Hello Face L6

Hello Face FDA Cleared Red Light Therapy System L6 Instruction Manual

Model: L6 | Brand: Hello Face

Introduction

This manual provides detailed instructions for the safe and effective use of your Hello Face FDA Cleared Red Light Therapy System L6. This device is designed for home use to support various skin concerns on the face, neck, and other body areas. Please read all instructions carefully before operation.

Important Safety Information

General Precautions

- Always wear the provided protective goggles during facial red light treatments to shield your eyes from direct light exposure.
- The device incorporates an 8-stage temperature control protection system and a unique honeycomb structure to prevent direct skin contact with LED bulbs, minimizing burn risks.
- If you are taking medication that affects your skin's sensitivity to light, or have a disease that makes you extremely sensitive to light, please consult your doctor before use.
- Discontinue use if you experience any adverse reactions.
- Do not attempt to open, repair, or modify the device.
- Do not expose the device to direct sunlight or store it in a location with extreme temperatures.
- Keep out of reach of children.

FDA Clearance

The Hello Face red light therapy device has received FDA 510(k) clearance, indicating it is safe and effective for its intended use.

Package Contents

Your Hello Face Red Light Therapy System L6 package includes:

- Hello Face Red Light Therapy Device (Main Unit)

- Power Adapter
- Remote Controller
- USB-C Charging Cable for Remote
- Protective Goggles
- Microfiber Cleaning Cloth
- Short Velcro Strap (for face/neck)
- Long Velcro Strap (for body areas)
- User Manual

Setup Guide

Device Assembly

1. Unpack all components from the box.
2. Identify the main therapy device and the two Velcro straps (one short, one long).
3. For facial use, attach the short Velcro strap to the designated points on the device to form an arch. Ensure the Velcro is securely fastened.
4. For body areas (e.g., abdomen, back, legs), attach the long Velcro strap to the device. This allows the device to be secured around the body part.

Power Connection

5. Connect the power adapter to a wall outlet.
6. Plug the power adapter's output cable into the remote controller's input port.
7. Connect the remote controller's output cable to the main therapy device's power port.
8. The remote controller display will illuminate upon successful connection.

This video demonstrates the splash-proof design of the Hello Face L6 device, showing water being poured on it and wiped away, emphasizing its easy-to-clean surface. It also highlights that the power interface is not waterproof.

Operating Your Device

Power On/Off

Press the power button on the remote controller to turn the device on or off.

Selecting Light Modes

The device offers 4 distinct light modes. Press the 'M' (Mode) button on the remote controller to cycle through the available options:

- **Blue Light (460nm):** For acne clearing and clarifying.
- **Amber Light (605nm):** For redness calming and radiance boost.
- **Red Light (630nm) + Near-Infrared (850nm):** For wrinkle reduction, firming, and deep renewal/repair.
- **Mixed Light:** A combination of all wavelengths for comprehensive skin care.

Adjusting Power Levels

The device features 3 power levels. Press the 'Level' button on the remote controller to adjust the intensity (Level 1, 2, or 3).

Setting the Timer

Choose from 4 timer options: 5, 10, 15, or 20 minutes. Press the 'Timer' button on the remote controller to select your desired session duration. The device will automatically shut off once the timer completes.

Safety Buffer

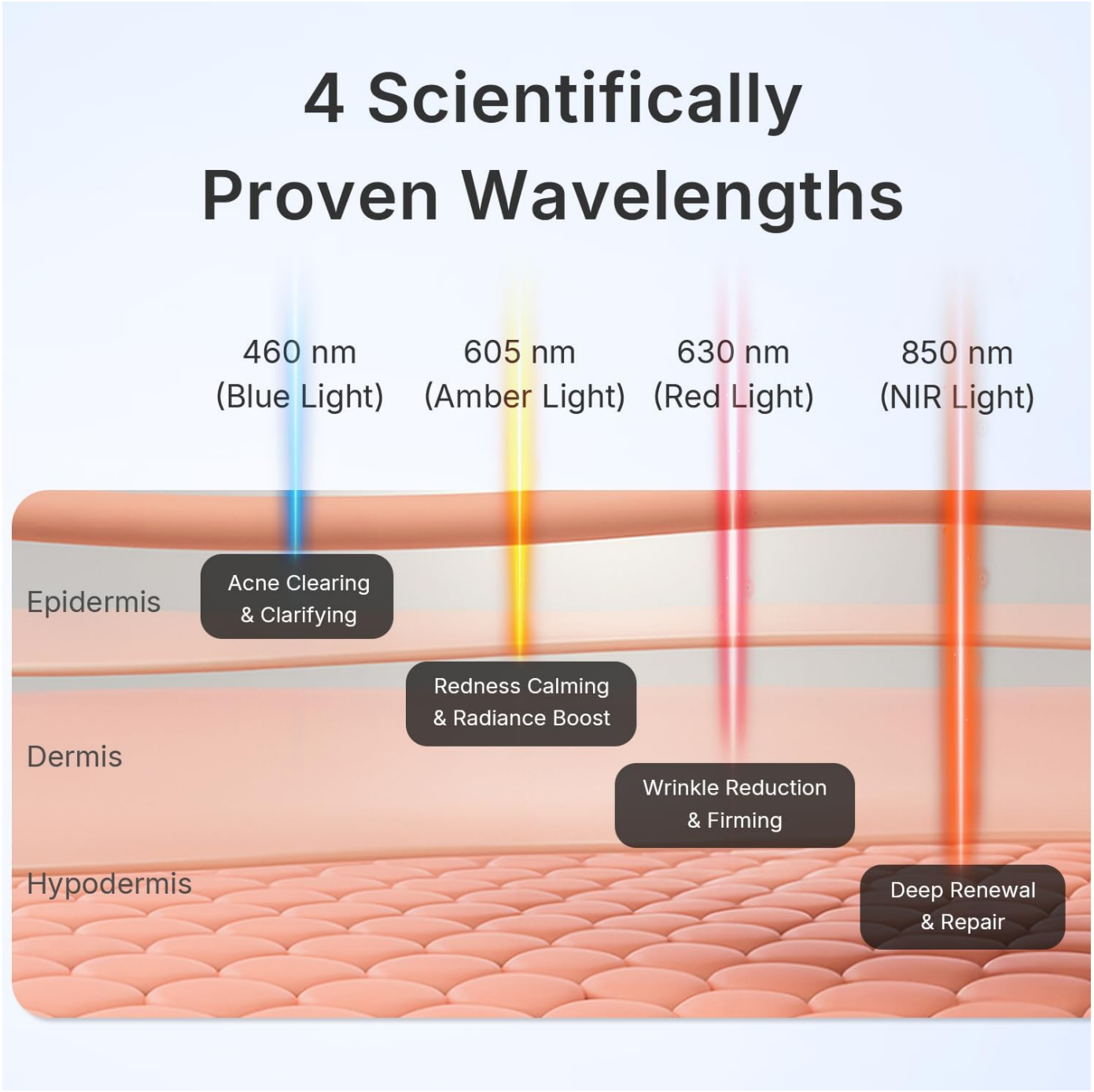
After selecting a mode, the system features a 10-second safety buffer. If no operation is detected, it will beep 3 times before activation.

