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› [minisopuru](#) /

› Minisopuru DS802PRO iMac Hub Instruction Manual

minisopuru DS802PRO

Minisopuru DS802PRO iMac Hub Instruction Manual

Model: DS802PRO

Compatible with iMac 24 inch M1/M3/M4

INTRODUCTION

Thank you for choosing the Minisopuru DS802PRO iMac Hub. This comprehensive docking station is designed to seamlessly integrate with your iMac 24 inch (M1/M3/M4 models), expanding its connectivity and storage capabilities. This manual provides detailed instructions for setup, operation, maintenance, and troubleshooting to ensure optimal performance and longevity of your device.

Key Features:

- 4K@60Hz HDMI Output
- 2.5GbE Ethernet Port
- Dedicated 7.5W USB-C Charging Port
- M.2 SSD Enclosure (up to 4TB, NVMe & SATA)
- Multiple USB Ports (10Gbps & 480Mbps)
- SD/TF Card Slots
- 3.5mm Audio Jack

WHAT'S IN THE BOX

Please check the contents of your package. If any items are missing or damaged, contact customer support.

- 1 x Minisopuru iMac Hub (DS802PRO)
- 1 x Cooling Pad
- 1 x User Manual



Image: Package contents of the Minisopuru DS802PRO iMac Hub.

SETUP GUIDE

Follow these steps for the initial setup of your Minisopuru DS802PRO iMac Hub.

1. Connecting the Hub to your iMac:

1. Position the Minisopuru DS802PRO hub directly beneath your iMac's stand. The hub is designed to integrate seamlessly with the iMac's aesthetic.
2. Locate the dual USB-C connectors on the hub's integrated cable.
3. Carefully insert both USB-C connectors into the corresponding Thunderbolt/USB-C ports on the back of your iMac. Ensure a secure connection.

ALL-IN-ONE USB C DOCK

Note: The dual USB-C connectors of this product are only suitable for iMac M1/M3/M4

