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## HP 15-fd0023dx

# HP 15.6-inch Laptop User Manual

Model: 15-fd0023dx

## INTRODUCTION

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This manual provides comprehensive instructions for the HP 15.6-inch Laptop, Model 15-fd0023dx. It is designed to guide you through the setup, operation, maintenance, and troubleshooting of your new device. Please read this manual carefully to ensure proper use and to maximize the performance and longevity of your laptop.



## WHAT'S IN THE BOX

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Verify that all items are present in the package before proceeding with the setup.

- HP 15.6-inch Laptop
- AC Power Adapter
- Battery (integrated)
- Portable 128GB SSD
- Universal Holder
- 4-in-1 Hub
- HDMI Cable

# Windows Copilot



Copilot in Windows kickstarts your creative and productive capabilities with intelligent answers.\*



\* Requires Windows 11. Some features require an NPU. Timing of feature delivery and availability varies by market and device. Requires Microsoft account to log in. Where Copilot is not available, the Copilot key will lead to the Bing search engine. See <http://aka.ms/WindowsAIFeatures>.

Diagram illustrating the contents of the HP laptop package.

## LAPTOP OVERVIEW

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Familiarize yourself with the main components and ports of your HP laptop.

## Left Side Ports



① **M.2 NVME SATA SSD Enclosure Adapter+128GB SATA Disk**

② **Foldable Adjustable Phone/Tablet Holder**

③ **65W Mecha 4-IN-1 Data Cable**

④ **USB / Type-C 4-IN-1 HUB**

⑤ **ROKC HDMI CABLE**





128GB SATA DISK



①



Bundle with USB/Type-c Cable to connect laptops or smart phones.



③



⑤



②

1. Multiple anti-slip  
2. For all tablets & mobile phones  
3. Multi-angle adjustable



④

With four USB ports



Left side view of the HP laptop.

- **USB Type-A (5Gbps signaling rate):** For connecting USB devices.
- **HDMI 1.4b:** For connecting to external displays.
- **USB Type-C® (5Gbps signaling rate):** For connecting USB-C devices.
- **Headphone/microphone combo jack:** For audio input and output.

## Right Side Ports

# What's in the box



HP 15.6" Laptop



45 W AC  
power adapter



Setup  
instructions

*Right side view of the HP laptop.*

- **USB Type-A (5Gbps signaling rate):** For connecting USB devices.
- **AC smart pin:** For connecting the power adapter.

## SETUP

### 1. Initial Power-Up

1. Unpack the laptop and AC power adapter from the box.
2. Connect the AC power adapter to the AC smart pin port on the right side of the laptop.
3. Plug the other end of the AC power adapter into a wall outlet.
4. Open the laptop lid and press the power button, usually located on the keyboard deck, to turn on the device.

### 2. First-Time Windows 11 Setup

Upon the first boot, you will be guided through the Windows 11 setup process. Follow the on-screen instructions to:

- Select your region and keyboard layout.
- Connect to a Wi-Fi network.

- Sign in with your Microsoft account or create a new one.
- Set up a PIN for quick login.
- Configure privacy settings.

## OPERATING INSTRUCTIONS

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### 1. Power On/Off and Sleep

- **Power On:** Press the power button.
- **Shut Down:** Click the Start button, then Power > Shut down.
- **Sleep:** Close the lid or click the Start button, then Power > Sleep.

### 2. Using the Touchscreen

Your laptop features a 15.6-inch HD touchscreen. Use standard touch gestures for navigation:

- **Tap:** Select an item or open an application.
- **Tap and Hold:** Access context menus.
- **Pinch/Stretch:** Zoom in or out.
- **Swipe:** Scroll through content or navigate between screens.

### 3. Keyboard and Touchpad

The integrated keyboard and touchpad provide traditional input methods.

- **Keyboard:** Use for typing text and executing commands. Function keys (F1-F12) often have secondary actions (e.g., volume, brightness) accessible via the Fn key.
- **Touchpad:** Functions as a mouse. Tap to click, use two fingers to scroll, and pinch to zoom.

