

Samsung Galaxy S25 Ultra

Samsung Galaxy S25 Ultra 5G Smartphone User Manual

Model: Galaxy S25 Ultra

1. INTRODUCTION

This manual provides essential information for the proper use and maintenance of your Samsung Galaxy S25 Ultra 5G smartphone. Please read this guide thoroughly before operating your device to ensure optimal performance and safety. The Samsung Galaxy S25 Ultra is a high-performance Android smartphone featuring 5G connectivity, advanced camera capabilities, and integrated Galaxy AI functionalities.

2. WHAT'S IN THE BOX

Verify that all items are present in your product packaging:

- Samsung Galaxy S25 Ultra Mobile Device
- USB Cable (Type-C)
- SIM Ejection Tool
- Quick Start Guide

Note: A power adapter may be sold separately.

3. INITIAL SETUP

3.1. Inserting the SIM Card

1. Locate the SIM card tray on the side of your device.
2. Insert the SIM ejection tool into the small hole next to the tray and push gently until the tray pops out.
3. Place your Nano-SIM card(s) into the tray with the gold contacts facing down. The Galaxy S25 Ultra supports Dual SIM.
4. Carefully reinsert the tray into the device.



Image: Front view of the Samsung Galaxy S25 Ultra. This image displays the device's large display and sleek design, illustrating its overall appearance.

3.2. Charging the Battery

Before first use, fully charge the device battery. Connect the USB cable to the device's USB Type-C port and then to a compatible power adapter (sold separately) or a computer's USB port. The device supports fast charging.

3.3. Powering On and Initial Configuration

1. Press and hold the Power/Side key until the Samsung logo appears.
2. Follow the on-screen prompts to select your language, connect to a Wi-Fi network, and set up your Google

account.

3. Configure biometric security options such as Face Recognition for enhanced device security.

4. OPERATING YOUR DEVICE

4.1. Basic Navigation

The Galaxy S25 Ultra features an intuitive touchscreen interface. Swipe, tap, and pinch to navigate through menus, open applications, and interact with content.

4.2. Calls and Messaging

To make a call, open the Phone app and dial the number or select a contact. To send a message, open the Messages app, select a contact, and type your message.

4.3. Camera Usage

Your device is equipped with a powerful camera system, including a 108 Megapixel rear camera and a 12 Megapixel front camera. It features four rear cameras for versatile photography. Open the Camera app to capture photos and videos. Explore various modes like Portrait, Night, and Pro for different shooting scenarios.

4.4. Galaxy AI Features

The Galaxy S25 Ultra integrates advanced Galaxy AI features to enhance various aspects of your smartphone experience, including communication, productivity, and creativity. Refer to the on-device AI features guide for detailed usage instructions.

4.5. Connectivity

The device supports 5G cellular technology for high-speed internet access. It also includes Bluetooth, NFC, USB, and Wi-Fi for various connectivity needs. Manage these settings through the 'Settings' application.

5. MAINTENANCE AND CARE

5.1. Cleaning Your Device

Use a soft, lint-free cloth to clean the screen and body of your device. Avoid using abrasive cleaners or solvents, as these can damage the finish. For stubborn smudges, slightly dampen the cloth with water.

5.2. Software Updates

Regularly check for and install software updates to ensure your device has the latest features, security patches, and performance improvements. Samsung provides up to 7 years of announced updates for this model. Access updates via 'Settings' > 'Software update'.

5.3. Water Resistance

The Samsung Galaxy S25 Ultra is water-resistant. However, this resistance is not permanent and may decrease over time with normal wear. Avoid submerging the device in water or exposing it to high-pressure water jets. Ensure all ports are dry before charging.

5.4. Battery Care

To prolong battery life, avoid extreme temperatures. The device has a 5000 mAh battery capacity. A full charge typically takes approximately 3 hours. Average battery life is around 150 hours, with talk time up to 36.44 hours.

6. TROUBLESHOOTING

This section addresses common issues you might encounter with your Samsung Galaxy S25 Ultra.

6.1. Device Not Powering On

- Ensure the battery is sufficiently charged. Connect the device to a charger for at least 10 minutes before attempting to power it on.
- Press and hold the Power/Side key for at least 10 seconds to perform a forced restart.

6.2. Network Connectivity Issues

- Check if Airplane mode is disabled in Quick Settings.
- Verify that your SIM card is correctly inserted and active.
- Restart your device.
- Go to 'Settings' > 'Connections' > 'Mobile networks' > 'Network operators' and select your network manually.

6.3. Applications Crashing or Freezing

- Close and reopen the problematic application.
- Clear the app's cache and data via 'Settings' > 'Apps' > [App Name] > 'Storage'.
- Ensure the app is updated to its latest version.
- Restart your device.

6.4. Poor Battery Life

- Reduce screen brightness and set a shorter screen timeout.
- Disable unused features like Wi-Fi, Bluetooth, GPS, and 5G when not needed.
- Identify and close power-consuming apps running in the background.
- Enable power-saving modes in 'Settings' > 'Battery and device care'.

6.5. Factory Reset (Last Resort)

If issues persist, you may need to perform a factory data reset. This will erase all data from your device. Back up important data before proceeding. Go to 'Settings' > 'General management' > 'Reset' > 'Factory data reset'.

7. TECHNICAL SPECIFICATIONS

Feature	Specification
Brand	Samsung
Model Name	Galaxy S25 Ultra (Internal: 8806095815695)
Operating System	Android
RAM	12 GB
Storage Capacity	512 GB
CPU Model	Snapdragon 8 Elite
CPU Speed	4 GHz

Screen Size	6.9 Inches
Display Resolution	3120 x 1440 (AMOLED)
Refresh Rate	120 Hz
Rear Camera Resolution	108 Megapixels (4 cameras)
Front Camera Resolution	12 Megapixels (1 camera)
Battery Capacity	5000 mAh
SIM Card Type	Nano-SIM (Dual SIM)
Cellular Technology	5G
Connectivity	Bluetooth, NFC, USB Type-C, Wi-Fi
Water Resistance	Waterproof (IP rating not specified, but generally resistant)
Biometric Security	Face Recognition
Dimensions	16.3 x 7.8 x 0.8 centimeters
Model Year	2025

8. WARRANTY INFORMATION

Your Samsung Galaxy S25 Ultra is covered by a 2-year manufacturer warranty. This warranty covers defects in materials and workmanship under normal use. For specific terms and conditions, please refer to the warranty card included in your product packaging or visit the official Samsung support website.

9. SUPPORT AND ADDITIONAL RESOURCES

For further assistance, detailed user guides, software downloads, and frequently asked questions, please visit the official Samsung support website for your region. You can also contact Samsung customer service for personalized support.

Additional resources:

- [Safety Information \(PDF\)](#)
- [User Guide \(PDF\)](#)
- [Operating Instructions \(PDF\)](#)
- [Data Transparency Statement \(PDF\)](#)

These documents are available for download on the Samsung support website.