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OPPO CPH2689

OPPO Reno13 5G User Manual

Model: CPH2689
Brand: OPPO

Introduction

Welcome to the user manual for your new OPPO Reno13 5G smartphone. This guide provides essential information on setting up, operating, maintaining, and troubleshooting your device. Please read this manual thoroughly to ensure optimal performance and longevity of your smartphone.
The OPPO Reno13 5G features a Luminous Blue finish, 8 GB RAM, and 128 GB Storage, offering a powerful and seamless user experience.

Setup Guide

1. Unboxing and Initial Inspection

Upon opening the package, ensure all components are present and in good condition. The box should contain:

- Handset
- Charger (80W SUPERVOOC Flash Charge)
- USB Data Cable
- SIM Ejector Tool
- Quick Guide
- Safety Guide
- Protective Case


OPPO AI Phone
OPPO
Reno13 5G
World's 1st
Customized MTK D8350
Segment's 1st
Aerospace-grade
Aluminium Frame
IP69 Rating
Underwater Photography

Image: Front and back view of the OPPO Reno13 5G in Luminous Blue. The back shows the camera module and OPPO branding, while the front displays the screen.

2. Inserting SIM Card and Powering On

1. Locate the SIM card tray on the side of the device.
2. Use the provided SIM ejector tool to open the tray.
3. Insert your Nano-SIM card(s) into the designated slots. This device supports Dual SIM.
4. Close the SIM tray securely.
5. Press and hold the Power button until the OPPO logo appears to turn on the device.



Image: The front of the OPPO Reno13 5G, showcasing its vibrant OLED display with a dynamic wallpaper.

3. Initial Setup Wizard

Follow the on-screen instructions to complete the initial setup, including language selection, Wi-Fi connection, Google account sign-in, and security settings (fingerprint, face unlock, PIN/pattern).

Operating Your OPPO Reno13 5G

Display and User Interface

Your device features a 6.59-inch 1.5K OLED Quad-Curve Flat Display with a 120Hz Adaptive Refresh Rate, providing a smooth and immersive visual experience. It supports HDR10+ and offers 1200-nit peak brightness with 1 Billion Colors. Advanced Eye Protection features like 3840Hz PWM dimming and Low Blue Light are integrated for comfortable viewing.



Image: Visual representation of the display features, highlighting 120Hz Ultra High Refresh Rate, 16.74cm OLED Display, 93.4% Screen-to-Body Ratio, 1.07 Billion Colors, HDR10+ Certified, and FHD+ Resolution.

Camera System

The OPPO Reno13 5G is equipped with an advanced AI Camera system:

- **Rear Camera:** Triple 50MP main camera (Sony LYT600) with OIS, 8MP ultra-wide-angle camera, and 2MP monochrome camera. Supports 4K 60fps video recording.
- **Front Camera:** 50MP selfie camera with AF.

Advanced AI tools like LivePhoto mode, unblur, reflection removal, and cinematic portraits enhance your photography. The device also features an Underwater mode (IP69, 1.5m depth, 30 min) for capturing moments in challenging environments.



Image: Detailed view of the OPPO Reno13 5G's camera system, listing the 50MP Selfie Camera with AF, 50MP Ultra-Clear Main Camera with OIS, 8MP Ultra-Wide-Angle Camera with AF, and 2MP Monochrome Camera.

Performance

Powered by the MediaTek Dimensity 8350 processor, the OPPO Reno13 5G delivers flagship-level performance with a 4nm process, 8-core CPU (3.35GHz), and 6-core GPU. This ensures smooth gaming, photography, and generative AI capabilities. RAM expansion supports up to 12GB for enhanced multitasking.