### 4. Connecting Peripherals

- **USB Devices:** Connect USB drives, external keyboards, or mice to the USB Type-A or USB Type-C ports.
- **External Display:** Use an HDMI cable to connect to a monitor or TV via the HDMI 1.4b port. Press **Windows key + P** to manage display modes.

### 5. Wireless Connectivity

- **Wi-Fi 6E:** To connect to a wireless network, click the Wi-Fi icon in the taskbar, select your network, and enter the password.
- **Bluetooth:** To pair Bluetooth devices (e.g., headphones, speakers), go to **Settings > Bluetooth & devices**, turn on Bluetooth, and select your device to pair.

### 6. Using the Webcam and Microphone

The integrated webcam and microphone are suitable for video conferencing and online communication. Open applications like Camera, Microsoft Teams, or Zoom to utilize these features.

### 7. Windows Copilot

Your laptop is Copilot Ready. Copilot in Windows is an AI-powered assistant that can help with various tasks, from answering questions to generating content. Access it via the Copilot icon on the taskbar.



*HP laptop screen displaying the Windows Copilot interface.*

## MAINTENANCE

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### 1. Cleaning Your Laptop

- **Screen:** Use a soft, lint-free cloth lightly dampened with water or a screen cleaner. Do not spray liquid directly onto the screen.
- **Keyboard and Chassis:** Use a soft, dry cloth. For stubborn dirt, a slightly damp cloth can be used. Avoid harsh chemicals.
- **Ports:** Keep ports free of dust and debris. Use compressed air if necessary, but do so gently.

### 2. Battery Care

- Avoid extreme temperatures.
- Do not fully discharge the battery frequently.
- For long-term storage, charge the battery to about 50-70%.

### 3. Software Updates

Regularly update your Windows operating system and device drivers to ensure optimal performance, security, and compatibility. Go to **Settings > Windows Update** to check for updates.

## TROUBLESHOOTING

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This section addresses common issues you might encounter.

## 1. Laptop Not Turning On

- Ensure the AC adapter is securely connected to both the laptop and a working power outlet.
- Check if the power adapter's indicator light is on (if applicable).
- Try a different power outlet.
- Perform a hard reset: Disconnect the power adapter, hold the power button for 15 seconds, then reconnect and try to power on.

## 2. Blank Screen or No Display

- Ensure the laptop is powered on.
- Adjust the screen brightness using the function keys (e.g., F2/F3 or F5/F6).
- If an external monitor is connected, disconnect it and check the laptop screen.
- Restart the laptop.

## 3. Wi-Fi or Bluetooth Connectivity Issues

- Ensure Wi-Fi or Bluetooth is enabled in Windows settings.
- Restart your router/modem for Wi-Fi issues.
- Forget the network and reconnect.
- Update wireless drivers via Device Manager.

