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VEVOR HBZB-36F

VEVOR Under Counter Ice Maker Machine User Manual

Model: HBZB-36F

Brand: VEVOR

1. INTRODUCTION AND OVERVIEW

This manual provides essential information for the safe and efficient operation of your VEVOR Under Counter Ice Maker Machine. Please read all instructions carefully before installation, operation, or maintenance. This appliance is designed to produce cube ice for commercial and home kitchen use, featuring a high daily production capacity and ample storage.



Figure 1.1: VEVOR Under Counter Ice Maker Machine and Accessories.

2. SAFETY INSTRUCTIONS

To prevent injury to users or damage to the appliance, ensure all safety precautions are followed. Keep this manual for future reference.

- **Electrical Safety:** Ensure the power supply matches the appliance's requirements (110 Volts). Do not use extension cords. Always unplug the unit before cleaning or servicing.

- **Water Connection:** Connect the unit to a potable water supply. Ensure all water connections are secure to prevent leaks.
- **Ventilation:** Maintain adequate clearance (at least 50mm on sides and top) around the unit for proper ventilation and heat dissipation. Do not block air vents.
- **Placement:** Install the ice maker on a level, stable surface. Avoid direct sunlight or heat sources. This unit is not a traditional freezer and is not suitable for food storage.
- **Children and Pets:** Keep children and pets away from the appliance during operation and maintenance.
- **Drainage:** Ensure the drain pump is correctly installed and functioning to prevent water accumulation and potential damage.

3. PRODUCT FEATURES

The VEVOR Under Counter Ice Maker Machine is designed with several key features for optimal performance and user convenience:

- **Fast Ice Making & Large Ice Storage:** Produces up to 80 lbs of ice per day with a storage capacity of 26 lbs. Features a 40-cube nickel-plated copper ice tray, making square ice cubes (0.87x0.87x0.87 inch) in as fast as 15 minutes.
- **Flexible Installation:** Equipped with a reversible stainless steel door and a full-length handle, allowing for left-hinged or right-hinged installation. Supports undercounter, freestanding, or built-in installation types.
- **Cold Insulated:** Constructed with triple-layer insulation for excellent cold retention, ensuring ice remains crisp and clear.
- **Easy Operation:** Features include low water and ice full alerts, forced ice out, automatic self-cleaning, timer function, ice-making waiting display, and power-off memory.
- **Electric Drainage:** Paired with a drain pump for effective water drainage without relying on gravity, contributing to unit cleanliness and extended lifespan.

80 Lbs / Day

Quick ice making in 15 mins



26 lbs

Ice Storage Capacity

40 Pcs

Nickel-Plated Copper Ice Tray

80lbs/24h

Daily Ice Making

0.87"x0.87"x0.87"

Square Ice Cube

Figure 3.1: High Ice Production Capacity.

Reversible Stainless Steel Door

Flexible installation and placement



50mm space should be reserved on both the side and top for installation



Stainless Steel Door with Handle



Left Hinge Installation



Right Hinge Installation

Figure 3.2: Reversible Door for Flexible Installation.

3-Layer Cold Insulated

Long-lasting ice retention



Figure 3.3: Triple-Layer Cold Insulation.

4. SETUP

Proper setup is crucial for the performance and longevity of your ice maker.

4.1 Unpacking

Carefully remove the ice maker from its packaging. Inspect for any shipping damage. Retain packaging

materials for future transport if needed.

4.2 Placement

Choose a location that is level, stable, and has access to a water supply and drain. Ensure at least 50mm (approximately 2 inches) of clearance on the sides and top for proper ventilation. The unit can be installed under a counter, freestanding, or built-in.

Electric Drainage Reduces Accumulation

Perfectly fits into every corner



Drain Pump – No need for gravity, effective water drainage (Sold Separately)



Kitchen



Restaurant



**Entertainment
Room**



Bar



Yacht

Note: This unit is not a traditional freezer and is not suitable for food storage

Figure 4.1: Flexible Installation Options.

4.3 Door Reversal (Optional)

The stainless steel door is reversible. If you wish to change the hinge side from left to right or vice-versa, follow the instructions provided in the separate installation guide (if applicable) or consult the manufacturer's support

resources. This typically involves unscrewing hinges and reattaching them on the opposite side.

4.4 Water Supply Connection

1. Connect the provided water hose to the water inlet on the back of the ice maker.
2. Connect the other end of the water hose to a cold water supply line with a shut-off valve.
3. Ensure all connections are tightened to prevent leaks. Turn on the water supply and check for any leaks.

4.5 Drain Pump Connection

The electric drain pump is shipped as a separate package. Connect the drain hose from the ice maker to the inlet of the drain pump. Ensure the drain pump's outlet hose is directed to a suitable drain point. The drain pump allows for effective water drainage without relying on gravity.

