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## DREAME H12 Pro FlexReach

# DREAME H12 Pro FlexReach Wet & Dry Vacuum Cleaner Instruction Manual

Model: H12 Pro FlexReach

## 1. INTRODUCTION

Thank you for choosing the DREAME H12 Pro FlexReach Wet & Dry Vacuum Cleaner. This appliance is designed to simplify your cleaning routine by combining powerful vacuuming and effective wet mopping in one device. Its advanced features, such as the 180° flat design, 90°C hot air drying, and TangleCut scraper, ensure a thorough and convenient cleaning experience. Please read this manual carefully before use to ensure proper operation, maintenance, and to maximize the lifespan of your product.

## 2. PACKAGE CONTENTS

Verify that all items listed below are included in your package. If any items are missing or damaged, please contact customer support.



Base di ricarica x1



Soluzione detergente x1



Spazzola a rullo di ricambio x1



Spazzola per la pulizia x1



Corpo principale x1



Impugnatura x1



Filtro di ricambio x1

## Contenuto della confezione

Image: All components included in the DREAME H12 Pro FlexReach package.

- Main Body x1
- Handle x1
- Charging Base x1
- Replacement Roller Brush x1
- Replacement Filter x1
- Cleaning Brush x1
- Cleaning Solution (500 ml) x1

## 3. SETUP

### 3.1 Assembly

1. **Attach the Handle:** Insert the handle into the main body until it clicks securely into place.
2. **Place on Charging Base:** Position the charging base in a convenient location near a power outlet. Ensure the area is dry and stable. Place the assembled vacuum cleaner onto the charging base.

### 3.2 Initial Charging

Before first use, fully charge the vacuum cleaner. The LED display will indicate the charging status. A full charge typically takes several hours.

### 3.3 Filling the Clean Water Tank

1. Remove the clean water tank from the main body.
2. Open the tank cap and fill with clean tap water. For enhanced cleaning, add the recommended DREAME cleaning solution (provided) according to the instructions on the solution bottle. *Do not use other cleaning solutions as they may damage the appliance or cause excessive foam.*
3. Close the tank cap securely and reattach the clean water tank to the main body.

## 4. OPERATING INSTRUCTIONS

### 4.1 Power On/Off

Press the power button on the handle to turn the vacuum cleaner on or off. The device will start in its default cleaning mode.

### 4.2 Cleaning Modes

The DREAME H12 Pro FlexReach features intelligent dirt detection. It automatically adjusts suction power and water output based on the level of dirt detected on the floor.



#### Pulisce fino a 300 m<sup>2</sup> con una carica

6 batterie da 4.000 mAh

Superficie di 300 m<sup>2</sup>

50 min di autonomia (modalità Silenziosa)

Serbatoio dell'acqua pulita da 780 ml

\*50 minuti e 300 m<sup>2</sup>, sulla base dei dati di laboratorio interni in modalità Silenziosa. L'autonomia effettiva può variare.

Image: The vacuum cleaner's display showing different dirt levels (light, medium, heavy) and adjusting cleaning intensity.

### 4.3 180° Flat Design

The vacuum cleaner's main body can lay flat at a 180° angle, allowing you to clean under low furniture and in tight spaces as narrow as 14 cm. The dirty water tank is designed to prevent spills and protect the motor even when the device is fully reclined.



## Design piatto a 180° per eliminare le macchie sotto i mobili

H12 Pro FlexReach si distende completamente fino a 180° per accedere senza problemi alle aree difficili da raggiungere. Grazie alla ruota omnidirezionale sul retro, puoi muoverlo facilmente verso sinistra e verso destra quando è disteso.

\*180°, 14 cm, 9,6 cm: tutto il corpo dell'aspirapolvere può entrare in spazi alti 14 cm, mentre la spazzola può infilarsi in fessure alte 9,6 cm. Sulla base dei dati del laboratorio interno.

Image: The DREAME H12 Pro FlexReach lying flat to clean under a cabinet, demonstrating its 180° design.

### 4.4 Continuous Clean Water System

The innovative self-cleaning roller brush is continuously refreshed with clean water during operation, ensuring that you are always cleaning with fresh water and not spreading dirty water around your floors.



