

HP HP 17

HP 17.3" Business Laptop Computer User Manual

Model: HP 17

1. INTRODUCTION

This manual provides essential information for setting up, operating, and maintaining your HP 17.3" Business Laptop. Please read these instructions carefully to ensure proper use and longevity of your device. This laptop is equipped with an Intel Core i5 processor, Windows 11 Pro, and a 17.3-inch display.

2. WHAT'S INCLUDED

Upon unboxing, verify that all components are present:

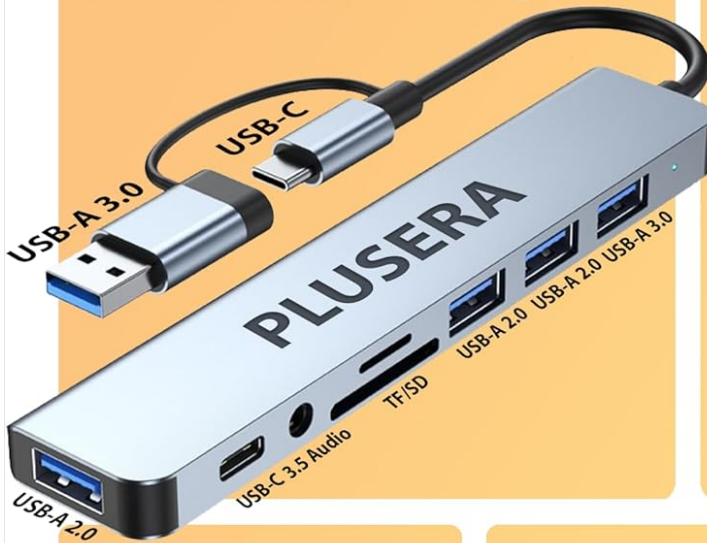
- HP 17.3" Business Laptop
- Power Adapter
- PLUSERA Earphones
- 8-in-1 USB-C/USB-A Docking Station
- SD Card with Adapter
- Microsoft Office Instructions (digital or physical)

Included in your purchase

- 1 8-in-1 USB-C/USB-A Docking Station
- 2 PLUSERA Earphones
- 3 PLUSERA Earphones User Manual
- 4 Microsoft Office Instructions
- 5 SD Card w/ Adapter



8-in-1 USB-C/USB-A Docking Station



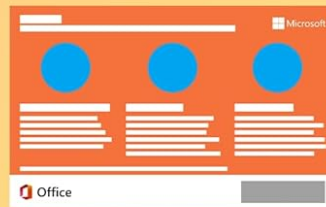
PLUSERA Earphones



Tap Controls
One-Step Pairing
Fast Connection



PLUSERA Earphones User Manual



Office Instructions



SD Card w/ Adapter

Figure 2.1: Included accessories with the HP 17.3" Business Laptop. This image displays the laptop, PLUSERA earphones, an 8-in-1 USB-C/USB-A docking station, an SD card with an adapter, and a document labeled "Office Instructions."

3. SETUP

3.1 Initial Power On

1. Connect the power adapter to the laptop's power port and then to a wall outlet.
2. Open the laptop lid.
3. Press the power button, typically located on the keyboard deck, to turn on the laptop.

3.2 Windows 11 Pro Setup

Follow the on-screen prompts to complete the initial setup of Windows 11 Pro. This includes:

- Selecting your region and keyboard layout.
- Connecting to a Wi-Fi network.
- Signing in with or creating a Microsoft account.
- Setting up security features like a PIN or password.

3.3 Connecting Peripherals

Your laptop features various ports for connecting external devices:

- **USB-C Port:** For data transfer and connecting compatible devices.
- **USB-A Ports:** For connecting USB devices such as mice, keyboards, or external drives.
- **HDMI Port:** For connecting to external displays or projectors.
- **Headphone/Microphone Combo Jack:** For connecting headphones or a headset.



Figure 3.1: Left side ports including power, HDMI, USB-A, and audio jack.



Figure 3.2: Right side ports including USB-C and two USB-A ports.

The included 8-in-1 USB-C/USB-A Docking Station expands connectivity options, providing additional USB ports, an SD card reader, and other functionalities. Connect it to an available USB port on your laptop.

4. OPERATING INSTRUCTIONS

4.1 Using the Keyboard and Touchpad

- The laptop features a full-size keyboard with a numeric keypad for efficient data entry.
- The touchpad supports multi-touch gestures for navigation, scrolling, and zooming. Refer to Windows settings for customization.

4.2 Battery Management

- To maximize battery life, adjust power settings in Windows 11 Pro.
- Avoid fully discharging the battery frequently.
- Store the laptop in a cool, dry place when not in use for extended periods.

4.3 Integrated Camera

The laptop includes an integrated camera, suitable for video calls and conferences. Ensure the camera privacy shutter (if present) is open when using the camera.

5. MAINTENANCE

5.1 Cleaning the Laptop

- Use a soft, lint-free cloth dampened with water or a screen cleaner to clean the display.
- For the keyboard and chassis, use a soft cloth. Avoid harsh chemicals.

- Ensure the laptop is powered off and unplugged before cleaning.

5.2 Software Updates

Regularly check for and install Windows updates to ensure optimal performance, security, and access to the latest features. Go to **Settings > Windows Update**.

5.3 Storage Management

The laptop is equipped with a Solid State Drive (SSD). To maintain performance, periodically review and manage your files, and consider using cloud storage for large files.

6. TROUBLESHOOTING

- **Laptop does not power on:** Ensure the power adapter is securely connected to both the laptop and a working power outlet. Try a different outlet.
- **Display issues:** If the screen is blank or flickering, try restarting the laptop. If connected to an external monitor, ensure the cable is secure and the correct input is selected on the monitor.
- **Connectivity problems (Wi-Fi/Bluetooth):** Check Windows network settings to ensure Wi-Fi and Bluetooth are enabled. Restart your router if Wi-Fi issues persist.
- **Slow performance:** Close unnecessary applications. Check for background updates. Ensure sufficient free storage space.
- **Setup confusion:** If initial Windows setup is unclear, refer to Microsoft's official Windows 11 setup guides online.

For further assistance, refer to the Support section.

7. SPECIFICATIONS

Feature	Detail
Model Name	HP 17
Screen Size	17.3 inches
Screen Resolution	1600 x 900 pixels (HD+)
Processor	Intel Core i5 (10 Cores, up to 4.6 GHz)
Graphics Coprocessor	Intel Iris Xe Graphics (Integrated)
RAM	Up to 64 GB DDR4
Storage	Up to 2 TB SSD (PCIe)
Operating System	Windows 11 Pro
Wireless Connectivity	802.11a/b/g/n/ac Wi-Fi, Bluetooth
Ports	1x USB-C, 2x USB-A, 1x HDMI, 1x Headphone/Microphone Combo Jack
Color	Black
Dimensions (LxWxH)	14.14 x 9.31 x 0.78 inches

Feature	Detail
Item Weight	Approximately 4.60 lbs



Figure 7.1: Laptop dimensions and weight.

8. WARRANTY INFORMATION

This HP laptop is covered by a manufacturer's limited warranty. For specific terms, conditions, and duration of your warranty, please refer to the documentation included with your product or visit the official HP support website. Keep your proof of purchase for warranty claims.

9. SUPPORT

For technical support, driver downloads, or additional product information, please visit the official HP support website:

www.hp.com/support

When contacting support, have your laptop's serial number and model name (HP 17) ready.

