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Energizer EOD1-1003-2KB

Energizer Smart 2K Doorbell & Chime User Manual

Model: EOD1-1003-2KB

Introduction

Thank you for choosing the Energizer Smart 2K Doorbell & Chime. This device is designed to enhance your home security with superior 2K HD video resolution, two-way audio communication, advanced night vision, and flexible storage options. This manual provides detailed instructions for setup, operation, maintenance, and troubleshooting to ensure optimal performance of your smart doorbell system.

What's in the Box

Please verify that all components are present before beginning installation.

- Smart 2K Wired Doorbell Camera
- Wireless Indoor Chime
- Mounting Hardware (Screws, Wall Anchors)
- Flat Mounting Base
- Wedge Mounting Base
- User Manual (this document)

Image: The Energizer Smart 2K Doorbell and Chime, along with its retail packaging, illustrating the doorbell unit, the wireless chime, and key features.

Specifications

Feature	Detail
Model Name	Energizer Smart 2K Wired Video Doorbell Security Camera with Chime
Indoor/Outdoor Usage	Outdoor
Video Capture Resolution	2K HD

Feature	Detail
Connectivity Technology	Wired (Doorbell), Wireless (Chime)
Connectivity Protocol	Wi-Fi (2.4GHz or 5GHz)
Power Source	Corded Electric (Requires existing doorbell wires 16-24V AC 10VA transformer)
Compatible Devices	Smartphone, Tablet (via Energizer Connect App)
Special Features	2-Way Audio, Local Recording (Micro SD up to 128GB, not included), Motion Sensor, Night Vision
Mounting Type	Door Mount (Flat or Wedge)
Color	Black
Product Dimensions	4 x 6 x 3 inches
Item Weight	13.7 ounces

Setup Guide

1. Pre-Installation Checklist

- Ensure you have existing doorbell wiring (16-24V AC 10VA transformer).
- Confirm Wi-Fi coverage (2.4GHz or 5GHz) at your doorbell location.
- Gather necessary tools: screwdriver, drill (if needed), wire strippers.

2. App Download and Account Creation

1. Download the **Energizer Connect App** from the Apple App Store or Google Play Store.
2. Create an account or log in if you already have one.

3. Wiring the Doorbell

The Energizer Smart 2K Doorbell requires existing doorbell wiring for power. It is not battery powered.

1. **IMPORTANT:** Turn off power to your existing doorbell at the circuit breaker before proceeding.
2. Remove your existing doorbell button.
3. Connect the two wires from your existing doorbell to the two screw terminals on the back of the Energizer Smart 2K Doorbell. Ensure a secure connection.

Image: A close-up view demonstrating the connection of two existing doorbell wires to the screw terminals on the back of the Energizer Smart 2K Doorbell.

4. Mounting the Doorbell

Two mounting bases are included: a flat base and a wedge base. The wedge base provides a 20-degree angle for improved motion detection and viewing perspective.

1. Choose the appropriate mounting base (flat or wedge) for your installation.
2. Secure the chosen mounting base to your wall using the provided screws and wall anchors.
3. Attach the wired doorbell camera to the secured mounting base.

Image: Illustration of the two included mounting options: a flat base for direct mounting and a wedge base for angled installation, alongside the doorbell's rear view showing the SD card slot.

5. Power On and App Pairing

1. Restore power to your doorbell at the circuit breaker. The doorbell should power on.
2. Open the Energizer Connect App and follow the on-screen instructions to add your new Smart 2K Doorbell. This typically involves scanning a QR code on the device or entering a pairing code.
3. Connect the doorbell to your home Wi-Fi network (2.4GHz or 5GHz).
4. Plug the wireless indoor chime into a standard wall outlet in a central location within your home. It will automatically pair with the doorbell.
5. In the app, select whether you are using a mechanical chime (if you have one) or the included wireless chime.

Operating Your Doorbell

1. Live Video Viewing

Access real-time video footage from your doorbell anytime, anywhere, through the Energizer Connect App.

- Open the Energizer Connect App.
- Select your doorbell from the device list to view the live feed.
- The 2K HD resolution provides clear and detailed images.

