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Chipolo POINT

Chipolo Point Bundle User Manual

Model: POINT

INTRODUCTION

This manual provides comprehensive instructions for the setup, operation, maintenance, and troubleshooting of your Chipolo Point Bundle, which includes both the Chipolo ONE Point and Chipolo CARD Point item finders. These devices are designed to help you locate your personal belongings using Google's Find My Device network on compatible Android devices.



Image: The Chipolo ONE Point (round) and Chipolo CARD Point (rectangular) devices, both in off-white color, showcasing the bundle contents.

SETUP

To begin using your Chipolo Point devices, ensure your Android device is running Android 9 or later and has Google Play Services installed.

1. **Activate the Chipolo:**

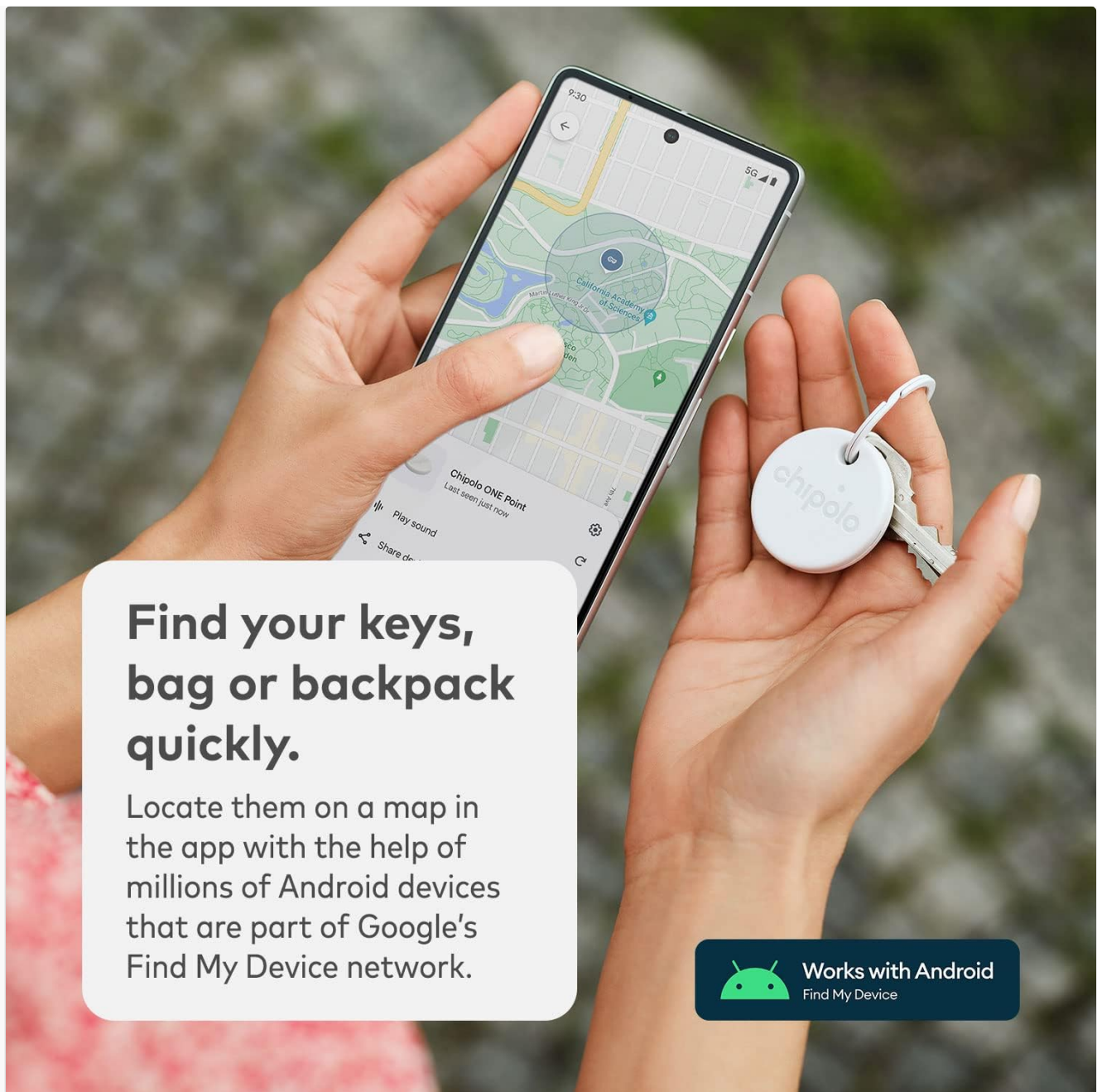
- For Chipolo ONE Point: Press the button on the device once.
- For Chipolo CARD Point: The device is typically active out of the box. If not, ensure it is not in a power-saving state.

