

MeowWhimsy Neo-AE

MeowWhimsy Neo-AE Self-Cleaning Cat Litter Box Instruction Manual

Model: Neo-AE

1. INTRODUCTION

Thank you for choosing the MeowWhimsy Neo-AE Self-Cleaning Cat Litter Box. This automatic litter box is designed to provide a clean and odor-free environment for your cat and convenience for you. This manual provides essential information for the safe and efficient operation and maintenance of your new device. Please read it thoroughly before use and retain it for future reference.



Image 1.1: MeowWhimsy Neo-AE Self-Cleaning Cat Litter Box.

2. SAFETY INFORMATION

Your cat's safety is our top priority. The MeowWhimsy Neo-AE is equipped with advanced sensors to ensure safe operation. Always follow these guidelines:

- **Cat Detection:** The system automatically pauses operation if a cat is detected inside or near the entrance during a cleaning cycle. An exit is always open, allowing your cat to leave anytime.
- **Sensor Awareness:** Cats are fast and alert; they sense movement instantly. Infrared sensors detect your cat, stopping the unit immediately.
- **Supervision:** While the device has safety features, always supervise your cat during initial uses.
- **Placement:** Place the litter box on a stable, level surface away from direct sunlight or heat sources.
- **Power:** Use only the provided power adapter. Ensure the power cord is not chewed by pets.
- **Water:** Keep the unit away from water to prevent electrical hazards.

We are always ready to help; your cat's safety matters. For any concerns, please contact customer support.

Your browser does not support the video tag.

3. PRODUCT FEATURES

The MeowWhimsy Neo-AE Self-Cleaning Cat Litter Box offers a range of features designed for convenience and hygiene:

- **Automatic Cleaning:** The system detects when your cat has used the litter box and initiates a cleaning cycle after a set delay.
- **Spacious Design:** Accommodates cats of all sizes, providing ample space for comfort.
- **Odor Containment:** Features a sealed waste drawer to effectively lock in odors.
- **App Control:** Monitor usage, adjust settings, and receive notifications via a dedicated smartphone application.
- **Litter Compatibility:** Works with most types of clumping cat litter.
- **Easy Maintenance:** Removable and washable litter tray for quick and hassle-free cleaning.
- **Quiet Operation:** Designed for harmonious rest, ensuring minimal disturbance.

HARMONIOUS REST

Dual-comfort design delivers perfect quietness ensures both humans and cats enjoy deep sleep



Image 3.1: The MeowWhimsy Neo-AE is suitable for multi-cat households.

4. SETUP GUIDE

Follow these steps to set up your MeowWhimsy Neo-AE Self-Cleaning Cat Litter Box:

1. **Unpack the Unit:** Carefully remove all components from the packaging. Ensure all parts are present and undamaged.
2. **Placement:** Choose a suitable location on a flat, stable surface. Ensure there is enough space around the unit for

your cat to enter and exit comfortably.

3. **Install Waste Bag:** Open the waste drawer located at the bottom of the unit. Insert a new garbage bag into the drawer, ensuring it is properly seated. Close the drawer securely.
4. **Add Cat Litter:** Open the top cover of the litter box. Pour clumping cat litter into the drum. The unit is compatible with most clumping litters. Do not overfill; refer to the maximum fill line inside the drum.

Works with most clumping cat litters



Image 4.1: The MeowWhimsy Neo-AE works with most clumping cat litters.

Perfect for On-the-Go

Quick Release

Effortless Clean



Image 4.2: Open top design for easy litter filling.

5. **Connect Power:** Plug the power adapter into the unit and then into a wall outlet. The unit will power on.
6. **App Pairing (Optional):** Download the MeowWhimsy app from your smartphone's app store. Follow the in-app instructions to pair your device. This allows for remote control and monitoring.



Image 4.3: The MeowWhimsy app provides smart control and logs.

5. OPERATING INSTRUCTIONS

The MeowWhimsy Neo-AE is designed for simple, automatic operation:

- **Automatic Cleaning Cycle:** After your cat uses the litter box and exits, the sensors will detect their absence. After a preset delay (adjustable via the app), the unit will automatically rotate to sift the litter, depositing waste into the sealed drawer below.
- **Manual Cleaning:** You can initiate a cleaning cycle at any time using the control panel on the unit or through the MeowWhimsy app.
- **Odor Control:** The sealed waste drawer minimizes odors. Ensure the waste bag is properly installed and replaced regularly.
- **App Monitoring:** Use the app to view cleaning logs, cat usage statistics, and adjust settings such as delay times for cleaning cycles.

Stop scooping, let's travel!

15days/1 cat, No more bending over every day to scoop



• Short Journey •

15
days

Image 5.1: The unit features a large capacity and waste drawer for extended use.

6. MAINTENANCE

Regular maintenance ensures optimal performance and hygiene:

- **Emptying the Waste Drawer:** When the waste drawer is full (the app may notify you, or you can check manually), slide it out, tie off the waste bag, and dispose of it. Replace with a new bag.
- **Cleaning the Litter Tray:** The litter tray is removable and washable. Periodically remove the tray, empty any

remaining litter, and wash it with mild soap and water. Ensure it is completely dry before reinserting.

