

Beats MX723LL/A

Beats Powerbeats Pro 2 Wireless Bluetooth Earbuds User Manual

Model: MX723LL/A

INTRODUCTION

The Beats Powerbeats Pro 2 are advanced wireless Bluetooth earbuds designed for active lifestyles. Featuring secure-fit earhooks, Active Noise Cancelling (ANC), Transparency mode, and integrated Heart Rate Monitoring, these earbuds provide a premium audio experience with exceptional comfort and durability. They offer up to 45 hours of battery life with the charging case and are compatible with both Apple and Android devices.



Image: Beats Powerbeats Pro 2 earbuds in Jet Black, shown with their compact charging case. The earbuds feature an over-ear hook design for secure fit.



Powerbeats Pro 2 Features



Ultimate secure-fit earhooks



Heart Rate Monitoring for Workouts[◊]



Active Noise Cancelling & Transparency Mode[◊]



Sweat and water resistance[◊]



Apple & Android Compatibility



Up to 45 hours of battery life with wireless charging case[◊]

Legal Disclaimers: This is a summary of the main product features. See below to learn more.

Image: A graphic summarizing key features of the Powerbeats Pro 2, including secure-fit earhooks, Heart Rate Monitoring, Active Noise Cancelling & Transparency Mode, sweat and water resistance, Apple & Android compatibility, and up to 45 hours of battery life with the wireless charging case.

WHAT'S IN THE BOX

Verify that all components are present in the packaging:

- Powerbeats Pro 2 earbuds
- Wireless Charging Case
- Eartips (multiple sizes)
- Quick Start Guide
- Warranty Card
- *Note: USB-C to USB-C charging cable is not included.*

SETUP

1. Initial Charging

Before first use, place both Powerbeats Pro 2 earbuds into the charging case. Connect the charging case to a power source using a USB-C cable (not included). The LED indicator on the case will show charging status. Ensure the earbuds and case are fully charged for optimal performance.

Up to 45 hours of Battery Life with Wireless Charging Case.[◊]



Image: The Powerbeats Pro 2 earbuds resting inside their open charging case, indicating readiness for charging or use. The case is designed for wireless Qi charging.

2. Pairing Your Earbuds

For Apple Devices (iOS)

1. Ensure Bluetooth is enabled on your iOS device.
2. Open the charging case with the Powerbeats Pro 2 earbuds inside, and hold it near your unlocked iOS device.
3. A setup animation will appear on your device. Follow the on-screen instructions to connect.

4. Once paired, the Powerbeats Pro 2 will automatically switch between your iCloud-connected devices.

For Android Devices

1. Download the Beats app from the Google Play Store.
2. Enable Bluetooth on your Android device.
3. Open the charging case with the Powerbeats Pro 2 earbuds inside.
4. Open the Beats app and follow the on-screen instructions for one-touch pairing.
5. The app also provides access to Heart Rate Monitoring, customizable controls, battery status widgets, and "Locate My Beats" functionality.

3. Achieving the Perfect Fit

A proper fit is crucial for optimal sound quality, noise cancellation, and heart rate monitoring accuracy. The Powerbeats Pro 2 come with five ear tip sizes (XS, S, M, L, XL) to ensure a personalized fit.

1. **Find your ear tip size:** Experiment with different ear tip sizes. The medium size is pre-installed. Try one size up or down to find the best seal.
2. **Secure the earhook:** Place the earbud in your ear and rotate the earhook toward the back of your ear until it feels secure and comfortable. The earhook is reinforced with a nickel titanium alloy for flexibility and grip.
3. **Take the Fit Test:** For iOS users, use the Ear Tip Fit Test available in Bluetooth settings. For Android users, use the Beats app to perform the fit test. This will help confirm you have the best seal for sound and ANC performance.

Great fit means great sound.



Step 01

Find your ear tip size
(try one size up for a
better seal)



Step 02

Secure the earhook
and rotate it toward
the back of your ear

Step 03

Take the Fit Test on
iOS or the Beats app
for Android

Check out our video [Great Sound Starts With Proper Fit](#)

Image: A visual guide demonstrating how to achieve a great fit with the Powerbeats Pro 2. It shows selecting the correct ear tip size (XS-XL), securing the earhook, and using the fit test on iOS or the Beats app for Android.

Ultimate Secure-Fit Earhooks.



Image: A person wearing the Powerbeats Pro 2 earbuds, demonstrating the secure and comfortable fit provided by the earhooks during physical activity.

OPERATING YOUR POWERBEATS PRO 2

Controls

The Powerbeats Pro 2 feature on-ear buttons, tactile volume rockers, and voice-activated controls for easy management of your audio and calls without interrupting your activity.

- **On-ear buttons:** Control playback (play/pause), track skipping, and call management.
- **Volume rockers:** Adjust volume directly on the earbuds.
- **Voice-activated controls:** Activate Siri (for Apple devices) or other voice assistants for hands-free operation.

Active Noise Cancelling (ANC) & Transparency Mode

The Powerbeats Pro 2 offer advanced noise control features:

- **Active Noise Cancelling (ANC):** Blocks out external noise for an immersive listening experience, ideal for focused workouts or quiet environments.
- **Transparency Mode:** Allows you to hear your surroundings while still enjoying your audio, enhancing awareness in busy environments or during conversations.

