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DUMOS DUMPJBG11

DUMOS 54-inch Multi-Level Cat Tree Tower Instruction Manual

Model: DUMPJBG11

Brand: DUMOS

Introduction Safety Information Parts List Setup Operation Maintenance Troubleshooting Specifications Warranty & Support

1. Introduction

Thank you for choosing the DUMOS 54-inch Multi-Level Cat Tree Tower. This comprehensive instruction manual provides detailed guidance for assembly, operation, maintenance, and safety to ensure a secure and enjoyable experience for your feline companions. Designed with your pet's comfort and natural instincts in mind, this cat tree offers multiple levels for climbing, scratching, playing, and resting.

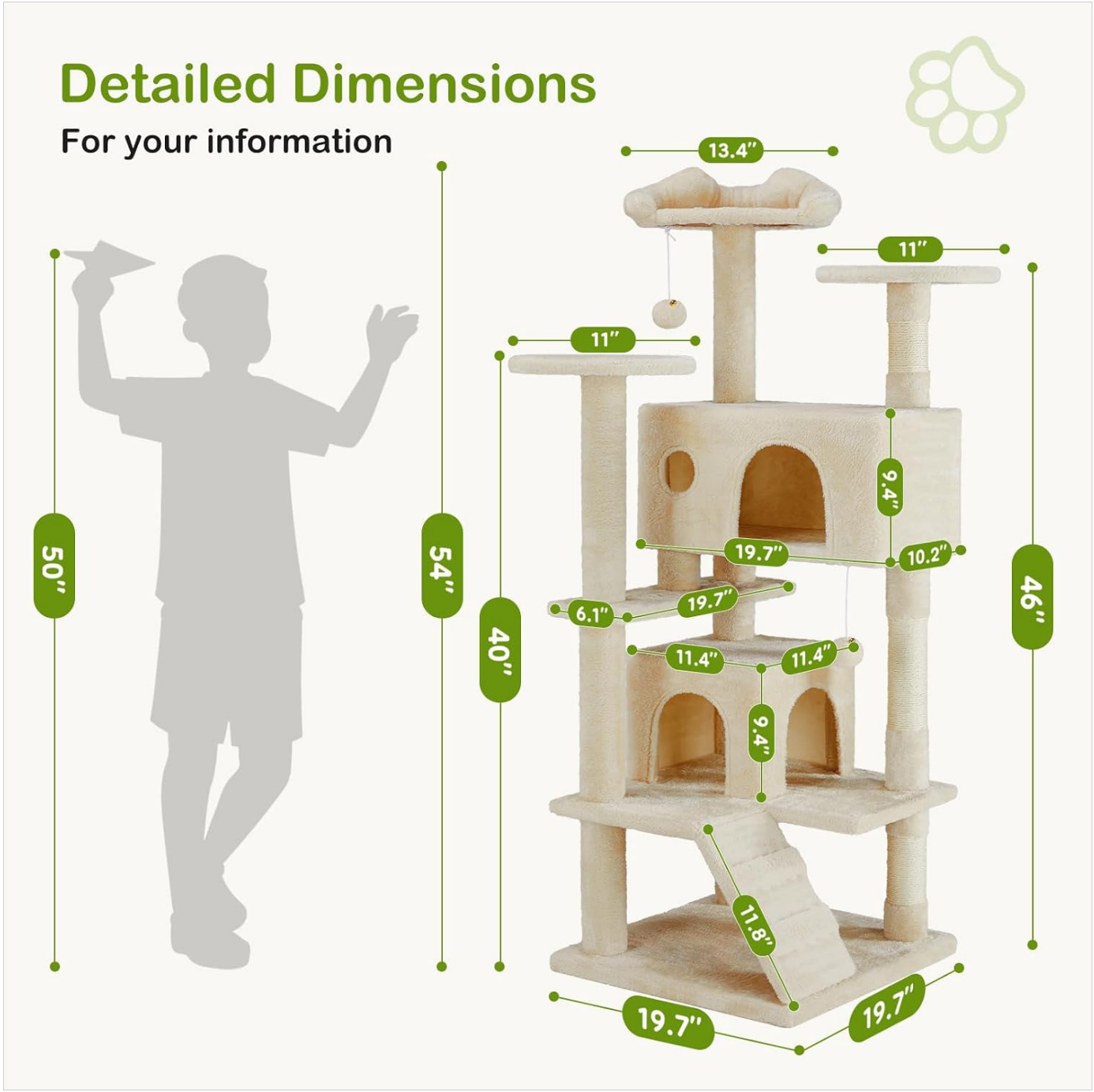


Image 1: The DUMOS 54-inch Multi-Level Cat Tree Tower in Beige. This image shows the fully assembled cat tree with multiple platforms, two enclosed condos, scratching posts, a small ladder, and dangling toys.

