDMI input on your TV using the provided HDMI cable.
3. Connect the power adapter to the Sync Box and plug it into a power outlet.
4. Ensure your Philips Hue Bridge is powered on and connected to your home network.

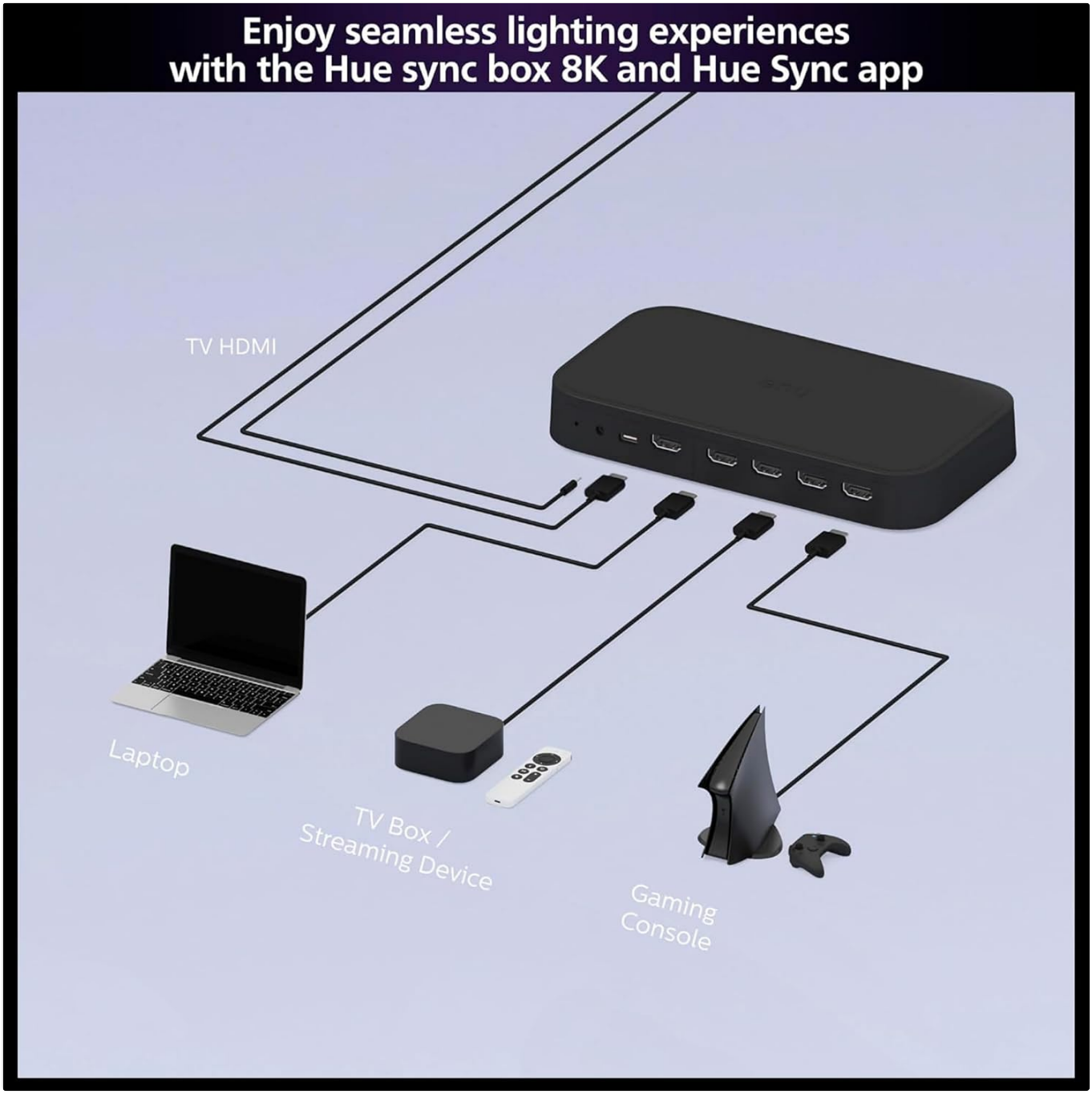


Figure 3.3: Connection diagram for the Hue Sync Box, illustrating how to connect up to four HDMI devices to your TV.

3.4 Initial Setup with Philips Hue App

1. Download and open the Philips Hue App on your smartphone or tablet.
2. Follow the in-app instructions to connect to your Hue Bridge.
3. Navigate to the Sync tab in the Hue App and follow the prompts to discover and set up your Hue Play HDMI Sync Box.
4. Assign your Gradient Light Strip and other desired Hue lights to the entertainment area you create in the app.
5. Calibrate your entertainment area by positioning your lights virtually in the app to match their physical placement for optimal sync effects.

