

## Zenzee NG-22054

# Zenzee Dog Stroller User Manual

Model: NG-22054

---

## INTRODUCTION

---

Thank you for choosing the Zenzee Dog Stroller. This manual provides essential information for the safe and proper assembly, operation, maintenance, and troubleshooting of your new dog stroller. Please read all instructions carefully before use and retain this manual for future reference.

The Zenzee Dog Stroller is designed to provide a comfortable and secure way to transport your pet, featuring a lightweight, foldable aluminum frame and a versatile detachable basket. It is suitable for pets up to 25 kg.



**Figure 1:** The Zenzee Dog Stroller, showcasing its full size and compact folded form. The design emphasizes both functionality and portability.

## SAFETY PRECAUTIONS

- Always ensure your pet is securely fastened inside the basket using the integrated safety leashes.
- Do not exceed the maximum weight capacity of 25 kg.
- Engage the parking brake when the stroller is stationary.
- Do not leave your pet unattended in the stroller.
- Avoid using the stroller on steep inclines or uneven terrain that could compromise stability.
- Regularly inspect all parts for wear and tear, especially wheels and locking mechanisms.

## SETUP AND ASSEMBLY

Follow these steps to assemble your Zenzee Dog Stroller:

1. **Unfold the Frame:** Place the folded frame on a flat surface. Release any locking mechanisms and carefully unfold the frame until it clicks into place, indicating it is fully extended.
2. **Attach the Wheels:** Ensure all wheels are securely attached. The front wheels are 360° swiveling and can be locked for stability on rougher surfaces.
3. **Install the Pet Basket:** Align the pet basket with the frame's attachment points. Secure the basket using the quick-release fasteners located at the front and rear. Ensure both fasteners are fully

engaged for safety.

4. **Attach Accessories:** If included, attach the cup holder to the handle as desired.



**Figure 2:** Illustration of the quick-release basket detachment and the one-hand folding mechanism. The image shows the basket being removed and the compact folded frame in a car trunk.



### Snelsluiting mand

De mand is eenvoudig en veilig op het frame te bevestigen door haken en een snelsluiting.

### Veiligheidsrem

Gemakkelijk met de voet bedienbare rem voor veilig parkeren.



Figure 3: Details of the quick-release mechanism for securing the basket to the frame and the foot-operated safety brake for secure parking.

## OPERATING INSTRUCTIONS

### Using the Stroller

- **Placing Your Pet:** Gently place your pet inside the basket. Use the two integrated safety leashes to secure your pet's harness or collar, preventing them from jumping out.
- **Maneuvering:** The 360° swiveling front wheels provide excellent maneuverability. For straight paths or rougher terrain, you can lock the front wheels for increased stability.
- **Braking:** To stop the stroller, press down on the foot-operated parking brake located at the rear wheels until it engages. To release, lift the brake lever.



### Veilig voor je huisdier

2 riemen om te bevestigen aan de halsband zodat je hond of kat niet uit de buggy kan springen.

### Snelsluiting

De mand is voor en achteruitgerust met een snelsluiting voor gemakkelijk openen en sluiten.



**Figure 4:** View inside the pet basket, highlighting the two safety leashes designed to keep your pet secure during transport.

## Detachable Basket Functionality

The pet basket can be easily detached from the frame for versatile use:

- **As a Carrier:** Once detached, the basket can be used as a standalone pet carrier, ideal for short trips or when you need to carry your pet without the full stroller frame.
- **Reattaching:** To reattach, align the basket with the frame and engage the quick-release fasteners until they click securely into place.

## Veelzijdig inzetbaar

Afneembare mand



Maximale belasting



**Figure 5:** The stroller's versatile design, illustrating the detachable basket feature and its use as a standalone carrier. The image also indicates a maximum load capacity.

### Folding and Storage

The stroller features a quick one-hand folding mechanism for easy storage and transport:

1. **Detach Basket (Optional):** For the most compact fold, detach the pet basket from the frame.
2. **Engage Folding Mechanism:** Locate the folding release mechanism (often near the handle) and activate it.
3. **Fold the Frame:** Gently push the handle downwards, allowing the frame to collapse into its compact folded position. Ensure all parts are securely folded.

Store the folded stroller in a dry, cool place away from direct sunlight.

### MAINTENANCE

Regular maintenance will extend the life of your Zenzee Dog Stroller:

- **Cleaning:**
  - **Fabric:** Wipe fabric surfaces with a damp cloth and mild soap. Do not use harsh chemicals.

Allow to air dry completely.

- **Frame:** Clean the aluminum frame with a soft, damp cloth. Dry thoroughly to prevent corrosion.
- **Wheels:** Periodically check the wheels for debris and clean them. The rubber wheels are equipped with ball bearings for smooth operation; ensure they remain free of dirt and grit.
- **Moving Parts:** Lubricate moving parts and joints with a silicone-based spray if they become stiff.
- **Storage:** Store the stroller in a clean, dry environment to prevent damage from moisture or extreme temperatures.



**Figure 6:** Detail of the stroller's wheels, highlighting the ball bearings that contribute to smooth movement and durability. The image also shows the robust yet lightweight aluminum frame.

## TROUBLESHOOTING

If you encounter issues with your Zenzee Dog Stroller, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
---------	----------------	----------

Problem	Possible Cause	Solution
Stroller does not fold smoothly.	Folding mechanism obstructed or stiff.	Check for debris. Apply silicone lubricant to moving parts. Ensure basket is detached if necessary.
Wheels are stiff or squeaky.	Dirt or debris in bearings; lack of lubrication.	Clean wheels and axles. Apply silicone lubricant to bearings.
Basket not securely attaching to frame.	Quick-release fasteners not fully engaged or misaligned.	Ensure fasteners are clean and align correctly. Apply gentle pressure until they click into place.
Brake not engaging or releasing properly.	Debris in brake mechanism or cable issue.	Clear any obstructions. If issue persists, contact customer support.

## SPECIFICATIONS

Feature	Detail
Model Number	NG-22054
Product Dimensions (L x W x H)	109.5 x 57.5 x 106.5 cm (unfolded)
Item Weight	10 kg
Recommended Maximum Weight	25 kg
Color	Grey
Material Type	Aluminum alloy, Oxford fabric, PVC
Extra Product Features	Adjustable canopy, Foldable, Swivel wheels, Cup holder, Lightweight, Detachable basket, Shock-absorbing chassis, Ventilating mesh panels, 2-point harness.



**Figure 7:** Detailed dimensions of the Zenzee Dog Stroller when fully assembled and when folded for storage.

## WARRANTY AND SUPPORT

Zenzee is committed to providing high-quality products. For any questions, concerns, or warranty claims regarding your Zenzee Dog Stroller, please contact our customer support team. Please have your model number (NG-22054) and purchase information ready when contacting support.

For the most up-to-date warranty information and support options, please refer to the official Zenzee website or contact your retailer.