Image: Diagram illustrating the clean water system, showing fresh water rinsing the brush and dirty water being suctioned away.

### 4.5 Dual-Sided Edge Cleaning

The roller brush extends to both edges of the cleaning head, allowing for thorough cleaning along baseboards and into corners, leaving no uncovered areas.



Image: The vacuum cleaner cleaning close to a wall, highlighting its dual-sided edge cleaning capability.

## 4.6 Powerful Suction

With an impressive 18,000 Pa suction power, the H12 Pro FlexReach effectively handles both wet and dry messes, from spilled liquids to crumbs and dust.



### Soffia a caldo la spazzola per mantenerla asciutta e morbida

Una pulizia a caldo a 90 °C\* è seguita da un'asciugatura rapida ad alta temperatura per prevenire odori e la proliferazione di batteri, soprattutto d'inverno e nei periodi umidi.

#### Combinazione di auto-pulizia e asciugatura ad aria calda:

A

Pulizia giornaliera +  
asciugatura ad alta velocità  
a 85 °C per 30 minuti

B

Pulizia profonda +  
asciugatura a velocità  
estrema a 90 °C per 5 minuti

\*Pulizia a caldo a 90 °C: l'elemento riscaldante eroga un flusso d'aria calda per migliorare l'auto-pulizia.

\*Asciugatura ad aria calda a 85/90 °C per 30/5 minuti: in condizioni ambientali di 20-25 °C di temperatura e 45% RH, in base ai test del nostro laboratorio interno. La temperatura di asciugatura effettiva può variare.

\*Per passare da un'impostazione all'altra, premi il pulsante di auto-pulizia quando senti il messaggio vocale che indica l'inizio dell'auto-pulizia.

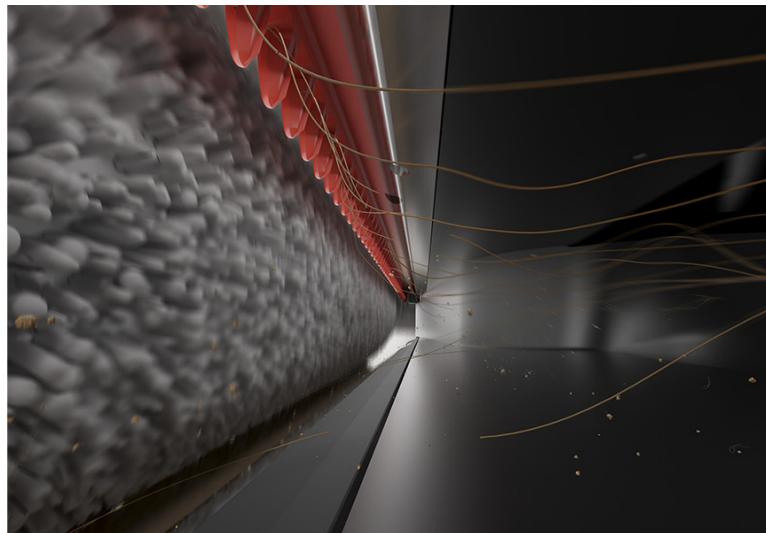
Image: The vacuum cleaner cleaning a large wet and dry spill on a wooden floor, demonstrating its powerful suction.

## 4.7 LED Display and Voice Prompts

The integrated LED display provides essential information at a glance, such as battery level, cleaning mode, and dirt detection. Intelligent voice prompts guide you through operations and alerts, optimizing your cleaning in real-time.

## Lascia zero grovigli\*

Il raschietto flessibile a pettine TangleCut™ è dotato di lame affilate che possono tagliare senza sforzo peli e capelli lunghi, per evitare ostruzioni e mantenere la spazzola senza grovigli e risparmiarti il fastidio della pulizia manuale.



\*0 grovigli: H12 Pro FlexReach è in grado di aspirare 1.000 capelli bagnati, 1.000 capelli asciutti, 500 capelli bagnati e 500 capelli asciutti separatamente senza grovigli a ogni ciclo, in base ai test effettuati dalla filiale di TÜV SÜD (Cina) di Shanghai. L'utilizzo effettivo può variare.

Image: Close-up of the vacuum cleaner's LED display showing battery percentage and cleaning indicators.

