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› [Eridanus Wall Hung Toilet with Tank \(Model ERI-WT425\) Instruction Manual](#)

Eridanus ERI-WT425

Eridanus Wall Hung Toilet with Tank

Model: ERI-WT425

Instruction Manual

IMPORTANT INFORMATION

Please read this manual thoroughly before installation and use. Keep this manual for future reference.

Note: The toilet and tank are shipped in two separate packages and may not arrive at the same time. Ensure all packages are received before beginning installation.

WHAT'S IN THE BOX

Verify that all components listed below are present and undamaged before proceeding with installation.



Figure 1: Included Components. Box-1 contains the Wall Hung Toilet, Removable Cover & Seat, Cover & Seat Mounting Bolt Kit, Toilet Mounting Bolt Kit, and Installation Instruction. Box-2 contains the Carrier and Tank, Rough-in Box, Pipe Clamp, Toilet Bolt Kit, Silicone Grease, Flush & Drain Pipes, Discharge Elbow, Protection Plugs, Protection Foam, Mounting Stud, Carrier Fixings Kit, and Flush Plate Installation Kit.

- Wall Hung Toilet Bowl
- Toilet Seat & Cover (Soft-Close)
- In-Wall Toilet Tank Carrier System
- Dual-Flush Plate
- Mounting Hardware (including bolts, nuts, washers, and brackets)
- Installation Instruction Manual

- Rough-in Box
- Pipe Clamp
- Toilet Bolt Kit
- Silicone Grease
- Flush & Drain Pipes
- Discharge Elbow
- Protection Plugs
- Protection Foam
- Mounting Studs
- Carrier Fixings Kit
- Flush Plate Installation Kit

TECHNICAL DATA AND DIMENSIONS

Review the technical specifications and dimensions to ensure compatibility with your bathroom space and plumbing.



Figure 2: Technical Data for ERI-WT425. Dimensions include 20 7/8" length, 14 1/2" height, and 10 3/4" width. Please check overall dimensions and rough-in for your location prior to purchase. All dimensions are nominal with a tolerance of up to 2%.

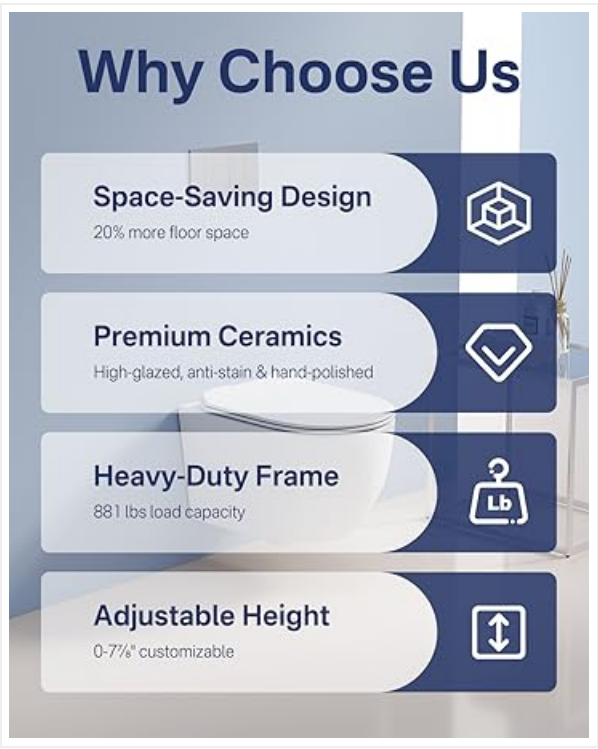


Figure 3: Dimension Guide for ERI-WT425. This diagram provides detailed measurements for the toilet bowl, including length, width, and height from various angles. It is crucial to verify these dimensions against your installation space.

Specifications:

Model Number	ERI-WT425
Color	White
Material (Toilet)	Ceramic
Material (Seat)	Polypropylene (PP)
Installation Type	Wall Mounted
Stud Compatibility	Fits 2x4 Studs
Flush System	Dual Flush (0.8/1.6 GPF)
Tank Capacity	2.2 Gallons (Concealed)
Maximum Weight Capacity (Frame)	880 lbs
Adjustable Height	0-8 3/4 inches

SETUP AND INSTALLATION

Professional installation is recommended. Follow these steps carefully for proper setup.

Installation Video Guide

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Video 1: Wall Hung Toilet Installation Guide. This video provides a visual step-by-step guide for installing the in-wall tank carrier system and the wall-hung toilet bowl.

Key Installation Steps (Refer to video for details)

1. **Prepare the Wall:** Mark the desired height and position for the in-wall tank carrier system. Ensure the wall structure (2x4 studs) can support the unit.
2. **Mount the Carrier Frame:** Securely attach the carrier frame to the wall studs and floor using the provided mounting hardware. Adjust the height as needed.



