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EKO Ultra II

EKO Ultra II Smartwatch User Manual

Model: Ultra II (JGF-FFE546)

1. Introduction

This manual provides essential instructions for the safe and efficient use of your EKO Ultra II Smartwatch. Please read this manual thoroughly before using the device and retain it for future reference. The EKO Ultra II Smartwatch offers a multitude of functions within a high-quality steel casing, designed to enhance your daily activities.

2. PRODUCT OVERVIEW

The EKO Ultra II Smartwatch is a sophisticated device designed for various functionalities. Familiarize yourself with its components:

- **Display:** Touch-sensitive screen for interaction.
- Side Button/Crown: For navigation, power on/off, and menu access.
- Sensors: Located on the back for health monitoring.
- Charging Contacts: On the back for connecting the charging cable.
- Strap: Interchangeable strap for comfortable wear.



Figure 2.1: Front view of the EKO Ultra II Smartwatch with its cream-colored strap. The display shows time, heart rate, and battery percentage.

3. SETUP

3.1 Initial Charging

- 1. Connect the provided charging cable to a USB power adapter (not included) or a computer's USB port.
- 2. Align the magnetic charging pins with the charging contacts on the back of the smartwatch.
- 3. Ensure the watch is securely connected and displays a charging indicator.
- 4. Charge the device fully before first use. A full charge typically takes 2-3 hours.

3.2 Powering On/Off

- To Power On: Press and hold the side button/crown until the EKO logo appears.
- To Power Off: Press and hold the side button/crown, then select "Power Off" on the screen.

3.3 App Installation and Pairing

- 1. Download the official EKO smartwatch application from your smartphone's app store (iOS App Store or Google Play Store).
- 2. Open the application and follow the on-screen instructions to create an account or log in.
- 3. Enable Bluetooth on your smartphone.
- 4. In the EKO app, select "Add Device" or "Pair New Device" and choose "EKO Ultra II" from the list of available devices.
- 5. Confirm the pairing request on both your smartphone and the smartwatch.
- 6. Once paired, the watch will synchronize data with your smartphone.



Figure 3.1: Side view of the EKO Ultra II Smartwatch, highlighting the functional side button and rotating crown for interaction.

4. OPERATING INSTRUCTIONS

4.1 Basic Navigation

- **Touch Screen:** Swipe left, right, up, or down to navigate through menus and notifications. Tap to select an item.
- Side Button/Crown:
 - Press once to return to the watch face or access the app menu.
 - Rotate to scroll through lists or adjust settings (e.g., volume, brightness).
 - Press and hold for power options or to activate a specific function (customizable in settings).

4.2 Key Features

Your EKO Ultra II Smartwatch includes various features to support your lifestyle:

- Heart Rate Monitoring: Access the heart rate app to measure your current heart rate.
- Activity Tracking: Monitor steps, distance, and calories burned throughout the day.
- Sleep Monitoring: Track your sleep patterns and quality.
- Notifications: Receive alerts for calls, messages, and app notifications from your paired smartphone.
- Sports Modes: Select from various sports modes to track specific workouts.
- Music Control: Control music playback on your smartphone directly from the watch.



Figure 4.1: Front view of the EKO Ultra II Smartwatch displaying a red-themed watch face, indicating customizable display options.

5. MAINTENANCE

5.1 Cleaning

- Wipe the watch screen and body with a soft, lint-free cloth.
- For stubborn dirt, slightly dampen the cloth with water. Avoid using harsh chemicals or abrasive materials.
- Clean the charging contacts regularly to ensure proper charging.
- The strap can be cleaned with mild soap and water, then rinsed thoroughly and air-dried.

5.2 Water Resistance

While the EKO Ultra II Smartwatch is designed for daily wear, including exposure to splashes and sweat, it is not recommended for swimming or showering. Avoid prolonged submersion in water. Ensure the watch is dry before charging.

5.3 Battery Care

- Avoid fully discharging the battery frequently.
- Store the watch in a cool, dry place when not in use for extended periods.
- Use only the provided charging cable.

6. TROUBLESHOOTING

Problem	Possible Solution
Watch does not turn on.	Ensure the watch is fully charged. Connect it to the charger for at least 30 minutes.
Cannot pair with smartphone.	 Ensure Bluetooth is enabled on your phone. Restart both the watch and your smartphone. Make sure the watch is within Bluetooth range of your phone. Check if the EKO app is updated to the latest version. Forget the device in your phone's Bluetooth settings and try pairing again.
Notifications are not received.	 Verify that the watch is successfully paired with your phone. Check notification settings in the EKO app and on your phone. Ensure the app has necessary permissions to send notifications.
Inaccurate health data.	Ensure the watch is worn snugly on your wrist, not too tight or too loose. Clean the sensors regularly.

6.1 Factory Reset

If issues persist, a factory reset may resolve them. This will erase all data on the watch and restore it to its original settings. Navigate to "Settings" on your watch, then find "System" or "About" and select "Factory Reset" or "Reset Device." Confirm the action when prompted.

7. Specifications

Feature	Detail
Model Name	Ultra II
Model Number	JGF-FFE546
Brand	EKO
Dimensions (Package)	15 x 15 x 15 cm
Weight (Product)	200 grams (package weight, actual product weight may vary)
Material	Plastic (case), Stainless Steel (metal type), Cream (strap color)
Clasp Type	Flip clasp
Manufacturer	JG FASHION
Country of Origin	China

8. WARRANTY AND SUPPORT

8.1 Warranty Information

The EKO Ultra II Smartwatch is covered by a manufacturer's warranty against defects in materials and workmanship. The specific terms and duration of the warranty may vary by region and retailer. Please refer to the

warranty card included with your product or contact your point of purchase for detailed information.

8.2 Customer Support

For technical assistance, troubleshooting, or warranty claims, please contact the retailer where you purchased the EKO Ultra II Smartwatch or visit the official EKO website for support resources and contact details. When contacting support, please have your model number (JGF-FFE546) and proof of purchase readily available.

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Related Documents - Ultra II





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Manuel d'utilisation

Eko ULTRA II Smartwatch User Manual - Features, Setup & Troubleshooting Guide

Official user manual for the Eko ULTRA II smartwatch. Learn about its features, setup, pairing with smartphones via the RDFit app, usage guide, and troubleshooting tips for this Bluetooth fitness tracker.



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