## 4.8 Runtime

The DREAME H12 Pro FlexReach offers up to 50 minutes of continuous cleaning on a single charge, allowing you to clean large areas (up to 300 m<sup>2</sup>) without interruption.

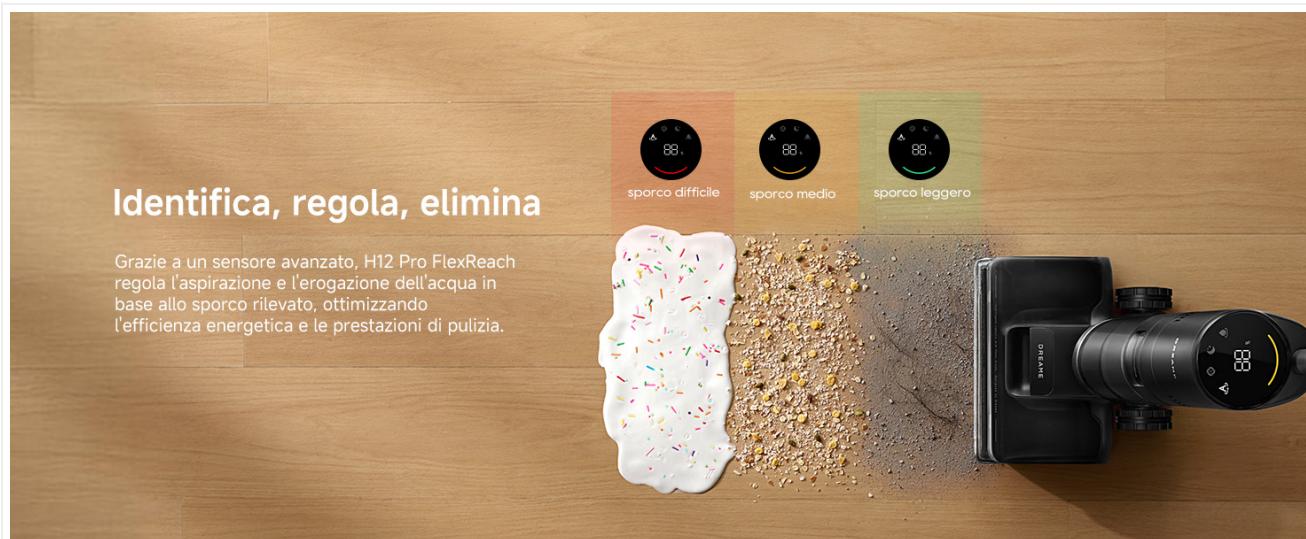


Image: A person cleaning a large living room with the DREAME H12 Pro FlexReach, illustrating its extended runtime.

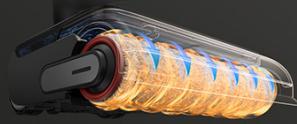
## 5. MAINTENANCE

Regular maintenance ensures optimal performance and extends the life of your DREAME H12 Pro FlexReach.

### 5.1 Self-Cleaning Cycle

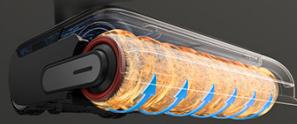
After each cleaning session, place the vacuum cleaner on its charging base and press the self-clean button. The device will automatically clean its roller brush and internal pipes.

## Spazzola a doppia rotazione per rimuovere i grovigli di capelli



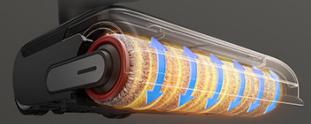
### Rotazione in senso orario

Il raschietto flessibile aderisce perfettamente alla spazzola rotante per un'efficace rimozione di liquidi e sporco.



### Rotazione in senso antiorario

Peli e capelli vengono rimossi e convogliati nel serbatoio dell'acqua usata.



### Spazzola morbida e copertura della spazzola senza macchie

Asciugandosi, la spazzola ritrova la sua morbidezza, mentre anche la parte posteriore della copertura viene lavata per essere pronta per la prossima sessione di pulizia.

Image: The vacuum cleaner undergoing an automatic self-cleaning cycle on its charging base.

