

Beats Powerbeats Pro 2

Beats Powerbeats Pro 2 Wireless Earbuds User Manual

INTRODUCTION

This manual provides detailed instructions for the setup, operation, maintenance, and troubleshooting of your Beats Powerbeats Pro 2 Wireless Earbuds. Please read this guide thoroughly to ensure optimal performance and longevity of your device.

SETUP

1. Unboxing and Initial Charge

Upon opening the package, ensure all components are present:

- Powerbeats Pro 2 earbuds
- Charging case with wireless charging capability
- Ear tips with five size options
- Warranty card
- Quick Start Guide

The USB-C to USB-C charging cable and power adapter are sold separately.

Before first use, place the earbuds into the charging case and charge the case fully. The charging case supports wireless Qi charging.

2. Achieving a Secure Fit

A proper fit is crucial for sound quality and comfort. The Powerbeats Pro 2 feature secure-fit ear hooks designed to stay in place during physical activity.

1. **Select Ear Tip Size:** Choose the ear tip size that provides the best seal for your ear canal. Five sizes (XS, S, M, L, XL) are included. Experiment to find the most comfortable and secure fit.
2. **Position Earbud:** Gently insert the earbud into your ear.

3. **Secure Earhook:** Rotate the earhook towards the back of your ear until it sits comfortably and securely over your ear.
4. **Perform Fit Test:** For Apple devices, use the Fit Test feature in iOS settings. For Android devices, use the Beats app to perform a fit test. This helps ensure optimal audio performance and noise cancellation.

Great fit means great sound.



Step 01

Find your ear tip size (try one size up for a better seal)



Step 02

Secure the earhook and rotate it toward the back of your ear

Step 03

Take the Fit Test on iOS or the Beats app for Android

Check out our video **Great Sound Starts With Proper Fit**

This image illustrates the three steps for achieving a great fit: selecting the correct ear tip size, securing the earhook, and performing a fit test.

Ultimate secure-fit ear hooks.



This image demonstrates the secure fit of the Powerbeats Pro 2 earbuds during a workout, emphasizing the earhook design.

3. Pairing with Devices

The Powerbeats Pro 2 are compatible with both Apple and Android devices.

- **For Apple Devices:** Open the charging case near your unlocked iPhone, iPad, or Mac. Follow the on-screen prompts for one-touch pairing. The H2 chip enables automatic switching between your iCloud-connected devices.
- **For Android Devices:** Download the Beats app from the Google Play Store. Open the charging case, then open the Beats app on your Android device and follow the pairing instructions. The app also provides access to customizable controls, battery status widgets, and the "Locate My Beats" feature.
- **General Bluetooth Pairing:** With the earbuds in the case and the lid open, press and hold the system button on the charging case until the LED indicator begins to flash. Select "Powerbeats Pro 2" from your device's Bluetooth settings.

OPERATING INSTRUCTIONS



Powerbeats Pro 2 features



Ultimate secure-fit earhooks



Heart-rate monitoring for workouts[◇]



Active Noise Cancelling & Transparency mode[◇]



Sweat and water resistance[◇]



Apple & Android compatibility



Up to 45 hours of battery life with wireless charging case[◇]

Legal Disclaimers: This is a summary of the main product features. See below to learn more.

This image provides an overview of the main features of the Powerbeats Pro 2 earbuds.

1. Controls

Each earbud features on-ear buttons and tactile volume rockers for easy control.

- **Play/Pause/Skip:** Use the 'b' button on either earbud. Single press to play/pause, double press to skip forward, triple press to skip backward.
- **Volume Control:** Use the tactile volume rockers located on the top edge of each earbud.
- **Call Management:** Single press the 'b' button to answer or end a call. Double press to decline an incoming call.
- **Voice Assistant:** Press and hold the 'b' button to activate Siri (Apple devices) or your device's voice assistant (Android devices).

2. Noise Control Modes

The Powerbeats Pro 2 offer Active Noise Cancelling (ANC) and Transparency mode.

- **Active Noise Cancelling (ANC):** Blocks out external noise for an immersive listening experience.
- **Transparency Mode:** Allows you to hear your surroundings while still enjoying your audio, enhancing

situational awareness.

Switch between modes using the 'b' button (customizable in settings) or through your device's audio settings.

