

Gravity W4-C28

Gravity C20 Pro Smartwatch User Manual

Model: W4-C28

INTRODUCTION

This manual provides essential information for the safe and effective use of your Gravity C20 Pro Smartwatch. Please read it thoroughly before operating the device.

The Gravity C20 Pro Smartwatch is designed for durability and advanced functionality, featuring a rugged 1.83-inch TFT display. It is built to withstand various conditions, including dust and water, with an IP68 rating. Key features include Bluetooth calling, AI voice assistant, and comprehensive health monitoring.

PACKAGE CONTENTS

Before proceeding with setup, ensure all items are present in the package:

- Gravity C20 Pro Smartwatch
- Charging Cable
- User Manual (this document)



Image: The Gravity C20 Pro Smartwatch, typically accompanied by its charging cable and user manual.

SETUP

1. Charging the Device

Before first use, fully charge your smartwatch. Connect the magnetic charging cable to the charging points on the back of the watch and plug the USB end into a compatible power adapter (not included) or a computer USB port.

- Charging time: Approximately 2 hours for a full charge.
- Battery life: Up to 20 days standby time.

LONG BATTERY LIFE

Large capacity configuration

380mAh Large battery with long battery life, reducing the trouble of charging at any time



380mAH

Battery Capacity

35day

Standby Time

5-7day

Lifetime



Image: The smartwatch screen showing current time and battery status, indicating long battery life.

2. Downloading the Companion App

To unlock the full functionality of your Gravity C20 Pro Smartwatch, download the official companion application on your smartphone. Refer to the product packaging or quick start guide for the specific app name (e.g., Da Fit, GloryFit) and search for it in your device's app store (iOS App Store or Google Play Store).

3. Pairing with Your Smartphone

1. Ensure Bluetooth is enabled on your smartphone.
2. Open the companion app and follow the on-screen instructions to add a new device.
3. Select "Gravity C20 Pro" from the list of available devices.
4. Confirm the pairing request on both your smartphone and the smartwatch.

OPERATING INSTRUCTIONS

Basic Navigation

- **Power Button:** Located on the side. Press and hold to power on/off. Short press to return to the watch face or wake the screen.
- **Touch Screen:** Swipe up, down, left, or right to navigate through menus and notifications. Tap to select an option.





Image: The smartwatch screen showing a grid of application icons, demonstrating the cellular user interface for easy navigation.

Key Features

- **Bluetooth Calling:** Once paired, you can make and receive calls directly from your wrist. Access the call function via the watch's menu.

ONE-STOP BLUETOOTH CALL

Suitable for more environments



Image: The smartwatch screen showing an incoming call, illustrating the Bluetooth calling feature.

- **Health Monitoring:**

- *Heart Rate:* Monitor your heart rate throughout the day.
- *Blood Oxygen (SpO2):* Measure your blood oxygen levels.
- *Sleep Monitoring:* Tracks sleep patterns and quality.

Ambulatory Heart Rate & Blood Oxygen

TREND AND DATA ANALYSIS

HR3605 low-power high-definition heart rate & blood oxygen, more accurate detection.



Image: The smartwatch screen displaying real-time heart rate and blood oxygen saturation (SpO2) data, highlighting its health monitoring capabilities.

- **Sports Modes:** The watch supports over 100 sports modes. Select your activity to track performance metrics such as steps, distance, calories burned, and duration.
- **Smart Notifications:** Receive alerts for calls, messages, and app notifications directly on your watch. Ensure notification permissions are enabled in the companion app.
- **AI Voice Assistant:** Activate the voice assistant for hands-free control and information retrieval.