## 5.2 90°C Hot Air Drying

Following the self-cleaning cycle, the roller brush is dried with 90°C hot air for 5 minutes. This process prevents odors, inhibits bacterial growth, and ensures the brush is fresh and fluffy for the next use.



### Potente aspirazione da 18.000 Pa per sporco bagnato e asciutto

Non esiste sporco troppo difficile, dagli spaghetti ai chicchi di caffè, fino ai versamenti. H12 Pro FlexReach vanta un'eccellente potenza di aspirazione da 18.000 Pa\*, in grado di gestire vari tipi di sporco, bagnato o asciutto, superficiale o in profondità.

\*Aspirazione da 18.000 Pa: sulla base delle rilevazioni di GTT Surface Cleaning & Air Treatment Laboratory.

Image: Illustration of the hot air drying process for the roller brush on the charging base.

## 5.3 TangleCut Scraper

The innovative TangleCut flexible scraper effectively captures and cuts hair tangles during the washing process, preventing blockages and minimizing the need for manual hair removal from the roller brush.



## Pulizia intuitiva e informata

Le informazioni essenziali a colpo d'occhio. Un ampio display LED e i comandi vocali intelligenti ti consentono di ottimizzare la pulizia in tempo reale.

Image: Close-up view of the TangleCut scraper mechanism, showing how it cuts tangled hair from the roller brush.

### 5.4 Emptying the Dirty Water Tank

After each use or when the dirty water tank is full, remove it from the main body and empty its contents. Rinse the tank thoroughly with clean water. *Always remove the filter before emptying and cleaning the dirty water tank to prevent it from getting wet unnecessarily.*

### 5.5 Cleaning the Roller Brush and Filter

Even with self-cleaning, it is recommended to periodically remove and manually clean the roller brush and filter. Use the provided cleaning brush to remove any stubborn debris. Allow both to air dry completely before reinserting them into the vacuum cleaner.

## 6. TROUBLESHOOTING

If you encounter issues with your DREAME H12 Pro FlexReach, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Vacuum cleaner does not power on.	Low battery; improper assembly.	Charge the battery fully. Ensure the handle is securely attached.
Poor suction or cleaning performance.	Dirty water tank full; clean water tank empty; clogged roller brush/filter; foreign object in suction path.	Empty and clean the dirty water tank. Refill the clean water tank. Clean the roller brush and filter. Check for and remove any blockages.
Unpleasant odor from the device.	Dirty water tank not cleaned; roller brush not dried properly.	Empty and thoroughly clean the dirty water tank. Ensure the self-cleaning and hot air drying cycles are completed after each use. Manually clean and dry the roller brush if necessary.
Roller brush not spinning.	Hair tangles; foreign object obstruction; brush not installed correctly.	Check for and remove any hair tangles or obstructions. Ensure the roller brush is correctly installed.

Problem	Possible Cause	Solution
Water leakage.	Water tanks not properly sealed; device lifted while operating.	Ensure both clean and dirty water tanks are securely closed and correctly installed. <i>Do not lift the device while it is operating.</i>

If the problem persists after attempting these solutions, please contact DREAME customer support.

## 7. SPECIFICATIONS

Feature	Detail
Brand	DREAME
Model	H12 Pro FlexReach (HHR44A)
Color	Black
Product Dimensions	27.5 x 6.6 x 110.3 cm
Item Weight	11.45 kg
Clean Water Tank Capacity	780 Milliliters
Noise Level	76 Decibels
Runtime	Up to 50 minutes
Special Features	High power, 180° flat design, Self-cleaning, Hot air drying, TangleCut scraper
Filter Type	Cloth
Recommended Surfaces	Hard floors
Power Source	Battery Powered

## 8. WARRANTY AND SUPPORT

Your DREAME H12 Pro FlexReach Wet & Dry Vacuum Cleaner comes with a standard manufacturer's warranty. Please refer to the warranty card included in your package for specific terms and conditions, including warranty period and coverage details.

For technical support, troubleshooting assistance, or to inquire about replacement parts, please contact DREAME customer service. Contact information can typically be found on the official DREAME website or on your product packaging.

When contacting support, please have your product model number (H12 Pro FlexReach) and purchase information readily available.