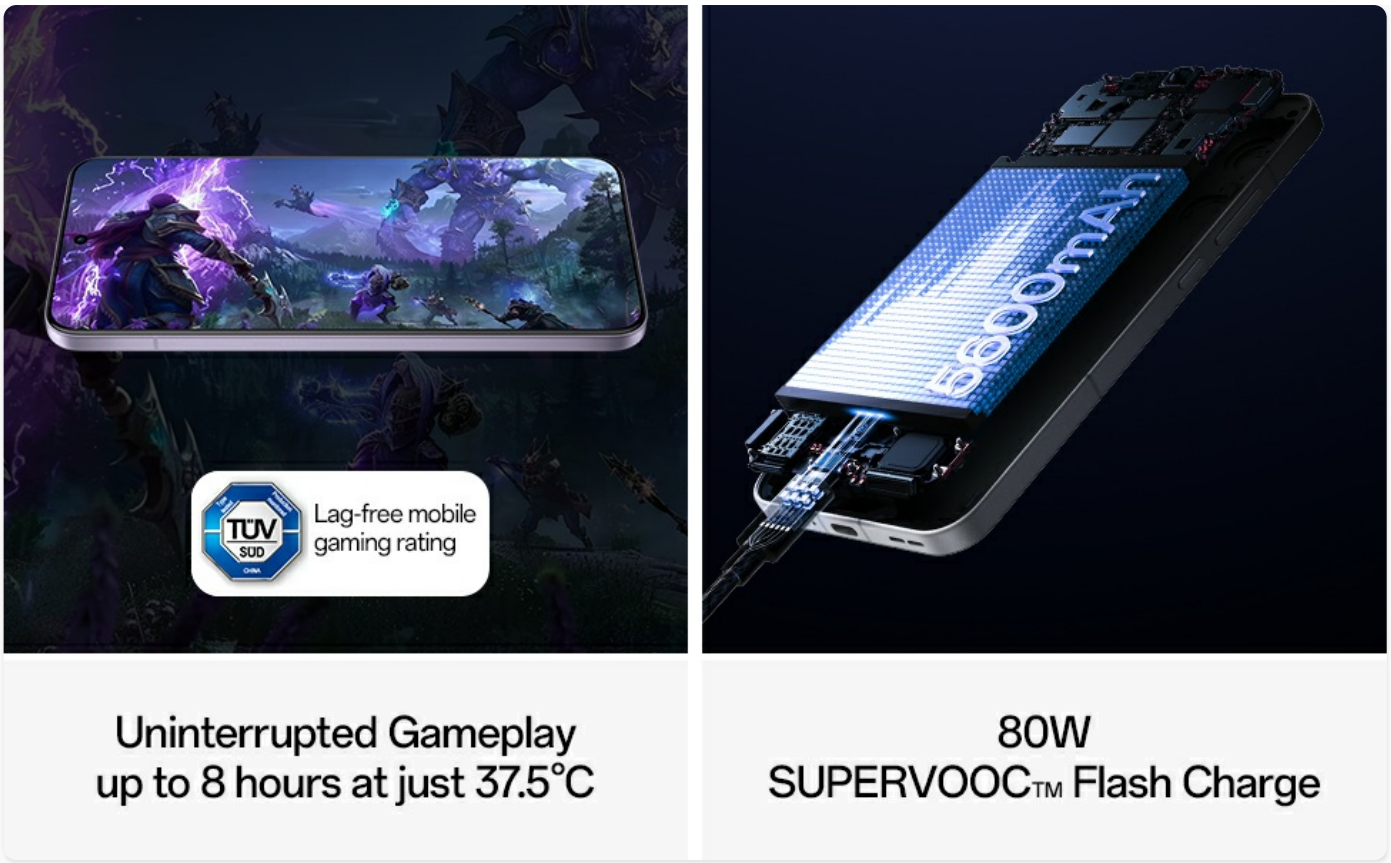


Image: A visual comparison highlighting the MediaTek Dimensity 8350 processor and the OPPO SignalBoost Chip X1, emphasizing the phone's powerful internal components.

Battery and Charging

The device features a large 5600mAh battery designed for 5-years durability. With 80W SUPERVOOC Flash Charge, the battery can charge from 1% to 17% in 5 minutes and 1% to 100% in approximately 48 minutes. It offers up to 12.5 days of standby time.

