SSK 07e396a8-8848-48b5-bb8d-6f144ef76bab

SSK External Solid State Drive User Manual

Model: 07e396a8-8848-48b5-bb8d-6f144ef76bab

INTRODUCTION

Thank you for choosing the SSK External Solid State Drive. This manual provides essential information for the proper setup, operation, and maintenance of your device. Please read this manual thoroughly before using the product to ensure optimal performance and longevity.

Image: Top view of the SSK External Solid State Drive, showcasing its compact design.

PACKAGE CONTENTS

Please verify that all items listed below are included in your package:

- SSK External Solid State Drive
- USB Type-A to Type-C Cable

SETUP

Follow these steps to set up your SSK External Solid State Drive:

1. **Connect the Cable:** Take the included USB Type-A to Type-C cable. One end is USB Type-C, and the other is USB Type-A.

2. **Connect to Drive:** Insert the USB Type-C end of the cable into the Type-C port on the SSK External Solid State Drive.

3. **Connect to Device:** Insert the other end of the cable (USB Type-A or Type-C, depending on your device's available port) into your computer, smartphone, tablet, or gaming console. The drive supports both USB Type-A and Type-C connections.

4. **Device Recognition:** Your operating system should automatically detect the SSK External Solid State Drive. It may appear as a new drive letter (e.g., E:, F:) on Windows, or as a mounted volume on macOS/Linux. For smartphones and tablets, it will typically appear in the file manager application.

5. **Initial Formatting (Optional):** The drive comes pre-formatted for general use. If you need to reformat the drive for a specific file system (e.g., NTFS for Windows, HFS+ for macOS, exFAT for cross-platform compatibility), please refer to your operating system's disk management tools. **Warning: Formatting the drive will erase all data on it.**

Expand your phone's capacity plug and play

📱 **+** 📦 SSK **=Enough Capacity**

Take photoes/videos as you please, no worrying about running out of memory.

Image: The SSK External SSD highlighting its 2-in-1 USB Type-C and Type-A cable, demonstrating wide compatibility with various devices and operating systems including Windows, Mac OS, iOS, Linux, and Android.

Image: The SSK External SSD connected to both a laptop and a smartphone, illustrating its versatile connectivity and high-speed data transfer capabilities.

OPERATING INSTRUCTIONS

Data Transfer

Once connected, you can transfer files to and from the SSK External Solid State Drive just like any other external storage device. Drag and drop files, or use copy/paste functions within your operating system's file explorer.

- **High-Speed Transfer:** The drive supports USB 3.2 Gen2, offering transfer speeds up to 550MB/s. Ensure your host device also supports USB 3.2 Gen2 for optimal performance.
- **Expanding Device Capacity:** Use the SSD to store large files such as photos, videos, and documents, freeing up space on your primary device.

Image: The SSK External SSD connected to a smartphone, demonstrating its ability to expand the phone's storage capacity for photos and videos.

Safe Removal

Always safely eject the SSK External Solid State Drive before disconnecting it from your device to prevent data corruption. This can typically be done through the "Safely Remove Hardware" icon on Windows, by dragging the drive icon to the Trash on macOS, or by unmounting the drive in Linux/Android settings.

MAINTENANCE

To ensure the longevity and optimal performance of your SSK External Solid State Drive, please observe the following maintenance guidelines:

- **Physical Care:** Handle the drive with care. Avoid dropping it or subjecting it to strong impacts.
- **Environmental Conditions:** Keep the drive away from extreme temperatures, direct sunlight, and high humidity.
- **Cleaning:** Use a soft, dry cloth to clean the exterior of the drive. Do not use liquid cleaners or solvents.

- **Data Backup:** Regularly back up important data stored on the SSD to another storage medium to prevent data loss from unforeseen circumstances.

TROUBLESHOOTING

If you encounter issues with your SSK External Solid State Drive, please refer to the following common solutions:

Problem	Possible Solution
Drive not recognized by computer/device.	- Ensure the USB cable is securely connected to both the drive and the device. - Try a different USB port on your device. - Try a different USB cable. - Restart your computer/device. - Check your device's Disk Management (Windows) or Disk Utility (macOS) to see if the drive is detected but uninitialized or unformatted.
Slow data transfer speeds.	- Ensure you are using a USB 3.2 Gen2 compatible port on your device. Older USB 2.0 or 3.0 ports will result in slower speeds. - Close other applications that might be using system resources or performing background transfers. - Ensure your device's drivers are up to date.
Drive disconnects randomly.	- Ensure the cable connection is stable and not loose. - Try connecting the drive directly to a port on your computer, avoiding USB hubs if possible. - Check power management settings on your computer to ensure USB ports are not being powered down.

SPECIFICATIONS

Feature	Detail
Model Number	07e396a8-8848-48b5-bb8d-6f144ef76bab
Brand	SSK
Type	External Solid State Drive (SSD)
Interface	USB 3.2 Gen2 (backward compatible with USB 3.0/2.0)
Connectivity	USB Type-C, USB Type-A (via included cable)

Feature	Detail
Max Transfer Speed	Up to 550 MB/s (Read/Write, actual speed depends on host device and file type)
Digital Storage Capacity	128 GB (as per product data, other capacities may exist)
Compatible Devices	Desktop, Laptop, Mac, Smartphone, Tablet, Gaming Console (e.g., PS4, Xbox)
Operating Systems	Windows, macOS, iOS, Linux, Android
Special Feature	Portable
Included Components	USB Type-A to Type-C cable

Image: Dimensions of the SSK External SSD: approximately 2.66 x 2.65 x 0.39 inches, weighing 27 grams, highlighting its small size and portability.

WARRANTY INFORMATION

SSK products are designed and manufactured to the highest quality standards. This product is covered by a limited warranty from the date of purchase. Please retain your proof of purchase for warranty claims. For detailed warranty terms and conditions, please visit the official SSK website or contact customer support.

CUSTOMER SUPPORT

If you have any questions, require technical assistance, or need further support regarding your SSK External Solid State Drive, please contact our customer support team:

- **Website:** Visit the official SSK website for FAQs, driver downloads, and support resources.
- **Email:** Refer to your product packaging or the official website for customer service email addresses.
- **Online Contact Form:** Many issues can be resolved by submitting a request through our online contact form.

When contacting support, please have your product model number (07e396a8-8848-48b5-bb8d-6f144ef76bab) and purchase information ready.