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› RIG 600 PRO HX Dual Wireless Universal Gaming Headset Instruction Manual

RIG 10-1613-01



RIG 600 PRO HX Dual Wireless Universal Gaming Headset

INSTRUCTION MANUAL

Introduction

This manual provides detailed instructions for the setup, operation, maintenance, and troubleshooting of your RIG 600 PRO HX Dual Wireless Universal Gaming Headset. Please read this manual thoroughly before using your headset to ensure optimal performance and longevity.



Image: RIG 600 PRO HX Gaming Headset in Urban Camo, featuring the 'Designed for Xbox' logo.

Package Contents

Verify that all items are present in your package:

- RIG 600 PRO HX wireless headset - Urban Camo
- USB-C wireless transmitter
- USB-C to USB-A adapter cable

- USB-C to USB-A charging cable

Setup

1. Initial Charging

Before first use, fully charge your headset using the provided USB-C to USB-A charging cable. Connect the USB-C end to the headset and the USB-A end to a powered USB port (e.g., computer, wall adapter). The charging indicator will show the charging status.

2. Connecting the USB-C Wireless Transmitter

The RIG 600 PRO HX offers dual-mode wireless connectivity: 2.4GHz via USB-C transmitter and Bluetooth 5.3.

1. For 2.4GHz Wireless Connection:

- Locate the USB-C wireless transmitter.
- Connect the transmitter directly to a USB-C port on your gaming device (Xbox, PlayStation, PC, Nintendo Switch in docked mode, Steam Deck).
- If your device only has USB-A ports, use the included USB-C to USB-A adapter cable to connect the transmitter.
- Ensure the switch on the transmitter is set correctly: 'console controller symbol' for Xbox, 'USB' for all other platforms (PS5, PS4, docked Nintendo Switch, PC).
- Power on your headset. The headset should automatically pair with the transmitter.

2. For Bluetooth Connection:

- Power on your headset.
- Activate Bluetooth pairing mode on your headset (refer to the headset controls section for specific button presses).
- On your mobile device (iPhone, Android smartphone, Nintendo Switch in handheld mode, Steam Deck), go to Bluetooth settings and select 'RIG 600 PRO HX' from the list of available devices.

CRYSTAL CLEAR CHAT

ADVANCED MICROPHONE WITH NOISE
REJECTION TECH PICKS UP YOUR
VOICE AND NOTHING ELSE

Image: RIG 600 PRO HX headset demonstrating its universal dual wireless capabilities with 2.4GHz USB-C and Bluetooth 5.3.

Operating Instructions

1. Power On/Off

Press and hold the power button on the headset for approximately 3 seconds to turn it on or off.

2. Wireless Modes

The headset supports Game, Bluetooth, and Dual modes. Use the mode switch on the headset to select:

- **Game Mode:** Connects via 2.4GHz wireless for low-latency gaming audio.
- **Bluetooth Mode:** Connects via Bluetooth for mobile devices, music, and calls.
- **Dual Mode:** Maintains 2.4GHz game audio while allowing seamless switching to answer phone calls or receive notifications via Bluetooth.

3. Audio Controls

- **Volume Dial:** Adjusts the overall audio volume.
- **Game/Chat Balance (Xbox only):** On-ear controls allow you to adjust the mix between game audio and chat audio.