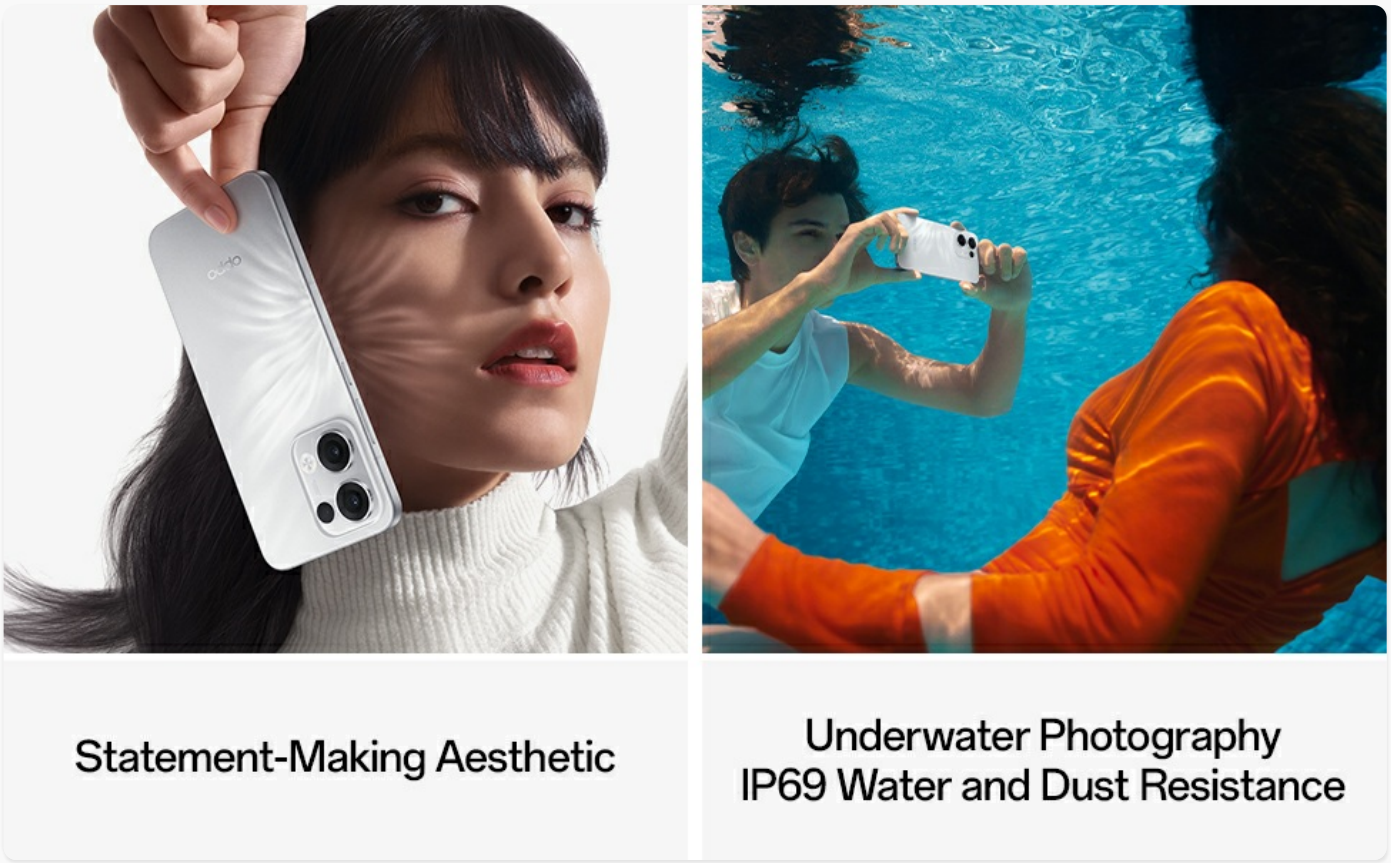


Image: This image illustrates the 80W SUPERVOOC Flash Charge capability and the phone's ability to provide uninterrupted gameplay for up to 8 hours while maintaining a temperature of 37.5°C.

