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Motorola Moto G15 4G LTE (XT2521-2) Instruction Manual

Model: XT2521-2

1. PRODUCT OVERVIEW

The Motorola Moto G15 (XT2521-2) is a versatile 4G LTE smartphone designed for reliable communication and multimedia. This international model is GSM unlocked, compatible with carriers such as T-Mobile, Metro PCS, Mint, and Tello. It features a large display, capable camera system, and long-lasting battery life.



Figure 1: Front view of the Motorola Moto G15 smartphone.

2. WHAT'S IN THE Box

Your Motorola Moto G15 package includes the following items:

- Motorola Moto G15 Smartphone (Green)
- Power Adapter
- USB Cable
- SIM Tray Ejector

3. SETUP

3.1. SIM Card Installation

1. Locate the SIM tray on the side of your device.
2. Insert the SIM tray ejector tool into the small hole next to the tray and press firmly until the tray pops out.
3. Place your Nano-SIM card(s) and/or microSD card (if applicable) into the tray with the gold contacts

facing down. Ensure they are correctly seated.

4. Carefully reinsert the SIM tray into the device.

3.2. Initial Power On

1. Press and hold the Power button (located on the side) until the Motorola logo appears.
2. Follow the on-screen prompts to select your language, connect to a Wi-Fi network, and accept the terms and conditions.

3.3. Google Account Setup

1. Sign in with your existing Google account or create a new one. This is essential for accessing Google services like the Play Store, Gmail, and Google Drive.
2. Review and adjust Google services settings, including location services and data usage preferences.

3.4. Security Setup

1. Set up a screen lock method: PIN, pattern, or password.
2. Configure fingerprint unlock for quick and secure access.

3.5. Additional Apps & Navigation

1. Review and select any additional Google apps you wish to install.
2. Choose your preferred navigation style: traditional buttons or gesture navigation.

4. FEATURES

4.1. Display

The Moto G15 features a large 6.72-inch IPS LCD display with a resolution of 1080 x 2400 pixels, providing clear and vibrant visuals for all your content.

4.2. Camera

Capture high-quality photos with the 50 MP wide main camera (f/1.8) and expand your perspective with the 5 MP ultrawide camera (f/2.4).



Figure 2: Back view of the Motorola Moto G15, highlighting the camera module.

4.3. Performance & Storage

Powered by the Mediatek Helio G81 Extreme (12 nm) Octa-core processor and 4 GB of RAM, the device offers smooth performance for daily tasks. It comes with 256 GB of internal storage, expandable via microSD card.

4.4. Battery

Equipped with a robust 5200 mAh non-removable battery, the Moto G15 provides extended usage times, ensuring you stay connected throughout the day.

4.5. Connectivity

The device supports 4G LTE, Bluetooth 5.0, Wi-Fi, GPS, and includes a 3.5 mm audio jack and FM radio for versatile connectivity options.



Figure 3: Side view of the Motorola Moto G15, showing buttons and ports.

5. OPERATING YOUR DEVICE

5.1. Basic Navigation

- **Home Screen:** Swipe left or right to access different home screen panels.
- **App Drawer:** Swipe up from the bottom of the screen to view all installed applications.
- **Notifications & Quick Settings:** Swipe down from the top of the screen to access notifications and quick settings toggles.
- **Recent Apps:** Use the recent apps button (or gesture) to switch between recently used applications.

5.2. Making Calls & Sending Messages

- Open the Phone app to dial numbers or select contacts.

- Use the Messages app to send and receive SMS/MMS messages.

5.3. Camera Usage

- Open the Camera app.
- Tap the shutter button to take a photo.
- Switch between photo and video modes, and explore options like ultrawide, portrait, and more.

6. MAINTENANCE

6.1. General Care

- Keep your device clean using a soft, lint-free cloth.
- Avoid exposing the phone to extreme temperatures or direct sunlight for prolonged periods.
- Protect your screen with a screen protector and use a protective case to prevent damage from drops.

6.2. Software Updates

Regularly check for and install software updates to ensure your device has the latest features, security patches, and performance improvements. Go to *Settings > System > System update* to check for available updates.

7. TROUBLESHOOTING

7.1. Device Not Powering On

- Ensure the battery is charged. Connect the phone to the charger for at least 15 minutes before attempting to power it on.
- Perform a forced restart by holding down the Power button for 10-15 seconds.

7.2. Apps Freezing or Crashing

- Close and reopen the app.
- Clear the app's cache and data (*Settings > Apps > [App Name] > Storage > Clear cache/Clear data*).
- Ensure the app is updated to its latest version from the Play Store.

7.3. Poor Network Reception

- Check if your SIM card is properly inserted.
- Restart your phone.
- Verify that your device is compatible with your carrier's network (GSM Unlocked, compatible with T-Mobile, Metro PCS, Mint & Tello).

8. SPECIFICATIONS

| Feature | Detail |
|--------------|----------|
| Model Name | Moto G15 |
| Model Number | XT2521-2 |

| | |
|--------------------|---|
| Operating System | Android 15 |
| Display | 6.72-inch IPS LCD, 1080 x 2400 pixels |
| Processor | Mediatek Helio G81 Extreme (12 nm), Octa-core (2x2.0 GHz Cortex-A75 & 6x1.7 GHz Cortex-A55) |
| RAM | 4 GB |
| Internal Storage | 256 GB |
| Expandable Storage | Yes (microSD) |
| Rear Camera | 50 MP (wide), f/1.8; 5 MP (ultrawide), f/2.4 |
| Front Camera | Not specified in provided data, typically 8MP or 16MP for this class. |
| Battery | 5200 mAh (Non-removable) |
| Connectivity | 4G LTE, Wi-Fi, Bluetooth 5.0, GPS, FM Radio, USB-C, 3.5 mm Audio Jack |
| SIM Type | Dual SIM (Nano-SIM) |
| Dimensions | 6.97 x 3.74 x 2.05 inches |
| Weight | 12.6 ounces |

9. WARRANTY AND SUPPORT

For warranty information and customer support, please refer to the documentation included in your product packaging or visit the official Motorola website. Specific warranty terms and conditions may vary by region and retailer.