Figure 4: Secure Installation of the In-Wall Carrier. The frame is mounted to the wall using metal brackets and bolted to wall studs, then affixed to the floor.

3. **Connect Plumbing:** Install the water supply line and the discharge pipe to the in-wall tank. Ensure all connections are watertight.
4. **Install Rough-in Box and Flush Plate Mechanism:** Place the rough-in box and connect the flush plate mechanism. Trim the box to match the wall finish.



Figure 5: In-Wall Toilet Tank Carrier System. This diagram highlights features like dual flush, 2.2 GAL tank, 880 lbs capacity stainless steel frame, and adjustable height for 2x4 wall studs.

5. **Finish Wall:** Cover the in-wall tank and carrier with drywall or tile, leaving access for the flush plate and toilet mounting points.
6. **Mount Toilet Bowl:** Attach the toilet bowl to the mounting studs protruding from the wall. Connect the flush and drain pipes to the bowl.
7. **Install Toilet Seat:** Secure the soft-close toilet seat and cover to the bowl.
8. **Install Flush Plate:** Attach the dual-flush plate to the rough-in box, connecting it to the flush mechanism.
9. **Test:** Perform a flush test to check for leaks and proper operation.

OPERATING INSTRUCTIONS

The Eridanus Wall Hung Toilet features a dual-flush system for water conservation and a soft-close seat for quiet operation.

- **Dual-Flush Operation:**

- Press the smaller button on the flush plate for a partial flush (0.8 GPF) for liquid waste.
- Press the larger button on the flush plate for a full flush (1.6 GPF) for solid waste.



Figure 6: Powerful Flush System. The rimless bowl design ensures a quick, thorough, and quiet cleanup with a swirling motion.

- **Soft-Close Seat:** Gently push the toilet seat or lid down. It will close slowly and quietly without slamming. Avoid forcing the seat down, as this can damage the soft-close mechanism.



Figure 7: Soft-Close Seat. The seat gently closes, preventing slamming and reducing noise in the bathroom.

- **Quick-Release Seat:** For easy cleaning, the seat can be quickly removed. Locate the release buttons or levers near the hinges and press them to detach the seat.



Figure 8: Quick-Release Seat. This feature allows for easy removal of the seat for thorough cleaning.

MAINTENANCE

Regular cleaning and maintenance will ensure the longevity and optimal performance of your Eridanus Wall Hung Toilet.

- **Cleaning the Bowl:** The rimless bowl design facilitates easy cleaning. Use a mild toilet cleaner and a soft brush or cloth. Avoid abrasive cleaners or harsh chemicals that can damage the ceramic surface.



Figure 9: Easy Floor Cleaning. The wall-hung design frees up floor space, allowing for effortless cleaning underneath the toilet.

- **Cleaning the Seat:** Remove the quick-release seat for thorough cleaning. Use a mild soap and water solution with a soft cloth. Do not use harsh detergents or abrasive pads.
- **Flush Plate Maintenance:** Wipe the dual-flush plate with a soft, damp cloth. Avoid spraying cleaners directly onto the plate to prevent moisture from entering the mechanism.

- **General Inspection:** Periodically check for any leaks around the connections. If leaks are detected, tighten connections or consult a professional plumber.

TROUBLESHOOTING

This section addresses common issues you might encounter. For problems not listed here, contact customer support.

Problem	Possible Cause	Solution
Toilet not flushing or weak flush	• Water supply valve closed • Flush mechanism obstruction • Low water pressure	• Open the water supply valve fully. • Inspect the flush mechanism inside the tank for any blockages. • Check household water pressure.
Continuous running water	• Flapper or fill valve issue • Flush plate mechanism stuck	• Access the in-wall tank (via flush plate opening) and inspect the flapper and fill valve for proper seating or damage. Adjust or replace as needed. • Ensure the flush plate buttons are not stuck.
Leaks around the toilet base or connections	• Loose connections • Damaged seals	• Carefully inspect all visible connections and tighten if loose. • If seals are damaged, professional assistance may be required to replace them.

WARRANTY AND SUPPORT

Eridanus is committed to providing quality products and customer satisfaction.

- **Lifetime After-Sales Service:** Eridanus toilets come with lifetime after-sales service.
- **One-Year Limited Warranty:** A one-year limited warranty covers the toilet.
- **One-Year Limited Warranty on Soft-Closing Toilet Seat Lid:** The soft-closing toilet seat lid is covered by a separate one-year limited warranty.
- **Customer Assistance:** For any inquiries or support, please contact Eridanus customer service. Messages are typically responded to within 24 hours.



Figure 10: Eridanus Premium Support. This image outlines the support services available, including part replacement, customer assistance, returns, and lifetime service.