2. Safety Information

- Ensure all parts are securely tightened during assembly to prevent instability.
- For optimal stability, especially with multiple or active cats, use the provided anti-tilt device to secure the cat tree to a wall.
- This cat tree can accommodate up to 3-4 cats playing simultaneously. Individual cats should weigh 12 lbs or less for best stability.
- Regularly inspect the cat tree for any loose or damaged parts and tighten or replace as necessary.
- Keep small children away from the cat tree during assembly and ensure they do not climb on it.

3. Parts List

Before assembly, verify that all components are present and undamaged. Each part is clearly labeled in the packaging for easy identification.



Image 2: A diagram illustrating the various components of the DUMOS Multi-level Cat Tree, including climbing plates, cat condos, natural sisal rope scratching posts, dangling plush balls, a cat-ear plate, and cat stairs.

- Baseboard
- Climbing Plates (various sizes)
- Cat Condos (2 units)
- Scratching Posts (wrapped with natural sisal rope)
- Round Platform
- Small Ladder
- Dangling Toys (with bells)
- Assembly Hardware (screws, wrench)
- Anti-tilt Device

4. Setup (Assembly Instructions)

Assembly is straightforward and typically takes about 40 minutes. Follow the step-by-step guide provided in the package. All necessary tools and hardware are included.

1. **Unpack and Organize:** Unbox all components and lay them out. Identify each part using the labels provided.
2. **Follow Step-by-Step Guide:** Refer to the detailed assembly guide included in your package. Each step will specify which numbered parts to use.
3. **Secure Connections:** Use the provided screws and wrench to firmly connect all pillars and platforms. Ensure all connections are tight for stability.
4. **Attach Anti-Tilt Device:** For enhanced safety, especially in homes with active cats, secure the cat tree to a wall using the included anti-tilt device.

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Video 1: Official DUMOS Cat Tree Tower Assembly Guide. This video demonstrates the step-by-step process of assembling the multi-level cat tree, showing how to connect various components and secure them.



Image 3: Close-up of the anti-tilt device, showing how it secures the cat tree to the wall for added stability.

5. Operating Instructions

Once assembled, your DUMOS Cat Tree Tower is ready for use. Encourage your cat to explore its various features:

- **Exploration:** Allow your cat to freely explore the multiple platforms, condos, and the small ladder. Cats enjoy high vantage points and enclosed spaces.
- **Scratching:** Direct your cat to the sisal-wrapped scratching posts to encourage healthy claw maintenance and protect your furniture.
- **Play:** The dangling balls with bells are designed to stimulate your cat's hunting instincts and provide engaging playtime.
- **Rest:** The two cozy cat condos and the soft top perch offer comfortable retreats for resting and napping.



Image 4: A close-up of a dangling plush ball with a jingle bell, designed to engage cats in play.

6. Maintenance

Proper maintenance will extend the life of your cat tree and keep it hygienic for your pets:

- **Regular Cleaning:** Clean the plush fabric surfaces with a vacuum cleaner to remove loose fur and debris. For spot cleaning, use a damp cloth.
- **Care Instructions:** Hand wash only for deeper cleaning of removable fabric parts, if applicable. Avoid harsh chemicals that could harm your pet.
- **Check for Wear:** Periodically check the sisal rope on scratching posts for wear and tear. Replace if severely damaged to maintain functionality.
- **Structural Integrity:** Regularly check all screws and connections to ensure they remain tight. Re-tighten as needed to maintain the tree's stability.

7. Troubleshooting

If you encounter any issues with your DUMOS Cat Tree Tower, consider the following:

- **Instability:** If the tree feels wobbly, re-check all screw connections and ensure they are tightened. Confirm the anti-tilt device is properly installed and secured to the wall.
- **Cats Not Using Scratching Posts:** Try sprinkling catnip on the sisal posts to attract your cat. Demonstrate scratching by gently guiding your cat's paws.
- **Missing Parts:** If any parts were missing upon arrival, please contact DUMOS customer support immediately for assistance.

8. Specifications

Feature	Detail
Brand	DUMOS
Model Number	DUMPJBG11

Product Dimensions (LxWxH)	19.69 x 19.69 x 53.15 inches
Item Weight	30 Pounds
Material	Engineered Wood, Plush Fabric, Natural Sisal Rope
Color	Beige
Target Audience	Cats of All Ages
Maximum Cat Weight (Individual)	12 lbs (recommended for optimal stability)
Number of Condos	2
Included Components	Cat Tree, Assembly Tools, Anti-tilt Device



Image 5: A detailed diagram showing the dimensions of the DUMOS 54-inch Multi-Level Cat Tree Tower, including heights of platforms and sizes of condos.

9. Warranty & Support

This DUMOS cat tree is designed for durability and pet safety. For any questions, concerns, or warranty claims, please refer to the contact information provided with your purchase or visit the official DUMOS website.

Warranty Description: This cat tree can accommodate up to 3-4 cats playing at the same time. We recommend that individual cats weigh 12 lbs or less for optimal stability. To ensure even better stability, please use the provided anti-tilt device to secure the cat tree to the wall, preventing any tipping in case of vigorous cat activities.

For further assistance, please contact DUMOS customer service.

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