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CHiQ L32QM9G

CHiQ L32QM9G 32-inch QLED Google TV Instruction Manual

Model: L32QM9G



Front view of the CHiQ L32QM9G 32-inch QLED Google TV, showcasing its display and stand.

1. INTRODUCTION

This manual provides essential information for the setup, operation, and maintenance of your CHiQ L32QM9G 32-inch QLED Google TV. Please read it thoroughly before using the television to ensure proper functionality and safety.

2. WHAT'S IN THE Box

Upon unpacking, verify that all components are present:

- CHiQ L32QM9G 32-inch QLED Google TV
- Remote Control
- Alkaline Batteries (2 x AAA)
- User Manual (this document)
- Warranty Card
- TV Stands



Diagram showing the dimensions of the CHiQ L32QM9G TV and a list of included accessories.

3. SETUP

3.1. Attaching the Stands

1. Carefully place the TV screen-down on a soft, flat surface to prevent damage.
2. Align the TV stands with the corresponding slots on the bottom of the TV.
3. Secure the stands using the provided screws. Ensure they are firmly attached.

3.2. Wall Mounting (Optional)

The CHiQ L32QM9G supports VESA wall mounts. Refer to the wall mount manufacturer's instructions for installation. The VESA mounting pattern for this model is 200x200mm (M6 screws).

3.3. Initial Power-On and Google TV Setup

1. Connect the power cord to the TV and a power outlet.
2. Press the power button on the TV or remote control.
3. Follow the on-screen instructions to complete the initial setup. This includes selecting your language, connecting to Wi-Fi, and logging into your Google account. You may use a mobile phone to expedite the Google account setup via QR code.
4. The TV will guide you through scanning for available channels (DVB-T/T2/C/S/S2).



Various views of the TV, illustrating the rear panel, side profile, and stand attachment.

4. OPERATING THE TV

4.1. Remote Control Functions

The included remote control allows you to navigate the Google TV interface, adjust settings, and access smart features. It includes a built-in microphone for Google Assistant voice commands.



The remote control for the CHiQ L32QM9G, highlighting the Google Assistant button for voice commands.

4.2. Basic Operations

- **Power On/Off:** Press the power button on the remote or TV.
- **Volume Control:** Use the Volume Up/Down buttons.
- **Channel Selection:** Use the Channel Up/Down buttons or number pad.
- **Input Source:** Press the Source button to switch between HDMI, AV, Tuner, etc.
- **Navigation:** Use the directional pad and OK button to navigate menus.
- **Home:** Press the Home button to return to the Google TV home screen.

5. PICTURE AND SOUND FEATURES

5.1. QLED Technology

The advanced Quantum Dot technology in your CHiQ TV emits light at different wavelengths, creating a wide color gamut that covers 95% of the DCI-P3 standard. The 10-bit panel ensures smoother and richer color reproduction.



An illustration of the QLED display technology, emphasizing vivid and realistic color reproduction.

5.2. Full HD and HDR10

This 32-inch television offers clear Full HD picture quality with vibrant colors. HDR10 technology enhances colors and contrast, providing a realistic viewing experience, ideal for movies and other content.

QLED

Imágenes vívidas, colores realistas



A split image demonstrating the enhanced detail and vibrant colors achieved with HDR10 technology.

5.3. Dolby Audio & DBX-TV

Experience immersive audio with Dolby Audio and DBX-TV technologies. Dolby Audio improves sound quality for clear dialogue and rich effects. DBX-TV optimizes the TV's audio, boosting bass for an engaging sound experience.

Dolby
AUDIO

Sonido envolvente



Image featuring the dbx-tv logo, suggesting superior volume control and audio optimization.



Image featuring the Dolby Audio logo, illustrating an immersive sound experience with vibrant visuals.

6. SMART FEATURES

6.1. Google TV

Your CHiQ TV features Google TV, providing easy access to streaming services like Netflix, YouTube, and Disney+. The intuitive interface helps you discover new content and manage your favorite apps.

Sin marco de metal



The Google TV home screen, showing a variety of streaming applications and content recommendations.

6.2. Google Assistant

Control your Google TV with your voice using the integrated Google Assistant. Simply press the Assistant button on your remote and speak your commands to search for content, get answers, or control smart home devices.

6.3. Chromecast Built-in

With Chromecast built-in, you can effortlessly cast media from your Android, iOS, and Mac devices directly to your TV.

6.4. Parental Controls

Google TV allows for the creation of child profiles, enabling you to manage content access and viewing times. Access to the child section of Google TV requires a Google account or a profile managed with Family Link.

