TORDER MBMA-SM001

TORDER MBMA-SM001 Steam Mop Instruction Manual

Model: MBMA-SM001

1. Important Safety Instructions

Please read all instructions carefully before using this appliance. Failure to follow these instructions may result in electric shock, fire, or serious injury.

- Always ensure the appliance is unplugged from the power outlet before filling with water, cleaning, or performing any maintenance.
- Do not leave the steam mop unattended while it is plugged in or operating.
- Keep the appliance out of reach of children and pets.
- Use only clean tap water in the water tank. Do not add cleaning solutions, perfumes, or other chemicals, as this may damage the appliance and void the warranty.
- Do not direct steam at people, animals, or electrical appliances. Steam is hot and can cause burns.
- Use the appliance only on sealed hard floor surfaces. Do not use on unsealed wood, laminate, or other surfaces that are sensitive to heat and moisture.
- Regularly inspect the power cord for damage. Do not operate the appliance if the cord is damaged.
- Always ensure the mop pads are securely attached before operation.
- If the appliance is not functioning correctly, or if it has been dropped or damaged, contact customer support.

2. Package Contents

Verify that all items listed below are included in your package. If any items are missing or damaged, please contact customer support.

- TORDER MBMA-SM001 Steam Mop Unit
- Detachable Water Tank
- Mop Head Assembly
- Washable Mop Pads (4 included)
- Handle Assembly

- Power Cord
- Accessory Kit (13 pieces, including bending nozzle, hanging hot press brush head, steam window scraper, steam scraper, round head brush, gap brush, etc.)
- User Manual

3. Product Overview

Familiarize yourself with the components of your TORDER Steam Mop.



Figure 3.1: TORDER Steam Mop in operation, demonstrating its deep cleaning capability on hard floors.



Figure 3.2: Close-up of the steam mop head, highlighting the powerful steam and rotating scrubbing pads for effective cleaning.



Figure 3.3: Various accessories for converting the steam mop into a handheld steam cleaner, suitable for different cleaning tasks.



Figure 3.4: Detailed view of the control panel with multi-level adjustment, rotatable wire hook, detachable water tank, and replaceable handle.

Key Components:

- **Main Unit:** Houses the heating element, motor, and control panel.
- **Water Tank:** Detachable 550ml capacity for easy refilling.
- **Mop Head:** Features two rotating pads for scrubbing action.
- **Handle:** Ergonomically designed for comfortable use, with a rotatable wire hook for cord management.
- **Control Panel:** Buttons for steam selection and motor start/stop.
- **Mop Pads:** Washable, tight-looped pads designed for various floor types.
- **Accessories:** A range of attachments for versatile cleaning tasks, including a bending nozzle, hanging hot press brush head, steam window scraper, steam scraper, round head brush, and gap brush.

4. Setup and Assembly

Follow these steps to assemble and prepare your steam mop for first use.

1. **Attach the Handle:** Insert the handle assembly into the main unit until it clicks securely into place.
2. **Attach Mop Pads:** Secure the washable mop pads to the bottom of the mop head. Ensure they are centered and firmly attached.
3. **Fill the Water Tank:**
    - Remove the detachable water tank from the main unit.
    - Open the water tank cap and fill the tank with clean tap water up to the MAX fill line. Do not overfill.
    - Close the cap securely and reinsert the water tank into the main unit until it locks.
4. **Connect Power:** Plug the power cord into a grounded electrical outlet.

5. Operating Instructions

This section details how to use your TORDER Steam Mop for effective cleaning.

5.1 Initial Heat-Up

1. After plugging in the power supply, press the steam switch.
2. The product will begin to heat up, indicated by the red light of the heating indicator flashing.
3. Once heating is complete (approximately 15-18 seconds), the red light of the heating indicator will remain steadily on. The mop is now ready for use.

5.2 Steam Selection

The steam mop offers three steam levels suitable for different floor types:

- Press the steam selection key once for **First Gear Steam** (green indicator light).
- Press twice for **Second Gear Steam** (blue indicator light), recommended for ceramic tiles.
- Press three times for **Third Gear Steam** (red indicator light), recommended for wooden floors and marbles.
- Press four times to turn off the steam function. The steam settings cycle in sequence.

5.3 Motor Operation (Scrubbing Function)

The mop features rotating pads for scrubbing action (30-150 rpm/min).

- Press the motor start/stop switch once to activate the rotating pads.
- Press the switch again to turn off the motor. The motor function cycles in sequence.

5.4 Using as a Handheld Steam Cleaner

To use the appliance as a handheld steam cleaner, detach the main unit from the mop head and attach the desired accessory from the 13-in-1 kit. Follow the same steam selection and motor operation procedures as above, if applicable to the accessory.

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Video 5.1: Demonstration of the TORDER Steam Mop's features, including steam generation, scrubbing action, and versatility for various surfaces.

5.5 General Operation Tips

- Move the mop slowly and steadily over the floor surface to allow the steam and scrubbing pads to work effectively.
- For stubborn stains, hold the mop over the area for a few seconds to allow the steam to penetrate before scrubbing.
- The self-propelled design requires minimal effort to push the mop forward.
- Each water tank refill provides approximately 20 minutes of continuous steaming.

6. Maintenance and Care

Proper maintenance ensures the longevity and optimal performance of your steam mop.

- **Empty Water Tank:** After each use, unplug the appliance and allow it to cool. Empty any remaining water from the tank.
- **Clean Mop Pads:** The washable mop pads can be machine washed with similar colors. Do not use bleach or fabric softeners. Air dry or tumble dry on low.
- **Clean Exterior:** Wipe the exterior of the steam mop with a damp cloth. Do not use abrasive cleaners.
- **Storage:** Store the steam mop in a cool, dry place. Use the rotatable wire hook for neat cord storage.
- **Descaling (Optional):** If you live in an area with hard water, periodic descaling may be necessary. Consult customer support for recommended descaling procedures.

7. Troubleshooting

Refer to this section for common issues and their solutions.

Problem	Possible Cause	Solution
No steam or insufficient steam.	Water tank is empty or low. Appliance not heated up. Steam switch not pressed.	Refill the water tank. Wait for the red heating indicator light to become steady. Press the steam switch to select a steam level.
Heating indicator light and steam indicator light flash 6 times.	Water shortage protection activated.	This indicates the water tank is low or empty. Refill the water tank. The heater and water pump will turn off automatically.
Mop pads not rotating.	Motor start/stop switch not pressed.	Press the motor start/stop switch to activate the rotating pads.
Appliance not turning on.	Not plugged in correctly. Power outlet issue.	Ensure the power cord is securely plugged into a working outlet. Test the outlet with another appliance.
Steam function and motor function turn off simultaneously.	Steam button held for 3 seconds.	This is a safety feature. Release the steam button and restart the functions as needed.

8. Specifications

Feature	Detail
Brand	TORDER
Model Name	MBMA-SM001
Color	White

Feature	Detail
Capacity	550 Milliliters
Special Features	Electric mop, Steam mop
Item Weight	4.2 kg
Power Source	Corded Electric
Surface Recommendation	Sealed Hard Floors
Heat-Up Time	Approximately 15-18 seconds
Mop Pad Rotation Speed	30-150 rpm/min

9. Warranty and Customer Support

For warranty information, technical support, or to inquire about replacement parts and accessories, please contact TORDER customer service through your retailer or the official TORDER website. Please have your model number (MBMA-SM001) and purchase date available when contacting support.

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