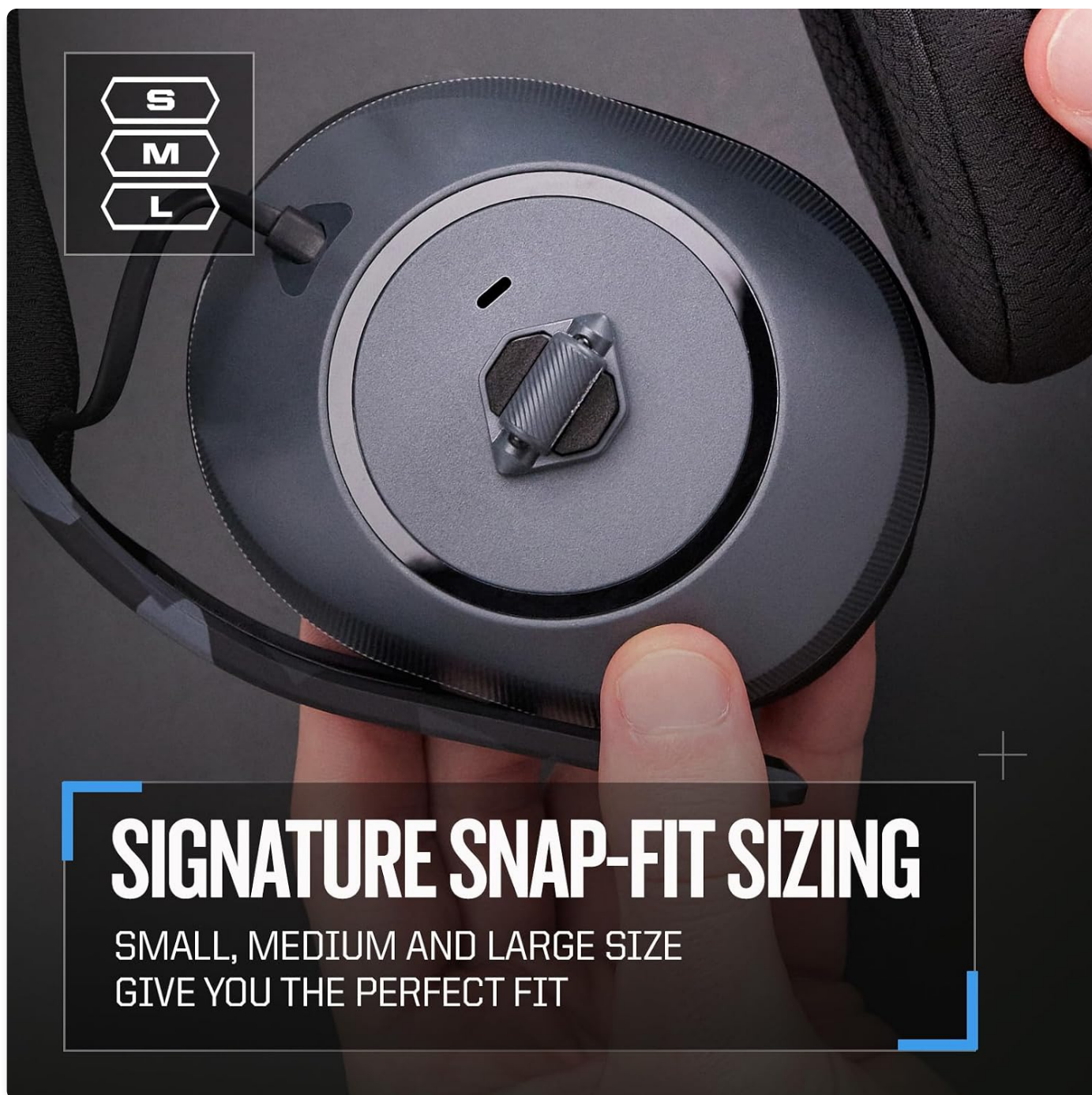


Image: Detailed view of the RIG 600 PRO HX headset's internal speaker driver, emphasizing its bass-boosted, high-sensitivity design for clear audio.

4. Microphone Functionality

The headset features an omni-directional microphone with noise rejection technology for clear voice pickup.

- **Flip-to-Hide Boom:** The microphone boom can be discreetly folded up into the earcup. This action automatically mutes your voice.
- **Flip-to-Unmute:** Lowering the microphone boom automatically unmutes your voice.



ALL-DAY COMFORT

BREATHABLE FABRIC EARCUPS PAIRED
WITH A CUSHIONED HEADBAND AND
LIGHTWEIGHT FRAME

Image: The RIG 600 PRO HX headset demonstrating its flip-to-mute microphone feature, showing the mic extended for use and stowed for muting.



Image: A close-up view of the RIG 600 PRO HX microphone, emphasizing its advanced noise rejection for clear communication.

5. RIG 600 PRO Navigator App

For advanced customization, download the 600 PRO Navigator app on your iOS or Android device. Pair your headset via Bluetooth to access features such as:

- Custom equalizer presets
- Microphone sensitivity adjustments
- Monitoring levels
- Wireless mode selection



Image: A smartphone displaying the RIG 600 PRO Navigator app interface, showing options for equalizer customization and other settings.

Maintenance

1. Cleaning

Wipe the headset with a soft, dry cloth. Do not use harsh chemicals or abrasive materials. The breathable fabric earcups can be gently cleaned with a damp cloth if necessary, ensuring they are completely dry before use.

2. Storage

Store the headset in a cool, dry place away from direct sunlight and extreme temperatures. Avoid placing heavy objects on the headset.

3. Battery Care

To maximize battery life, avoid fully discharging the headset frequently. Recharge the headset when the battery is low. The headset offers up to 24 hours of battery life using Bluetooth and up to 18 hours using the 2.4GHz wireless transmitter.



Image: A close-up of the RIG 600 PRO HX earcup, illustrating the snap-fit sizing system for adjustable comfort.

Troubleshooting

- **No Audio/Low Volume:**
 - Ensure the headset is powered on and fully charged.
 - Check the volume dial on the headset and your device's audio settings.
 - Verify the 2.4GHz transmitter is securely connected and the switch is in the correct position for your platform.

- If using Bluetooth, ensure the headset is paired and selected as the audio output on your device.

• **Microphone Not Working:**

- Ensure the microphone boom is fully lowered (unmuted).
- Check your device's microphone input settings to ensure the headset is selected.
- Adjust microphone sensitivity via the RIG 600 PRO Navigator app.

• **Connection Issues:**

- For 2.4GHz, try unplugging and re-plugging the USB-C transmitter.
- For Bluetooth, try unpairing and re-pairing the headset with your device.
- Ensure no other wireless devices are causing interference.

• **Headset Not Turning On:**

- Connect the headset to a power source using the charging cable and allow it to charge for at least 30 minutes before attempting to power it on again.

Specifications

Feature	Specification
Model Name	RIG 600 PRO HX
Connectivity Technology	Wireless (Bluetooth, RF)
Bluetooth Version	5.3
Audio Driver Size	40 Millimeters
Frequency Response	20 Hz to 20,000 Hz
Sensitivity	111 dB
Impedance	32 Ohm
Battery Life (Bluetooth)	Up to 24 Hours
Battery Life (2.4GHz)	Up to 18 Hours
Charging Time	Approximately 2 Hours
Item Weight	240 Grams (8.5 ounces)
Compatible Devices	Xbox Series X S, Xbox One, PlayStation PS4, PS5, Nintendo Switch, Nintendo Switch 2, PC, Steam Deck, Android, iPhone

Warranty and Support

Warranty Information

For detailed warranty information, please refer to the official RIG website or the warranty card included with your product. Warranty terms and conditions may vary by region.

Customer Support

If you encounter any issues not covered in this manual or require further assistance, please visit the official RIG support website or contact their customer service. Contact details can typically be found on the manufacturer's website or product packaging.

