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› Tikom G8000 Max Robot Vacuum and Mop Combo User Manual

Tikom G8000 Max

Tikom G8000 Max Robot Vacuum and Mop Combo User Manual

Model: G8000 Max | Brand: Tikom

1. INTRODUCTION

Thank you for choosing the Tikom G8000 Max Robot Vacuum and Mop Combo. This device is designed to provide efficient and convenient cleaning for your home, combining powerful vacuuming with effective mopping capabilities. With its advanced features and intelligent navigation, the G8000 Max simplifies your daily cleaning routine.

This manual provides essential information for the safe operation, maintenance, and troubleshooting of your robot vacuum. Please read it thoroughly before using the product and retain it for future reference.



Figure 1: Tikom G8000 Max Robot Vacuum and Mop Combo, showcasing the main unit, remote control, and smartphone app interface.

2. SETUP GUIDE

2.1 Unpacking the Device

Carefully remove all components from the packaging. Ensure all items listed in the "Included Components" section are present and undamaged.



Figure 2: All components included with the Tikom G8000 Max, including the robotic vacuum cleaner, electric control water tank, charging station, power adapter, side brushes, adhesive tapes, spare dust bin transparent dust flap, remote controller, boundary strip, cable ties, mopping cloth holder, and user manual.

2.2 Charging Station Placement

Place the charging station against a wall in an open, uncluttered area. Ensure there is at least 1 meter (3.3 feet) of clear space to the sides and 2 meters (6.6 feet) in front of the charging station for optimal navigation.

2.3 Initial Charge

Connect the power adapter to the charging station and plug it into a wall outlet. Place the robot vacuum onto the charging station. The indicator lights on the robot will show charging status. Fully charge the robot before its first use, which typically takes several hours.

3. OPERATING INSTRUCTIONS

3.1 Control Methods

The Tikom G8000 Max offers multiple control options:

- **App Control:** Download the Tikom app on your smartphone to access advanced features like scheduling, cleaning modes, suction power adjustment, and real-time cleaning maps.
- **Remote Control:** Use the included remote control for basic functions such as starting/stopping cleaning, directing the robot, and selecting cleaning modes.
- **Voice Control:** Integrate with Amazon Alexa or Google Assistant for convenient voice commands.
- **On-Device Buttons:** The robot has physical buttons for starting/pausing cleaning and returning to the charging station.



Figure 3: The Tikom G8000 Max can be controlled via its dedicated smartphone app, the included remote control, or voice commands through Amazon Alexa and Google Assistant.

3.2 Cleaning Modes

Select the appropriate cleaning mode for your needs:

- **Zig-zag Mode:** Ensures maximum coverage and cleaning efficiency for general cleaning.
- **Spot Cleaning:** Focuses on a specific area for concentrated cleaning of spills or highly soiled spots.

- **Edge Cleaning:** Cleans along walls and furniture edges.
- **Manual Cleaning:** Allows you to direct the robot manually using the app or remote control.



Figure 4: Visual representation of the four primary cleaning modes: Spot Cleaning for targeted areas, Edge Cleaning for perimeter cleaning, Manual Cleaning for user-directed movement, and Smart Cleaning (Zig-zag) for comprehensive coverage.

3.3 Vacuuming and Mopping

The G8000 Max features a 2-in-1 design, allowing simultaneous vacuuming and mopping. The device is equipped with a 450 ml dustbin and a 300 ml water tank. For mopping, fill the water tank with clean water. The robot will automatically adjust water output based on the selected mode.