2. **Enable Bluetooth:** On your Android smartphone or tablet, ensure Bluetooth is turned on.

3. **Open Google's Find My Device App:** Launch the Find My Device application on your Android device. If you do not have it, download it from the Google Play Store.

4. **Pairing:** Bring the Chipolo device close to your Android phone. The Find My Device app should automatically detect the Chipolo and prompt you to connect using Fast Pair. Follow the on-screen instructions to complete the pairing process.

5. **Name Your Device:** Once paired, you will be prompted to name your Chipolo device (e.g., "Keys," "Wallet," "Backpack"). This helps in easy identification within the app.



Find your keys, bag or backpack quickly.

Locate them on a map in the app with the help of millions of Android devices that are part of Google's Find My Device network.



Works with Android
Find My Device

Image: A hand holding a Chipolo ONE Point next to a smartphone screen showing the Google Find My Device map, illustrating the ease of locating items.

OPERATING YOUR CHIPOLO POINT

The Chipolo Point devices integrate seamlessly with Google's Find My Device network, offering several ways to locate your belongings.

1. Ring Your Chipolo

If your Chipolo is within Bluetooth range of your Android device, you can make it ring with a loud melody (up to 120dB) to quickly find misplaced items nearby.

- Open the Google Find My Device app.
- Select the Chipolo device you wish to locate.
- Tap the "Play sound" option. The Chipolo will ring until you tap "Stop sound" in the app.