This video provides a quick overview of the Hello Face L6 Red Light Therapy device, showcasing its various light modes (red, blue, amber, mixed) and how to operate the remote control to select settings and power levels.

Understanding Light Therapy Modes

The Hello Face L6 system utilizes 4 scientifically proven wavelengths to address various skin concerns:

- **Blue Light (460nm):** Targets the epidermis for acne clearing and clarifying.
- **Amber Light (605nm):** Targets the dermis for redness calming and radiance boost.
- **Red Light (630nm):** Targets the dermis for wrinkle reduction and firming.
- **Near-Infrared Light (850nm):** Targets the hypodermis for deep renewal and repair.



This diagram shows how different light wavelengths target specific layers of the skin: Blue light (460nm) for the epidermis, Amber light (605nm) for the dermis, Red light (630nm) for deeper dermis, and Near-Infrared light (850nm) for the hypodermis.



This image displays the four light modes available on the device: Red+IR for wrinkles, Blue for acne, Amber for redness, and Mixed for overall improvement, alongside a visual comparison of skin before and after use.

Versatile Application

The flexible design and adjustable straps allow the Hello Face L6 to be used on multiple body areas:

- **Face and Neck:** Position the device in an arch over your face and neck.
- **Shoulder:** Wrap the device around your shoulder.
- **Back:** Lay the device flat or wrap it around your back.
- **Abdomen/Waist:** Use the longer strap to secure the device around your midsection.
- **Legs/Hands:** Position the device over specific areas on your legs or hands.



The Hello Face L6 device is shown being used on various body areas, including the shoulder, face and neck, legs, and back, highlighting its adaptability for full-body treatment.



A user comfortably positioned under the arched Hello Face L6 device, receiving red light therapy on her face and neck.

Care and Maintenance

- After each use, gently wipe the device with the provided microfiber cleaning cloth.
- Store the device in a clean, dry place, away from direct sunlight and extreme temperatures.
- The device features a waterproof leather and anti-splash ice silk Lycra material. Small amounts of water can be wiped away.
- **Important:** The power interface is not waterproof and the device should not be soaked in water.

Troubleshooting

If you encounter any issues with your Hello Face L6 device, please refer to the following:

- **Device not turning on:** Ensure the power adapter and remote controller are securely connected to the device and a working power outlet. Check the USB-C cable for the remote.
- **Lights not activating:** After selecting a mode, wait for the 10-second safety buffer to complete. If lights still do not activate,

recheck connections.

- **Discomfort during use:** Ensure protective goggles are worn. Adjust the device position to maintain a comfortable distance from the skin. If discomfort persists, discontinue use and consult a healthcare professional.

For further assistance, please contact customer support.

Product Specifications

Feature	Detail
Model Number	L6
LED Chips	720 (180 high-power beads, each with 4 chips)
Wavelengths	460nm (Blue), 605nm (Amber), 630nm (Red), 850nm (Near-Infrared)
Light Modes	4 (Blue, Amber, Red+IR, Mixed)
Power Levels	3
Timer Options	5, 10, 15, 20 minutes
Material	Premium leather exterior, spandex inner lining
Weight	0.93 lbs
Safety Features	8-stage temperature control, honeycomb design
FDA Clearance	Yes
Manufacturer	Guangzhou Ahead Intelligent Technology Co., Ltd.
Package Dimensions	29.2 x 12.8 x 2.1 inches
Item Weight	4.4 Pounds (Package)

Warranty and Customer Support

The Hello Face Red Light Therapy System L6 is backed by a 1-year manufacturer's warranty against defects.
For any questions or assistance, our 24/7 customer support team is available. Please refer to the contact information provided in your user manual or on the official Hello Face website.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question