7. CONNECTIVITY

The CHiQ L32QM9G offers versatile connectivity options:

- **HDMI Ports:** Connect external devices such as gaming consoles, Blu-ray players, or set-top boxes. One HDMI port supports ARC (Audio Return Channel).
- **USB Port:** Play media files from USB storage devices.
- **Wi-Fi:** Integrated 2.4/5G dual-band Wi-Fi for internet access and streaming.
- **Bluetooth 5.0:** Connect wireless headphones, soundbars, or other Bluetooth-enabled accessories.
- **LAN Port:** For wired internet connection.
- **Antenna Inputs (ANT 1, ANT 2):** For connecting terrestrial or satellite antennas.
- **Digital Audio Out:** For connecting to external audio systems.
- **Earphone Jack:** For private listening.
- **AV Input:** For connecting older devices with composite video and stereo audio outputs.



Detailed view of the connectivity ports on the rear and side of the CHiQ L32QM9G TV.

8. MAINTENANCE

8.1. Cleaning

- Always unplug the TV before cleaning.
- Use a soft, dry cloth to wipe the screen and cabinet.
- For stubborn marks, lightly dampen the cloth with water or a mild, non-abrasive screen cleaner. Do not spray liquid directly onto the screen.
- Avoid using harsh chemicals, abrasive pads, or solvents.

8.2. Software Updates

Your Google TV may receive automatic software updates. Ensure your TV is connected to the internet to receive these updates, which can improve performance and add new features.

9. TROUBLESHOOTING

If you encounter issues with your TV, refer to the following common solutions:

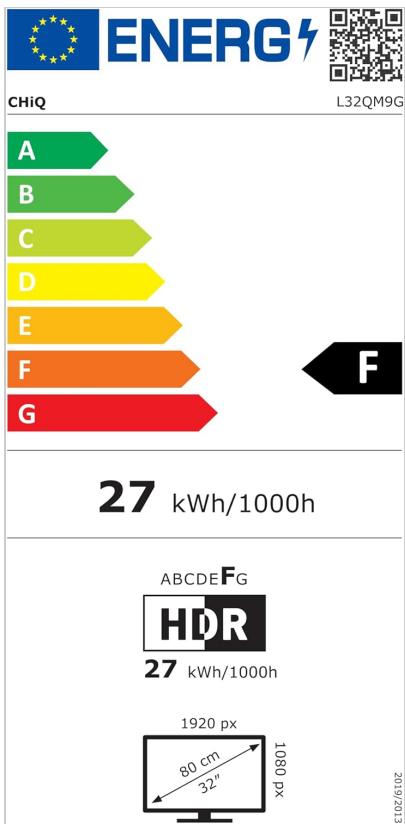
Problem	Possible Solution
No power	Check if the power cord is securely plugged into the TV and the wall outlet. Ensure the power outlet is functional.
No picture/sound from external device	Verify the correct input source is selected. Check HDMI/AV cable connections. Ensure the external device is powered on.
No channels found	Ensure the antenna/cable is properly connected. Perform an automatic channel scan in the TV settings.
Remote control not working	Replace the batteries. Ensure there are no obstructions between the remote and the TV's IR sensor.
Wi-Fi connection issues	Restart your router and the TV. Check Wi-Fi password. Ensure the TV is within range of your Wi-Fi network.
Sound quality issues	Check audio settings (Dolby Audio, DBX-TV modes). Ensure external speakers are properly connected if used.

10. SPECIFICATIONS

Feature	Specification
Model Number	L32QM9G
Screen Size	32 Inches (80 cm)
Display Technology	QLED
Resolution	1080p (Full HD)
Refresh Rate	60 Hz
Aspect Ratio	16:9

Feature	Specification
Operating System	Google Television (Android 11)
Special Features	Chromecast Built-in, Google Assistant, HDR10, Dolby Audio, DBX-TV
Connectivity	HDMI, USB, Wi-Fi (2.4/5G), Bluetooth 5.0
Product Dimensions (LxWxH)	71.8 x 19.96 x 44.85 cm
Weight	3.7 kg
Power Consumption (On-mode)	51.00 watts
Energy Efficiency Rating	F
Manufacturer	Changhong
Country of Origin	China

10.1. Energy Label Information



The EU Energy Label for the CHiQ L32QM9G TV, indicating an 'F' rating and 27 kWh/1000h consumption.

For detailed energy information, please refer to the EPREL database: <https://eprel.ec.europa.eu/qr/2178050>

11. WARRANTY AND SUPPORT

11.1. Warranty Information

CHiQ products typically come with a 2-year warranty. For products sold in Spain, a 3-year warranty is provided. Please refer to your warranty card for specific terms and conditions.

11.2. Customer Support

For technical assistance or service inquiries, please contact CHiQ customer support. Contact details can be found on the official CHiQ website or your warranty documentation.

Manufacturer: Changhong Europe Electric s.r.o.

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