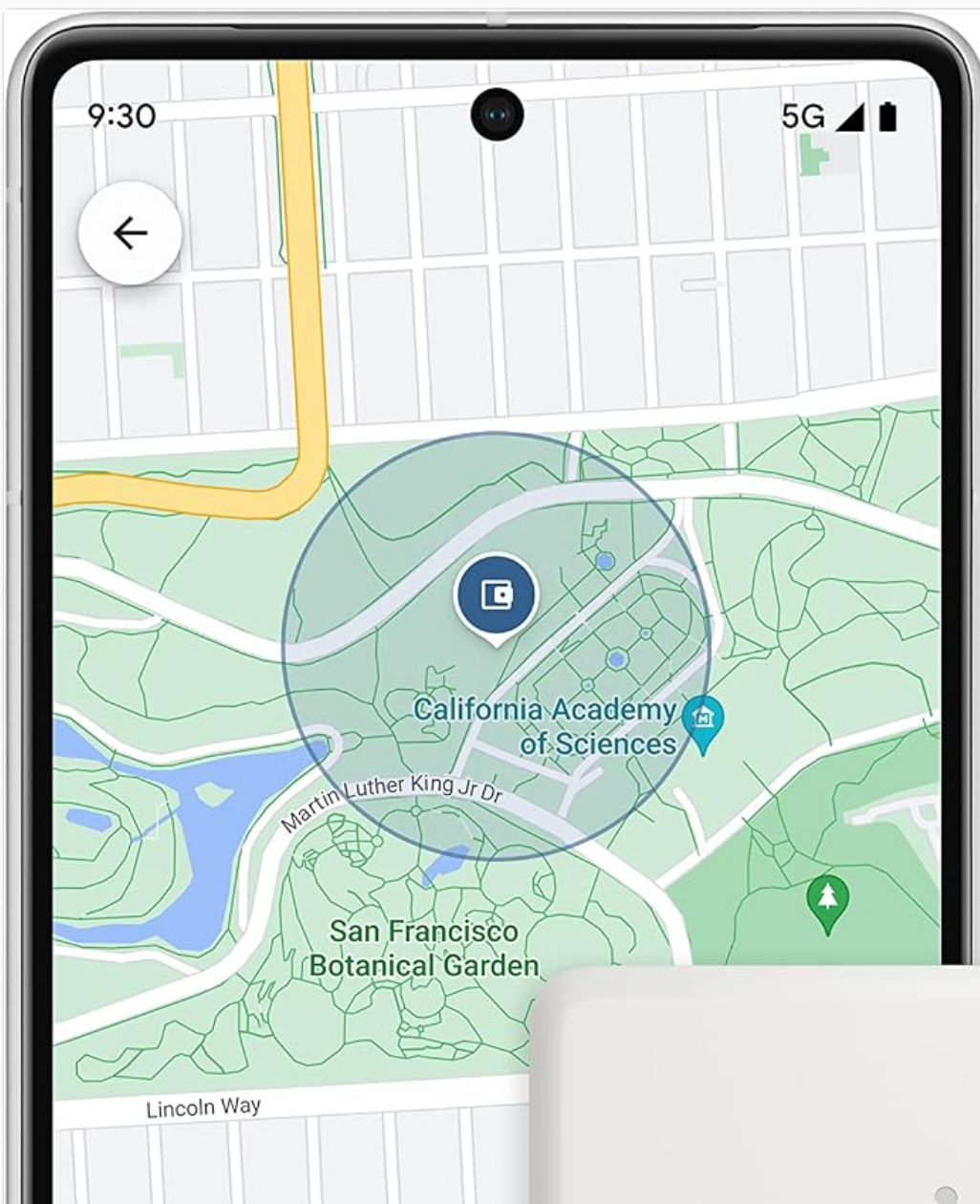


Image: A close-up view of the Chipolo ONE Point, highlighting its compact and simple design.

2. Locate on a Map

When your Chipolo is out of Bluetooth range, the Find My Device network can help you locate it. Millions of Android devices worldwide contribute to this network, anonymously reporting the location of nearby Chipolo devices.

- Open the Google Find My Device app.
- The app will display the last known location of your Chipolo on a map.
- If the Chipolo is detected by another Android device in the network, its location will be updated, providing a more current position.