Image: A smartphone displaying the live 2K Quad HD video feed from the Energizer Smart Doorbell, showing a clear view of two individuals at a residential entrance.

2. Two-Way Audio Communication

Communicate directly with visitors at your door using the built-in microphone and speaker.

- While viewing the live feed, tap the microphone icon in the app to speak.

- Your voice will be projected through the doorbell's speaker.
- Listen to responses through your smartphone.

Image: A smartphone screen illustrating the two-way audio function, with example dialogue bubbles indicating communication between the user and a person at the door.

3. Motion Detection Alerts

Receive instant notifications on your smartphone when motion is detected at your doorstep.

- Configure motion detection sensitivity and zones within the Energizer Connect App settings.
- Notifications will alert you to activity, allowing you to view live footage or review recorded events.

4. Night Vision

The doorbell is equipped with advanced night vision technology for clear visibility in low-light conditions or complete darkness.

- Night vision automatically activates when ambient light is insufficient.
- Provides a 135-degree field of view, capturing visitors head to toe from approximately 4 feet away.

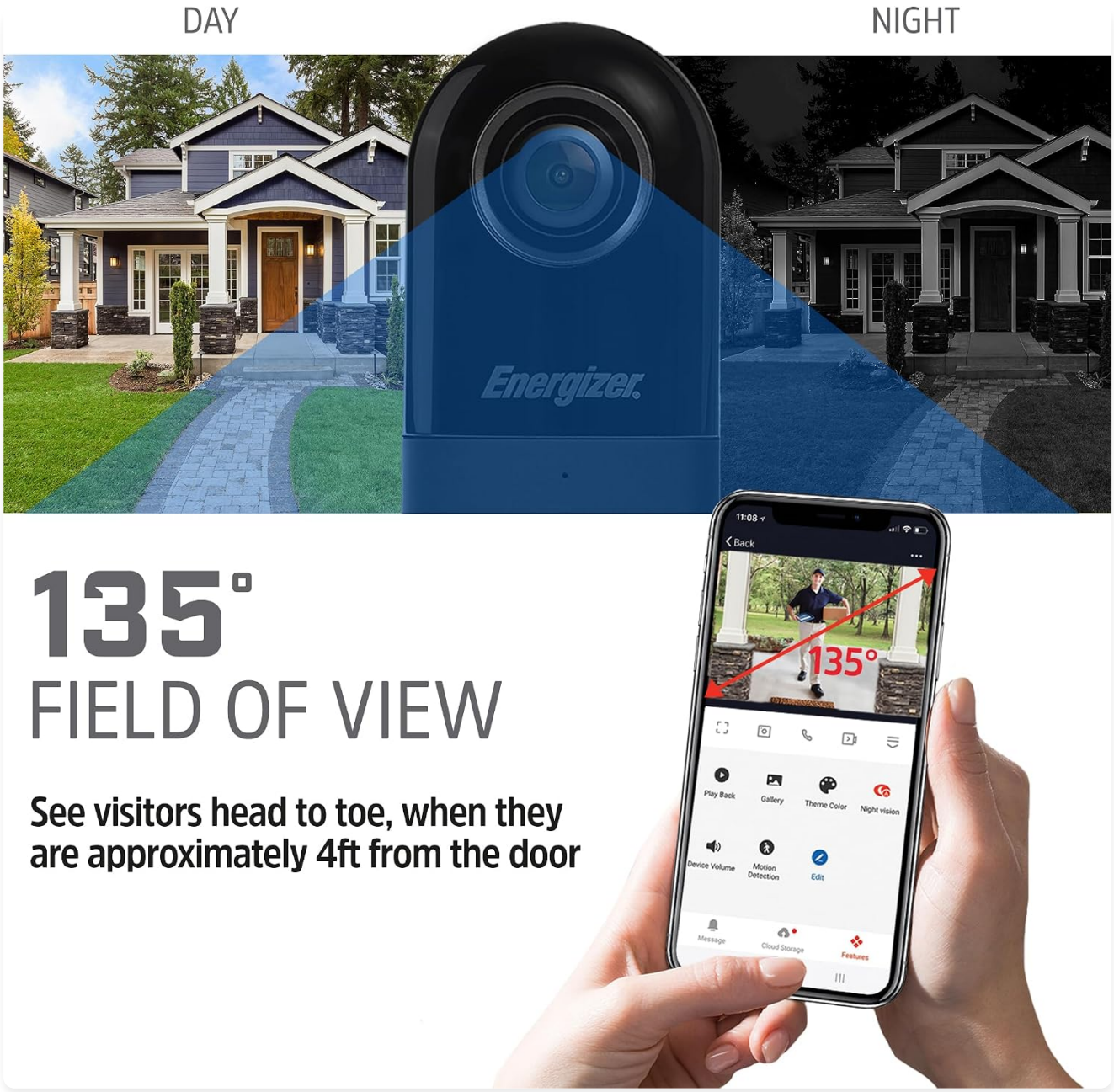

Image: A split image demonstrating the doorbell's 135-degree field of view during both day and night, showing clear visibility in both conditions.

5. Storage Options

Your doorbell supports both cloud storage and local Micro SD card storage.

- **Cloud Storage:** A 30-day free trial is included. Optional subscription plans are available for continued cloud access.
- **Micro SD Card Storage:** Supports up to 128GB Micro SD card (not included). Recordings will be stored locally, and the oldest recordings will be overwritten when the card is full.

6. Wireless Chime Operation

The included wireless chime ensures you hear visitors even if your phone is not nearby.

- The chime plugs into any standard USB power adapter (not included) or USB port.
- Multiple ringtones are available and can be selected via the Energizer Connect App.

Image: The wireless chime unit, demonstrating its USB power capability and the availability of multiple ringtones.

Maintenance

1. Cleaning

- Periodically clean the doorbell camera lens and surrounding area with a soft, damp cloth to ensure clear video quality.
- Do not use harsh chemicals or abrasive cleaners.

2. Firmware Updates

