

ULTRAPROLINK UM1211

UltraProlink MoBass 2 Type-C Wired Earphones User Manual

Model: UM1211

INTRODUCTION

Thank you for choosing the UltraProlink MoBass 2 Type-C Wired Earphones. This manual provides essential information for the proper setup, operation, maintenance, and troubleshooting of your earphones. Please read it carefully before use to ensure optimal performance and longevity of the product.

PRODUCT OVERVIEW

The UltraProlink MoBass 2 earphones are designed for high-fidelity audio with modern devices featuring a Type-C port. Key features include:

- **Universal Type-C Compatibility:** Seamless audio experience with smartphones, tablets, and laptops equipped with a Type-C jack.
- **Super Extra Bass:** Enhanced bass response for a rich audio experience.
- **10mm Noise Isolation Drivers:** Delivers clear audio and helps reduce external noise.
- **Tangle-Free 1.2m TPE Wire:** Durable and designed to resist tangling for convenient use and storage.
- **In-Line Controller with Mic:** Integrated controls for music playback, call management, and volume adjustment.

Super Extra Bass

Immerse yourself in an unparalleled audio experience



Image: UltraProlink MoBass 2 Type-C Wired Earphones, showcasing the in-ear design and in-line controls.

SETUP

1. **Connect to Device:** Insert the Type-C connector into the Type-C port of your smartphone, tablet, or laptop. Ensure the connection is secure.
2. **Select Ear Gels:** The earphones come with spare ear gels of different sizes (S/M/L). Choose the size that provides a comfortable and secure fit in your ears for optimal sound isolation and bass performance. Gently pull off the pre-installed ear gels and push on the desired size.
3. **Position Earphones:** Place the earphones into your ears, ensuring a snug fit. The left earphone is marked 'L' and the right earphone 'R'.

Type-C Connector with DAC

Type-C



Connector

Wide Compatibility

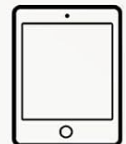
Compatible with Type-C port Devices



Laptop



Phone



Tablet

Image: Close-up of the Type-C connector, illustrating its universal compatibility with various devices.



Image: Earphones shown with various ear gel sizes (S, M, L) for a customized fit.

OPERATING INSTRUCTIONS

The in-line controller allows for easy management of audio and calls.

Function	Action
Play/Pause Music	Press the multi-function button (center button) once.
Answer/End Call	Press the multi-function button once during an incoming call to answer, or once during a call to end.
Reject Call	Press and hold the multi-function button for approximately 2 seconds during an incoming call.
Volume Up	Press the '+' button.
Volume Down	Press the '-' button.
Next Track	Double-press the multi-function button.
Previous Track	Triple-press the multi-function button.

Full Function Controller with Mic

-  Play/Pause
-  Call Answer/Hang-Up
-  Volume Increase
-  Volume Decrease
-  Next Song
-  Previous Song



Image: Detailed view of the in-line controller, showing the play/pause, volume, and microphone functions.

MAINTENANCE

- **Cleaning:** Regularly clean the ear gels with a soft, dry cloth. If necessary, remove the ear gels and wash them with mild soap and water, ensuring they are completely dry before reattaching. Do not use harsh chemicals or abrasive materials on the earphones.
- **Storage:** When not in use, store the earphones in a clean, dry place. The tangle-free TPE wire is designed to prevent knots, but proper coiling will further extend its lifespan. Avoid extreme temperatures.
- **Avoid Moisture:** Do not expose the earphones to excessive moisture or liquids.

Tangle-Free TPE Wire



Tangle-Free Wire

1.2m Long Wire

Tangle Free

Image: The 1.2m tangle-free TPE wire, coiled for storage, highlighting its durability.

TROUBLESHOOTING

Problem	Possible Solution
No sound from earphones.	• Ensure the Type-C connector is fully inserted into your device. • Check the volume level on your device and using the in-line controller. • Test with another device to rule out device-specific issues. • Ensure the audio output is set to the earphones on your device.

Problem	Possible Solution
Microphone not working.	• Ensure the Type-C connector is fully inserted. • Check if the application you are using (e.g., calling app) has microphone permissions enabled. • Test with another device or application.
Sound quality is poor or distorted.	• Ensure ear gels are properly seated and provide a good seal in your ear. • Check for any damage to the cable or connector. • Clean the earphone drivers if there is any visible debris.

SPECIFICATIONS

- **Brand:** ULTRAPROLINK
- **Model Number:** UM1211
- **Color:** Black
- **Ear Placement:** In Ear
- **Form Factor:** In Ear
- **Impedance:** 140 Ohms
- **Noise Control:** Sound Isolation
- **Connectivity Technology:** Wired (Type-C)
- **Cable Length:** 1.2 meters
- **Driver Size:** 10mm
- **Control Type:** In-line Volume Control, Play/Pause, Call Answer/End
- **Item Weight:** 10 Grams

Noise Isolation Drivers



Image: Exploded view of the 10mm noise isolation drivers, illustrating their construction.

WARRANTY AND SUPPORT

Your UltraProLink MoBass 2 earphones come with a **6 Months standard brand warranty**. For any warranty claims or technical support, please contact UltraProLink directly.

Contact Information:

- **Phone:** +91 9312229953
- **Email:** support@ultraprolink.com
- **Address:** Rca Techmart Pvt Ltd S-28 Okhla Industrial Area Phase -II New Delhi-110020, India

Please refer to the contact details provided on the product packaging or visit the official UltraProLink website for the most up-to-date support information. When contacting support, please have your model number (UM1211) and purchase details ready.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question