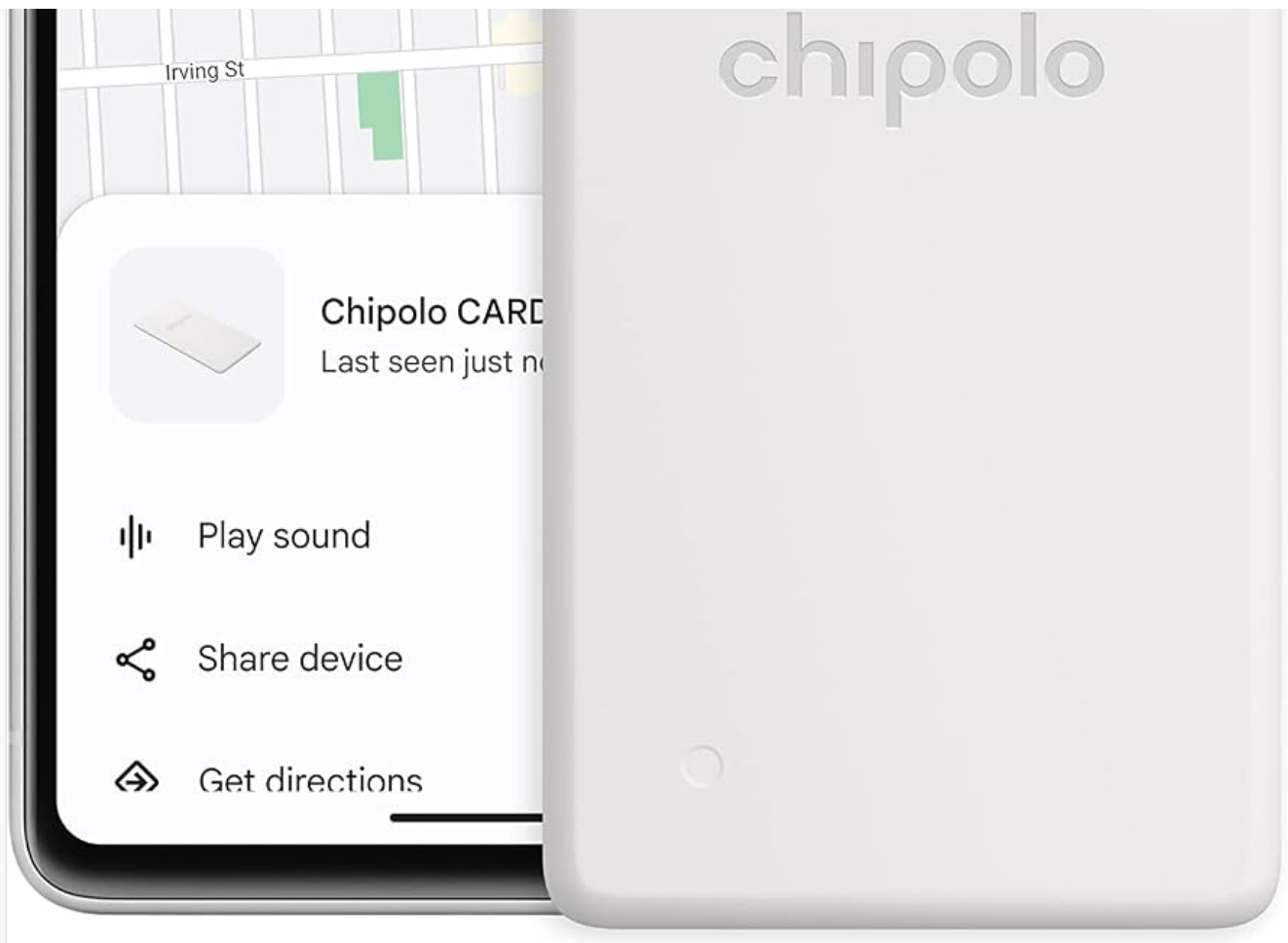


Image: A smartphone screen showing the Google Find My Device map with a Chipolo CARD Point placed next to it, demonstrating location tracking.

3. Pinpoint Location with Distance Meter

For finding items that are nearby but out of sight, the app provides an animated distance meter.

- In the Find My Device app, select your Chipolo.
- Look for the animated feature that indicates proximity. As you move closer to your Chipolo, the indicator will change, helping you narrow down its exact hiding spot.

4. Mark as Lost

If your Chipolo is truly lost, you can mark it as lost in the Find My Device app.

- Select the lost Chipolo in the app.
- Choose the "Mark as lost" option.
- You can display a message and your contact information on the screen of any Android device that detects your lost Chipolo, allowing a finder to return it to you.



Image: A Chipolo CARD Point being inserted into a red wallet, demonstrating its slim profile and suitability for wallet placement.



Image: A Chipolo ONE Point attached to the zipper of a silver suitcase, illustrating its use for tracking luggage.



Image: A Chipolo ONE Point attached to a green backpack, showing its versatility for tracking various personal items.

