Cievie D100-UK

CIEVIE Dash Cam Front and Rear D100-UK User Manual

Your Guide to Simple, Smart, Safe Driving

Product Overview

The CIEVIE Dash Cam D100-UK is a high-performance dual car camera system designed to enhance your road safety and provide comprehensive evidence in the event of incidents. Featuring a 4K Ultra HD front camera and a 1080P rear camera, it captures crystal-clear footage with a wide 170° angle, minimizing blind spots. Equipped with advanced features like 5GHz Wi-Fi, 24/7 parking monitoring, G-Sensor protection, and superior night vision, the D100-UK ensures reliable recording in various conditions.



The CIEVIE Dash Cam D100-UK, showcasing its compact design, included 64GB SD card, and smartphone app connectivity.

Package Contents

Ensure all items are present in your package:

- Front and Rear Camera
- Car Mount
- 64GB SD Card (Pre-installed)
- Installation Tool (Pry Tool)
- Cable Clip (x5)
- User Manual
- Car Charger Adapter
- Electrostatic Stickers (x2)
- 3M Adhesive Tape (x2)

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Official unboxing video for the CIEVIE D100 Dash Cam, showing all included components.

Key Features

- **4K Ultra HD Front & 1080P Rear Camera:** Captures detailed footage with a 170° wide-angle lens, reducing blind spots and ensuring comprehensive coverage.
- **24/7 Parking Monitor & G-Sensor Protection:** Automatically records collisions or movements when parked (requires hardwire kit, sold separately). The G-sensor locks critical footage to prevent overwriting.
- **Loop Recording & 64GB SD Card:** Automatically overwrites oldest files when the included 64GB SD card is full, ensuring continuous recording. Supports up to 256GB.
- **Faster 5.8GHz Wi-Fi & Smart App Control:** Connects to your smartphone for real-time preview, download, editing, and sharing of videos.
- **Super Night Vision with WDR Technology:** F2.0 large aperture and WDR technology ensure clear, detailed footage in low-light conditions.
- **360° Rotatable Camera & 1.5" IPS Screen:** Adjustable front (290°) and rear (360°) cameras adapt to any car model, with a clear IPS HD screen for monitoring.



Visual representation of the 4K front and 1080P rear camera capabilities, highlighting clarity for details like license plates.



Super Night Vision technology ensures clear footage even in challenging low-light conditions.



The G-Sensor automatically locks footage in case of impact, preserving critical evidence.

Installation Guide

Follow these steps for proper installation of your CIEVIE Dash Cam:

1. **Prepare the Windshield:** Clean the area on your windshield where you plan to attach the dash cam. Ensure it is free of dirt and bubbles.

2. **Apply Electrostatic Sticker:** Apply the electrostatic sticker to the cleaned area. This helps secure the camera more stably and allows for easier removal without residue.
3. **Mount the Front Camera:** Attach the front camera to the electrostatic sticker. The rotatable bracket allows you to adjust the angle for optimal viewing (up to 290°).
4. **Install the Rear Camera:** Mount the rear camera inside your car, typically on the rear windshield. It supports 360° rotation for full coverage. Connect the rear camera cable to the main front camera unit.
5. **Connect Power:** Plug the car charger adapter into your vehicle's cigarette lighter socket. Connect the USB-C end of the power cable to the front dash cam.
6. **Route Cables:** Use the included pry tool and cable clips to neatly tuck away the power and rear camera cables along the vehicle's trim and headliner.



Visual guide for easy installation, showing cable routing and camera placement.

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Detailed video guide on unboxing and installing the D100 Dash Cam in a vehicle.

Operating Instructions

The CIEVIE Dash Cam is designed for simple operation, primarily controlled via its dedicated smartphone app.

