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Motorola XT2521-2

Motorola Moto G15 (XT2521-2) User Manual

Model: XT2521-2

Introduction

Welcome to the user manual for your new Motorola Moto G15 (XT2521-2) smartphone. This guide provides essential information to help you get started, understand the device's features, and maintain its optimal performance. The Moto G15 is designed for reliable communication and multimedia experiences, featuring a powerful processor, high-resolution camera, and long-lasting battery.

1. Setup

1.1. What's in the Box

Upon unboxing your Motorola Moto G15, please verify that all components are present:

- Motorola Moto G15 Smartphone
- Power Adapter
- USB Cable
- SIM Tray Ejector Tool

1.2. Inserting the SIM Card and microSD Card

The Moto G15 supports Dual SIM functionality. Follow these steps to insert your SIM card(s) and an optional microSD card for expanded storage:

1. Locate the SIM tray on the side of your phone.
2. Insert the SIM tray ejector tool into the small hole next to the tray and press firmly until the tray pops out.
3. Carefully pull out the SIM tray.
4. Place your Nano-SIM card(s) into the designated slots on the tray. Ensure the gold contacts face down. If using a microSD card, place it in its dedicated slot.
5. Gently push the tray back into the phone until it clicks into place.



Image: Side view of the Motorola Moto G15, illustrating the location of the SIM tray and physical buttons.

1.3. Initial Power On and Setup

To power on your device for the first time:

1. Press and hold the Power button (located on the right side) until the Motorola logo appears.
2. Follow the on-screen prompts to complete the initial setup, including selecting your language, connecting to Wi-Fi, setting up your Google account, and configuring security features.

1.4. Charging the Device

Before first use, it is recommended to fully charge your Moto G15. Use the provided USB cable and power adapter.

- Connect the USB cable to the phone's USB-C port.
- Connect the other end of the USB cable to the power adapter.
- Plug the power adapter into a wall outlet.

- The battery icon on the screen will indicate charging status.

2. Operating Your Device

2.1. Basic Navigation

The Moto G15 features an intuitive Android 15 operating system with a responsive touchscreen. Use gestures like tapping, swiping, pinching, and spreading to navigate the interface.

- **Home Screen:** Tap the Home button or swipe up from the bottom to return to the home screen.
- **Recent Apps:** Swipe up and hold from the bottom of the screen to view recently used applications.
- **Notifications:** Swipe down from the top of the screen to access the notification panel and quick settings.



Image: Front view of the Motorola Moto G15, showcasing its large display and front camera.

2.2. Making Calls and Sending Messages

To make a call, open the **Phone** app, enter the number, and tap the call icon. For messages, open the **Messages** app, tap 'Start chat', enter the recipient, and type your message.

2.3. Camera Usage

Your Moto G15 is equipped with a 50 MP main camera and a 5 MP ultrawide camera. To capture photos or videos:

1. Open the **Camera** app.
2. Select your desired mode (Photo, Video, Portrait, etc.).
3. Tap the shutter button to take a photo or start/stop video recording.

