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› ENEGON 27000mAh 22.5W Power Bank User Manual

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Model: 27000mAh 22.5W Power Bank

1. PRODUCT OVERVIEW

The ENEGON 27000mAh 22.5W Power Bank is a portable charging solution designed to provide reliable power for your mobile devices. It features high capacity, fast charging capabilities, and multiple output ports.



Image 1.1: ENEGON 27000mAh 22.5W Power Bank. This image shows the power bank's compact design, highlighting its various ports and the integrated LCD screen for battery status.

Key Features:

- **High Capacity:** 27000mAh battery can charge most smartphones 5-6 times, suitable for travel and daily use.
- **22.5W PD Fast Charging:** USB-C Power Delivery technology charges most smartphones to 50% in approximately 30 minutes.
- **Multi-Device Charging:** Equipped with two 22.5W USB-A ports and one 22.5W USB-C port, allowing simultaneous charging of up to three devices.
- **Smart Protection:** Integrated smart chip protects against overcharge, overvoltage, overcurrent, and short circuit, ensuring device safety and extending battery life.
- **Wide Compatibility & LCD Display:** Compatible with smartphones, tablets, Bluetooth headphones, smartwatches, and more. The LCD screen accurately displays the current battery level and charging/discharging status.

2. SAFETY INFORMATION

Please read all safety instructions before using this product. Failure to follow these instructions may result in electric shock, fire, or injury.

- Do not expose the power bank to extreme temperatures (above 60°C/140°F or below 0°C/32°F).
- Do not disassemble, modify, or repair the device.
- Avoid dropping, hitting, or subjecting the power bank to strong impacts.
- Keep away from water, moisture, and flammable materials.

- Do not use if the power bank is damaged, swollen, or leaking.
- Keep out of reach of children.
- Dispose of the power bank responsibly according to local regulations.

3. SETUP

Before first use, it is recommended to fully charge the ENEGON Power Bank.

1. Connect the provided USB-C cable to the USB-C port on the power bank.
2. Connect the other end of the USB-C cable to a compatible USB wall charger (not included).
3. The LCD display will show the charging status and battery percentage. Charge until the display shows 100%.

4. OPERATING INSTRUCTIONS

4.1. Charging the Power Bank

To recharge your ENEGON Power Bank:

- Use a USB-C cable to connect the power bank's USB-C port to a power source (e.g., wall adapter, computer USB port).
- The LCD screen will indicate the charging progress.

4.2. Charging Your Devices

The ENEGON Power Bank can charge up to three devices simultaneously.

1. Connect your device's charging cable to one of the available output ports on the power bank (USB-A or USB-C).
2. Connect the other end of the cable to your device.
3. The power bank will automatically begin charging your device. The LCD display will show the remaining battery level.
4. Disconnect your device once it is fully charged or when you wish to stop charging.

Note: For optimal fast charging, use a compatible fast-charging cable and ensure your device supports PD 3.0 or QC 4.0.

5. MAINTENANCE

- Clean the power bank with a dry, soft cloth. Do not use abrasive cleaners or solvents.
- Store the power bank in a cool, dry place away from direct sunlight and extreme temperatures.
- If not used for extended periods, charge the power bank at least once every three months to maintain battery health.

6. TROUBLESHOOTING

Problem	Possible Cause	Solution
Power bank not charging	Cable is faulty; wall adapter is not working; power bank is fully charged.	Try a different USB-C cable and wall adapter. Check the LCD display for battery level.

Problem	Possible Cause	Solution
Device not charging from power bank	Power bank is depleted; cable is faulty; device is incompatible; power bank is in protection mode.	Recharge the power bank. Try a different charging cable. Ensure your device is compatible. Disconnect and reconnect the device.
Slow charging	Cable is not fast-charging compatible; device does not support fast charging; multiple devices are charging simultaneously.	Use a high-quality, fast-charging cable. Ensure your device supports PD/QC. Charging multiple devices may reduce individual charging speeds.

7. SPECIFICATIONS

Model	27000mAh 22.5W Power Bank
Battery Capacity	27000mAh
Battery Cell Composition	Lithium Polymer
Input (USB-C)	22.5W Max (PD 3.0)
Output (USB-C)	22.5W Max (PD 3.0, QC 4.0)
Output (USB-A x2)	22.5W Max (QC 4.0)
Total Output Ports	3 (2x USB-A, 1x USB-C)
Dimensions	14.3 x 6.85 x 2.85 cm (5.63 x 2.7 x 1.12 inches)
Weight	410 Grams (0.9 lbs)
Compatible Devices	Smartphones, Tablets, Bluetooth Headphones, Smartwatches

8. WARRANTY AND SUPPORT

This ENEGON Power Bank comes with a **1-year warranty** from the date of purchase.

For warranty claims or technical support, please contact ENEGON customer service through the retailer where the product was purchased or visit the official ENEGON website for contact information.

Please retain your proof of purchase for warranty service.

