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› CG MOBILE GUESS True Wireless Stereo Earbuds GUTWSPGTSPSK User Manual

CG MOBILE GUTWSPGTSPSK

GUESS True Wireless Stereo Earbuds User Manual

Model: GUTWSPGTSPSK | Brand: CG MOBILE

1. INTRODUCTION

This manual provides instructions for the safe and effective use of your GUESS True Wireless Stereo Earbuds. These earbuds feature Environmental Noise Cancellation (ENC) technology and a true wireless design for audio playback and communication. Please read this manual thoroughly before use and retain it for future reference.

2. PACKAGE CONTENTS

Verify that all items are present in your package:

- GUESS True Wireless Stereo Earbuds (Left and Right)
- Charging Case
- USB-C Charging Cable
- Multiple Sizes of Ear Tips
- User Manual



Image: Earbuds placed inside the open charging case.

3. SETUP

3.1 Charging the Earbuds and Case

Before first use, fully charge the earbuds and the charging case. The charging case powers the earbuds and can be recharged via a USB-C cable.

1. Place the earbuds into the charging case, ensuring they are correctly seated.
2. Connect the USB-C charging cable to the charging port on the back of the case and the other end to a USB power source.
3. The charging indicator lights on the case will illuminate to show charging status. A full charge takes approximately 1.5 hours.



Image: Rear view of the charging case with the USB-C port.

3.2 Bluetooth Pairing

To connect your earbuds to a device:

1. Ensure the earbuds are charged and placed in the charging case.
2. Open the charging case lid. The earbuds will automatically enter pairing mode, indicated by a flashing LED light on the earbuds.
3. On your device (smartphone, tablet, etc.), enable Bluetooth and search for new devices.
4. Select "GUESS Earbuds" (or similar name) from the list of available devices.
5. Once connected, the LED indicator on the earbuds will stop flashing. The earbuds are now ready for use.

The earbuds use Bluetooth Version 5.3 and have a wireless range of up to 10 meters (33 feet) in an open environment.

4. OPERATING THE EARBUDS



Image: A single GUESS True Wireless Earbud.

4.1 Touch Controls

The earbuds feature touch-sensitive controls on their outer surface. Specific functions may vary slightly by device, but common controls include:

- **Single Tap:** Play/Pause music, Answer/End a phone call.

- **Double Tap (Left Earbud):** Previous track.
- **Double Tap (Right Earbud):** Next track.
- **Triple Tap:** Activate voice assistant (e.g., Siri, Google Assistant).
- **Long Press (2 seconds):** Reject an incoming call, Toggle Environmental Noise Cancellation (ENC) or Transparency mode.

4.2 Environmental Noise Cancellation (ENC)

These earbuds are equipped with Environmental Noise Cancellation (ENC) technology to reduce ambient noise during calls and audio playback. This feature is designed to enhance clarity in noisy environments. Refer to the touch control section for activation/deactivation methods.

4.3 Music Playback

After successful pairing, open your music application on your connected device and begin playback. Use the touch controls on the earbuds to manage your audio.

4.4 Phone Calls

When a call comes in, the earbuds will ring. Use the touch controls to answer or reject the call. During a call, audio will be routed through the earbuds.

5. MAINTENANCE

5.1 Cleaning

Regular cleaning helps maintain optimal performance and hygiene:

- Gently wipe the earbuds and charging case with a soft, dry, lint-free cloth.
- Do not use abrasive cleaners, solvents, or aerosol sprays.
- Remove ear tips and clean them with mild soap and water if necessary, ensuring they are completely dry before reattaching.

5.2 Storage

When not in use, store the earbuds in their charging case to protect them and keep them charged. Store the case in a cool, dry place away from direct sunlight and extreme temperatures.

5.3 Water Resistance

The earbuds are rated as Water Resistant. This means they can withstand splashes of water and sweat, making them suitable for workouts or light rain. They are not designed for submersion in water or exposure to pressurized water. Ensure the charging port is dry before charging.

6. TROUBLESHOOTING

If you encounter issues with your earbuds, try the following solutions:

- **No Sound:** Ensure earbuds are charged, properly paired, and the volume on your device is turned up.
- **Pairing Issues:** Turn off Bluetooth on your device, then turn it back on. Forget the earbuds from your device's Bluetooth list and attempt to re-pair. Ensure earbuds are fully charged.
- **Earbuds Not Charging:** Check that the charging cable is securely connected to both the case and the power source. Ensure the earbuds are correctly seated in the case.
- **One Earbud Not Working:** Place both earbuds back in the case, close the lid for a few seconds, then open it again. This can sometimes reset the connection between the earbuds.
- **Poor Audio Quality:** Ensure there are no obstructions between your device and the earbuds. Move closer to your device. Clean the ear tips and speaker grilles.

7. SPECIFICATIONS

Feature	Specification
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Feature	Specification
Brand	CG MOBILE
Model Number	GUTWSPGTSPSK
Ear Placement	In Ear
Form Factor	In Ear
Impedance	32 Ohms
Noise Control	Active Noise Cancellation (ENC)
Frequency Response	20 Hz (Note: This is typically the lower limit of a range. A full range is usually 20 Hz - 20 kHz.)
Connectivity Technology	Wireless (Bluetooth 5.3)
Bluetooth Range	10 Metres
Control Type	Button Control, Touch
Battery Charge Time	1.5 Hours
Earbud Battery Life (Average)	5 Hours
Audio Driver Type	Balanced Armature Driver
Enclosure Material	Metal
Compatible Devices	Smartphones, tablets, laptops, desktops, smart speakers, game consoles, TV, music production equipment, car stereos, motorcycles
Water Resistance Level	Water Resistant
Carrying Case Material	PU Leather
Item Weight	0.66 Grams

8. WARRANTY INFORMATION

Your GUESS True Wireless Stereo Earbuds are covered by a **1 Year Warranty** from the date of purchase. This warranty covers manufacturing defects. It does not cover damage caused by misuse, accidents, unauthorized modifications, or normal wear and tear. Please retain your proof of purchase for warranty claims.

9. SUPPORT

For further assistance, technical support, or warranty inquiries, please contact the retailer where you purchased the product or refer to the official CG MOBILE support channels. Contact information can typically be found on the product packaging or the manufacturer's website.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

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After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question