- **Wiping Down the Unit:** Use a damp cloth to wipe down the exterior and interior of the unit as needed. Avoid harsh chemicals.
- **Sensor Cleaning:** Gently wipe the sensor areas to ensure they remain free of dust or debris, which could affect their functionality.

Removable and Washable

5 layers

Performance test

More than 100 models

Carefully selected fabrics

Tested Over 10,000 Times

Friction and anti adhesion test of cat litter roller

Prevent scratching and biting



Anti infiltration



Micro antibacterial

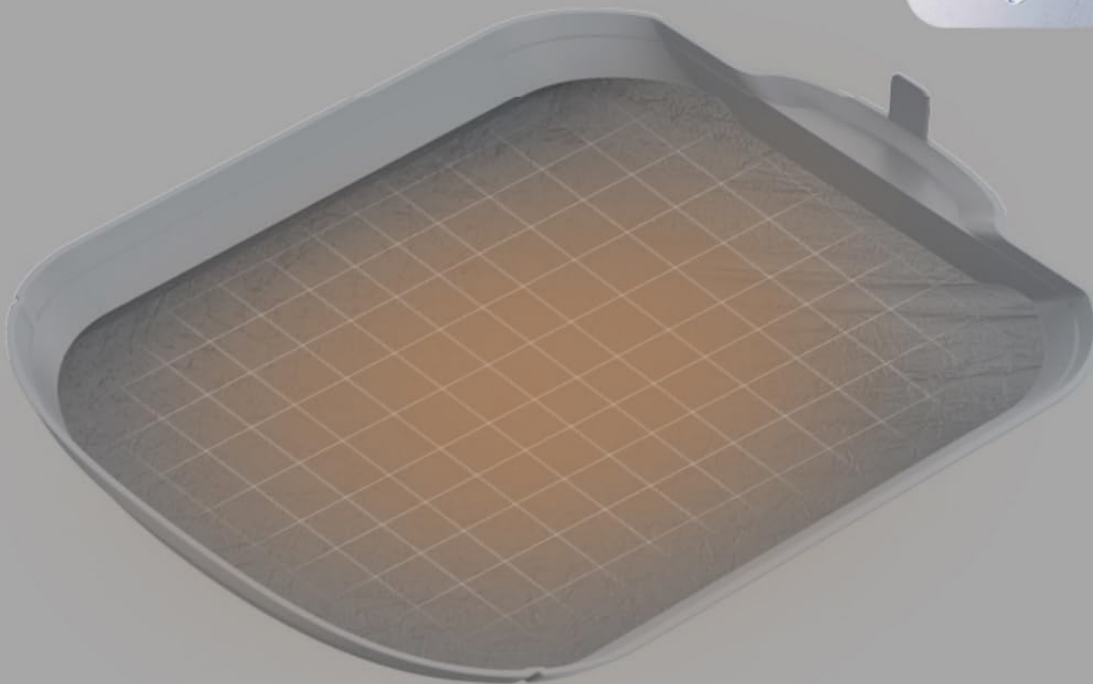


Image 6.1: The unit is designed for quick release and effortless cleaning.

7. TROUBLESHOOTING

If you encounter issues with your MeowWhimsy Neo-AE, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Unit not cleaning automatically.	Cat still inside or near the unit; sensors obstructed; power issue.	Ensure no cat is present. Clean sensors. Check power connection. Reset the unit by unplugging and plugging back in.
Unit gets stuck during cleaning.	Too much litter; foreign object; mechanical obstruction; 'gravity anti pinch trigger' activated.	Reduce litter level. Check for and remove any obstructions. Manually reset the drum if possible. Contact support if persistent.
Odor is present.	Waste drawer full; waste bag not sealed; unit needs cleaning.	Empty and replace waste bag. Ensure waste bag is properly sealed. Clean the litter tray and interior of the unit.
App not connecting or showing incorrect data.	Wi-Fi connectivity issues; app glitch; incorrect settings.	Check Wi-Fi connection. Restart the app and the litter box. Re-pair the device if necessary. Ensure app is updated.

If the problem persists after attempting these solutions, please contact MeowWhimsy customer support.

8. SPECIFICATIONS

Detailed specifications for the MeowWhimsy Neo-AE Self-Cleaning Cat Litter Box:

Feature	Detail
Model Number	Neo-AE
Brand	MeowWhimsy
Product Dimensions	50L x 40W x 45H Centimetres (50 x 40 x 45 cm)
Item Weight	13.7 kg
Material	Polypropylene (PP)
Color	White
Manufacturer	MeowWhimsy

Open Top

Dual usage options with versatile spaces, offering cats multiple choices for comfort and exploration.



Image 8.1: Product dimensions of the MeowWhimsy Neo-AE.

9. WARRANTY AND SUPPORT

MeowWhimsy is committed to providing quality products and excellent customer service.

- **Warranty:** Your MeowWhimsy Neo-AE Self-Cleaning Cat Litter Box comes with a **12-month warranty** covering major parts.
- **Customer Support:** We offer **24-hour online service** to assist you with any questions or issues.
- **Purchase Verification:** Each item has a unique code that we verify before shipping. Please ensure you purchase from authorized resellers to guarantee warranty and support.



Image 9.1: MeowWhimsy customer support and warranty information.

For support, please refer to the contact information provided with your product packaging or visit the official MeowWhimsy website.

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ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