EXCELLENT FEATURES ONE BUTTON REACH



Heart Rate



Call Reminder



Pedometer



Information
Reminder



Blood Pressure
monitor



Sleep Monitor



Calories



Sedentary
Reminder



Exercise Data



IP68
Waterproof



Stress Monitor



Voice
Assistant



Blood
Oxygen Monitor



Heart Rate
Warning



Calculator

BASIC FUNCTION



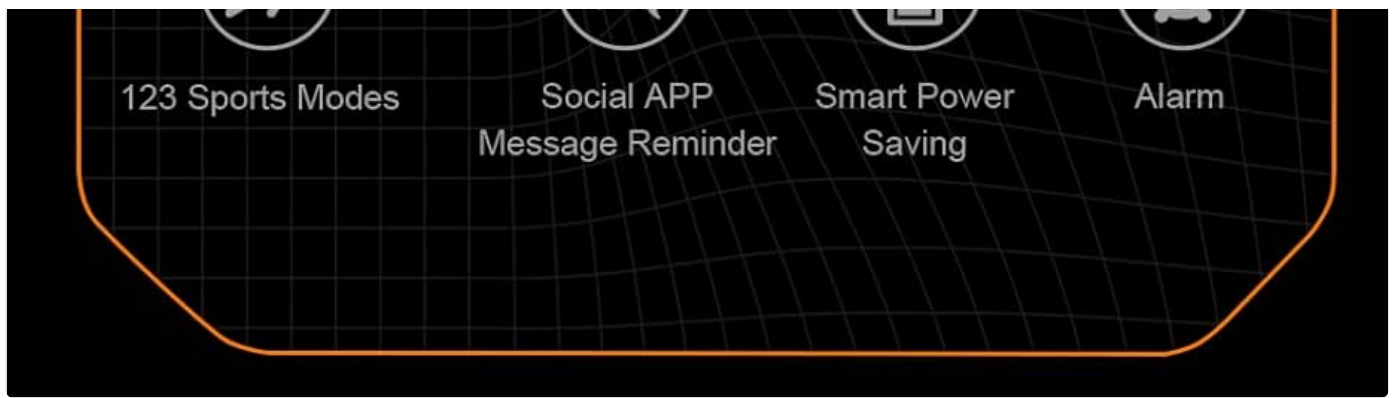


Image: A graphic displaying various features of the smartwatch, including heart rate, call reminder, pedometer, information reminder, blood pressure monitor, sleep monitor, calories, sedentary reminder, exercise data, IP68 waterproof, stress monitor, voice assistant, blood oxygen monitor, heart rate warning, and calculator.

MAINTENANCE

Cleaning

Regularly clean your smartwatch to ensure optimal performance and hygiene.

- Wipe the screen and body with a soft, lint-free cloth.
- For stubborn dirt, dampen the cloth slightly with water. Avoid using harsh chemicals or abrasive materials.
- Clean the charging contacts periodically to ensure proper charging.

Water Resistance (IP68)

The Gravity C20 Pro is IP68 rated, meaning it is protected against dust ingress and can withstand immersion in water up to 1.5 meters for up to 30 minutes. While it is waterproof for daily use (e.g., hand washing, rain), it is not recommended for hot showers, saunas, or diving, as steam and high pressure can compromise the seals.





Image: The smartwatch partially submerged in water, demonstrating its IP68 dustproof and waterproof capabilities, suitable for daily exposure to water.

Storage

When not in use for extended periods, store the smartwatch in a cool, dry place away from direct sunlight and extreme temperatures.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Watch does not power on.	Low battery.	Charge the watch for at least 30 minutes.
Cannot pair with smartphone.	Bluetooth is off; app issue; watch not discoverable.	Ensure Bluetooth is on. Restart the app and watch. Try resetting the watch to factory settings if issues persist.
Notifications not received.	App permissions not granted; app not running in background.	Check app notification permissions on your phone. Ensure the app is running and not optimized for battery saving.

Problem	Possible Cause	Solution
Inaccurate health data.	Watch fit is too loose; sensor dirty.	Ensure the watch is snug on your wrist. Clean the heart rate sensor on the back of the watch.

SPECIFICATIONS

Feature	Detail
Model Number	W4-C28
Display Size	1.83 inches TFT
Battery Capacity	380 mAh
Battery Life (Standby)	Up to 20 days
Water Resistance	IP68
Connectivity	Bluetooth
Operating System	Android OS (compatible)
Temperature Resistance	-24°C to 60°C
Item Weight	1 pounds
Package Dimensions	9 x 4 x 1 inches

WARRANTY INFORMATION

Gravity products are covered by a limited warranty from the date of purchase. This warranty covers manufacturing defects and workmanship under normal use. It does not cover damage caused by misuse, accidents, unauthorized modifications, or normal wear and tear.

For specific warranty terms and conditions, please refer to the warranty card included with your product or visit the official Gravity website.

CUSTOMER SUPPORT

If you encounter any issues or have questions not covered in this manual, please contact Gravity customer support:

- **Website:** [www.gravity.com/support](#) (Example URL, replace if actual URL is known)
- **Email:** support@gravity.com (Example Email)
- **Phone:** Refer to the official website for regional contact numbers.

When contacting support, please have your product model number (W4-C28) and purchase details ready.