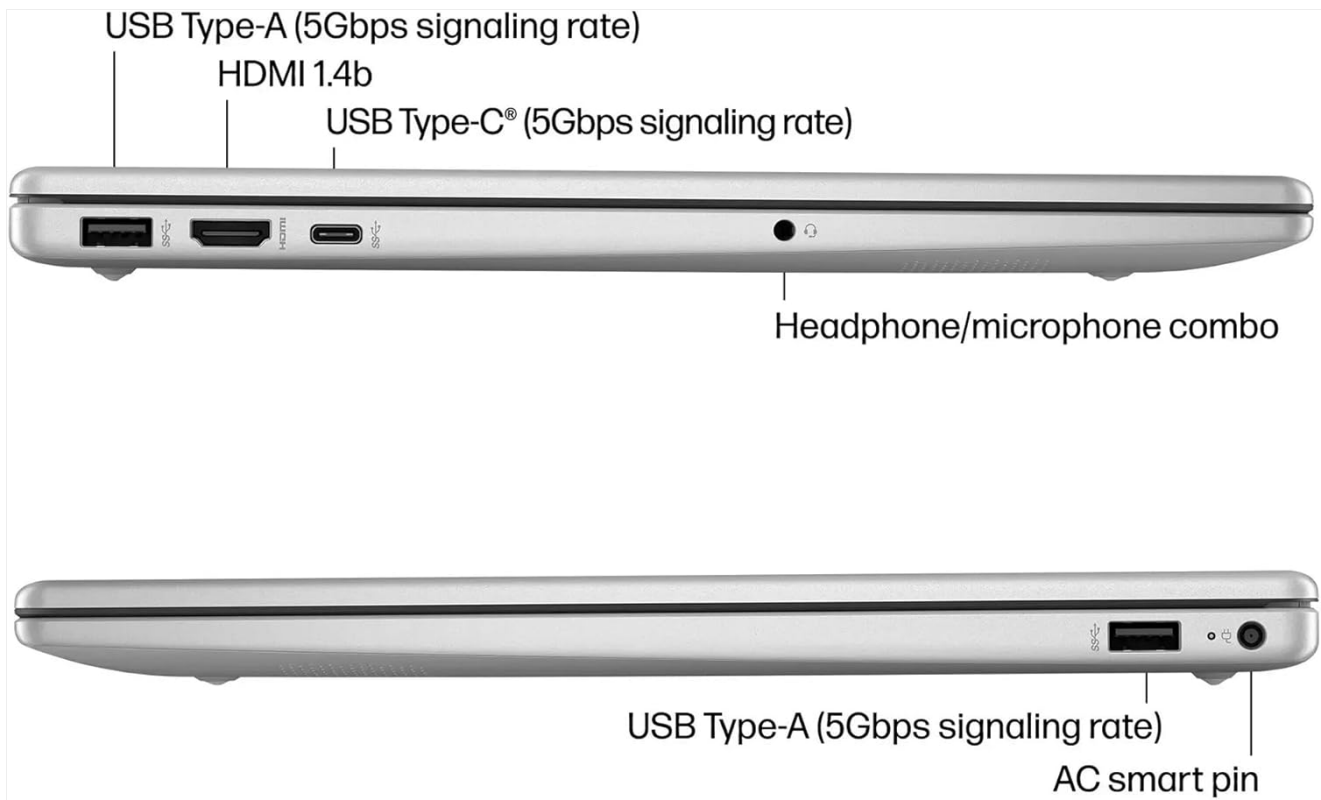
## 4. Slow Performance

- Close unnecessary applications running in the background.
- Check for and install any pending Windows updates.
- Run a disk cleanup and defragmentation (for HDD, not necessary for SSD).
- Scan for malware or viruses.

## SPECIFICATIONS

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Key technical specifications for the HP 15.6-inch Laptop (Model 15-fd0023dx).



*Physical dimensions and weight of the HP 15.6-inch laptop.*

Feature	Specification
Brand	HP
Model Name	15-fd0023dx
Screen Size	15.6 Inches
Native Resolution	1366 x 768 pixels (HD)
Display Type	LED Touchscreen
CPU Model	Intel Core i3-1215U (6 Cores, up to 4.4 GHz)
Graphics	Intel UHD Graphics (Integrated)
RAM Memory	32 GB DDR4 SDRAM
Internal Storage	1 TB SSD
Operating System	Windows 11
Wireless Connectivity	Wi-Fi 6E (802.11ax), Bluetooth
Ports	1x USB Type-C, 2x USB Type-A, 1x HDMI 1.4b, 1x Headphone/microphone combo
Webcam	Yes
Dimensions (L x W x H)	14.17 x 9.29 x 0.73 inches
Item Weight	3.52 Pounds
Battery Type	Lithium Ion (41 Watt Hours)

## WARRANTY INFORMATION

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This HP laptop comes with a Limited Warranty. For detailed terms and conditions, including coverage duration and service procedures, please refer to the warranty documentation included with your product or visit the official HP support website. Keep your proof of purchase for warranty claims.

## SUPPORT

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For further assistance, technical support, or to download updated drivers and software, please visit the official HP support website. You can typically find support resources by searching for your specific model number (15-fd0023dx) on the HP website.

**HP Support Website:** [www.hp.com/support](http://www.hp.com/support)