

Keeson CU380 / CU358-2 Replacement Remote Control

User Manual: Replacement Remote Control

For Keeson CU380 / CU358-2 Adjustable Bed Bases

1. INTRODUCTION

This manual provides essential information for the proper use and maintenance of your replacement remote control for Keeson adjustable bed bases. This remote is specifically designed to be compatible with Keeson CU380 adjustable bed bases and control boxes with model number CU358-2. Please read this manual carefully before attempting to use or pair the remote control.



Figure 1.1: Front view of the Replacement Remote Control. This sleek black remote features intuitive buttons for adjusting your bed's position.

Important Compatibility Note: This remote control is not universal. It is crucial to verify that your existing control box is model CU358-2 and that your old remote is identical to this replacement. If you are unsure, please provide detailed information about your bed, control box, old remote control, and any existing manual to the seller for verification before purchase.

Important Note:

Before placing your order please provide us with clear pictures of your control box and old remote (front & back) in order to match the correct remote to your bed, like this:

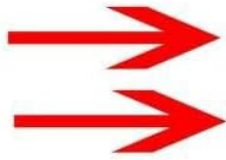


Figure 1.2: Visual guide emphasizing the importance of checking your control box and old remote for compatibility. This image displays examples of what to look for on your existing equipment.

2. SETUP

2.1 Battery Installation

The remote control requires 2 AAA batteries (not included). Ensure correct polarity when inserting the batteries.

1. Remove the battery cover on the back of the remote control.
2. Insert 2 AAA batteries, matching the (+) and (-) terminals as indicated inside the compartment.
3. Replace the battery cover securely.



Figure 2.1: View of the remote control with the battery cover removed, illustrating the battery placement area.



Figure 2.2: Rear view of the remote control, highlighting the location of the 'Pair' button, which is essential for linking the remote to the bed base.

2.2 Pairing the Remote Control

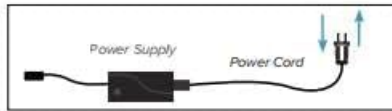
The remote control must be paired with your adjustable bed base's control box to function. Follow these steps carefully:

remote control pairing

The original remote that comes in the box is already paired to the adjustable base. No further action is required. In the event that the remote is not paired with the base, follow the steps below.

STEP 1

Unplug the Power Cord from your power outlet. Wait 1 minute, then plug it back in to your power outlet. Perform Step 2 within 10 seconds, while the control box light is flashing.



STEP 2

Press and hold the PAIR button on the back of the remote. The PAIR button will illuminate and start to flash. When the PAIR button stops flashing, the LED light on the control box will stop flashing. Release the PAIR button.



STEP 3

The remote is now paired to the adjustable base. Test all remote functions. If the remote buttons do not impact the adjustable base movements, please repeat the process again.

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Figure 2.3: Step-by-step visual guide for pairing the remote control with the adjustable bed base.

- Step 1:** Unplug the power cord of your adjustable bed base from the wall outlet. Wait approximately 5 seconds, then plug it back into the outlet. You must perform Step 2 within 10 seconds of plugging the power cord back in.
- Step 2:** On the back of the remote control, press and hold the **PAIR** button. The PAIR button will illuminate blue and begin flashing. Continue holding the button until it stops flashing and the LED light on the control box goes out. Release the PAIR button.
- Step 3:** The remote is now paired to the adjustable base. Test all remote functions to ensure proper operation. If the remote buttons do not impact the adjustable base movements, repeat the pairing process from Step 1.

Alternative Pairing Method (In case of trouble):

Pairing instruction (in case of trouble)
Pairing the remote with the control box.
The distance between remote and control box for pairing should be less than 2 meters!

1. Remove the battery cover on the flipside of the remote.
2. Insert/check existing 3x AAA batteries.
3. Push the reset button on the control box twice with something spiky.
The green pairing LED adjoining is lit.

Now you have 10 s to pair remote and receiver.

4. On the flipside of the remote is a silicone push button positioned above the batteries (13).
A blue LED starts blinking as the button is pressed.
Keep it pressed until the blue LED is lit continuously, then pairing is completed, the blue LED light fades away.

Figure 2.4: Detailed instructions for an alternative pairing method, including interaction with the control box's reset button.

1. Ensure the distance between the remote and control box for pairing is less than 2 meters.
2. Remove the battery cover from the remote.
3. Insert/check existing 3x AAA batteries.

4. Push the reset button on the control box twice with a pointed object. The green pairing LED adjoining it will light up.
5. You now have 10 seconds to pair the remote and receiver. On the back of the remote, there is a silicone push button positioned above the batteries (labeled 13 in some diagrams). A blue LED starts blinking as the button is pressed. Keep it pressed until the blue LED is lit continuously, then pairing is completed, and the blue LED light fades away.

3. OPERATING INSTRUCTIONS

Once paired, your remote control allows you to adjust the position of your adjustable bed base. The buttons are designed for intuitive control of head and foot articulation, as well as pre-set positions.



Figure 3.1: Angled view of the remote control, providing a clear perspective of the button layout for easy identification and use.

- **Head Up/Down Buttons:** Control the elevation and lowering of the head section of the bed.
- **Foot Up/Down Buttons:** Control the elevation and lowering of the foot section of the bed.
- **ZERO G Button:** Activates the pre-programmed Zero Gravity position, which elevates the head and foot to a

position that may relieve pressure on the back.

- **Other Function Buttons:** (Refer to your original bed base manual for specific functions if these are memory presets or other controls.)

4. MAINTENANCE

To ensure the longevity and proper functioning of your remote control, follow these simple maintenance guidelines:

- **Cleaning:** Wipe the remote control with a soft, dry cloth. Do not use abrasive cleaners, solvents, or harsh chemicals, as these can damage the surface and internal components.
- **Battery Replacement:** Replace batteries when the remote's response becomes sluggish or if the indicator light (if present) signals low battery. Always replace both batteries at the same time with new ones of the same type (AAA).
- **Storage:** Store the remote control in a dry place, away from direct sunlight, extreme temperatures, and high humidity.
- **Avoid Drops:** Protect the remote from physical impact, as drops can damage internal circuitry.

5. TROUBLESHOOTING

If you experience issues with your remote control, please refer to the following common troubleshooting steps:

- **Remote Not Responding:**
 - Check if the batteries are inserted correctly and are not depleted. Replace them if necessary.
 - Ensure the bed base is plugged into a working power outlet.
 - Re-attempt the pairing process as described in Section 2.2.
- **Intermittent Functionality:**
 - Ensure there are no obstructions between the remote and the bed base's control box.
 - Move closer to the bed base during operation.
 - Check for potential interference from other electronic devices.
- **Compatibility Issues:**
 - Double-check that your bed base's control box model is CU358-2. This remote is not universally compatible.
 - Verify that your old remote control was identical to this replacement.
 - If you are still unsure about compatibility, contact the seller with photos of your control box and old remote for assistance.

6. SPECIFICATIONS

Feature	Detail
Brand	Generic
Compatible Devices	Adjustable bed base (Keeson CU380 / CU358-2 control box)
Batteries Required	2 x AAA (not included)
Color	Black

Max Number of Supported Devices	1
Special Feature	Not Universal remote

7. WARRANTY AND SUPPORT

For specific warranty information, please refer to the terms provided at the time of purchase or contact the seller directly. As this is a replacement part, warranty coverage may vary.

If you require further assistance or have questions not covered in this manual, please contact the seller or your adjustable bed base manufacturer's customer support. Providing your product's ASIN (B0DTPZCY41) and detailed descriptions of your issue will help expedite support.