MAINTENANCE

Proper maintenance ensures the longevity and optimal performance of your Chipolo Point devices.

Battery Replacement (Chipolo ONE Point)

The Chipolo ONE Point uses a replaceable CR2032 coin battery, which typically lasts up to one year. The Find My Device app may indicate low battery status.

1. Locate the small groove on the side of the Chipolo ONE Point.
2. Using a thin tool (e.g., a fingernail or a small flathead screwdriver), gently pry open the device along the groove.
3. Remove the old CR2032 battery.
4. Insert a new CR2032 battery with the positive (+) side facing up.
5. Align the two halves of the Chipolo and press them firmly together until they click securely into place.

Note: The Chipolo CARD Point has a non-replaceable battery designed to last for an extended period.

Cleaning

Wipe the Chipolo devices with a soft, dry cloth. Avoid using harsh chemicals or abrasive materials, as these can damage the device's surface.

Water Resistance

Both Chipolo ONE Point and Chipolo CARD Point are IPX5 water-resistant, meaning they can withstand splashes of water, rain, and sweat. They are not designed for submersion in water.

TROUBLESHOOTING

If you encounter issues with your Chipolo Point devices, refer to the following common solutions:

Problem	Possible Cause / Solution
Chipolo not connecting or pairing.	• Ensure Bluetooth is enabled on your Android device. • Make sure your Android device is running Android 9 or later and has Google Play Services installed. • Bring the Chipolo device very close to your phone during pairing. • Try restarting your Android phone's Bluetooth or the phone itself. • For Chipolo ONE Point, ensure the battery is not depleted. Replace if necessary.
Chipolo not ringing or sound is too low.	• Ensure the Chipolo is within Bluetooth range of your Android device. • Check the battery level of your Chipolo ONE Point. • Verify that your phone's media volume is not muted or too low. • Ensure there are no physical obstructions muffling the sound.
Location on map is inaccurate or not updating.	• Ensure your Android device has a stable internet connection (Wi-Fi or mobile data). • Location services must be enabled on your Android device. • The accuracy depends on the density of Android devices in the Google Find My Device network in the area where your Chipolo is located. • If the Chipolo is in a remote area with few Android devices, updates may be less frequent.
Battery drains quickly (Chipolo ONE Point).	• Ensure you are using a fresh, high-quality CR2032 battery. • Frequent ringing or constant connection attempts can reduce battery life. • Extreme temperatures can affect battery performance.

SPECIFICATIONS

Feature	Detail
Model	Chipolo ONE Point, Chipolo CARD Point
Connectivity	Bluetooth
Compatibility	Android devices running Android 9 or later with Google Play Services

Feature	Detail
Sound Loudness	Up to 120dB
Water Resistance	IPX5 rated (splash-proof)
Battery (ONE Point)	Replaceable CR2032 (included), lasts up to 1 year
Battery (CARD Point)	Non-replaceable, designed for extended use
Dimensions (ONE Point)	Approximately 1.46 inches (37 mm) diameter, 0.24 inches (6.2 mm) thickness
Dimensions (CARD Point)	Approximately 3.35 x 2.05 x 0.09 inches (85 x 52 x 2.4 mm)
Weight	0.282 ounces (8 Grams) (combined for bundle)

Note: Dimensions for individual ONE Point and CARD Point are estimated based on typical Chipolo product specifications, as the provided JSON lists bundle dimensions.

WARRANTY AND SUPPORT

Chipolo products typically come with a standard warranty. For specific warranty terms and conditions, please refer to the official Chipolo website or the documentation included with your purchase.

For technical support, troubleshooting assistance beyond this manual, or warranty claims, please contact Chipolo Customer Support:

- **Official Website:** Visit chipolo.net/support for FAQs, guides, and contact options.
- **Email Support:** Refer to the Chipolo website for the most current support email address.

When contacting support, please have your product model (POINT) and purchase details ready.