Video: Philips Hue Play HDMI sync box 8K Installation

▶ **Watch video online**
Philips Hue Play HDMI sync box 8K Installation

This video provides a step-by-step guide on how to install and set up the Philips Hue Play HDMI Sync Box 8K.

4. Operating the System

4.1 Syncing Lights with Content

Once set up, the Philips Hue Play HDMI Sync Box will automatically detect the active HDMI input and begin synchronizing your lights with the audio and video content. The system supports high-quality content, including 8K at 60 Hz and 4K at 120 Hz, as well as Dolby Vision and HDR10+.



Figure 4.1: Experience immersive lighting that syncs in real-time with your TV content.



Figure 4.2: The Gradient Light Strip blends multiple colors to create dynamic lighting effects.

4.2 Using the Philips Hue App for Control

The Philips Hue App provides comprehensive control over your sync experience:

- **Intensity:** Adjust the intensity of the light effects from subtle to vibrant.
- **Modes:** Select different sync modes optimized for video, music, or gaming.
- **Brightness:** Control the overall brightness of your synced lights.
- **HDMI Input Switching:** Manually switch between HDMI inputs on the Sync Box.
- **Settings:** Access advanced settings for your Sync Box and entertainment area.



Figure 4.3: Control your sync experience and personalize settings directly from the Philips Hue App.



Figure 4.4: Enjoy real-time light synchronization for an enhanced gaming experience.

Video: Philips Hue Play HDMI sync box 8K

▶ **Watch video online**
Philips Hue Play HDMI sync box 8K

This video showcases the features and capabilities of the Philips Hue Play HDMI Sync Box 8K in action.

Video: Philips Hue Play HDMI sync box 8K Interview

▶ **Watch video online**
Philips Hue Play HDMI sync box 8K Interview

An interview discussing the benefits and technology behind the Philips Hue Play HDMI Sync Box 8K.

5. Maintenance

5.1 Cleaning

- Ensure the Sync Box and light strip are powered off and unplugged before cleaning.

- Wipe the surfaces of the Sync Box and light strip with a soft, dry, or slightly damp cloth.
- Do not use abrasive cleaners, solvents, or harsh chemicals, as these can damage the product's finish.

5.2 General Care

- Avoid exposing the Sync Box or light strip to extreme temperatures, direct sunlight, or high humidity.
- Do not attempt to open or modify the Sync Box or light strip, as this will void the warranty and may cause damage.
- Handle the light strip carefully to avoid bending or creasing it sharply.

6. Troubleshooting

6.1 No Power to Sync Box

- Check that the power adapter is securely connected to the Sync Box and plugged into a working power outlet.
- Ensure the power outlet is not controlled by a switch that is currently off.

6.2 Lights Not Syncing

- Verify that your HDMI source device is powered on and actively sending a signal to the Sync Box.
- Check that the Sync Box is powered on and the correct HDMI input is selected (either automatically or manually via the app).
- Ensure your Philips Hue Bridge is online and connected to the Hue App.
- Confirm that the Gradient Light Strip and other desired lights are assigned to the active entertainment area in the Hue App.
- Restart the Sync Box by unplugging it from power for 10 seconds and then plugging it back in.
- Check for any firmware updates for the Sync Box and Hue Bridge in the Philips Hue App.

6.3 App Connection Issues

- Ensure your smartphone/tablet is connected to the same Wi-Fi network as your Philips Hue Bridge.
- Restart the Philips Hue App.
- Restart your Wi-Fi router and Hue Bridge.

7. Specifications

Brand	Philips Hue
Model	Play HDMI Sync Box 8K + Gradient 65" Smart TV Light Strip
Color	Multicolored
Indoor/Outdoor Usage	Indoor
Light Source Type	LED
Material	Plastic
HDMI Version	HDMI 2.1 Certified
Video Support	8K @ 60 Hz, 4K @ 120 Hz, Dolby Vision, HDR10+
HDMI Inputs	4

HDMI Output	1
Control	Philips Hue App, Voice Assistants (Alexa, Google Assistant, Apple HomeKit)
Requires	Philips Hue Bridge

8. Warranty

This product is covered by a manufacturer's warranty. For detailed information regarding warranty terms, conditions, and duration, please refer to the official Philips Hue website or the warranty documentation included with your purchase. Keep your proof of purchase for warranty claims.

9. Support

For further assistance, technical support, or to view frequently asked questions, please visit the official Philips Hue support website:

Visit the Philips Hue Store and Support Page

You can also contact Philips Hue customer service directly through their website for personalized support.

Ask a question about this manual

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