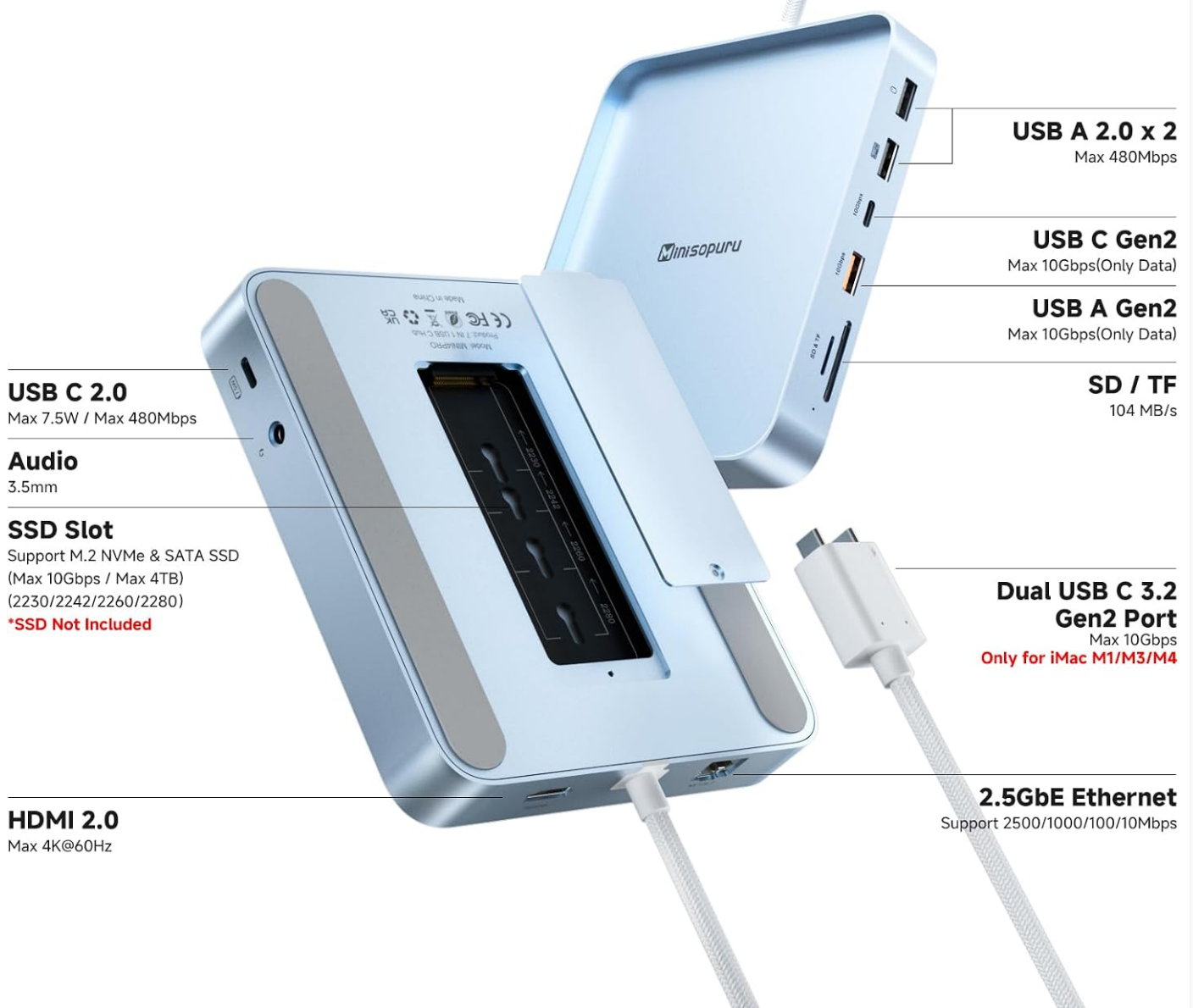


Image: Overview of the Minisopuru DS802PRO iMac Hub with all ports and connections labeled.

Hidden Bottom Design for iMac 24 inch

M1/M3/M4 Chip



Image: The Minisopuru DS802PRO hub seamlessly integrated with an iMac 24 inch, highlighting its hidden bottom design.

Important Connection Note:

If your iMac (M1/M3) has four ports, connect at least one Thunderbolt port to the hub for full functionality.



2.5G Blazing-fast Ethernet

Delivers rock-solid reliability. Whether you're powering through work or gaming intensely, stay confidently connected without a single hiccup.

Image: Visual guide for connecting the hub's dual USB-C cable to the iMac's Thunderbolt ports.

2. Installing an M.2 SSD (Optional):

The hub supports M.2 NVMe or M.2 SATA SSDs up to 4TB. An SSD is not included.

1. Unscrew the bottom plate of the hub using the provided screwdriver.
2. Align the nut with the PCB slot and push back to secure it.
3. Insert your M.2 SSD into the M.2 slot.
4. Secure the SSD with the provided screw.
5. Finally, close the cover and tighten the screws.

Expand Your Storage, Unleash the Possibilities

(*SSD Not Included)

M.2 SSD
NVMe & SATA
(Max 10Gbps / Max 4TB)



M KEY



B+M KEY

(2230/2242/2260/2280)

① SSD with **Heat Sink** is not supported.

② To make the SSD recognized and displayed by iMac,
please **Format** the New SSD into **exFAT** format.

Image: Step-by-step diagram for M.2 SSD installation.

Video: Visual guide on how to install an SSD on the DS802PRO hub.

3. Initializing and Formatting the SSD:

After physical installation, the SSD needs to be initialized and formatted for use with your operating system.

Video: Instructions on how to format an SSD for use.

Video: Guide on how to initialize your SSD on a Mac.

OPERATING INSTRUCTIONS

The Minisopuru DS802PRO hub provides a variety of ports for enhanced functionality.

1. Using USB Ports and Card Readers:

- **USB A Gen2 (10Gbps):** Connect high-speed USB devices for fast data transfer.
- **USB C Gen2 (10Gbps):** Connect USB-C devices for high-speed data transfer.
- **USB A 2.0 (480Mbps):** Ideal for connecting peripherals like keyboards, mice, or other standard USB devices.
- **SD & TF Card Slots:** Insert SD or microSD cards for quick data access and transfer.



Up to
7.5W
for Powering Peripherals

Up to
10Gbps
for File Transfer Speed

Image: Demonstrating high-speed file transfer and USB-C charging capabilities.

2. HDMI Display Output:

Connect an external monitor via the HDMI 2.0 port for 4K@60Hz video output.

