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VOCA V340

VOCA V340 4G Flip Phone User Manual

Model: V340

1. Introduction

Thank you for choosing the VOCA V340 4G Flip Phone. This phone is designed with ease of use in mind, featuring large buttons, a clear display, and essential functions for reliable communication. Please read this manual carefully to understand how to operate your new phone and ensure its longevity.

2. Package Contents

Please check the box for the following items:

- VOCA V340 4G Flip Phone
- Charging Cradle
- USB Type-C Cable
- Battery (pre-installed or separate)
- User Manual (this document)



Image: The VOCA V340 4G Flip Phone in red, displayed alongside icons representing its key features: 4G LTE connectivity, loud speaker, SOS emergency button, FM radio, camera, and flashlight.

3. Product Overview

The VOCA V340 is a lightweight and compact flip phone designed for simplicity and reliability. It features a durable construction and an intuitive interface.



Image: Two views of the red VOCA V340 flip phone, one closed and one open, showcasing its compact design and large keypad.

Key Features:

- **4G LTE Connectivity:** Ensures clear calls and reliable network access.
- **Large Buttons:** Easy to see and press for comfortable dialing.
- **High Volume:** Amplified sound for users with hearing difficulties.
- **SOS Emergency Button:** Quickly contacts designated emergency contacts.
- **Charging Cradle:** Simplifies charging by eliminating the need to plug in cables.
- **Photo Contacts:** Assign photos to contacts for easy identification.
- **Low Battery SMS Notification:** Automatically alerts emergency contacts when the battery is low.
- **Eye Protection Mode:** Adjusts screen settings for reduced eye strain.



Image: An open black VOCA V340 flip phone highlighting its side features: 3.5mm earphone jack, volume boost/FM radio button, and torch. Below, a size comparison shows the V340 (18mm) is slimmer than another brand's phone (24mm).

4. Setup

4.1. Installing the SIM Card and Battery

1. **Open the Phone:** Gently open the back cover of the phone.
2. **Insert SIM Card:** Locate the SIM card slot. The VOCA V340 uses a Nano SIM card. Carefully insert your SIM card into the slot with the gold contacts facing down, ensuring it clicks into place.
3. **Insert Battery:** Place the battery into its compartment, aligning the gold contacts with the phone's terminals.
4. **Close Cover:** Replace the back cover until it snaps securely.

4.2. Charging the Phone

Before first use, fully charge the phone.

1. **Connect Charger:** Plug the USB Type-C cable into the charging cradle and then into a power adapter (not included) or a USB port.
2. **Place Phone:** Place the phone into the charging cradle. Ensure the phone is correctly seated and the charging indicator light (if available) illuminates.
3. **Full Charge:** Allow the phone to charge until the battery icon indicates a full charge.

5. Operating Instructions

5.1. Power On/Off

- **Power On:** Press and hold the Power/End Call button (**red button**) until the screen lights up.
- **Power Off:** Press and hold the Power/End Call button until the power off options appear, then select 'Power Off'.

5.2. Making and Receiving Calls

- **Dialing:** Enter the phone number using the keypad and press the Call button (**green button**).
- **Answering:** When the phone rings, open the flip or press the Call button.
- **Ending Call:** Press the Power/End Call button.

5.3. SOS Emergency Call

The SOS button on the back of the phone allows for quick emergency contact.

- **Setup:** Ensure emergency contacts are set up in the phone's settings. Refer to the phone's menu for 'SOS Settings'.
- **Activation:** Press and hold the **SOS button** on the back of the phone for a few seconds. The phone will automatically call and send SMS messages to your designated emergency contacts.