ANC, Transparency mode, adaptive EQ and spatial audio.◇



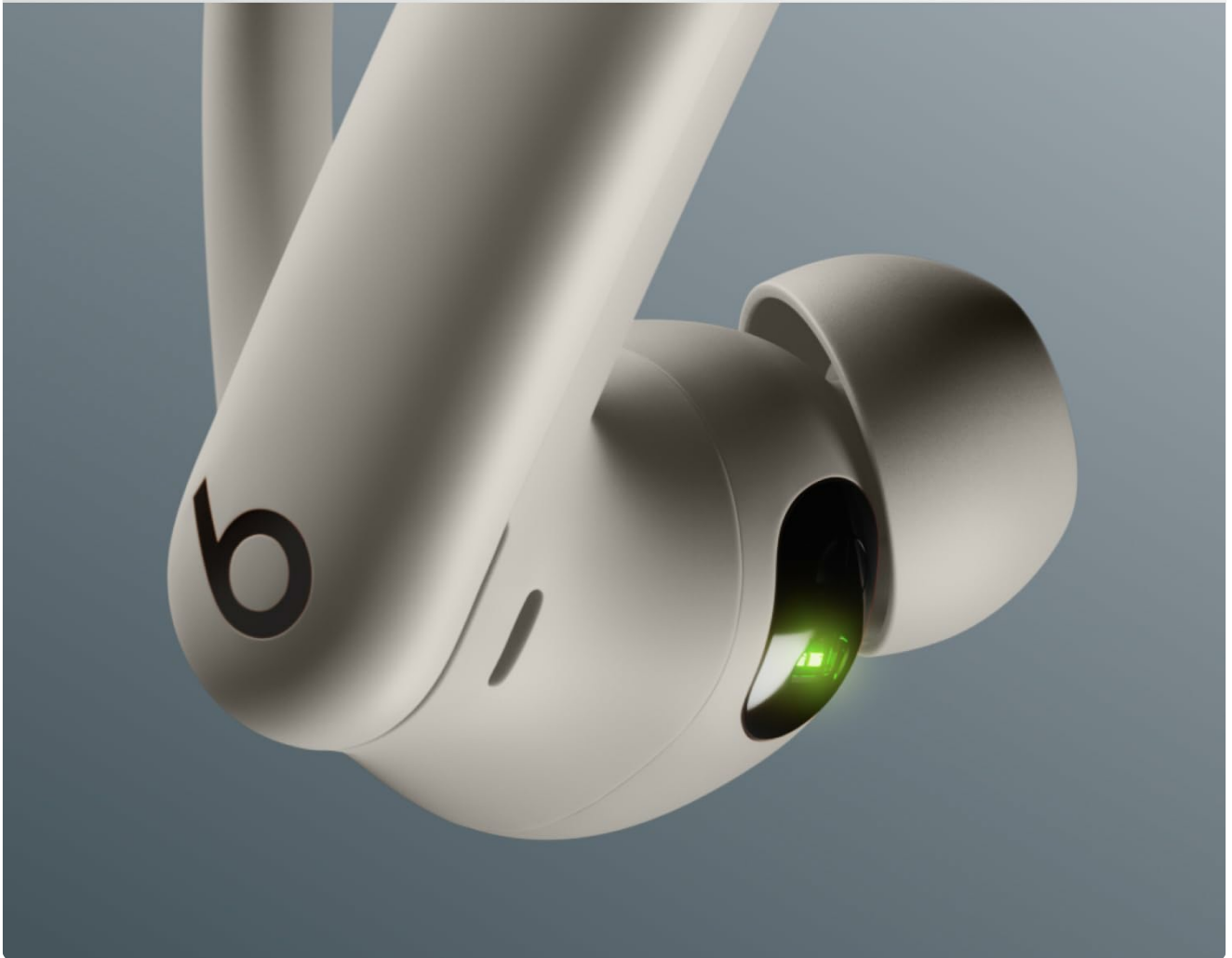
This image visually represents the advanced audio features, including ANC, Transparency mode, adaptive EQ, and spatial audio.

3. Heart-Rate Monitoring

Integrated heart-rate monitoring sensors provide real-time pulse data, useful for tracking workouts.

- The sensors pulse over 100 times per second to measure your heart rate.
- Data can be viewed and tracked through compatible fitness apps on your connected device.

