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Samsung SM-S938B/DS

Samsung Galaxy S25 Ultra SM-S938B/DS User Manual

Model: SM-S938B/DS

INTRODUCTION

Welcome to the user manual for your new Samsung Galaxy S25 Ultra SM-S938B/DS AI Smartphone. This guide provides essential information to help you set up, operate, and maintain your device, ensuring you get the most out of its advanced features, including its powerful AI capabilities and high-resolution camera system.



Figure 1: Samsung Galaxy S25 Ultra in Titanium Black.

1. SETUP AND INITIAL CONFIGURATION

1.1 Inserting the SIM Card

The Samsung Galaxy S25 Ultra supports Dual SIM functionality. To insert your SIM card(s):

1. Locate the SIM card tray on the side of your device.
2. Use the provided ejection tool to open the tray.
3. Place your Nano-SIM card(s) into the tray with the gold contacts facing down. Ensure they are correctly seated.
4. Gently push the tray back into the slot until it clicks into place.

Note: For USA buyers, this device is compatible with GSM carriers such as T-Mobile, Metro, Tello, Mint, and Ultra. It is not compatible with CDMA carriers like Verizon, Sprint, Boost, AT&T, Cricket, US Cellular, Xfinity, or Visible.

1.2 Powering On/Off

- **To Power On:** Press and hold the Side key until the Samsung logo appears.
- **To Power Off:** Press and hold the Side key and Volume Down button simultaneously, then tap "Power off" on the screen. Alternatively, swipe down from the top of the screen to open the Quick Panel, tap the Power icon, and select "Power off".

1.3 Initial Setup Wizard

Upon first power-on, follow the on-screen instructions to complete the initial setup, including language selection, Wi-Fi connection, Google account setup, and security settings (Face Recognition is available).

2. OPERATING YOUR GALAXY S25 ULTRA

2.1 Basic Navigation

Navigate your device using intuitive touch gestures. Swipe, tap, pinch, and spread to interact with apps and content on the 6.9-inch AMOLED display.

2.2 AI Features (Galaxy AI)

The Galaxy S25 Ultra integrates advanced AI features to enhance your daily experience:

- **Now Brief:** Stay informed with daily insights and information from selected apps, displayed proactively on your device.
- **AI Camera with Audio Eraser:** Capture vibrant videos even in low-light conditions. The Audio Eraser feature minimizes unwanted background noises, allowing for clearer audio in your recordings.
- **Smart Switch:** Easily transfer your photos, videos, music, apps, contacts, and conversations securely from your old device to your new Galaxy S25 Ultra.
- **Interpreter Calls:** Utilize AI for real-time translation during phone calls.
- **Google Gemini Integration:** Access advanced AI assistance for various tasks and queries.

2.3 Camera Functions

Your Galaxy S25 Ultra features a powerful camera system with a 200 MP effective video resolution and 8K video capture capabilities. It includes four rear-facing cameras and one 12 MP front-facing camera.

- **Portrait Features:** Advanced portrait modes automatically adjust skin tones and preserve natural textures for professional-looking photos.

- **Video Recording:** Record stunning 8K videos at 30 frames per second.
- **Zoom:** Utilize the advanced zoom capabilities for capturing distant subjects with clarity.

2.4 Media Playback

Control your music and other media directly from the lock screen. Swipe through tracks and manage playback with ease.

3. MAINTENANCE AND CARE

3.1 Cleaning Your Device

To keep your Galaxy S25 Ultra in optimal condition:

- Wipe the screen and body with a soft, lint-free cloth.
- Avoid using harsh chemicals or abrasive materials.

3.2 Software Updates

Regularly check for and install software updates to ensure your device has the latest features, security patches, and performance improvements. Go to **Settings > Software update** to check for updates.

3.3 Water Resistance

The Galaxy S25 Ultra is water resistant. However, it is not waterproof. Avoid submerging the device in water for extended periods or exposing it to high-pressure water jets. Always ensure the SIM tray is properly closed to maintain water resistance.

4. TROUBLESHOOTING COMMON ISSUES

- **Device not turning on:** Ensure the battery is charged. Connect the device to a charger and try powering it on after a few minutes.
- **Apps freezing or crashing:** Close the problematic app and reopen it. If the issue persists, restart your device.
- **Poor network connection:** Check your SIM card insertion. Ensure you are within your carrier's coverage area. Restarting the device can often resolve minor network issues.
- **Battery draining quickly:** Adjust screen brightness, close unused apps, and review battery usage in settings to identify power-hungry applications.
- **Screen unresponsive:** Perform a forced restart by pressing and holding the Side key and Volume Down button for more than 7 seconds.

5. SPECIFICATIONS

Feature	Specification
Brand	Samsung
Model Name	SM-S938BZKKTTPA
Memory Storage Capacity	512 GB
Screen Size	6.9 Inches

Feature	Specification
Resolution	3120 x 1440
Refresh Rate	120 Hz
Wireless Carrier	Unlocked (GSM compatible)
Cellular Technology	5G
Connectivity Technology	2G, 3G, 4G, 5G
Color	Black
SIM Card Slot Count	Dual SIM
Form Factor	Bar
Biometric Security Feature	Face Recognition
SIM Card Size	Nano
Water Resistance Level	Water Resistant
Headphones Jack	No headphone jack
Flash Memory Supported Size Maximum	512 GB
Model Year	2025
Phone Talk Time	24 Hours
Effective Video Resolution	200 MP
Video Capture Resolution	8k
Frame Rate	30 fps
Display Type	AMOLED
Display Resolution Maximum	3120x1440
Display Pixel Density	498 Pixels Per Inch (PPI)
Front Photo Sensor Resolution	12 MP
Number of Rear Facing Cameras	4
Number of Front Cameras	1
Battery Capacity	5000 Milliamp Hours
Item Weight	250 Grams
Item Dimensions	6.3 x 4.72 x 1.18 inches
GPS Geotagging Functionality	True

6. WARRANTY AND SUPPORT

For detailed warranty information, technical support, and service inquiries, please visit the official Samsung support website or contact their customer service. You can find more information at the [Samsung Store on Amazon](#) or the official Samsung website.