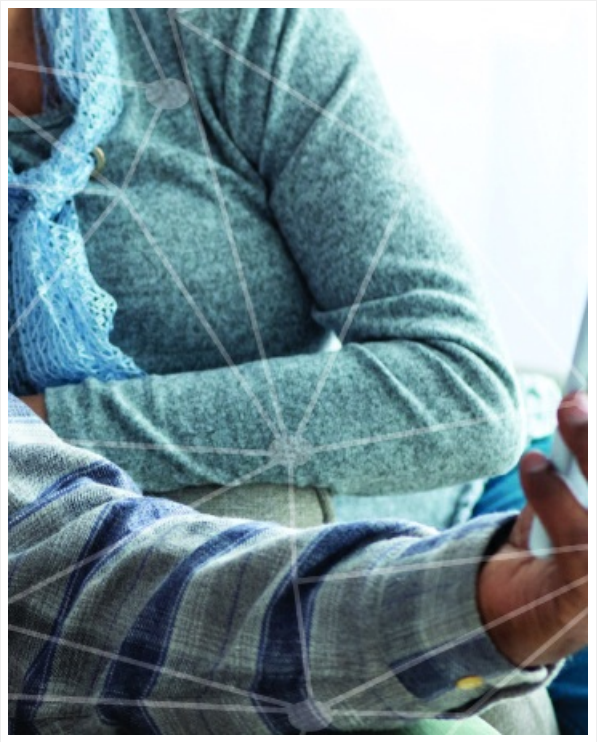


Image: A black VOCA V340 flip phone with an arrow pointing to the SOS button on the back, emphasizing its emergency call function.

5.4. Low Battery Notification

When the battery level drops below 15%, the phone can automatically send an SMS alert to up to 3 emergency contacts.

- **Setup:** Configure this feature in the phone's settings under 'Battery Notifications'.



Image: A hand holding a black VOCA flip phone, illustrating the 'Low Battery Notification' feature. An icon shows 15% low battery, leading to an SMS icon, which then branches to three contact icons, indicating automatic SMS alerts to emergency contacts.

5.5. Eye Protection Mode

This mode helps protect your eyes by changing the font color to green and lowering the screen brightness.

- **Activation:** Access this feature through the phone's display settings.



Image: A hand holding an open black VOCA flip phone, with the screen displaying text in green and lower brightness, illustrating the 'Eye Protection Mode'.

6. Maintenance

- **Cleaning:** Use a soft, dry cloth to clean the phone's surface. Avoid liquid cleaners.
- **Storage:** Store the phone in a cool, dry place away from direct sunlight and extreme temperatures.
- **Battery Care:** Do not expose the battery to high temperatures or puncture it. If the phone will not be used for an extended period, charge it periodically to maintain battery health.
- **Water Resistance:** This phone is **not waterproof**. Avoid exposure to water or high humidity.

7. Troubleshooting

Problem	Possible Cause	Solution
Phone does not power on	Low battery; Battery not inserted correctly	Charge the phone; Reinsert the battery

Problem	Possible Cause	Solution
Cannot make/receive calls	No SIM card; SIM card not inserted correctly; No network signal	Insert SIM card; Reinsert SIM card; Move to an area with better signal
Poor call quality	Weak network signal; Obstructions	Move to an open area; Use the volume boost feature
Phone not charging	Charging cable/cradle not connected; Faulty cable/cradle	Ensure connections are secure; Try a different USB cable or power source
SOS button not working	Emergency contacts not set up	Set up emergency contacts in SOS settings

8. Specifications



Image: A hand holding a black VOCA flip phone, with icons indicating its weight of 90g and a battery capacity of 1000mAh.

Feature	Detail
Brand	VOCA
Model Name	V340
Operating System	VOCA OS
Cellular Technology	4G LTE

Feature	Detail
Wireless Carrier	All carriers
Form Factor	Flip Phone
Display Type	LCD
Display Resolution	240 x 320 Pixels
RAM	48 MB
CPU Speed	1 GHz
SIM Card Slots	Single SIM
SIM Card Size	Nano
Input Connector	USB Type C
Headphone Jack	3.5 mm
Battery Capacity	1500 mAh
Talk Time	Up to 10 Hours
Water Resistance	Not waterproof
GPS Functionality	No
Country of Origin	China
UPC	840833105073

9. Warranty Information

The VOCA V340 4G Flip Phone comes with a standard manufacturer's warranty. Please refer to the warranty card included in your product packaging for specific terms, conditions, and duration of coverage. Keep your proof of purchase for warranty claims.

10. Support

If you encounter any issues or have questions not covered in this manual, please contact VOCA customer support. Contact details can typically be found on the VOCA website or on the packaging of your product.

- **Online Support:** Visit the official VOCA website for FAQs and support resources.
- **Email Support:** Refer to your product documentation for the customer service email address.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

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