Heart-rate monitoring for workouts. ♦



This close-up image highlights the heart-rate monitoring sensor on the earbud, indicated by a green light.

4. Charging the Earbuds and Case

The Powerbeats Pro 2 offer up to 45 hours of battery life with the charging case.

- **Charging Earbuds:** Place the earbuds into the charging case. They will begin charging automatically.
- **Charging Case (Wired):** Connect a USB-C cable (sold separately) to the charging port on the case and to a power adapter.
- **Charging Case (Wireless):** Place the charging case on a Qi-certified wireless charging mat.
- **Battery Status:** The LED indicator on the case shows the charging status. On Apple devices, battery status is displayed on your device. On Android, use the Beats app.

Up to 45 hours of battery life with wireless charging case. ♦



This image shows the Powerbeats Pro 2 earbuds within their charging case, emphasizing the convenience of wireless charging and the extended battery life.

MAINTENANCE

1. Cleaning

- Regularly clean your earbuds and charging case with a soft, dry, lint-free cloth.
- Do not use abrasive materials, aerosols, solvents, or alcohol-based cleaners.
- Remove ear tips and clean them with water and mild soap if necessary, ensuring they are completely dry before reattaching.
- Ensure charging contacts on both earbuds and case are clean and free of debris.

2. Water and Sweat Resistance

The Powerbeats Pro 2 are sweat and water resistant with an IPX4 rating, making them suitable for workouts and light rain.

- IPX4 rating means they are resistant to splashing water from any direction.

- They are not waterproof and should not be submerged in water.
- Avoid exposing them to pressurized water or high-velocity water, such as showering or swimming.
- If earbuds get wet, dry them thoroughly before placing them back in the charging case to prevent damage.

Sweat and water resistant with an IPX4 rating. ♦



This image shows the Powerbeats Pro 2 earbuds being used during a strenuous workout, highlighting their sweat and water-resistant design (IPX4 rating).

3. Storage

Store the earbuds in their charging case when not in use to protect them and keep them charged.

TROUBLESHOOTING

Issue	Possible Solution
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Issue	Possible Solution
Earbuds not pairing	• Ensure earbuds are charged. • Place earbuds in the case, open the lid, and press the system button until the LED flashes. • Check your device's Bluetooth settings and forget/remove previous pairings, then try pairing again. • Restart your source device (phone, tablet).
No sound or low volume	• Increase volume on both your device and the earbuds. • Ensure earbuds are properly seated in your ears and the ear tips provide a good seal. • Check if the earbuds are connected to the correct audio output on your device. • Clean any debris from the earbud speakers.
Charging issues	• Ensure the charging cable and power adapter are working correctly. • Verify the charging contacts on both earbuds and case are clean and dry. • For wireless charging, ensure the case is correctly positioned on a Qi-certified charger.
Heart-rate monitor not working	• Ensure the earbuds are securely and correctly fitted in your ears. • Check that the heart-rate monitoring feature is enabled in your connected fitness app. • Clean the sensor area on the earbuds.

SPECIFICATIONS

Brand	Beats
Model Name	Powerbeats Pro 2
Model Number	MX733ZM/A
UPC	195949590962
Ear Placement	In Ear
Form Factor	In Ear, True Wireless
Noise Control	Active Noise Cancellation, Sound Isolation
Water Resistance Rating	IPX4 (Sweat and Water Resistant)
Connectivity Technology	Bluetooth, Wi-Fi (for certain features)

Battery Life (with charging case)	Up to 45 Hours
Charging Case	Wireless Qi Charging Capable
Control Type	Volume Control, App Control, Button Control, Siri, Touch Control, Voice Control
Compatible Devices	Cellphones, Desktops, Laptops, Smart Watch, Tablets (Apple & Android)
Material	Plastic, Silicone, Nickel-Titanium Alloy
Item Weight	0.15 Kilograms
Country of Origin	China

WARRANTY AND SUPPORT

1. Warranty Information

Your Beats Powerbeats Pro 2 Wireless Earbuds come with a **1-Year Limited Warranty** from the date of purchase. This warranty covers manufacturing defects. Please refer to the included warranty card for full terms and conditions.

2. Customer Support

For further assistance, technical support, or warranty claims, please visit the official Beats support website or contact their customer service. Keep your proof of purchase handy.

Official Beats Support: www.beatsbydre.com/support