- Ensure your Energizer Connect App is always up to date.
- The app will notify you of any available firmware updates for your doorbell. Follow the in-app instructions to perform updates, which can improve performance and add new features.

Troubleshooting

Problem	Possible Solution
Doorbell not powering on.	Check the circuit breaker to ensure power is restored to the doorbell wiring. Verify that the doorbell wires are securely connected to the terminals. Ensure your transformer meets the 16-24V AC 10VA requirement.
Cannot connect to Wi-Fi.	Ensure your Wi-Fi network is 2.4GHz or 5GHz. Check your Wi-Fi password for accuracy. Move the doorbell closer to your Wi-Fi router if possible, or consider a Wi-Fi extender. Restart your router.
Poor video quality or blurry image.	Clean the camera lens with a soft cloth. Ensure your Wi-Fi signal strength is adequate. Check for any obstructions in front of the camera.
Two-way audio not working.	Check microphone and speaker permissions for the Energizer Connect App on your smartphone. Ensure your phone's volume is up. Verify the doorbell's microphone and speaker are not obstructed.
Motion detection not triggering or too sensitive.	Adjust motion detection sensitivity and set activity zones within the Energizer Connect App settings. Ensure there are no objects constantly moving in the detection zone (e.g., tree branches).
Wireless chime not ringing.	Ensure the chime is properly plugged into a working USB power source. Verify that the chime is paired with the doorbell (it should pair automatically upon doorbell setup). Check chime settings in the Energizer Connect App.

Warranty and Support

Warranty Information

The Energizer Smart 2K Doorbell & Chime comes with a**1-Year Limited Warranty** from the date of purchase. This warranty covers defects in materials and workmanship under normal use. Please retain your proof of purchase for warranty claims.

Customer Support

For further assistance, technical support, or warranty inquiries, please refer to the following resources:

- **Energizer Connect App:** Access FAQs, troubleshooting guides, and direct support options within the app.

- **Online User Manual:** A digital version of this manual and additional resources may be available at the official Energizer Connect website or via this direct link: Energizer Smart 2K Doorbell User Manual (PDF).
- **Manufacturer Contact:** Refer to the Energizer Connect website for contact information for customer service.

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