Maintenance and Care

Water and Dust Resistance

The OPPO Reno13 5G boasts an IP69 rating for water and dust resistance, meaning it can withstand hot water splashes and submersion up to 1.5 meters for 30 minutes. While durable, it is not entirely waterproof. Avoid intentional submersion in harsh liquids or prolonged exposure to water.

Ultra-Clear Camera System

Ultimate Camera Clarity

50MP
Selfie Camera with AF

50MP
Ultra-Clear
Main Camera with OIS

8MP
Ultra-Wide-Angle
Camera with AF

2MP
Monochrome Camera



Image: The OPPO Reno13 5G being splashed with water, demonstrating its IP69 water and dust resistance. Text indicates it can handle 80°C hot water splash and depths of 2 meters for up to 30 minutes.

General Care

- Clean the screen and body with a soft, lint-free cloth.
- Avoid exposing the device to extreme temperatures or direct sunlight for extended periods.
- Do not use harsh chemicals or abrasive materials for cleaning.
- Keep the device away from strong magnetic fields.

Troubleshooting

Common Issues and Solutions

Problem	Possible Solution
Device not powering on	Ensure the battery is charged. Press and hold the Power button for at least 10 seconds to force restart.
Battery drains quickly	Close background apps, reduce screen brightness, disable unnecessary features like GPS or Wi-Fi when not in use. Check for app updates.
Apps crashing or freezing	Clear app cache/data, update the app, or uninstall and reinstall. Ensure system software is up to date.
Poor network signal	Check SIM card insertion. Move to an area with better network coverage. Restart the device.
Device overheating	Close resource-intensive apps, avoid using the device while charging, and ensure proper ventilation. If persistent, contact support.

If the issue persists after trying these solutions, please refer to the Warranty and Support section for further assistance.

Technical Specifications

Feature	Specification
Model Number	CPH2689
Operating System	Android 15
Processor	MediaTek Dimensity 8350 (8-core CPU, 3.35GHz)
RAM	8 GB
Storage	128 GB
Display	6.59" 1.5K OLED Quad-Curve Flat Display, 120Hz Adaptive Refresh, HDR10+, 1200-nit peak brightness
Resolution	2760 x 1256
Rear Camera	50MP (OIS) + 8MP (Ultra-Wide) + 2MP (Monochrome)

Feature	Specification
Front Camera	50MP (AF)
Battery Capacity	5600mAh
Charging	80W SUPERVOOC Flash Charge
Connectivity	GSM, LTE, CDMA, Wi-Fi, 5G
Dimensions (LxWxH)	15.8 x 7.5 x 0.7 cm
Weight	181 g
Water/Dust Resistance	IP69
Audio Jack	No headphone jack

Warranty and Support

Manufacturer Warranty

Your OPPO Reno13 5G is covered by a manufacturer's warranty. Please refer to the Safety Guide included in your product box for detailed warranty terms and conditions. Keep your purchase receipt as proof of purchase.

Customer Support

For technical assistance, service, or warranty claims, please contact OPPO customer support. You can find contact information on the official OPPO website or through the support section of your device's settings.
Manufacturer: OPPO Mobiles India Private Limited
Address: Plot No.1, Sector Ecotech: VII, Greater Noida, Uttar Pradesh 201306, India
You can also visit the official OPPO Store on Amazon for more information and accessories.

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Email

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

Answered questions about this manual

How do I perform a hard reset on the OPPO Reno13 series (CPH2699 / CPH2689) smartphone?

To perform a hard reset (factory data reset) on your OPPO Reno13 series smartphone, you can use the system settings. Please note that a hard reset will erase all data from your device, so...

Read full answer

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