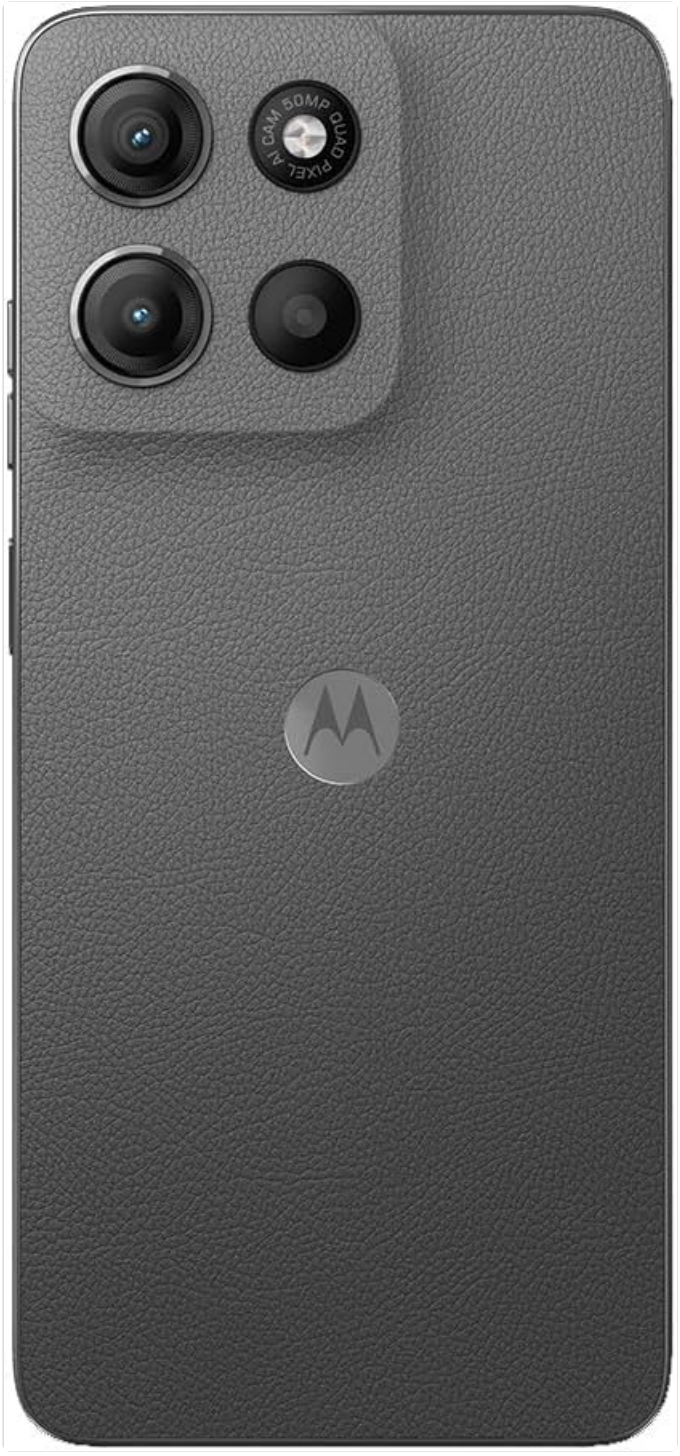

Image: Rear view of the Motorola Moto G15, highlighting the dual camera system and Motorola logo.

2.4. Connectivity

The device supports various connectivity options:

- **Wi-Fi:** Connect to wireless networks for internet access. Go to **Settings > Network & internet > Wi-Fi**.
- **Bluetooth:** Pair with Bluetooth devices like headphones or speakers. Go to **Settings > Connected devices > Bluetooth**.
- **USB:** Connect to a computer for file transfer or charging using the USB-C port.
- **GPS:** Utilize location services for navigation and location-based apps.

3. Maintenance

3.1. Battery Care

The Moto G15 is equipped with a 5200 mAh non-removable battery. To maximize battery life:

- Avoid extreme temperatures.
- Use the original charger and cable.
- Enable battery saver mode when needed.
- Close unused apps running in the background.

3.2. Software Updates

Keep your device's software up to date to ensure optimal performance, security, and access to new features. Go to **Settings > System > System updates** to check for and install updates.

3.3. Cleaning the Device

To clean your phone, use a soft, lint-free cloth. Avoid abrasive materials or harsh chemicals. For the screen, a screen cleaner designed for electronics can be used.

3.4. Storage Management

Your device comes with 256 GB of internal storage. To manage storage effectively:

- Regularly delete unnecessary files, photos, and videos.
- Uninstall unused applications.
- Utilize cloud storage services.
- Consider using a microSD card for additional storage.

4. Troubleshooting

4.1. Common Issues and Solutions

Issue	Possible Solution
Phone is unresponsive or frozen	Perform a force restart by pressing and holding the Power button for about 10-15 seconds until the device restarts.
Battery drains quickly	Check for background apps, reduce screen brightness, disable unused connectivity (Wi-Fi, Bluetooth, GPS), or enable battery saver mode.
Cannot connect to Wi-Fi	Restart your phone and router. Forget the network and reconnect. Ensure Wi-Fi is enabled on your device.
Poor call quality or no signal	Check your SIM card insertion. Move to an area with better network coverage. Restart your phone. Verify your carrier settings.

4.2. Factory Reset

A factory reset will erase all data from your phone's internal storage, restoring it to its original factory settings.***Backup your data before proceeding.***

1. Go to **Settings > System > Reset options**.
2. Tap **Erase all data (factory reset)**.
3. Confirm your decision and follow the on-screen instructions.

5. Specifications

Below are the key technical specifications for the Motorola Moto G15 (XT2521-2):

Feature	Detail
Model Number	XT2521-2
Operating System	Android 15
Display	IPS LCD, 6.72 inches, 1080 x 2400 pixels
Processor	Mediatek Helio G81 Extreme (12 nm), Octa-core (2x2.0 GHz Cortex-A75 & 6x1.7 GHz Cortex-A55)
RAM	4 GB
Internal Storage	256 GB
Main Camera	50 MP, f/1.8 (wide)
Ultrawide Camera	5 MP, f/2.4
Battery	5200 mAh Non-Removable Lithium Polymer
Connectivity	4G LTE, Wi-Fi, Bluetooth 5.0, USB-C, GPS
Audio Jack	3.5 mm
Dimensions	6.97 x 3.78 x 2.05 inches (Package)
Item Weight	12.6 ounces
Special Features	Dual SIM

6. Warranty Information

Your Motorola Moto G15 (XT2521-2) is covered by a limited manufacturer's warranty. For specific terms, conditions, and duration of the warranty, please refer to the warranty card included with your product or visit the official Motorola support website. Keep your proof of purchase for warranty claims.

7. Support

For further assistance, technical support, or to find answers to frequently asked questions, please visit the official Motorola support website:
www.motorola.com/support

You may also contact Motorola customer service directly through the contact information provided on their support page.

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