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› PISEN 30W Dual Port GaN USB C Wall Charger Instruction Manual

PISEN TP-C63

PISEN 30W Dual Port GaN USB C Wall Charger Instruction Manual

Model: TP-C63

1. INTRODUCTION AND OVERVIEW

Thank you for choosing the PISEN 30W Dual Port GaN USB C Wall Charger. This compact and efficient charging block is designed to provide fast and safe charging for a wide range of devices, including smartphones, tablets, and other USB-powered gadgets. Featuring advanced GaN (Gallium Nitride) technology, it offers high power output in a smaller form factor with enhanced thermal management.



Image: PISEN 30W Dual Port GaN USB C Wall Charger, showcasing its compact design and dual ports (USB-C and USB-A).

2. What's INCLUDED

- PISEN 30W USB C Charger (Model: TP-C63)
- Instruction Manual

Note: Charging cables are not included and must be purchased separately.

3. KEY FEATURES

- **Dual Port USB Wall Charger:** Equipped with both a USB-C port and a USB-A port, allowing for simultaneous charging of two devices.
- **Fast Charging Capability:** The USB-C port supports up to 30W power output, enabling rapid charging for compatible devices. The USB-A port supports up to 22.5W.
- **GaN Technology:** Utilizes Gallium Nitride (GaN) technology for a more compact design, higher efficiency, and improved heat dissipation, ensuring cooler and safer operation.
- **Comprehensive Safety Protections:** Built-in safeguards include overcharge protection, overheating protection, short circuit protection, over-current protection, and over-voltage protection.
- **Compact and Portable Design:** Its small size (approximately 1.34 x 1.34 x 2.24 inches, 2.26 oz) makes it an ideal travel companion.
- **Wide Compatibility:** Supports fast charging for a broad range of devices, including iPhone 16/15/14/13 Series, Samsung, Pixel, iPad, AirPods, Apple Watch, and other smartphones.

Efficient Charging with GaN Technology



Image: Diagram illustrating the efficient charging with GaN Technology and various safety protections such as Over-Current, Over-Voltage, Short-Circuit, Overcharge, Temperature, Lightning, Flame Retardant, and Overpower Protection.

4. SETUP AND INSTALLATION

1. Unpack the PISEN 30W Dual Port GaN USB C Wall Charger from its packaging.
2. Ensure the charger is free from any visible damage.
3. Plug the charger into a standard wall outlet (100-240V~ 50/60Hz).

4. Connect your device's charging cable (USB-C to USB-C, USB-A to USB-C/Lightning, etc.) to the appropriate port on the charger.
5. Connect the other end of the charging cable to your device.

Real-Time Protection

Daily Temperature Monitoring
Over 6 Million Times



Image: A PISEN 30W charger plugged into a wall outlet, charging a smartphone and a tablet, illustrating real-time protection during overnight charging.

5. OPERATING INSTRUCTIONS

The PISEN 30W charger is designed for simple plug-and-play operation. It automatically detects the connected device and delivers the optimal charging current.

- **Single Port Charging:**

- When only the USB-C port is used, it can deliver up to 30W of power for fast charging compatible devices.
- When only the USB-A port is used, it can deliver up to 22.5W of power.

- **Dual Port Simultaneous Charging:**

- When both USB-C and USB-A ports are used simultaneously, the power output will be distributed. The USB-C port will provide up to 15W, and the USB-A port will provide up to 15W, for a combined maximum of 30W.
- For optimal fast charging, use a single port for high-power devices.

30W Max Fast Charging



Charge Your iPhone 15 Pro Max

60%

30 minutes

Image: An iPhone 15 Pro Max being fast-charged by the PISEN 30W charger, reaching 60% charge in 30 minutes.

Charge 2 Devices at Once



Image: The PISEN 30W charger plugged into a wall, simultaneously charging a smartphone via its USB-A port (22.5W Max) and a tablet via its USB-C port (30W Max).

6. SAFETY INFORMATION

To ensure safe operation and prolong the life of your charger and devices, please observe the following:

- Do not expose the charger to liquids, extreme temperatures, or direct sunlight.

- Avoid dropping or subjecting the charger to heavy impact.
- Do not attempt to disassemble, repair, or modify the charger.
- Keep out of reach of children.
- Use only with compatible devices and cables.
- Unplug the charger from the wall outlet when not in use for extended periods.

7. SPECIFICATIONS

Specification	Value
Model Number	TP-C63
Input Voltage	100-240V~ 50/60Hz 1.2A Max
USB-C Output	5V=3A, 9V=3A, 10V=2.25A, 15V=2A, 20V=1.5A PPS: 5-11V=3A (30W Max)
USB-A Output	5V=3A, 9V=2A, 10V=2.25A (22.5W Max)
USB-C + USB-A Output	5V=3A (15W Max)
Maximum Power	30W Max
Dimensions	1.34 x 1.34 x 2.24 inches (34 x 34 x 56.9 mm)
Item Weight	2.26 oz (64g)
Color	Gray
Special Features	Fast Charging, GaN Technology, Travel-friendly

8. TROUBLESHOOTING

- **Device not charging:**
 - Ensure the charger is securely plugged into a working wall outlet.
 - Check that the charging cable is properly connected to both the charger and your device.
 - Try using a different charging cable or device to rule out cable or device issues.
 - Verify that your device is compatible with the charger's output specifications.
- **Slow charging:**
 - Ensure you are using a fast-charging compatible cable.
 - If charging two devices simultaneously, the power output is shared, which may result in slower charging for each device. For fastest charging, use a single port.
 - Some devices may limit charging speed when the battery is nearly full to protect battery health.
- **Charger feels warm:**
 - It is normal for the charger to become warm during operation, especially during fast charging.
 - If the charger becomes excessively hot or emits smoke/odor, immediately unplug it and discontinue use.

9. MAINTENANCE

- Clean the charger with a soft, dry cloth. Do not use liquid cleaners or aerosols.

- Store the charger in a cool, dry place away from direct sunlight and moisture.
- Regularly inspect the charger and cables for any signs of wear or damage.

10. WARRANTY AND SUPPORT

PISEN products come with a 12-month replacement warranty. For any concerns or issues, PISEN offers 7/24 online support. Please retain your purchase receipt for warranty claims.

For further assistance, please contact PISEN customer support through the official PISEN store or website.

11. PRODUCT VIDEOS

PISEN BOLT Series Charger Overview

Your browser does not support the video tag.

Video: This official PISEN video provides an overview of the BOLT Series chargers, showcasing their design and various wattage options, including the 30W model. It highlights the compact nature and GaN technology across the series.

PISEN 30W Dual-Port GaN Charger Features

Your browser does not support the video tag.

Video: A detailed look at the PISEN 30W Dual-Port GaN Charger, demonstrating its physical attributes, dual USB-C and USB-A ports, and compact size. This video helps users visualize the product's features and design.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

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