

Xlent NXHSZ

Xlent Shiatsu Neck and Back Massager (Model NXHSZ) Instruction Manual

Your guide to optimal use and care.

1. SAFETY INFORMATION

Please read all instructions carefully before using the Xlent Shiatsu Neck and Back Massager. Retain this manual for future reference.

- Do not use this massager if you have any medical conditions that may be aggravated by massage or heat therapy. Consult a physician before use if you are pregnant, have a pacemaker, suffer from diabetes, phlebitis, thrombosis, or are at increased risk of developing blood clots.
- Avoid using the massager on swollen, inflamed, or injured areas of the skin.
- Do not use the massager in damp or wet environments.
- Keep the massager away from water and high temperatures.
- This appliance is not intended for use by persons with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- The massager features an automatic shut-off function after a set period to prevent overheating and ensure safety.

2. PRODUCT OVERVIEW

The Xlent Shiatsu Neck and Back Massager is designed to provide deep tissue massage and

soothing heat therapy for various body parts.

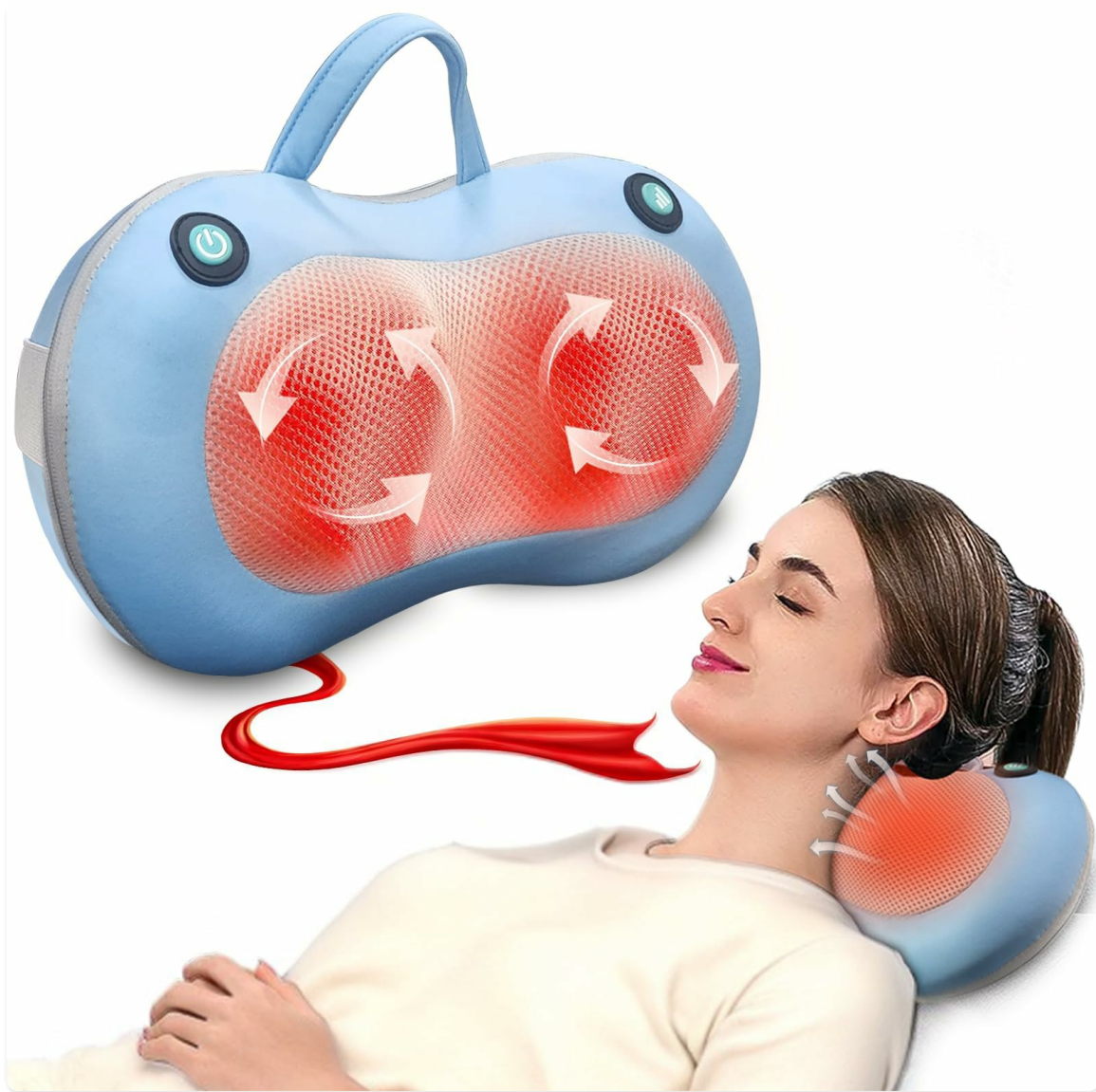


Figure 1: Xilent Shiatsu Neck and Back Massager

Key Features:

