

Aiwa AWTWSG50ANCB

Aiwa AWTWSG50ANCB True Wireless Earbuds User Manual

Model: AWTWSG50ANCB | Brand: Aiwa

1. PRODUCT OVERVIEW

The Aiwa AWTWSG50ANCB True Wireless Earbuds are designed to provide a superior audio experience with advanced features for daily use. These in-ear earbuds offer Active Noise Cancellation (ANC) to minimize external distractions, Bluetooth 5.4 for stable connectivity, and a durable, water-resistant design.



Image 1: Aiwa AWTWSG50ANCB earbuds shown inside their charging case, ready for use.

Key Features:

- **Active Noise Cancellation (ANC):** Blocks external noise for an immersive listening experience.
- **Bluetooth 5.4:** Ensures a fast, stable, and efficient wireless connection.
- **Extended Playtime:** Up to 5 hours of continuous music playback on a single charge.
- **Clear Call Quality:** Up to 3 hours of talk time for clear conversations.
- **IPX4 Water Resistance:** Suitable for workouts and light rain, protecting against splashes.
- **Compact Charging Case:** 250mAh case provides multiple additional charges and features a strap for portability.
- **Touch Control:** Intuitive touch controls on the earbuds for managing music and calls.

2. WHAT'S IN THE BOX

Please check the package contents to ensure all items are present:

- Aiwa AWTWSG50ANCB True Wireless Earbuds (Left and Right)
- Wireless Charging Case
- User Manual (this document)
- USB-C Charging Cable
- Multiple sizes of ear tips



3. SETUP

3.1 Charging the Earbuds and Case

Before first use, fully charge the earbuds and the charging case. The charging case has a 250mAh battery, and each earbud has a 30mAh battery.

1. Place the earbuds into the charging case. Ensure they are correctly seated in their respective slots.
2. Connect the USB-C charging cable to the charging port on the case and the other end to a USB power adapter (not included) or a computer's USB port.
3. The indicator light on the charging case will show the charging status. Refer to the case's specific LED indicators for full charge notification (usually a solid light or turning off).
4. A full charge for the case and earbuds typically takes approximately 1-2 hours.

3.2 Pairing with a Bluetooth Device

The earbuds use Bluetooth 5.4 for a quick and stable connection up to 10 meters.

1. First-time Pairing:

- Open the charging case. The earbuds will automatically enter pairing mode, indicated by a flashing LED light on the earbuds (refer to specific LED behavior in the product's quick start guide if available).
- On your device (smartphone, tablet, etc.), go to the Bluetooth settings and turn on Bluetooth.
- Search for available devices and select "Aiwa AWTWSG50ANCB" from the list.
- Once connected, the earbud LED indicators will stop flashing or show a solid light, and you will hear an audible confirmation.

2. Re-pairing:

- The earbuds will automatically connect to the last paired device when removed from the case, provided Bluetooth is enabled on the device.

3. Pairing with a New Device:

- Disconnect the earbuds from the current device.
- Place the earbuds back in the case, close it, then open it again to re-enter pairing mode.
- Follow the "First-time Pairing" steps with the new device.

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Video 1: An official video demonstrating the features of the Aiwa TWS earbuds, including pairing and touch controls. This video is provided by the seller, Aiwa MX.

4. OPERATING INSTRUCTIONS

The Aiwa AWTWSG50ANCB earbuds feature intuitive touch controls for easy management of audio playback, calls, and Active Noise Cancellation.

4.1 Music Playback

- **Play/Pause:** Single tap on either earbud.
- **Next Track:** Double tap on the right earbud.
- **Previous Track:** Double tap on the left earbud.
- **Volume Up:** Triple tap on the right earbud.

- **Volume Down:** Triple tap on the left earbud.

4.2 Call Management

- **Answer/End Call:** Single tap on either earbud.
- **Reject Call:** Press and hold either earbud for 2 seconds.

