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**JBL JBLTFLEX2WHTAM**

# JBL Tune Flex 2 - True Wireless Noise Cancelling Earbuds User Manual

Model: JBLTFLEX2WHTAM | Brand: JBL

## INTRODUCTION

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Welcome to the user manual for your JBL Tune Flex 2 True Wireless Noise Cancelling Earbuds. These earbuds are designed to provide an immersive audio experience with JBL Pure Bass Sound and Spatial Sound, combined with advanced noise cancelling and smart ambient technologies. This manual will guide you through the setup, operation, and maintenance of your new earbuds to ensure optimal performance.

## WHAT'S IN THE BOX

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Your JBL Tune Flex 2 package includes the following items:

- 1 x JBL Tune Flex 2 headphones
- 1 x Type-C USB charging cable
- 1 x 3 sizes of ear tips; 1 x 1 size open ear tips
- 1 x Charging case
- 1 x Warranty / Warning (W / !); 1 x product QSG/ Safety Sheet (S / i)



Figure 1: Included accessories with the JBL Tune Flex 2 earbuds, showing the charging case, USB-C charging cable, and various ear tip sizes.

## SETUP GUIDE

### 1. Initial Charging

Before first use, fully charge your JBL Tune Flex 2 earbuds and charging case. Connect the provided Type-C USB charging cable

to the charging port on the case and a power source. The indicator lights on the case will show the charging status. A full charge takes approximately 2 hours.



Figure 2: The JBL Tune Flex 2 earbuds nestled in their charging case, ready for charging or use.

## 2. Pairing with Your Device

**First-time Pairing:** Open the charging case. The earbuds will automatically enter pairing mode. On your device (smartphone, tablet, laptop), go to Bluetooth settings and select "JBL Tune Flex 2" from the list of available devices.

**Multi-point Connection:** The JBL Tune Flex 2 supports connecting to two devices simultaneously. After pairing with the first device, disable Bluetooth on that device. Pair the earbuds with the second device. Once paired, re-enable Bluetooth on the first device. The earbuds will now be connected to both.

**Google Fast Pair:** For Android devices, the earbuds support Google Fast Pair for quick and seamless connection. Simply open the case near your Android device and follow the on-screen prompts.

## 3. Installing the JBL Headphones App

For full customization and access to all features, download the [JBL Headphones App](#) from your device's app store (Google Play Store or Apple App Store). The app allows you to adjust noise cancelling levels, ambient sound control settings, create playlists, check earbud fit, find your earbuds, and receive firmware updates.

## KEY FEATURES

- **JBL Pure Bass Sound & Spatial Sound:** Equipped with 12mm dynamic drivers, these earbuds deliver deep, punchy bass.

JBL Spatial Sound transforms stereo audio from any source into a more immersive listening experience, making music, movies, and games feel more engaging.



## JBL PURE BASS SOUND WITH SPATIAL AUDIO

Figure 3: Experience rich JBL Pure Bass Sound and immersive Spatial Audio with your earbuds.

- **Adaptive Noise Cancelling (ANC) & Smart Ambient:** Tune out distractions completely or control how much of your surroundings you hear.
  - **Ambient Aware:** Allows you to hear important sounds around you without removing your earbuds.
  - **TalkThru:** Lowers music volume and amplifies voices, enabling conversations while keeping your earbuds in.



- JBL PURE BASS SOUND WITH SPATIAL SOUND
- ADAPTIVE NOISE CANCELLING WITH SMART AMBIENT
- 6 MICS FOR PERFECT CALLS AND CUSTOMIZED CALL EXPERIENCE
- UP TO 48 HOURS TOTAL PLAYBACK
- IP54 DUST AND WATER RESISTANT
- MULTI-POINT CONNECTION + FAST PAIR ENABLED BY GOOGLE
- CUSTOMIZE IT WITH THE JBL HEADPHONES APP

Figure 4: Adaptive Noise Cancelling and Smart Ambient technology allow you to control your audio environment.

- **6 Mics for Perfect Calls:** Equipped with six microphones, the earbuds utilize environmental noise cancellation and echo suppression algorithms to ensure your voice is captured clearly without ambient noise or distortion, even in windy conditions.
- **Extended Battery Life:** Enjoy up to 48 hours of total playback.
  - Up to 8 hours of playtime with ANC on, plus an additional 24 hours from the charging case.
  - Up to 12 hours of playtime with ANC off, plus an additional 36 hours from the charging case.
- **IP54 Dust & Water Resistant:** The earbuds are designed to withstand dust and splashes of water, making them suitable for various environments and activities.

## OPERATING INSTRUCTIONS

### Touch Controls

The JBL Tune Flex 2 earbuds feature intuitive touch controls. Specific actions can be configured via the JBL Headphones App. While the app allows for seamless switching between modes like Ambient Aware and TalkThru, and managing power saving, please note that full customization of tap actions may be limited. For instance, you might be limited to choosing between ambient sound control, playback, or voice assistant control, and a dedicated tap option for "next song" might not be available.