2-in-1 Compact Design

Vacuuming and mopping in one go ups efficiency and slashes cleaning time



300 ml
Water Tank



450 mL
Dust Bin

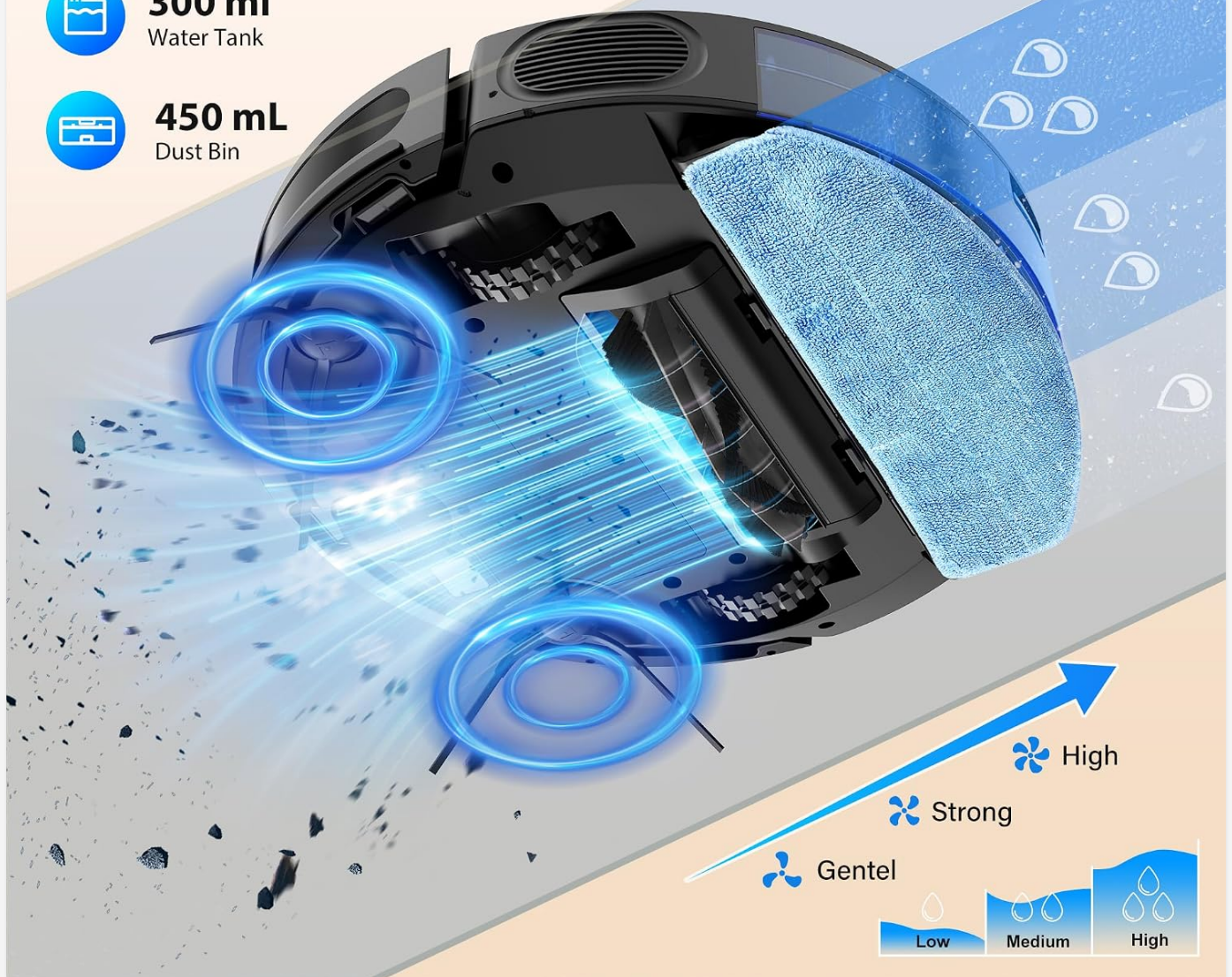


Figure 5: The integrated 2-in-1 design of the Tikom G8000 Max, highlighting its 300 ml water tank and 450 ml dust bin for combined vacuuming and mopping.

3.4 Navigation and Sensors

The robot utilizes anti-collision and anti-fall sensor technology to intelligently navigate around obstacles, walls, and stairs, ensuring thorough cleaning without damage.



Anti-Drop & Anti-Collision Technology

Anti-collision infrared sensors that help the robot detect probable stuck areas and auto-adjust the cleaning path.

