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Kepwam TCM2

Kepwam 16oz Self-Heating Smart Coffee Mug User Manual

Model: TCM2

1. SAFETY INFORMATION

- Read all instructions before use.
- Do not immerse the mug's base or charging coaster in water or other liquids. This product is **hand-wash only** for the interior and exterior body, avoiding the electrical components at the bottom.
- Use only the original charging coaster and power adapter provided with the mug.
- Keep out of reach of children.
- Do not use the mug in a microwave oven.
- Avoid contact with hot surfaces. Use handles or oven mitts.
- Ensure the mug is placed on a stable, flat surface during use and charging.
- If any liquid leakage or unusual odors are detected, immediately discontinue use and unplug the charger. Contact customer support.

2. PRODUCT OVERVIEW

The Kepwam 16oz Self-Heating Smart Coffee Mug is designed to keep your beverages at your preferred temperature. It features three temperature settings, a built-in battery for portability, and a spill-proof lid.



Image: The Kepwam 16oz Self-Heating Smart Coffee Mug in green, shown on its charging coaster.

Components:

- Kepwam Self-Heating Mug (16oz capacity)
- Charging Coaster
- Spill-Proof Lid
- Power Adapter

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Video: An official product video from Kepwam showcasing the self-heating coffee mug and its features, including temperature control and charging.

3. SETUP

Initial Charging:

1. Connect the charging coaster to the power adapter, then plug the adapter into a wall outlet.
2. Place the Kepwam mug onto the charging coaster. Ensure the mug is properly seated for optimal contact. The LED indicators on the mug's base will illuminate to show charging status.

3. For first-time use, fully charge the mug until all LED indicators are solid blue.

Before First Use:

- Wash the interior of the mug and the lid with warm, soapy water. Rinse thoroughly.
- Ensure the exterior base of the mug and the charging coaster are completely dry before placing the mug on the coaster.



Image: The Kepwam mug placed on its charging coaster, illustrating the charging setup.

4. OPERATION

Using the Smart Mug:

1. **Fill the Mug:** Pour your desired hot or cold beverage into the mug. Do not exceed the maximum capacity mark to prevent spills.
2. **Power On:** Press the power button located on the mug's base to turn it on. The LED indicators will light up.
3. **Select Temperature:** Press the power button repeatedly to cycle through the three temperature settings:
 - One wave icon: Warm (113°F / 45°C)
 - Two wave icons: Hot (131°F / 55°C)
 - Three wave icons: Piping (149°F / 65°C)

The corresponding wave icon will illuminate to indicate the selected temperature.

4. **Continuous Heating:** For extended warmth, place the mug on the charging coaster. The mug will maintain the selected temperature indefinitely while on the coaster.
5. **Using the Lid:** Place the spill-proof lid on the mug to help retain heat longer and prevent accidental spills. The lid features a sliding mechanism to open or close the drinking spout.
6. **Automatic Shut-off:** The mug is designed to detect liquid. It will not activate heating if there is no liquid inside, preventing dry burning.
7. **Power Off:** To turn off the mug, press and hold the power button until the LED indicators turn off.

HOW TO USE THE SMART MUG?



STEP 1

Before using for the first time, make sure the battery of the mug is fully charged or the base is connected to the power supply



STEP 2

Pour your favorite drink into the mug, making sure it does not exceed the maximum capacity mark



STEP 3

Turn on the temperature control mug and adjust the temperature according to your personal preference 113°F-131°F-149°F



STEP 4

Cover with a spill-proof lid to keep your drink at the perfect temperature longer

Image: A visual guide demonstrating the four steps to use the smart mug: charging, filling, selecting temperature, and covering with the lid.

Estimated Use Time (Battery Only):

The following table provides estimated battery life when the mug is not on the charging coaster:

Temperature Setting	With Lid	Without Lid
Warm (113°F / 45°C)	6 hours	3 hours
Hot (131°F / 55°C)	4 hours	2 hours
Piping (149°F / 65°C)	3 hours	1.5 hours

Note: For best results and continuous heating, keep the mug on the charging coaster.

5. MAINTENANCE

Cleaning:

- Always ensure the mug is turned off and disconnected from the charging coaster before cleaning.
- Wash the interior of the mug and the lid with warm, soapy water using a soft sponge or cloth.
- Wipe the exterior of the mug with a damp cloth. **Do not submerge the entire mug in water**, especially the base where electrical components are located.
- Clean the charging coaster with a dry or slightly damp cloth. Ensure it is completely dry before reconnecting to power.
- Allow all parts to air dry completely before reassembly or storage.

Storage:

- Store the mug and charging coaster in a cool, dry place when not in use.
- Ensure the mug is fully charged before long-term storage to maintain battery health.

6. TROUBLESHOOTING

If you encounter issues with your Kepwam Self-Heating Smart Coffee Mug, please refer to the following common problems and solutions:

Mug Not Turning On or Charging:

- **Check Power Connection:** Ensure the charging coaster is securely plugged into a working power outlet and the mug is correctly placed on the coaster.
- **Inspect for Damage:** Carefully examine the mug's base and the charging coaster for any signs of physical damage, burn marks, or liquid residue. If damage or liquid leakage is observed, discontinue use immediately and contact customer support.
- **Battery Level:** If the mug's battery is completely depleted, it may take a few minutes on the charger before the LED indicators light up.

Mug Not Heating:

- **Liquid Detection:** Ensure there is liquid in the mug. The mug will not heat if it is empty.
- **Temperature Setting:** Verify that a temperature setting has been selected (one, two, or three wave icons).
- **Charging Coaster:** If you expect continuous heating, ensure the mug is properly placed on the powered charging coaster.

Lid Issues:

- **Spill Prevention:** Ensure the lid is securely attached and the drinking spout is closed when not in use to prevent spills and maintain temperature.

If these troubleshooting steps do not resolve the issue, please contact Kepwam customer support for further assistance.

7. SPECIFICATIONS

- **Brand:** Kepwam
- **Model Number:** TCM2
- **Capacity:** 16 ounces
- **Temperature Settings:** 113°F (Warm), 131°F (Hot), 149°F (Piping)
- **Battery Life:** Up to 150 minutes (without coaster, depending on setting and lid use); Indefinite (on charging coaster)
- **Power Source:** Battery Powered (1 Lithium Polymer battery included)
- **Item Weight:** 1.68 pounds (0.76 Kilograms)
- **Package Dimensions:** 6.97 x 6.46 x 5.08 inches
- **Manufacturer:** Kepwam
- **Color:** Green (as per product details, other colors may vary)

8. WARRANTY AND SUPPORT

For warranty information and customer support, please refer to the documentation included with your product or contact Kepwam directly through their official channels. Amazon's standard return policy typically allows for returns within 30 days of purchase.

It is recommended to retain your proof of purchase for any warranty claims or support inquiries.