4.3 Active Noise Cancellation (ANC) / Transparency Mode

The earbuds support ANC to reduce ambient noise and Transparency Mode to allow you to hear your surroundings.

- **Toggle ANC/Transparency Mode:** Press and hold the touch area on either earbud for 2 seconds to cycle through ANC On, Transparency Mode, and ANC Off.

4.4 Voice Assistant

- **Activate Voice Assistant:** Quadruple tap on either earbud (or refer to specific product guide for exact gesture).

5. MAINTENANCE

Proper maintenance ensures the longevity and optimal performance of your earbuds.

- **Cleaning:** Regularly clean the earbuds, especially the ear tips and charging contacts, with a soft, dry, lint-free cloth. Do not use harsh chemicals or abrasive materials.
- **Storage:** When not in use, store the earbuds in their charging case to protect them from dust, damage, and to keep them charged.
- **Water Resistance:** The earbuds are IPX4 water-resistant, meaning they are protected from splashing water from any direction. Do not submerge them in water or expose them to strong jets of water. Dry them thoroughly before placing them back in the charging case.
- **Temperature:** Avoid exposing the earbuds to extreme temperatures (hot or cold) or high humidity.

6. TROUBLESHOOTING

If you encounter issues with your earbuds, try the following solutions:

Problem	Solution
Earbuds not pairing	<ul style="list-style-type: none">• Ensure earbuds are charged.• Turn off and on Bluetooth on your device.• Forget "Aiwa AWTWSG50ANCB" from your device's Bluetooth list and re-pair.• Place earbuds back in the case, close, then open to re-enter pairing mode.
No sound from one earbud	<ul style="list-style-type: none">• Ensure both earbuds are charged.• Try resetting the earbuds (refer to the product's quick start guide for specific reset instructions).• Re-pair the earbuds with your device.

Problem	Solution
Charging case not charging	<ul style="list-style-type: none">• Check the USB-C cable and power adapter.• Ensure the charging port is clean and free of debris.
Poor sound quality	<ul style="list-style-type: none">• Ensure earbuds are clean and ear tips are properly sealed in your ear.• Move closer to your Bluetooth device to avoid interference.• Check audio settings on your device.

7. SPECIFICATIONS

Feature	Detail
Model Name	AWTWSG50ANCB
Brand	Aiwa
Connectivity Technology	Wireless (Bluetooth)
Wireless Communication Technology	Bluetooth 5.4
Noise Control	Active Noise Cancellation
Earbud Battery Capacity	30mAh (each)
Charging Case Battery Capacity	250mAh
Average Battery Life (Music Playback)	Up to 5 hours
Average Battery Life (Talk Time)	Up to 3 hours
Water Resistance Level	IPX4 (Resistant to water splashes)
Control Method	Touch
Ear Placement	In-Ear (Canal Auditivo)
Form Factor	True Wireless
Impedance	13 Ohms
Compatible Devices	Cell phones, Tablets, Laptops, Car audio systems
Product Dimensions	9.7 x 9.5 x 3.5 cm; 10 g

8. SAFETY INFORMATION

Please read and follow these safety guidelines to prevent damage to your device or injury to yourself:

- Do not disassemble, repair, or modify the earbuds or charging case. This may cause fire, electric shock, or complete damage to the product.
- Keep the device away from extreme temperatures, direct sunlight, and high humidity.
- Avoid using the earbuds at high volume levels for extended periods to prevent hearing damage.

- Keep out of reach of children and pets. Small parts may pose a choking hazard.
- Do not use the earbuds while driving, cycling, or operating machinery where the inability to hear ambient sounds could be dangerous.
- Dispose of batteries and electronic components responsibly according to local regulations.

9. WARRANTY AND SUPPORT

This product includes a standard warranty. For detailed warranty information, product support, or service inquiries, please refer to the official Aiwa website or contact your retailer.

For further assistance, please visit the product details page on [Amazon.com.mx](https://www.amazon.com.mx) or contact Aiwa MX directly.