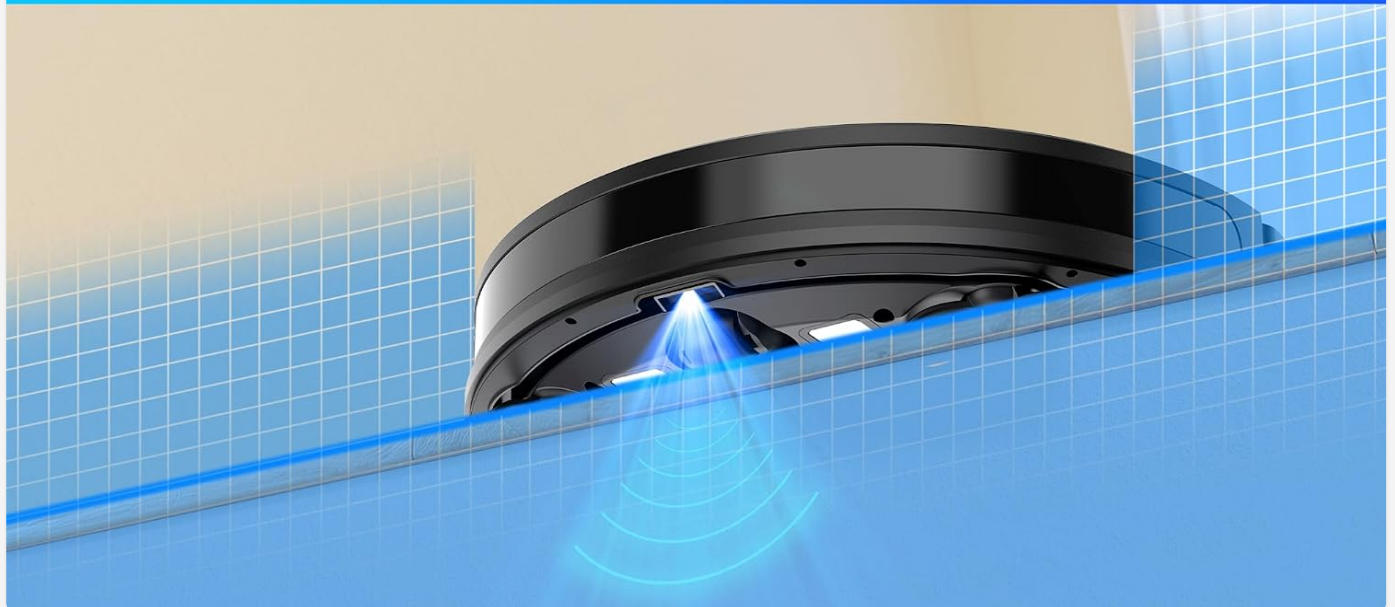


Figure 6: Illustration of the robot's anti-drop and anti-collision infrared sensors, which help it detect probable stuck areas and auto-adjust its cleaning path.

4. MAINTENANCE

Regular maintenance ensures optimal performance and extends the lifespan of your Tikom G8000 Max.

4.1 Dustbin and Filter Cleaning

Empty the 450 ml dustbin after each cleaning cycle. Clean the HEPA filter regularly by tapping it to remove debris or rinsing it with water if specified in the full manual (ensure it's completely dry before reinstallation).

4.2 Water Tank and Mopping Cloth Maintenance

After mopping, empty any remaining water from the 300 ml water tank and clean it. Remove and wash the mopping cloth. Allow it to air dry completely before reattaching.

4.3 Brush Cleaning

Regularly check and clean the main brush and side brushes. Remove any tangled hair or debris to prevent performance issues.

4.4 Sensor Cleaning

Wipe the anti-collision and anti-fall sensors with a clean, dry cloth to ensure they function correctly and prevent navigation errors.

5. TROUBLESHOOTING

If you encounter issues with your Tikom G8000 Max, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Robot does not start or respond.	Low battery; power switch off; robot stuck.	Charge the robot; ensure power switch is ON; clear any obstructions.
Poor cleaning performance.	Full dustbin; clogged filter/brushes; low suction setting.	Empty dustbin; clean filter/brushes; increase suction power via app/remote.
Robot gets stuck frequently.	Too many obstacles; dark surfaces; dirty sensors.	Clear floor area; use boundary strips for problem areas; clean sensors.
Mopping function not working.	Empty water tank; clogged water nozzle; incorrect mopping cloth attachment.	Refill water tank; clean water nozzle; ensure mopping cloth is properly attached.

For more detailed troubleshooting, please refer to the comprehensive user manual or contact Tikom customer support.

6. PRODUCT SPECIFICATIONS

Feature	Detail
Brand	Tikom
Model Name	G8000 Max
Special Features	Anti-Collision, Robot Vacuum and Mop Combo, Anti-Fall
Color	Dark Black
Product Dimensions (L x W x H)	12.6" x 12.6" x 3"
Item Weight	5.28 pounds
Dustbin Capacity	450 Milliliters
Water Tank Capacity	300 Milliliters
Suction Power	5000Pa
Battery Life	Up to 150 minutes (Quiet Mode)
Power Source	Battery Powered (1 Nonstandard Battery included)
Filter Type	HEPA Filter
Compatible Devices	Smartphones (App Control), Remote Control, Voice Assistants (Alexa, Google Assistant)
Country of Origin	China

Feature	Detail
Date First Available	March 24, 2025

7. WARRANTY AND SUPPORT

Information regarding the product warranty and customer support details was not provided in the available data. Please refer to the product packaging, the official Tikom website, or your purchase receipt for specific warranty terms and contact information for support.

For general inquiries or technical assistance, you may visit the [Tikom Store on Amazon](#).

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

Answered questions about this manual

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