Switching between modes can typically be done via the on-ear controls or through the connected device's settings (iOS) or the Beats app (Android).

ANC, Transparency Mode, Adaptive EQ, and Spatial Audio.◊



Image: A close-up of a Powerbeats Pro 2 earbud, visually representing the Active Noise Cancelling, Transparency Mode, Adaptive EQ, and Personalized Spatial Audio features through abstract sound wave graphics.

Personalized Spatial Audio with Dynamic Head Tracking

Experience immersive sound with clear highs, rich mid-range tones, and powerful bass. Spatial Audio with dynamic head tracking delivers a theater-like experience, making sound feel like it's coming from all around you, adapting as you move your head.

Heart Rate Monitoring

Integrated Heart Rate Monitoring sensors pulse over 100 times per second to measure your pulse in real-time.

This feature is particularly useful for tracking workout intensity and can be accessed via compatible fitness apps or the Beats app on Android.

Heart Rate Monitoring for Workouts.◊



Image: A close-up of the Powerbeats Pro 2 earbud showing the green light of the heart rate monitoring sensor, indicating active measurement.

Call Management

Take calls and FaceTime with exceptional clarity. Each earbud features advanced microphones updated to ensure superior call quality, even in noisy environments. Utilize hands-free Siri for calls on Apple devices.

BATTERY LIFE & CHARGING

The Powerbeats Pro 2 deliver extended listening time, powered by the Apple H2 chip for efficiency.

- **Total Battery Life:** Up to 45 hours of listening time with the charging case.
- **Earbud Playback:** Up to 10 hours of continuous playback on a single charge.

- **Fast Fuel Charging:** A 5-minute charge provides up to 1.5 hours of playback when the battery is low.
- **Wireless Charging Case:** The charging case supports wireless Qi charging, offering convenience and portability. It is 33% smaller than its predecessor.

To check battery status, open the case near your Apple device or use the Beats app on Android.

MAINTENANCE

Sweat and Water Resistance

The Powerbeats Pro 2 are sweat and water resistant with an IPX4 rating, making them suitable for training in various conditions, including rain and intense workouts. This rating indicates protection against splashing water from any direction.

**Sweat and Water Resistant with
an IPX4 Rating.◊**



Image: A person engaged in exercise, wearing the Powerbeats Pro 2 earbuds, highlighting their sweat and water-resistant design (IPX4 rating).

Cleaning

To maintain performance and hygiene:

- Wipe earbuds and charging case with a soft, lint-free cloth.
- For ear tips, remove them from the earbuds and rinse with water. Allow them to dry completely before reattaching.
- Avoid using abrasive materials or harsh chemicals.

TROUBLESHOOTING

Issue	Possible Cause / Solution
Earbuds not pairing	Ensure Bluetooth is on. Place earbuds in case, open lid, and try pairing again. For Android, ensure Beats app is installed and open.
Poor sound quality / Lack of bass	Check ear tip fit. Use the Ear Tip Fit Test (iOS) or Beats app (Android) to ensure a proper seal. Try different ear tip sizes.
Earbuds falling out	Adjust earhook position. Ensure ear tip size provides a snug fit.
Heart Rate Monitor inaccurate	Ensure earbuds are securely seated in your ear with a good seal. Clean the sensor area on the earbud.
Charging issues	Ensure charging cable (if used) is functional and properly connected. Verify wireless charging pad is active and earbuds/case are correctly placed. Clean charging contacts.
ANC not effective	Ensure ear tips provide a complete seal. Verify ANC is enabled.

SPECIFICATIONS

Feature	Detail
Model Name	Powerbeats Pro 2
Model Number	MX723LL/A
Connectivity	Wireless (Bluetooth Class 1, Wi-Fi)

Feature	Detail
Noise Control	Active Noise Cancellation, Sound Isolation
Battery Life (Earbuds)	Up to 10 hours continuous playback
Battery Life (with Case)	Up to 45 hours total listening time
Fast Fuel Charging	5-minute charge provides up to 1.5 hours playback
Water Resistance	IPX4 (Sweat and Water Resistant)
Heart Rate Monitor	Integrated sensors, pulses over 100 times/second
Chip	Apple H2 chip
Earbud Weight	8.7 g
Case Weight	69 g
Total Weight	77.7 g
Material	Nickel Titanium Alloy (earhook)
Compatible Devices	Cellphones, Tablets, Laptops, Desktops, Smart Watch
Control Type	Volume Control, App Control, Button Control, Siri, Touch Control, Voice Control
Product Dimensions	3.75 x 3.75 x 2.5 inches (packaging)
Earbud Dimensions (H x L x W)	4.5 cm x 4.1 cm x 2.4 cm
Case Dimensions (H x L x W)	7.5 cm x 6.6 cm x 3.4 cm
UPC	195949590849
Release Date	February 11, 2025

WARRANTY AND SUPPORT

Beats Powerbeats Pro 2 come with a standard manufacturer's warranty. For detailed warranty information, please refer to the Warranty Card included in your product packaging or visit the official Beats support website. For technical support, troubleshooting assistance, or to inquire about repairs, please visit the [Beats Support Page](#) or contact their customer service directly. Additional support resources, including FAQs and software updates, may be available through the Beats app (for Android) or Apple Support (for iOS users).

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