- Connect an HDMI cable from the hub's HDMI port to your external display.
- Your iMac should automatically detect the external display. You can configure display settings (Mirror Mode or Extend Mode) in your macOS System Settings.

Max 4K@60Hz HDMI

high-definition output for enhanced efficiency



Image: iMac connected to an external display via HDMI, illustrating dual-screen functionality.

3. Ethernet Connection:

For a stable and fast wired network connection, use the 2.5GbE Ethernet port.

- Connect an Ethernet cable from your router/modem to the 2.5GbE port on the hub.
- Your iMac will automatically use the wired connection.

Support 2.5GbE Speed

2500/1000/100/10Mbps is 2.5 times
faster than ordinary Gigabit Ethernet ports



Image: The 2.5GbE Ethernet port in use, providing a fast wired network connection.

4. Audio Output:

Use the 3.5mm audio jack for headphones or external speakers.

- Plug your headphones or speakers into the 3.5mm audio jack on the side of the hub.
- You may need to select "USB Audio Device" as the output in your macOS Sound Settings.

Video: Instructions on how to select the correct audio output on your Mac when using the hub.

MAINTENANCE

To ensure the longevity and optimal performance of your Minisopuru DS802PRO iMac Hub, please follow these

maintenance guidelines:

- **Cleaning:** Use a soft, dry cloth to clean the surface of the hub. Avoid using liquid cleaners or aerosols, as they may damage the device.
- **Storage:** Store the hub in a cool, dry place away from direct sunlight and extreme temperatures.
- **Handling:** Handle the device with care. Avoid dropping it or subjecting it to strong impacts.
- **Ventilation:** Ensure that the hub's ventilation areas are not obstructed to prevent overheating.

TROUBLESHOOTING

If you encounter any issues with your Minisopuru DS802PRO iMac Hub, please refer to the following common solutions:

- **No Power/Device Not Recognized:**
 - Ensure both USB-C connectors are fully and securely plugged into your iMac's Thunderbolt ports.
 - Restart your iMac.
 - Try connecting the hub to different Thunderbolt ports on your iMac.
- **External Display Not Working:**
 - Check the HDMI cable connection between the hub and your monitor.
 - Ensure your monitor is set to the correct input source (HDMI).
 - Verify display settings in macOS System Settings (Display preferences).
- **SSD Not Appearing:**
 - Ensure the SSD is correctly installed and secured within the enclosure.
 - Check Disk Utility in macOS to see if the SSD is detected but unformatted. If so, initialize and format it (refer to 'Initializing and Formatting the SSD' section).
 - Try restarting your iMac.
- **Slow Data Transfer Speeds:**
 - Ensure you are using the 10Gbps USB-A or USB-C ports for high-speed devices.
 - The actual speed may vary depending on the connected device and cable quality.
- **Audio Output Issues:**
 - Verify that "USB Audio Device" is selected as the output in your macOS Sound Settings.
 - Check headphone/speaker connections.

SPECIFICATIONS

Feature	Detail
Model	DS802PRO

Input	Dual USB C 3.2 Gen2
HDMI Output	4K@60Hz
Ethernet	2.5GbE (2500/1000/100/10Mbps)
USB C Charging	7.5W (Max 480Mbps data)
USB A Gen2	Max 10Gbps (x1)
USB C Gen2	Max 10Gbps (x1)
USB A 2.0	Max 480Mbps (x2)
SD/TF Card Slot	Max 104 MB/s
Audio Port	3.5mm Jack
SSD Slot	M.2 NVMe & SATA SSD (Max 10Gbps / Max 4TB)
Compatible Devices	iMac 24 inch 2021/2023/2024 (M1/M3/M4)
Dimensions	5.3 x 5.9 x 0.85 inches
Weight	375g
Cable Length	15.7 inches

WARRANTY AND SUPPORT

Warranty Information:

The Minisopuru DS802PRO iMac Hub comes with a **1-year limited warranty** from the date of purchase. This warranty covers manufacturing defects and workmanship under normal use. It does not cover damage caused by misuse, accidents, unauthorized modifications, or external factors.

Customer Support:

For technical assistance, troubleshooting, or warranty claims, please contact Minisopuru customer support through the retailer where you purchased the product or visit the official Minisopuru website for contact information.

Please have your product model number (DS802PRO) and proof of purchase ready when contacting support.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

Open the live page

<https://manuals.plus/asin/B0DT6QS365>

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