Basic Operation

- **Power On/Off:** The dash cam automatically powers on and begins recording when your vehicle starts, and powers off when the ignition is turned off (if connected to a switched power source).
- **Recording:** Continuous loop recording ensures that you never run out of storage space. Older files are automatically overwritten by new footage.
- **G-Sensor:** In the event of a sudden impact or collision, the built-in G-sensor will automatically detect the event and lock the current video segment, preventing it from being overwritten.
- **Parking Mode:** For 24/7 parking surveillance, a hardwire kit (sold separately) is required to provide continuous power to the dash cam. In parking mode, the camera will record if it detects motion or impact around your vehicle.



Loop recording ensures continuous footage by overwriting the oldest files when the SD card is full.



The front camera can rotate up to 290 degrees, and the rear camera up to 360 degrees, for flexible viewing angles.

App Control & Wi-Fi Connectivity

The CIEVIE Dash Cam connects to your smartphone via 5.8GHz Wi-Fi for seamless control and data transfer. Download the GKU GO app from your app store.

- **Live View:** Access a real-time view from your dash cam on your smartphone.
- **Video Playback & Download:** Browse recorded videos, play them back, and download important clips directly to

your phone.

- **Settings Management:** Adjust various camera settings, including video resolution, loop recording duration, and G-sensor sensitivity.
- **Sharing:** Easily share your travel moments or incident footage with others or insurance companies.



The 5.8GHz Wi-Fi enables fast and seamless data transfer and app control.

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Video tutorial on how to connect the D100 Dash Cam to its mobile application.

Maintenance and Care

- **SD Card Formatting:** It is recommended to format the SD card regularly (e.g., once a month) to ensure optimal performance and prevent data corruption. This can typically be done through the dash cam's app settings.
- **Temperature Resistance:** The dash cam is powered by a super capacitor, allowing it to withstand extreme temperatures from -20℃ to 70℃ (-4°F to 158°F). This makes it suitable for various climates.
- **Cleaning:** Gently wipe the camera lens and screen with a soft, lint-free cloth to maintain clear image quality. Avoid using harsh chemicals.



The dash cam is designed to operate reliably in a wide range of temperatures.

Troubleshooting

If you encounter any issues with your CIEVIE Dash Cam, please refer to the following common solutions or contact customer support.

- **Camera not powering on:** Ensure the power cable is securely connected to both the dash cam and the car's power outlet. Check the vehicle's cigarette lighter fuse.

- **Wi-Fi connection issues:** Ensure the dash cam is powered on and Wi-Fi is enabled. Try restarting both the dash cam and your smartphone. Make sure you are within range of the dash cam's Wi-Fi signal.
- **Recording stops unexpectedly:** Format the SD card. Ensure the SD card is a high-speed card (Class 10 or U3 recommended) and not full.
- **Poor video quality:** Clean the camera lens. Ensure the protective film has been removed from the lens. Check video resolution settings in the app.

Technical Specifications

Specification	Detail
Brand	Cievie
Model Name	D100
Item Model Number	D100-UK
Product Dimensions	4.8 x 10.15 x 4.3 cm; 86 g
Video Capture Resolution	4K Single Front, 4K+1080P Dual Channel
Orientation	Front and Rear
Special Features	Built-In 5.8Ghz WiFi, App Control, Easy Installation, 64GB SD Card, Built-In Speaker, Loop Recording, G-Sensor, Super Night Vision, 1.5" IPS Display, 4K 270° Rotatable Front Camera, 1080P 360° Rotatable Rear Camera
Mounting Type	Windshield Mount
Control Method	App
Visible Screen Diagonal	2" / 4 cm

Warranty and Customer Support

CIEVIE is committed to providing excellent customer service and product reliability.

- **Warranty:** The CIEVIE Dash Cam D100-UK comes with a 12-month warranty, extendable to 24 months upon product registration.
- **Returns:** Enjoy 30 days of free returns and a money-back guarantee.
- **Customer Support:** For any inquiries, questions, or concerns regarding your dash cam, please do not hesitate to reach out to CIEVIE customer support.
- **Contact Email:** support@cievie.co

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Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question