5. OPERATING INSTRUCTIONS

Operating your VEVOR ice maker is straightforward with its intuitive control panel.

5.1 Control Panel Overview

Easy Operation

Ready to use after just one try

Low Water and
Ice Full Indicator

Forced Ice Out

Ice-Making
Waiting Display

Automatic
Self-Cleaning

Timer

Power-off Memory



Figure 5.1: Control Panel.

- **ON/OFF Button:** Powers the unit on or off.
- **TIMER Button:** Sets a timer for operation.
- **CLEAN Button:** Initiates the automatic self-cleaning cycle.
- **+/- Buttons:** Adjust settings such as ice-making cycle duration or timer.
- **Indicators:** Displays for low water, ice full, and ice-making waiting status.

5.2 Initial Startup

1. After connecting water and drain lines, plug the ice maker into a grounded electrical outlet.

2. Press the **ON/OFF** button to turn on the unit.
3. The unit will begin its ice-making cycle. The first few batches of ice may be smaller or irregular; this is normal. Discard the first 2-3 batches of ice.

5.3 Ice Production

The ice maker will automatically produce ice until the ice bin is full or the water level is low. The display will indicate the current status.

5.4 Alerts and Indicators

- **Low Water Alert:** If the water supply is low, an indicator will light up. The unit will pause ice production until water is replenished.
- **Ice Full Alert:** When the ice bin is full, an indicator will light up, and the unit will stop ice production. It will resume once ice is removed.

5.5 Forced Ice Out

If you need to manually release ice from the tray, use the 'Forced Ice Out' function via the control panel (refer to specific button or sequence in the detailed manual if available).

5.6 Power-off Memory

The unit retains its last settings in case of a power interruption, resuming operation once power is restored.

6. MAINTENANCE

Regular maintenance ensures optimal performance and extends the lifespan of your ice maker.

6.1 Automatic Self-Cleaning

Utilize the automatic self-cleaning function regularly. Press the **CLEAN** button on the control panel to initiate this cycle. Follow any on-screen prompts.

6.2 Exterior Cleaning

Wipe the exterior of the unit with a soft, damp cloth. For stainless steel surfaces, use a non-abrasive stainless steel cleaner. Avoid harsh chemicals or abrasive pads.

6.3 Interior Cleaning

Periodically clean the ice bin and water reservoir. Unplug the unit, remove any remaining ice, and wipe surfaces with a mild detergent solution. Rinse thoroughly with clean water. Ensure the drain pump is functioning correctly to remove all wastewater.

6.4 Water Filter (If Applicable)

If your model includes a water filter, replace it according to the manufacturer's recommendations to ensure clean ice and prevent mineral buildup.

7. TROUBLESHOOTING

Refer to the following table for common issues and their solutions.

Problem	Possible Cause	Solution
No ice production	No power; Water supply off; Ice bin full; Low water level.	Check power connection; Ensure water supply is on; Empty ice bin; Refill water reservoir.
Ice production is slow	Poor ventilation; High ambient temperature; Water filter clogged.	Ensure adequate clearance around unit; Operate in a cooler environment; Replace water filter.
Ice cubes are small or irregular	Insufficient water flow; Mineral buildup.	Check water supply pressure; Perform self-cleaning cycle.
Water leak	Loose water connections; Clogged drain.	Tighten all water connections; Check and clear drain hose/pump.
Unusual noise	Unit not level; Fan obstruction; Compressor issue.	Adjust leveling feet; Check for obstructions around fan; Contact customer support if noise persists.

If the problem persists after attempting these solutions, please contact VEVOR customer support.

8. SPECIFICATIONS

Detailed specifications for the VEVOR Under Counter Ice Maker Machine (Model HBZB-36F):

Specification	Value
Model Number	HBZB-36F
Product Dimensions (D x W x H)	14.96" x 19.09" x 33.66" (380mm x 485mm x 855mm)
Net Weight	54.23 lbs / 24.6 kg
Max Ice Making Capacity	80 lbs/day
Ice Storage Capacity	26 lbs / 12 kg
Ice Shape & Size	Square Ice Cube, 0.87" x 0.87" x 0.87" (22 x 22 x 22 mm)
Voltage	110 Volts
Noise Level	≤65dB(A)
Manufacturer	VEVOR



Item Model Number: **HBZB-36F**

Ice Storage Capacity: **26 lbs / 12 kg**

Max Ice Making Capacity: **80 lbs/day** Noise Level: **≤65dB(A)**

Net Weight: **54.23 lbs / 24.6 kg**

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Figure 8.1: Product Dimensions and Key Specifications.

9. WARRANTY AND SUPPORT

For warranty information, technical support, or service inquiries, please contact VEVOR customer service. Refer to your purchase documentation or the official VEVOR website for specific warranty terms and contact details.

VEVOR Official Website: www.vevor.com

