

## HP 24

# HP 24 23.8" FHD All-in-One Desktop Computer User Manual

Model: 24

## INTRODUCTION

This manual provides essential information for setting up, operating, maintaining, and troubleshooting your HP 24 23.8" FHD All-in-One Desktop Computer. This system is designed for home and office use, featuring an AMD Athlon Silver processor, 8GB DDR5 RAM, and a 1TB PCIe SSD for efficient performance. It includes a 23.8-inch Full HD display and runs on Windows 11 Pro.

## WHAT'S IN THE BOX

Verify that all components are present before proceeding with setup:

- HP 24 23.8" All-in-One Desktop Computer
- Power Adapter and Cable
- HP USB Keyboard
- HP USB Mouse
- Quick Start Guide (if applicable)

## SETUP

### 1. Unpacking the Computer

Carefully remove the computer and all accessories from the packaging. Retain the packaging for future transport or service needs.

### 2. Connecting Peripherals

1. **Connect the Keyboard and Mouse:** Plug the USB keyboard and mouse into the available USB ports on the back of the All-in-One computer.
2. **Connect the Power Adapter:** Connect the power adapter cable to the power port on the back of the computer, then plug the power cord into a wall outlet.
3. **Optional Connections:** Connect any other desired peripherals such as external drives, printers, or additional monitors via the available USB or HDMI ports.

# The right fit for every flow



Immerse yourself in whatever you are doing with an ultra-slim three-sided micro-edge display and up to a 89% screen-to-body ratio for enhanced viewing.



Image: Connecting peripherals to the HP All-in-One desktop.

## 3. Initial Power On

Press the power button, typically located on the side or bottom edge of the display. The computer will boot up, and you will be guided through the Windows 11 Pro setup process. Follow the on-screen instructions to configure your operating system, network settings, and user accounts.



Image: The HP All-in-One desktop computer powered on and ready for use.

## OPERATING YOUR COMPUTER

### Power On/Off

- **To Power On:** Press the power button.
- **To Shut Down:** Click the Start button in Windows, then select Power > Shut down.
- **To Restart:** Click the Start button in Windows, then select Power > Restart.

### Display Adjustments

The 23.8-inch Full HD display offers vibrant visuals. You can adjust display settings such as brightness, resolution, and color calibration through the Windows Display Settings. Right-click on the desktop and select 'Display settings' to access these options.

### Connectivity

- **Wi-Fi 6:** Connect to wireless networks for internet access. Access Wi-Fi settings via the network icon in the taskbar.
- **Bluetooth 5.3:** Pair with Bluetooth-enabled devices such as headphones, speakers, or mobile phones. Manage Bluetooth devices in Windows Settings > Bluetooth & devices.
- **USB Ports:** Utilize the multiple USB 2.0 and USB 3.0 ports for connecting various peripherals and external storage devices.



- **HDMI:** Connect an external monitor or projector using the HDMI port for extended display options.
- **Ethernet:** For a stable wired network connection, use the Ethernet port.

## Using the Privacy Camera

The HP 24 All-in-One features a tilt-able popup privacy camera with HP Video Controls and dual array microphones. To use the camera, gently push the top of the camera module to extend it. To ensure privacy, push it back down to retract it when not in use. This is ideal for video conferencing and online communication.



Image: User engaged in a video call or focused work on the HP All-in-One.

## MAINTENANCE

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### Cleaning

- **Screen:** Use a soft, lint-free cloth lightly dampened with water or a screen cleaner. Avoid harsh chemicals.
- **Chassis:** Wipe the exterior surfaces with a soft, dry cloth. Ensure no liquids enter the vents or ports.

- **Vents:** Periodically use compressed air to clear dust from the ventilation openings to maintain optimal airflow and prevent overheating.

## Software Updates

Regularly update your operating system and drivers to ensure system stability, security, and performance. Windows Update can be accessed via Settings > Windows Update. Check the HP support website for specific driver updates for your model.

## Data Backup

It is recommended to regularly back up your important files to an external drive or cloud storage to prevent data loss.

## TROUBLESHOOTING

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This section addresses common issues you might encounter with your HP All-in-One computer.

- **No Power:**
  - Ensure the power cable is securely connected to both the computer and the wall outlet.
  - Verify the wall outlet is functional by plugging in another device.
  - Check the power adapter for any damage.
- **No Display:**
  - Confirm the computer is powered on.
  - Adjust the display brightness settings.
  - If an external monitor is connected, ensure it is properly connected and selected as the display output.
- **Network Connectivity Issues:**
  - For Wi-Fi, ensure Wi-Fi is enabled and you are connected to the correct network with the correct password.
  - For wired connection, check the Ethernet cable connection to both the computer and the router/modem.
  - Restart your router/modem.
- **Slow Performance:**
  - Close unnecessary applications running in the background.
  - Ensure your operating system and drivers are up to date.
  - Check for malware or viruses using reputable antivirus software.
  - Ensure sufficient free space on your SSD.

## SPECIFICATIONS

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The following table outlines the key technical specifications for your HP 24 All-in-One Desktop Computer (Model 24).

# HP 23.8" All-in-One Desktop PC



## Your home base for getting everything done







|  |   |  |
|--|---|--|
| <p>PROCESSOR</p>  <p>AMD Athlon™<br/>Silver 7120U</p> | <p>MEMORY</p>  <p>8 GB LPDDR5-5500<br/>MHz RAM<br/>(onboard)</p> | <p>STORAGE</p>  <p>Up to 1 TB PCIe®<br/>NVMe™ M.2 SSD</p> |
| <p>GRAPHICS</p>  <p>AMD<br/>Radeon™</p>             | <p>OPERATING SYSTEM</p>                                        | <p>DISPLAY</p>  <p>Full HD IPS<br/>anti-glare</p>       |

Image: Overview of HP 24 All-in-One Desktop PC specifications.

| Feature           | Detail                            |
|-------------------|-----------------------------------|
| Model Number      | 24                                |
| Display Size      | 23.8 Inches                       |
| Screen Resolution | 1920 x 1080 (Full HD)             |
| Processor         | AMD Athlon Silver 7120U (3.5 GHz) |
| RAM               | 8GB LPDDR5                        |
| Storage           | 1TB PCIe NVMe M.2 SSD             |
| Graphics          | Integrated AMD Radeon Graphics    |
| Operating System  | Windows 11 Pro                    |

| Feature               | Detail  |
|-----------------------|---|
| Wireless Connectivity | Wi-Fi 6, Bluetooth 5.3  |
| USB Ports             | 2 x USB 2.0, 3 x USB 3.0  |
| Video Output          | HDMI  |
| Camera                | Tilt-able Popup Privacy Camera with Dual Array Microphones  |
| Dimensions (LxWxH)    | 1 x 1 x 1 inches (Product dimensions are often generalized, refer to physical product for exact measurements) |
| Item Weight           | 18 pounds   |

## WARRANTY AND SUPPORT

Your HP 24 All-in-One Desktop Computer comes with a standard manufacturer's warranty. For detailed warranty information, including terms, conditions, and duration, please refer to the warranty documentation included with your product or visit the official HP support website.

For technical assistance, driver downloads, or further support, please visit the HP Support website:[support.hp.com](https://support.hp.com). You may need your product's serial number, which can typically be found on a label on the back or bottom of the computer.