

[Manuals.plus](#) /

> [Amazon Basics](#) /

> Amazon Basics Steam Mop for Hard Floors with 450ml Tank, 6m Cable, and 3 Washable Pads - User Manual

Amazon Basics DS-HSM10-EU

Amazon Basics Steam Mop for Hard Floors

Model: DS-HSM10-EU

INTRODUCTION

Thank you for choosing the Amazon Basics Steam Mop. This manual provides important information for the safe and efficient operation of your new steam mop. Please read it thoroughly before use and keep it for future reference. This 1200W steam mop is designed to effectively clean and sanitize sealed hard floors using only tap water, eliminating 99.9% of bacteria without harsh chemicals.

SAFETY INFORMATION

Always follow basic safety precautions when using electrical appliances to reduce the risk of fire, electric shock, or injury.

- Do not leave the steam mop unattended while plugged in.
- Do not use the appliance on unsealed wooden floors or unglazed ceramic tiles, as steam can cause damage.
- Keep the appliance away from children and pets.
- Use only tap water in the water tank. Do not add cleaning solutions, perfumes, or other chemicals, as this may damage the appliance and void the warranty.
- Always unplug the appliance before filling or emptying the water tank, or before performing maintenance.
- Ensure the power cord is not damaged or tangled during use.

PACKAGE CONTENTS

Verify that all items are present and in good condition:

- 1 x Amazon Basics Steam Mop
- 3 x Washable Microfiber Pads
- 1 x Filling Flask
- 1 x Plastic Scrubber



Image: The complete cleaning kit, including the steam mop, three microfiber pads, a filling flask, and a plastic scrubber.

PRODUCT OVERVIEW

The Amazon Basics Steam Mop features a lightweight design with a self-standing function for convenient storage. It includes an extra-long 6m power cord with a cable management hook.



Image: The Amazon Basics Steam Mop in its upright, self-standing position.

SETUP

1. **Assemble the Mop:** Connect the handle to the main body of the steam mop until it clicks securely into place.
2. **Attach Microfiber Pad:** Place one of the washable microfiber pads onto the mop head, ensuring it is securely attached.
3. **Fill the Water Tank:** Open the water tank cap. Use the provided filling flask to pour up to 450ml of clean tap water into the tank. Do not overfill. Close the cap securely.



Image: A hand pouring water into the steam mop's water tank using the provided filling flask.

OPERATING INSTRUCTIONS

1. **Power On:** Plug the steam mop into a suitable electrical outlet. The indicator light will illuminate.
2. **Heat Up:** Wait approximately 30 seconds for the mop to heat up and produce steam.
3. **Select Steam Level:** The mop features 3 steam levels (high/medium/low). Select the appropriate level for your cleaning needs using the control button.
4. **Begin Cleaning:** Move the steam mop slowly and steadily across the sealed hard floor surface. The steam will clean and sanitize as you go. For stubborn spots, hold the mop over the area for a few seconds.
5. **Finish Cleaning:** When finished, unplug the mop and allow it to cool down before emptying any remaining water and removing the microfiber pad.

Características principales

Limpia todo tipo de suelos duros sellados sin productos químicos

Se calienta en 30 segundos para una limpieza rápida

El cable de 6,10m proporciona un mayor alcance de limpieza



Image: Key features of the steam mop, highlighting its ability to clean sealed hard floors without chemicals, quick 30-second heat-up time, and a 6.10m power cable for extended reach.

MAINTENANCE

- **Cleaning Microfiber Pads:** The microfiber pads are machine-washable. Wash them with similar colors and air dry. Do not use bleach or fabric softener.
- **Emptying Water Tank:** After each use, ensure the water tank is emptied to prevent mineral buildup.
- **Storage:** Store the steam mop in an upright position using its self-standing feature. Use the cable management hook to keep the power cord tidy.
- **Descaling:** If you notice reduced steam output, descaling may be necessary. Consult the full product manual for detailed descaling instructions.

TROUBLESHOOTING

Problem	Possible Cause	Solution
No steam produced	Water tank empty; Mop not plugged in; Mop not heated up.	Fill water tank; Plug in mop; Wait 30 seconds for heat-up.

Problem	Possible Cause	Solution
Mop leaves water marks	Mop moved too slowly; Too much steam for surface.	Move mop at a consistent pace; Reduce steam level.
Reduced steam output	Mineral buildup in the system.	Perform descaling procedure (refer to full manual).

SPECIFICATIONS

Feature	Detail
Model Number	DS-HSM10-EU
Dimensions (Package)	45.52 x 34.79 x 15.4 cm
Weight	2.7 kg
Wattage	1200 W
Water Tank Volume	450 ml
Heat-up Time	30 seconds
Power Cord Length	6 m
Steam Levels	3 (High/Medium/Low)
Color	White
Manufacturer	Amazon
Country of Origin	China

WARRANTY AND SUPPORT

Your Amazon Basics Steam Mop is covered by a limited warranty. For detailed information regarding warranty terms, conditions, and how to obtain support, please refer to the warranty card included in your product packaging or visit the official Amazon Basics website. For technical assistance or customer service inquiries, please contact Amazon customer support.