## Using the JBL Headphones App

The JBL Headphones App is essential for unlocking the full potential of your earbuds. Through the app, you can:

- Adjust the Adaptive Noise Cancelling level to your preference.
- Tweak your Ambient Sound Control settings (Ambient Aware, TalkThru).
- Create and manage personalized playlists.
- Perform a "Best Fit" test to ensure optimal ear tip selection for sound quality and noise isolation.
- Utilize the "Find My Earbuds" feature if you misplace them.
- Receive and install firmware updates for improved performance and new features.

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Video 1: Official JBL Tune Flex 2 Product Video, showcasing features and usage scenarios. This video provides a visual overview of the earbuds' capabilities, including their design, sound quality, and noise-cancelling functions.

## MAINTENANCE

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To ensure the longevity and optimal performance of your JBL Tune Flex 2 earbuds, follow these maintenance guidelines:

- **Cleaning:** Regularly clean the earbuds, especially the ear tips and charging contacts, with a soft, dry, lint-free cloth. For ear tips, you can gently remove them and clean with mild soap and water, ensuring they are completely dry before reattaching.
- **Water and Dust Resistance:** The earbuds are IP54 rated, meaning they are protected against dust ingress and water splashes from any direction. While they can withstand sweat and light rain, they are not designed for submersion in water. Avoid exposing them to strong jets of water or prolonged immersion. Ensure the charging port is dry before charging.
- **Storage:** When not in use, store the earbuds in their charging case to protect them and keep them charged. Store in a cool, dry place away from extreme temperatures.

## TROUBLESHOOTING

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If you encounter issues with your JBL Tune Flex 2 earbuds, try the following solutions:

- **No Sound/Connection Issues:**
  - Ensure earbuds are charged and powered on.
  - Check Bluetooth on your device is enabled and the earbuds are selected.
  - Try unpairing and re-pairing the earbuds with your device.
  - Restart your device.
- **Poor Sound Quality:**
  - Ensure ear tips are correctly sized and provide a good seal. Use the "Best Fit" test in the JBL Headphones App.
  - Clean ear tips and earbud nozzles to remove any debris.
  - Check audio source quality.
- **Noise Cancelling Not Effective:**
  - Ensure ANC is enabled in the JBL Headphones App.
  - Adjust the ANC level in the app.
  - Verify proper earbud fit and seal.
- **Charging Issues:**
  - Ensure the charging cable is securely connected to both the case and the power source.
  - Clean the charging contacts on both the earbuds and inside the case.
  - Try a different charging cable or power adapter.

## SPECIFICATIONS

<b>Model Name</b>	JBL Tune Flex 2
<b>Item Model Number</b>	JBLTFLEX2WHTAM
<b>Brand</b>	JBL
<b>Color</b>	White
<b>Noise Control</b>	Adaptive Noise Cancellation
<b>Connectivity Technology</b>	Wireless (Bluetooth 5.3)
<b>Audio Driver Type</b>	Dynamic Driver
<b>Audio Driver Size</b>	12 Millimeters
<b>Frequency Range</b>	20 Hz - 20,000 Hz
<b>Sensitivity</b>	98 dB
<b>Impedance</b>	13 Ohm
<b>Battery Life (Earbuds)</b>	Up to 8 hours (ANC on), 12 hours (ANC off)
<b>Total Playback Time</b>	Up to 48 hours (with charging case)
<b>Charging Time</b>	2 Hours (for case)
<b>Water Resistance Level</b>	IP54 (Dust & Water Resistant)
<b>Item Weight</b>	41.7 Grams (total) / 1.47 ounces
<b>Product Dimensions</b>	2.02 x 1.85 x 1.15 inches
<b>Control Method</b>	Touch, App
<b>UPC</b>	050036405621

## WARRANTY AND SUPPORT

For warranty information, please refer to the "Warranty / Warning (W / !)" document included in your product packaging. For further assistance, technical support, or customer service, please visit the official JBL support website or contact their customer service line. Details can typically be found on the JBL website or in the included documentation.

You can also find more information and support through the [JBL Store on Amazon](#).

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### JBL Tune Flex 2 Quick Start Guide

Discover how to use your JBL Tune Flex 2 earbuds with this quick start guide. Learn about what's in the box, how to wear, connect, control, charge, and reset your earbuds, plus full technical specifications. Enhance your audio experience with the JBL Headphones app.

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### [pdf] Specifications

JBL Tune Flex 2 True Wireless Noise Cancelling Earbuds in White Specification Sheet

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TUNE FLEX 2 True Wireless Noise Cancelling Earbuds Pure bass, zero noise. Take on your day one song at a time with JBL Tune Flex 2 true wireless earbuds featuring Adaptive Noise Cancelling. They deliver up to 48 hours of exceptional JBL Pure Bass Sound and JBL Spatial Sound, while the ergonomic an...

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### [pdf] Specifications Declaration of Conformity

COMPLIANCE DOC Fan Colin JBL Tune Flex 2 True Wireless Noise Cancelling Earbuds in White Declaration of Conformity JBLTFLEX2WHTAM 050036405621 jbl earbuds JBLTFLEX2 declaration conformity content abt documents 169657 |||

English en 1. Model No., trademark: TUNE FLEX 2 JBL EU DECLARATION OF CONFORMITY 2. Name and address of the manufacturer: Harman International Industries, Incorporated 8500 Balboa Blvd, Northridge, CA 91329, UNITED STATES 3. This declaration of conformity is issued under the sole responsibility...

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