- **Deep Tissue Shiatsu Massage:** Effectively targets muscle tension, knots, and pain.
- **3D Kneading Nodes:** Provides a realistic massage experience.
- **Soothing Heat Function:** Helps to relax muscles and improve circulation.
- **Rechargeable & Portable:** Built-in 2200mAh battery for cordless use.
- **Ergonomic Design:** Contours to the neck, shoulders, and back for personalized comfort.
- **One-Button Control:** Simple operation for power and heat functions.
- **Automatic Rotation Change:** Massage nodes automatically change direction every minute.
- **Elastic Straps:** For secure attachment to chairs or other surfaces.

3. SETUP

3.1 Charging the Massager

Before first use, fully charge the massager for 2-3 hours using the provided Type-C charging cable. Always unplug the charger after the battery is fully charged.



Figure 2: Power Button

3.2 Placement and Attachment

The massager is designed for versatile use. Its ergonomic shape allows it to fit comfortably on various body parts. Use the elastic straps to secure the massager to a chair or other suitable surface for hands-free operation.

Simple & Quick Placement

elastic straps, secure your massager to any chair



[large elastic bandage]

4. OPERATING INSTRUCTIONS

4.1 Power On/Off and Heat Function

- **To Power On/Off:** Long press the power button (usually marked with a power symbol) to turn the massager on or off.
- **To Enable/Disable Heating:** Short press the power button to enable or disable the heating function. The massage nodes will illuminate red when heat is active.

Figure 4: Stimulating Heat Function

4.2 Massage Modes and Rotation

The massager automatically changes the rotation direction of the massage nodes every minute to provide a varied and effective massage experience. The 3D massage heads move in both inward and outward motions.



Figure 5: Forward and Reverse Massage Techniques

4.3 Recommended Usage

Use the massager for 15-30 minutes per session. The built-in battery provides 60-90 minutes of use on a full charge, allowing for multiple sessions.

4.4 Application Areas

The ergonomic design allows for effective massage on various body parts:

- Neck

- Shoulders
- Upper Back
- Lower Back
- Waist
- Legs
- Abdomen



Figure 6: Versatile Usage Areas

4.5 Official Product Video

Your browser does not support the video tag.

Video 1: Demonstrating the Xllent Neck Massager for Pain Relief Deep Tissue, showcasing its features and various applications.

5. MAINTENANCE

5.1 Cleaning Instructions

To maintain hygiene and prolong the life of your massager, regular cleaning is recommended. The outer fabric cover can be removed for washing.

- Locate the zipper on the side of the massager.
- Carefully unzip and remove the outer fabric cover.
- Hand wash the cover with mild soap and cold water, or machine wash on a gentle cycle.
- Air dry completely before reattaching to the massager.
- Do not immerse the main unit of the massager in water. Wipe the main unit with a soft, damp cloth if necessary.

6. TROUBLESHOOTING

If you encounter any issues with your Xllent Shiatsu Neck and Back Massager, please refer to the following common solutions:

| Problem | Possible Cause | Solution |
|--|---|--|
| Massager does not turn on. | Low battery or not charged. | Ensure the massager is fully charged using the provided Type-C cable. |
| Heat function is not working. | Heat function is disabled. | Short press the power button to activate the heating function. Ensure the massager is powered on. |
| Massage nodes stop or change direction unexpectedly. | Normal operation or automatic shut-off. | The massager automatically changes rotation direction every minute. It also has an automatic shut-off feature after a set time (typically 15 minutes) for safety. If it stops prematurely, ensure it is fully charged. |
| Reduced massage intensity. | Low battery or internal issue. | Fully charge the massager. If the issue persists after charging, contact customer support. |

7. SPECIFICATIONS

| Feature | Detail |
|--------------------|---------------------------------------|
| Product Dimensions | 4 x 3 x 6 inches |
| Item Weight | 2.56 Pounds (1.16 Kilograms) |
| Model Number | NXHSZ |
| Battery | 1 Lithium Ion battery (2200mAh) |
| Power Source | Battery Powered (Type-C rechargeable) |

| Feature | Detail |
|--------------|-------------------------|
| Manufacturer | Wiftsar (Brand: Xllent) |

8. WARRANTY & SUPPORT

The Xllent Shiatsu Neck and Back Massager is built with safety and reliability in mind, including an automatic shut-off feature for user protection.

For any product inquiries, technical support, or warranty claims, please refer to the contact information provided with your purchase or visit the official Xllent website.